Connection



Vol. III, June 2006



Kudos to you!!!

As we approach the end of "our" year – June 30 – I believe it is important to say a few words about what employees have accomplished during the last 11 months. The policy issues, of course, are all at the direction of the Board of Supervisors, but it's the total County Team that gets it done.

So what are a <u>few</u> of the accomplishments? Every department has contributed – every one – but here are some examples:

Social Services Agency – Terrific job to date of implementing CalWin where so many other counties have had substantial grief. What a great effort.

Health Care Agency – With Bill Mahoney's help, thanks for submitting recommendations to the Board that have gotten Cerner back on track with a settlement of past disputes and beginning a new lab system.

Resources & Development Management and Planning – Under Tim Neely's direction and with the cooperation of many, including the Planning & Development Services employees, worked to get the PDS budget balanced by year-end.

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Strategic Planning: The Journey Begins

What will it be like to live in Orange County in 2016 or 2026? Sixty very busy people, including the entire Board of Supervisors, agency and department heads. and graduates from the Leadership Academy led by a facilitator paused in their action-oriented schedules last week to define the County's core values and to begin designing the map that will take the County successfully into the future. County leaders took the first steps to begin the inclusive strategic planning process that will accomplish that goal.

The morning began in an open room set in a two-row horseshoe layout to allow for maximum group interaction. CEO Tom Mauk welcomed the group and

talked about the importance of shaping the vision for the County's future and, in particular, the next 10 years. Facilitator Eric Allenbaugh jump-started the session by providing key planning principles and tools to build a creative base for reshaping the mission, vision, values, strategies and core business practices.

Small groups with constantly changing members discussed four types of corporate cultures. The groups identified where the County is now - mostly a survival mode - and where they want it to be in the future - the thriving mode.

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Facilitator Eric Allengaugh focuses the planning group on the strategic direction process.

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Great effort by the Board and the long-term finance staff last August in refinancing the bankruptcy debt and saving \$100 million present value!! That becomes \$500 million over time.

The Registrar of Voters accomplished successful "serial" elections over time, and there's more to go.

CEO/IT – Satish Ajmani – Welcome aboard and thanks for working with the Board and the First District on the IT Steering Committee.

Add to these "policy" directions the efforts of the employees in the field. I had the pleasure of attending the Public Works Week event at the Katella Yard. The pride of our Public Works/RDMD employees was (is) unbelievable. (And they had no idea who I was!!) Survey, Confined Spaces, Construction, Repair and Maintenance, and all of you ... we're proud of you as well.

The Building Inspectors have a 93 percent performance rate. The medical professionals and nurses worked with us to solve HCA staffing and compensation issues.

And thanks to the staff of the Public Defenders office who have continued to handle increasing workloads with limited staff ... and Debbie ... with only a limited amount of complaining!

The elected Department Heads and their staffs have been an important part of the team as well. The Auditor-Controller on Retiree Medical issues, the Assessor on property value issues and helping to address "hot spots" as they arise, the Clerk-Recorder in highlighting the history of the County, and, of course, the Public Administration/Public Guardian in administering assets, the Sheriff and the District Attorney in protecting the citizens, but also thanks to their employees'

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Chairman Bill Campbell shares his vision for the future of the County.

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"We are strongly committed to help shape a new strategic focus to guide the County beyond the survival mode where we have been for the last 10 years," said Board Chairman Bill Campbell. "The energy and enthusiasm of this group was truly impressive and I look forward to the next steps -- particularly seeing the valuable feedback from County employees through a confidential Countywide employee survey that will be sent out later this summer."

Chief Probation Officer Colleene Preciado commented, "Bringing the leadership together to discuss our core values is an essential first step in the process. Taking visionary action to establish where we want to be in the future is truly exciting. Including stakeholder input at various stages of the strategic planning process will enable a diverse perspective of the County. I think of this like being together on a large cruise ship planning our destination. Depending upon the deck you are on, your view may be limited. Strategic planning brings everyone to the top deck for a 360 degree view expanding our horizons and opportunity for innovation and success."

This summer the strategic process will move to the next level with interviews of identified internal and external, public/private "stakeholders" by trained Leadership Academy graduates and members of the strategic planning steering committee.

Another critical layer of the process is the development of a pilot "Balanced Scorecard" by the Probation Department that will be completed in October. The Balanced Scorecard cascades information about department services and mission to every employee in the organization. It allows employees to see how they fit in and to recognize that every employee is important to accomplishing the mission. The Balanced Scorecard is also a management and measurement tool that allows an organization to go from vision into planning and measurable results.

The entire strategic focus process will culminate in October with a two-day strategic focus workshop.

"This ground-breaking journey will take us to our next destination. Rather than existing only as a bystander, this is our opportunity to serve as an active participant in helping to shape the future," said Campbell.

(Continued from page 2) efforts on a day-to-day basis.

OK, I can't name you all, but each employee has been terrific and the success of the County is your success. We all need to also recognize the importance of the support of the Orange County Board of Supervisors in all these efforts. I've worked in several jurisdictions and this level of commitment doesn't exist everywhere, but it does exist here and it's important!!

I can't close without expressing thanks to our thousands of employees who have served in the military as we celebrated our fallen heroes on Memorial Day. We are here because of their efforts and yours. Thank you on behalf of myself, all our employees and the Orange County Board of Supervisors!!

Thomas G. Mauk
County Executive Officer



Public Library Offers Summer Fun For Families

Summer is a great time for kids and families to have fun. One of the best ways to make sure children's reading skills are not lost during this kick-back season is to take them to the library.

The Orange County Public Library has a summer reading program to encourage children to read for fun. The program is free and children of all ages can join *Paws, Claws, Scales & Tales*. Teens can participate in *Creature Features*. Libraries also offer special events during the summer that range from crafts to magic to exotic animals. For more information, go to www.ocpl.org/srp.

United Way Chair Announces Co-Chair

The 2006 United Way fundraising campaign is already in action, and the theme has been disclosed - "Orange County & United Way - Unity in Action." This year's chair, Bryan Speegle, Director of Resources and Development Management Department, has also announced that Ingrid Harita, Director of Social Services Agency, is the 2006 cochair. Together, the two departments are planning an exciting campaign that aims at bringing in more total donations than last vear.

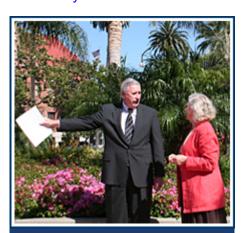
"We look forward to hosting a successful year of campaigning for this worthy cause," said Speegle. "Our challenge is to exceed \$804,000 - the results from 2005 in which the County was faced with a few obstacles that impacted the campaign's earnings. We anticipate stronger results in the 2006 year-round campaign that culminates on December 31."

One of the enhancements available this year comes with assistance from Orange County Employees Retirement System

(OCERS). To support employees who wish to continue giving to United Way once retired, OCERS has approved a policy that will enable retirees to make contributions directly form their retirement funds.

For information on upcoming events and additional details about the United Way campaign, visit

http://ocintranet.ocgov.com/unitedway/.



Bryan Speegle, Director of Resources and Development Management Department, and Ingrid Harita, Director of the Social Services Agency, scout the location for the United Way Civic center Kick Off scheduled for October 5. Speegle is chairman of the 2006 campaign, and Harita is the co-chair.

Get The 411 On OC

Registrar of Voters

- Compared to other counties, Orange County has the second largest number of registered voters in the state and the third largest number in the United States.
- 2. There are more than 1.4 million registered voters in Orange County, which is approximately 80 percent of the eligible voter population.
- 3. The Registrar of Voters mailed more than 400,000 absentee ballots for the June 6 Primary Election.

To get more of the 411, visit http://www.ocgov.com/election.

Yellow Ribbon America Supports Families of Troops

The yellow ribbon symbolizes nationwide concern for this country's military community which proudly serves around the globe. Yellow Ribbon America is an organization that takes this one step farther by offering support to the families of deployed military personnel. More information is available at http://www.yellowribbonamerica.com/ index.html.

Supervisors Host HBP Community Meetings

Resources & Development Management Department/Harbors, Beaches & Parks (HBP) will hold a series of community forums hosted by each member of the Board of Supervisors in his Supervisorial district. The forums will focus on public participation in HBP's strategic planning process. Additional information is available at www.ocparks.com/strategicplan/.

First District

Supervisor Lou Correa -June 28, 5:30 p.m. - 8:30 p.m. at Old County Courthouse

Second District

Supervisor Jim Silva -June 19, 5:30 p.m. - 8:30 p.m. at Newport Bay Nature Reserve, Muth Interpretive Center

Third District

Supervisor Bill Campbell -July 12, 5:30 p.m. - 8:30 p.m. at Irvine Regional Park

Fourth District

Supervisor Chris Norby -June 27, 5:30 p.m. - 8:30 p.m. at Clark Regional Park

Fifth District

Supervisor Tom Wilson -July 6, 5:30 p.m. - 8:30 p.m. at Laguna Hills Community Center

High-Tech Twist Catches More Criminals

Orange County law enforcement just got a strong, new partner with the start-up of the County's DNA pilot program. Officials in the District Attorney's office say that throughout the nation, DNA usage to solve high-volume property crimes has been extremely underutilized. The experts say that it's well established that individuals who commit property crimes are frequently repeat offenders and that almost all serious/violent criminals have prior convictions for burglary.



DNA examiner, Russell Baldwin, processes evidence in the Crime I ab.

Sheriff Mike Carona and District Attorney Tony Rackauckas believe that by using DNA analysis, not only can property crimes be solved, but also future property crimes and more serious offenses can be prevented by stopping perpetrators earlier in their criminal careers.

"The goal of the demonstration program is to scientifically assess the contributions of DNA in solving high-volume property crimes and to identify costeffective practices for collecting, analyzing and utilizing DNA evidence," said Dean Gialamas, Director of Forensic Science Services. "DNA analysis has increasingly become a powerful tool in solving crime, both by its use in convicting those responsible for crimes and in freeing those innocent of crimes."

At the crime scene, investigators will look for biological materials such as blood, saliva, hair or sweat found on such items as drink containers, cigarette butts or worn clothing.

The 15-month pilot program is a collaborative effort between the Sheriff and the District Attorney's departments. The demonstration program funding plus additional funds from existing resources will allow the lab to conduct DNA analysis on a minimum of 1,000 crime scene samples from at least 500 residential and commercial burglary cases within the Sheriff's Department jurisdiction in south Orange County.

The funding will be used to pay for staff and DNA laboratory testing supplies to collect crime scene samples, perform DNA testing and enter the developed profiles into CODIS (Combined DNA Index System). The funding will also be used to investigate the crimes, file charges as appropriate and prosecute any perpetrators identified or cases solved as a result of the program.

"This new program has great potential to improve public safety and keep Orange County a safer place for our children and families," said Gialamas.



Ngoc Nguyen Child Support Services

Laura Cole Health Care Agency

Chongge Vang
Health Care Agency

Becky LawrenceSocial Services Agency

Martha Manzano Social Services Agency

30 Years

Samuel Brandt Auditor-Controller

Gil Villanueva Public Administrator/ Public Guardian

Janice Culp Social Services Agency

Raylene Casares Social Services Agency

John Bovee Resources & Development Management Department

25 Years
Tina Tran

Child Support Services

DiemDuc QuanHealth Care Agency

Kathleen Gilbert Health Care Agency

Yuriko OkuboProbation

Deborah Bondar Probation

Dana FoustProbation

Joseph Barilla Sheriff-Coroner

Vicki Johnson Sheriff-Coroner

Andrew Carson Sheriff-Coroner **Gregg Gidley**

Max Chance

Sheriff-Coroner

Resources & Development Management Department

Henry Filtz

Resources & Development Management Department

Jesus Gaeta

Resources & Development Management Department

Gabriel Lopez

Resources & Development Management Department



County Connection is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Media Relations. All suggestions and comments may be emailed to ask.the.ceo@ocgov.com or faxed to 714.796.8426.