



# County of Orange ~ Information Technology

## Quarterly IT Project Status Report Detail

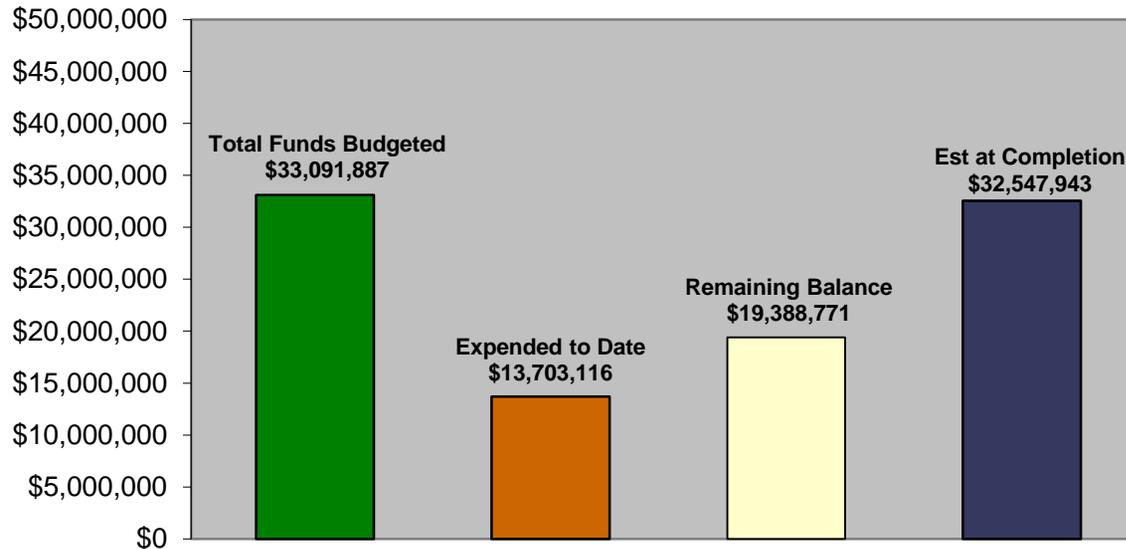
### Fiscal Year 2013-14, 4th Quarter

#### Executive Summary

The Quarterly IT Project Status Report Detail provides an inventory of all County IT projects with a value of \$150,000 or more during the 4th quarter reporting period of April 1 – June 30, 2014. The report includes a high-level summary of the budget and schedule status, as well as a project listing with key accomplishments and status comments.

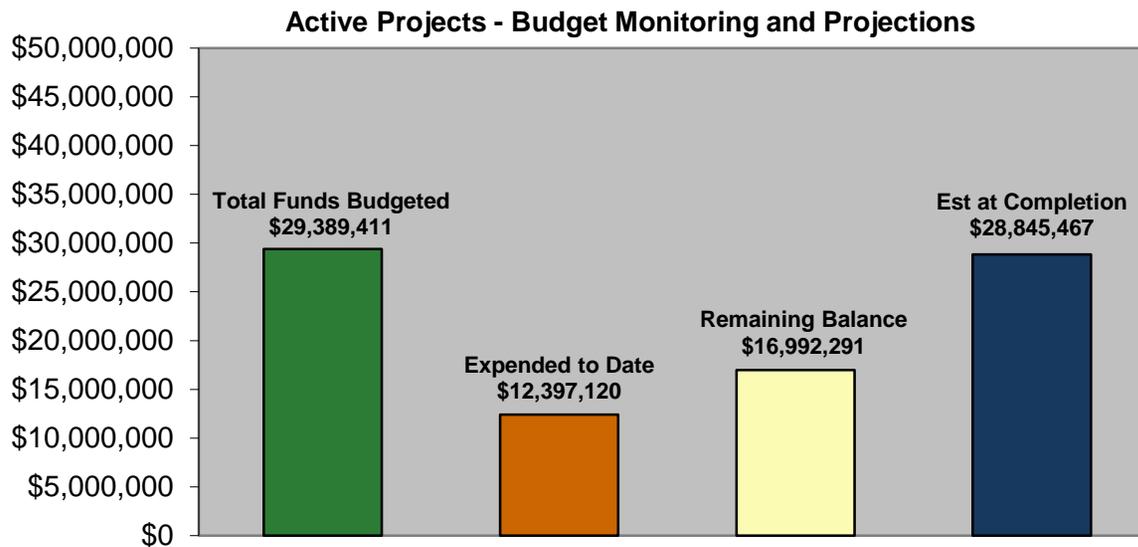
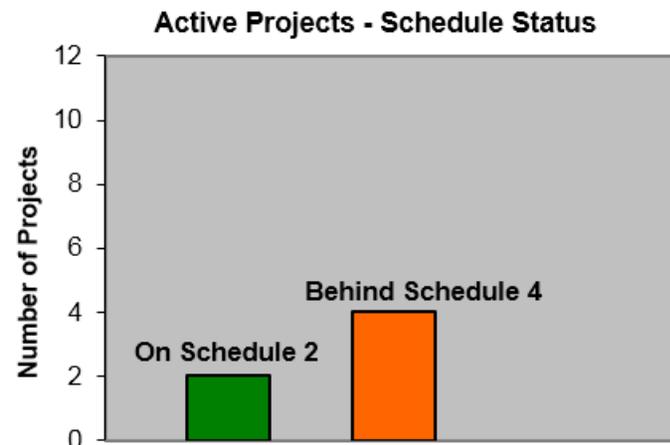
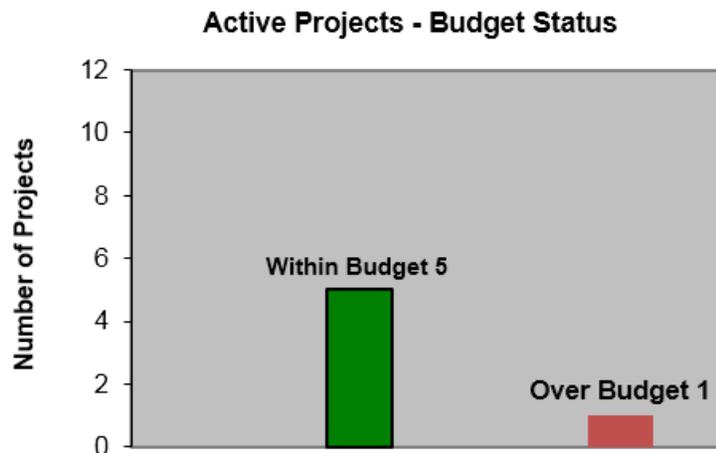
IT Projects	Budgeted Funds	Expended to Date	Remaining Balance	Estimated at Completion	Within or Under Budget	Over Budget	Revised Budget	On or Ahead of Schedule	Behind Schedule	Revised Schedule
6 Active	\$29,389,411	\$12,397,120	\$16,992,291	\$28,845,467	5	1	-	2	4	-
2 Completed	\$3,302,476	\$1,264,587	\$2,037,889	\$3,302,476	-	-	-	-	-	-
1 Future	\$400,000	\$41,409	\$358,591	\$400,000	-	-	-	-	-	-
<b>9 Total Projects</b>	<b>\$33,091,887</b>	<b>\$13,703,116</b>	<b>\$19,388,771</b>	<b>\$32,547,943</b>	<b>5</b>	<b>1</b>	<b>-</b>	<b>2</b>	<b>4</b>	<b>-</b>

**Total Projects - Budget Monitoring and Projections**



*Quarterly IT Project Status Report Detail*  
*4th Quarter, April - June 2014*

**6 Active Projects - Budget and Schedule Summary**



**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original Approved Budget	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN	BUILD
					<u>Actual Budget</u>				<u>Actual Schedule</u>	<u>Actual Schedule</u>
<b>ACTIVE PROJECTS – CEO CATEGORY</b>										
1	CEO Budget	<b>BRASS to Performance Budgeting Upgrade</b>	1/2	Fund 279 – OCWR (to be repaid by the General Fund)	\$1,700,000 <u>\$1,700,000</u>	\$1,133,497	\$566,503	\$1,156,056	Jun 2013 – Sep 2013 <u>Jun 2013 – Sep 2013</u>	Sep 2013 – Jan 2014 <u>Sep 2013 – Aug 2014</u>
	Project Manager: Mitch Tevlin	Project: P090973								
	Description:	Upgrade the existing Countywide budgeting information system, BRASS, to Performance Budgeting (PB). BRASS has been utilized for preparing County budgets and Strategic Financial Plans since 2002. This upgrade includes best in breed software and state of the art hardware that will provide the foundation for Countywide budgeting for the next ten years.								
	Schedule Phase:	Build Schedule – Executing/Controlling								
	Key Accomplishments:	During this quarter, a final software update received from the vendor resolved many of the moderate software functionality issues. System configuration and reporting for use in preparing the 2014 Strategic Financial (SFP) Plan in August has been completed. Budget reports are in progress and will be completed and ready for use during the FY 2015-2016 budget development cycle.								
	Schedule/Budget Note:	The project is on budget. The system is ready to support the 2014 SFP process in August. <b>[See the detailed Risk Assessment Report for this project]</b>								
2	CEO/IT	<b>Countywide Identity Management – Phase I &amp; Phase II (OCid)</b>	2/2	289	\$728,030 <u>\$908,127</u>	\$905,967	\$2,160	\$908,127	July 2011 – Dec 2011 <u>July 2011 – Dec 2011</u>	Jan 2012 – Jun 2013 <u>Jan 2012 – Dec 2014</u>
	Project Manager: Martha Campbell	Project: P090979								
	Description:	<p><b>Phase I</b> - This project deploys an efficient enterprise approach to the management of County users and their access to County IT systems and applications. The project leverages user self-service workflows to establish/manage unique identities for all County workforce members so that they can login to both County and non-County systems and applications with fewer usernames and passwords, while also ensuring County has accurate contact information and meets new regulatory compliance requirements. This phase includes implementation of the new Identity Management platform and application, HR database synchronization, roll-out to several Agencies, and the establishment of specifications for Agencies to integrate their internal applications.</p> <p><b>Phase II</b> – This extends the accomplishments of Phase I to expand the scope of application integrations to the Identity Management directory and provide new single sign-on capabilities. It also enhances the ability for County IT to control user access to County systems, meet Security compliance requirements and reduces the amount of support required for password resets and other user account management.</p>								
	Schedule Phase:	Build Schedule – Executing/Controlling								
	Key Accomplishments:	The OCid directory is in production and is being used to authenticate users to the Central IT Service Desk. Standards for employee data that must be synchronized across Agencies were completed this quarter and have been approved through the Technology Council. The project team will work with Agencies to adopt these standards and implement procedures/processes to maintain them, further improving the accuracy of “people” data in the OCid user directory. Work continued to integrate the other Enterprise applications to OCid, including the new Enterprise SharePoint employee portal, IntraOC, and the County’s new VoIP solution.								
	Schedule/Budget Note:	The project is meeting the revised budget. Project completion has been revised to December to reflect implementation of the OCid Data standard and implementation of the applications above that are nearing completion. Integration of other applications will be ongoing and tracked as operational costs.								

**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original Approved Budget	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	DESIGN	BUILD
					<u>Actual Budget</u>				<u>Original Schedule</u>	<u>Original Schedule</u>
ACTIVE PROJECTS – CEO CATEGORY										
3	CEO/IT	<b>Enterprise SharePoint Portal Design and Implementation</b> <b>Project: P090704</b>	1/2	038	\$497,730 <u>\$497,730</u>	\$497,730	\$0	\$497,730	Jul 2012 – Sep 2012 <u>Sep 2012 – Feb 2014</u>	Sep 2013 – Dec 2013 <u>Feb 2014 – Aug 2014</u>
	<b>Project Manager:</b> Lynne Halverson									
	Description:	This project includes the design and implementation of an Enterprise SharePoint Portal (Employee Collaboration). This includes the implementation of a SharePoint technical solution as a foundation for Enterprise SharePoint availability Countywide. This project also includes the redesign of the existing County Intranet (“blue screen”); enabling of baseline taxonomy, governance and standard SharePoint features; and establishing SharePoint Administration and Operation & Maintenance protocols.								
	Schedule Phase:	Build Schedule - Executing/Controlling								
	Key Accomplishments:	The project vendor (SAIC/Perficient), in conjunction with the County project team, has completed the initial Build phase and has successfully completed the deliverables as outlined in the project’s Scope of Work. IntraOC, the County’s redesigned Intranet site, will begin deployment to a pilot group of users in Q1 FY14-15. The migration of priority content from the existing Intranet sites was primarily complete as of June 30 <sup>th</sup> . Migration of non-critical content will continue through Q2 FY14-15. Only those Agencies/Departments that have upgraded their Microsoft Office licensing to the Office 365 cloud offering, and assigned those licenses to the County’s central cloud tenancy, will be able to access IntraOC.								
	Schedule/Budget Note:	The project is on budget and will be implemented to the initial beta user group in August 2014.								
4	CEO/IT	<b>Voice &amp; Data Network Transformation</b> <b>Project: P090993</b>	1/2	289	\$13,765,191 <u>\$13,765,191</u>	\$1,376,519	\$12,388,672	\$13,765,191	Sep 2013 – Mar 2014 <u>Sep 2013 – Mar 2014</u>	Mar 2014 – Apr 2016 <u>Mar 2014 – Apr 2016</u>
	<b>Project Manager:</b> Jim Mata									
	Description:	This project includes the design and implementation of the new Countywide, converged Voice and Data Network. During this 25-month project, the voice and data network that is in place today will be replaced with a single, streamlined network that will handle both voice (telephones) and data. This will allow the County to eliminate duplicate circuits and maintenance costs, while increasing the network capacity to support County business requirements now and into the future. During this project, County users will receive new phone equipment and training to ensure a smooth transition.								
	Schedule Phase:	Build Schedule – Executing/Controlling								
	Key Accomplishments:	During this quarter, Xerox and the County worked on validating the voice and data network transformation requirements and design, which are behind schedule. Site preparation and purchase of network equipment has progressed on Phase 0 sites. Xerox has completed cabling surveys for most of the Phase 0 sites. Cabling is currently in progress in two buildings. VoIP implementation activities are also underway. Xerox has built VoIP infrastructure needed to support the County at their Texas and Pittsburgh data centers. They have also begun meeting with Agencies to document telephone requirements needed for configuring the new VoIP system. The high-level VoIP design to be used for all Agencies except Law & Justice was completed and approved by the County. Law & Justice VoIP will require some redesign to address security requirements for telephone administration and voicemail management.								
	Schedule/Budget Note:	Project budget is on target; however, scope changes may increase the project budget. The Phase 0 milestone has been delayed 60 days and additional delays are expected. The Executive Steering committee is working with Xerox to review the issues that are impacting the schedule and determine a viable go-forward strategy. The project is being considered behind schedule at this phase.  <b>[See the detailed Risk Assessment Report for this project]</b>								

**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original Approved Budget <u>Actual Budget</u>	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	<i>DESIGN</i> Original Schedule <u>Actual Schedule</u>	<i>BUILD</i> Original Schedule <u>Actual Schedule</u>
ACTIVE PROJECTS – CEO CATEGORY										
5	CEO/Risk Management	<b>Risk Management Information System</b>	1/1	Fund 294 Property & Casualty ISF	\$206,169 <u>\$206,169</u>	\$132,444	\$73,725	\$206,169	Jan 2014 – Jun 2014 <u>Jan 2014 – Jun 2014</u>	Jul 2014 – Aug 2014 <u>Jul 2014 – Aug 2014</u>
	<b>Project Manager:</b> Quazi Hashmi	<b>Project: P090994</b>								
	<b>Description:</b>	CEO/Office of Risk Management plans to leverage the Risk Management Information System in order to effectively manage the Liability Self-Insurance Program and improve operational efficiencies through automation, system designed workflows and business rules as well as enhanced reporting capabilities. County Agencies/Departments will be provided with more comprehensive and informative reports regarding their loss activities and trends to aid them in their loss prevention efforts. They will be able to use this information to identify problem areas and high cost claims and implement operational changes in order to reduce both the frequency and severity of liability claims. This project will be implemented in one phase.								
	<b>Schedule Phase:</b>	Design Phase								
	<b>Key Accomplishments:</b>	During this quarter, the system design and configuration were completed. Major milestones included completion of workflow automation for department activities, Claims Administration and Litigation, Reports and Dashboards, CAPS+ integration and Licenses provisioning for all users.								
	<b>Schedule/Budget Note:</b>	The project is on target to meet the budget and schedule.								
<b>CEO Category Total:</b>					<b>Original Budget</b>	<b>\$16,897,120</b>				
					<b>Actual Budget</b>	<b>\$17,077,217</b>	<b>\$4,046,157</b>	<b>\$13,031,060</b>	<b>\$16,533,273</b>	

**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original Approved Budget <u>Actual Budget</u>	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	<i>DESIGN</i> Original Schedule <u>Actual Schedule</u>	<i>BUILD</i> Original Schedule <u>Actual Schedule</u>
ACTIVE PROJECTS – AGENCY/DEPARTMENT CATEGORY										
6	Health Care Agency	<b>Behavioral Health Services Electronic Health Records – Phase 1 of 3</b> <b>Project: P090837</b>	1/1	MHS Act Prop 63-84%; State-8% Federal-2% Fees/License s/Other-4% NCC- 2%	\$12,312,194 <u>\$12,312,194</u>	\$8,350,963	\$3,961,231	\$12,312,194	Jan 2009 – Sep 2012 <u>Jan 2009 – Sep 2012</u>	Oct 2012 – June 2014 <u>Oct 2012 – June 2014</u>
	<b>Project Manager:</b> Adil Siddiqui									
	<b>Description:</b>	The overall objective of the EHR project is to develop and implement a completely integrated and interoperable Electronic Health Records (EHR) system for Behavioral Health Services. The system will allow Behavioral Health Services to transition from a paper-based clinical documentation management system to an electronic system. Development and implementation will occur in 3 phases, and is expected to complete in 2016. Phase 1 is expected to end in the first quarter of 2014, and includes primarily additional Cerner-based solutions and services, equipment, software and services that will follow the County's bid process. The EHR system includes all functional requirements developed by the Agency and will comply with all state and federal requirements and guidelines including HITECH Meaningful Use, HIPAA, and Privacy and Security. The cost for all 3 phases is budgeted at \$22,902,863.								
	<b>Schedule Phase:</b>	Build – Executing/Controlling								
	<b>Key Accomplishments:</b>	During this quarter, the final code was delivered, tested and validated. All critical issues necessary to support the implementation were identified and resolved, and the implementation at the planned clinics occurred successfully on June 2, 2014. Behavioral Health Services, Information Technology and vendor support staff were available on-site for the first two weeks of implementation to provide dedicated assistance and guidance to staff. All necessary documentation was developed and thorough training provided to all impacted staff.								
	<b>Schedule/Budget Note:</b>	The project was implemented on budget and on schedule. Final acceptance and payment will be provided to the vendor following the completion of non-critical system issues that will be addressed by the vendor within 90 days of the June 2, 2014 go-live date. The project will remain open until next quarter. <a href="#">[See the detailed Risk Assessment Report for this project]</a>								
<b>Agency/Department Category Total:</b>					<b>Original Budget</b>	<b>\$12,312,194</b>				
					<b>Actual Budget</b>	<b>\$12,312,194</b>	<b>\$8,350,963</b>	<b>\$3,961,231</b>	<b>\$12,312,194</b>	
<b>All Active Project Categories as of 06/30/2014</b>										
<b>Active Project Grand Total</b>					<b>Original Budget</b>	<b>\$29,209,314</b>				
					<b>Actual Budget</b>	<b>\$29,389,411</b>	<b>\$12,397,120</b>	<b>\$16,992,291</b>	<b>\$28,845,467</b>	

**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original Approved Budget <u>Actual Budget</u>	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	<i>DESIGN</i> Original Schedule <u>Actual Schedule</u>	<i>BUILD</i> Original Schedule <u>Actual Schedule</u>
COMPLETED PROJECTS										
7	Health Care Agency	<b>Correctional Health Assessment Records and Tracking (CHART) System Replacement</b> Project: P090487	1/2	Realignment Reserves	\$3,000,000 <u>\$2,724,000</u>	\$740,000	\$1,984,000	\$2,724,000	Jul 2011 – Jun 2012 <u>Jul 2011 – Dec 2012</u>	Feb 2013 – Dec 2013 <u>Feb 2013 – Mar 2014</u>
	<b>Project Manager:</b> John Crane									
	Description:	The current Correctional Health Assessment Records and Tracking (CHART) system for the adult and juvenile jails is over 10 years old and is written in an outdated programming language. In an attempt to fully digitize and modernize healthcare at the jail, the Health Care Agency (HCA) has embarked on a multi-year project to replace the CHART system with a comprehensive Electronic Health Record system (EHR). This project will include a requirements analysis, solicitation process and the selection of a vendor to implement the system which will assist in providing better continuity of care for inmates housed at the Orange County Jails and Juvenile Halls.								
	Schedule Phase:	Build Schedule – Complete								
	Key Accomplishments:	During this quarter, TechCare was successfully implemented for the Adult and Juvenile environments. Included in this project were critical interfaces with the Adult Jail System and Correctional Institutional Pharmacy System, which were completed. The non-critical interfaces were completed this quarter and final payment was made to the vendor in June 2014.								
	Schedule/Budget Note:	The project was completed on budget and 3 months behind schedule. <a href="#">[See the detailed Risk Assessment Report for this project]</a>								
8	OCPW	<b>Computerized Asset Management and Maintenance Software</b> Project: P090483	0/2	Road/ Flood, CUF, FacOps, Real Estate	\$578,476 <u>\$578,476</u>	\$524,587	\$53,889	\$578,476	Jul 2010 – Sep 2010 <u>Jul 2010 – Sep 2010</u>	Oct 2010 – Dec 2011 <u>Sep 2011 – June 2014</u>
	<b>Project Manager:</b> Sheila Carter									
	Description:	OC Public Works utilizes an automated asset and work management system called MaintStar. This project will upgrade and enhance the capabilities of the existing system in the Operation & Maintenance Section. Additionally, it will provide the Facilities Operations and Real Estate Sections automated functionality to further streamline operational processes such as asset management, preventative maintenance, work planning, work order and request processing and field operations. This project is scheduled for implementation in three phases. At the completion of all phases, OC Public Works will have improved technical capability to provide the CEO and BOS access to system information and reports.								
	Schedule Phase:	Build Schedule - Completed								
	Key Accomplishments:	This project is complete and went into production on June 30, 2014.								
	Schedule/Budget Note:	Due to some custom configurations required, this project took longer than estimated. The project was completed under budget. No funds were expended in the 4th quarter.								
<b>Completed Projects Total Original Budget</b>					<b>\$3,578,476</b>					
<b>Actual Budget</b>					<b>\$3,302,476</b>	<b>\$1,264,587</b>	<b>\$2,037,889</b>	<b>\$3,302,476</b>		

\*Status Code      Budget Status (B):    0 – Under Budget    1 – Within Budget    2 – Over Budget    3 – Revised Budget (approved project/budget change)  
Schedule Status (S):    0 – Ahead Schedule    1 – On Schedule    2 – Behind Schedule    3 – Revised Schedule

**Quarterly IT Project Status Report Detail**  
**4th Quarter, April - June 2014**

#	Department	Project Name / Project Number	Status B / S *	Funding Source	Original	Expended/	Remaining	Estimated	DESIGN	BUILD
					Approved Budget	Encumbered			Cost at	Original Schedule
					<u>Actual Budget</u>	Funds to Date	Balance	Completion	<u>Actual Schedule</u>	<u>Actual Schedule</u>
<b>FUTURE PROJECTS</b>										
9	CEO/IT <i>Project Manager: Lynne Halverson</i>	<b>CAPS+ DR Solution</b> <b>Project: P090821</b>	ON HOLD	038 – Data Sys	\$400,000	\$41,409	\$358,591	\$400,000	TBD	TBD
Description:		CEO/IT was chartered by the CEO and Board of Supervisors to maintain a Disaster Recovery Program to restore critical County IT assets following a disaster. In FY10-11 the Board approved funding for the DR Program, which included scope for the ongoing operations & maintenance of the DR solutions deployed in the previous year, and to establish DR capabilities for both the CAPS+ Finance and CAPS+ HR/Payroll systems. Due to changes in the CAPS+ HR/Payroll project schedule, system and capacity requirements needed to size a DR solution; it was not completed in FY 10-11. This project was moved to FY 11-12 since both the CAPS+ Finance and HR/Payroll systems are in production and a DR solution can be properly designed and implemented.								
Schedule Phase:		Design Schedule – Planning								
Key Accomplishments:		SAIC determined in Q3 FY13-14 that there are risks attached to developing and deploying a CAPS+ DR solution based on the current CAPS+ production environment. Accordingly, it is recommended in Q4 that the planning of and design for the CAPS+ DR solution dovetail with the design and deployment of the CAPS+ AIX (production environment) refresh. This strategy was reviewed and approved by the CAPS Steering Committee (CSC) in 4Q FY 2013-14. SAIC has been tasked with producing a timeline and project plan for the design and implementation of the CAPS+ production and DR environments. The planning phase for this project began at the end of Q4 FY13-14.								
Schedule/Budget Note:		PROJECT IS ON HOLD.								
<b>Future Projects Total Original Budget</b>					<b>\$400,000</b>					
<b>Actual Budget</b>					<b>\$400,000</b>	<b>\$41,409</b>	<b>\$358,591</b>	<b>\$400,000</b>		
<b>All Active, Closed &amp; Future IT Projects as of 06/30/2014</b>										
<b>Grand Total Original Budget</b>					<b>\$33,187,790</b>					
<b>Actual Budget</b>					<b>\$33,091,887</b>	<b>\$13,703,116</b>	<b>\$19,338,771</b>	<b>\$32,547,973</b>		

\*Status Code      Budget Status (B):    0 – Under Budget    1 – Within Budget    2 – Over Budget    3 – Revised Budget (approved project/budget change)  
Schedule Status (S):    0 – Ahead Schedule    1 – On Schedule    2 – Behind Schedule    3 – Revised Schedule