



COUNTY CONNECTION

A newsletter for and about County of Orange employees

January 2015



CEO's Message



Dear OC Employees,

Happy New Year! I hope you enjoyed the holidays and that 2015 brings you joy, good fortune and great health.

For me, the New Year begins in an unfamiliar way – being away from the office. I need back surgery and will be out for a month to six weeks. Members of my executive team will step in as needed as I take the necessary time to recuperate.

Thank you in advance for your support while I'm out of the office. I also thank you for all you do to serve the people of Orange County. Staying healthy is one of the ways we all make sure our jobs get done, and I'm eager to get back to work as soon as possible.

Sincerely,

Mike Giancola
County Executive Officer

Barbara Neder: Passionate Advocate for Adult Literacy in Orange County

Barbara Neder, literary specialist with OC Public Libraries, is a lucky professional. She has found a career with the County of Orange that includes two of her passions in life: literacy and volunteerism.

On the job, Neder focuses on outreach efforts to promote literacy, recruit volunteer tutors and develop partnerships with organizations that help adults improve their reading skills. She recognizes the complexity of literacy problems that typically are

not transparent to others, and Neder connected with literacy long before her job with the County of Orange began. Her passion for advocating literacy began with a personal experience as a child.

“It began with me being a little girl and my mom reading stories to me and taking me to the library,” Neder says. “When I became a mom, I took my kids to the library and read to them. Not all families have that trend.” That is where Neder saw the opportunity to volunteer as an adult literacy tutor in 1986.

Neder came to understand that literacy may be the underlying issue of many problems that people do not realize. Working at the L.A. Times for 28 years introduced her to working with literacy in many areas of California and across the country. She held a variety of positions with the L.A. Times, such as working in circulation as a college student, secretary, and working on special projects in community and employee relations/training and development. But what drove her interest in literacy as an issue was the role she served in an educational/community relations program.



Barbara Neder

(Continued on page 2)

(Continued from page 1)

“I was training teens in the community after the Los Angeles riots and giving them summer jobs to help them see they needed to stay in school and continue learning and reading,” Neder says. “We hired them as paid interns for the summer and taught them about work. We also worked with adults from several community programs and even a few newspaper employees who needed help with their basic reading and writing skills.”

Her networking and tutoring efforts with the L.A. Times and her local library, as well as a corporate transition, eventually led her to the County, where she found a career opportunity that aligned well with her passions.

“When new owners took over the L.A. Times, I had enough of corporate life.” It wasn’t long before she heard of an open position at the County.

As a literacy specialist for the past 11 years for READ/OC – Adult Literacy Services, Neder’s main goal is to help Orange County residents, businesses and organizations understand the importance of lifelong learning and the constant need for adult literacy tutors throughout the County to help change lives of other Orange County adults who struggle to manage around their limited reading skills.

Neder said trying to find tutors for learners is the most challenging part of her job, followed by getting people to understand the need for tutors. More literacy tutors means fewer people struggling in their daily lives. Some people are stuck in minimum wage jobs, are frightened to go back to school, and refuse to move forward because of their struggle with literacy.

County employees come across community members every day who may need literacy assistance. Signs to watch for that suggest a need for literacy assistance include having trouble filling out forms and deciphering signs and notifications. Neder stresses the importance of being aware of this and providing residents with resources and letting them know there is help available through the County for free, privately and confidentially.

“I would like County employees to understand the need for literacy services and to be aware of services available through Read/OC, and I ask them to pay close attention to their customers. They may discover a literacy need,” Neder says.

Though she is fully engaged in her profession, Neder looks forward to her future plans and the upcoming chapter of her life.

“When I retire, I plan on being a tutor. Maybe for a city library or possibly even for my grandson’s school,” she says. “I am sure that literacy will be part of my retirement life, even if it’s sitting on a beach and enjoying a book.” ■

-- By Rawan Salameh, CEO communication’s intern

READ/OC

READ/OC provides tutoring in basic reading and writing to adult learners throughout Orange County. Lessons are individualized, confidential, and highly goal-oriented. Tutors structure the learning process around the goals of the learner, using materials that relate to those goals.

An estimated 23 percent of adults in Orange County do not read and write well enough to meet their needs as family members, workers and members of the community. You can help. Whether you want to become a volunteer or get help with reading and writing, there are many ways to get involved with READ/OC. Together, we can create a more literate Orange County.

For more information, please visit <http://readoc.org/involved>.

Tracking Board of Supervisors Transitions

A special meeting of the Orange County Board of Supervisors convened at 11:30 a.m. on Tuesday, December 2, 2014 to administer the Oath of Office to **Lisa Bartlett**, who was elected November 4 to represent the 5th District in southern Orange County.

Supervisor Bartlett took office one month early to fill the unexpired term of Supervisor Patricia Bates, who was chosen by voters in the same election to represent the 36th state Senate District. Bates was sworn in as a new state Senator on Monday, December 1, 2014. Joining her was newly elected Senator Janet Nguyen, who has represented the 1st Supervisorial District in central Orange County.

Supervisor-elect **Michelle Steel**, also elected to office on Nov. 4, was administered the Oath of Office on January 5, 2015. She replaces outgoing Supervisor John Moorlach to represent the 2nd Supervisorial District. Supervisor Bartlett was sworn in again on Jan. 5 as well, to her full four-year term. ■

Special Election Scheduled for Jan. 27

A winner-take-all special election will take place January 27 to fill the vacancy created by the election of former 1st District Supervisor Janet Nguyen to the state Senate.

The County Charter specifies that supervisorial vacancies must be filled by a special election held not less than 56 days or more than 70 days after the date of the vacancy. The 1st District includes the cities of Garden Grove, Santa Ana and Westminster, portions of the City of Fountain Valley and the unincorporated community of Midway City.



Lisa Bartlett takes the oath of office as newly-elected Supervisor of Orange County's 5th District.



Superior Court Judge James Rogan (left) performs the oath of office for Supervisor Michelle Steel as her husband, Shawn Steel, holds the Bible.



Chairman Shawn Nelson presents resolutions honoring outgoing Supervisors Bates and Nguyen, who were elected to state Senate.



Chairman Nelson presents a resolution at the Dec. 16 Board of Supervisors meeting honoring outgoing Supervisor John M. W. Moorlach for his service.

Q+A With Christina Koslosky, new Chief Information Officer

When new Chief Information Officer (CIO) **Christina Koslosky** was selected to lead the County's Office of Information Technology (IT) last month, she was armed with experience gained since she first joined the County in 2008. As CIO she has responsibility for navigating the conversion of the County's aging information technology systems and for providing quality, innovative, secure and fiscally responsible IT solutions that support the County's business and governance needs.

Prior to joining the County, Koslosky worked for global computer giant Ingram Micro Inc. for 17 years. There she gained broad experience in IT development and support, operations and infrastructure, and systems architecture and governance.

The County Connection editorial staff met with Koslosky for a Q+A, to learn a little about her and to unpack for readers the general vision for and challenges and opportunities of running the County's technology and information systems division.



Christina Koslosky, CIO

Q What drew you to the IT profession?

A In a way, luck had something to do with it. I started in marketing communications, and early in my career I had a job as a technical copywriter. My job was to research products and technology and make them understandable to non-technical readers. I transitioned into an IT role through user interface and package design for some CD/dial up-based tools and then through the development of websites for my prior company. No one knew where a Web-based team should report organizationally, so I reported in a dual role to marketing and IT for a while. I moved into IT permanently when we added product ordering capability to our websites. From there, I moved into open systems and later mainframe systems development and support, enterprise architecture and ultimately held various administrative management roles. I was fortunate to move into IT when I did. Web-based technology was very accessible. The move also allowed me to learn how to learn, which I think is critical as technology changes so rapidly.

Q Are there particular opportunities for advancing the County's mission through the use of technology? For example, in what ways is the County better able to serve residents through technology?

A Absolutely. I recognize that I'm biased, but I think technology is at the core of how we provide service to constituents, across all of our business units. Of particular focus internally right now is ensuring that we offer tools that enable Countywide collaboration. Also, we're looking to expand some of the great work that's been done with mobile application development. Mobile is a seemingly limitless frontier, and will be the dominant technology for future generations of County residents.

(Continued on page 5)

(Continued from page 4)

Q What does it mean to you to leverage technology to deliver services efficiently?

A It all starts with objectives that address key questions: What are we trying to achieve? What business processes are we supporting? What will users see and how will they access the system or the data? What systems will we interface to? What are our support requirements? Efficient service delivery is driven by the answer to these questions.

Q How do IT leaders keep abreast of what’s coming next? And how do you know when is the right time to jump on board, knowing something new likely is coming?

A A critical part of our jobs as technologists is to research – new products, new tools and new technology. Also, we monitor trends and to try new things. I love working in government because our peer counties and other state and local government entities are very receptive to sharing information. Tech colleagues are forthcoming about their experiences, and there are a number of long-established and very effective ways for IT staff to share information.

Knowing when to invest in technology is a harder question to answer. It’s really an art and a science, and sometimes a budgetary exercise. Your overall business model drives technology investment and rate of change. In our business, we don’t necessarily want to be an early adopter of new technology, systems or tools. It’s called bleeding edge for a reason! But we can’t get so far behind that our constituents and processes suffer. I’m a big fan of prototyping and piloting – it allows you to start small and test new technology while minimizing risk and impact. ■

About CEO IT

The CEO Office of Information Technology provides IT solutions across County departments and agencies for voice communications, network and Internet access, as well as server hosting and data center services. Key areas of focus for the department include implementation of a next-generation voice and network environment, further implementation of a managed services support model and the establishment of Countywide collaboration tools.

SERVICE CATALOG ORANGE COUNTY
OFFICE OF INFORMATION TECHNOLOGY

OCcio
The Community, The Connected

A helpful resource for employees: this Service Catalog provides an overview of the services provided by CEO Office of Information Technology.

Call for Volunteers: Point In Time Count of the Homeless in OC

With the ultimate goal of ending homelessness in our community, Point-in-Time (PIT) is a federally mandated, biennial, count and survey to determine the prevalence and characteristics of persons experiencing homelessness in Orange County. PIT provides data on individuals and families facing homelessness on a given night so that organizations can advocate for additional resources to provide services for the homeless population.



2-1-1 Orange County, a local organization that works to connect the County’s most vulnerable individuals with the health and human service resources they need, is conducting the 2015 effort.

To complete the count and survey effort, 1,500 volunteers are needed. The effort includes personal one-on-one interviews between volunteers and the homeless, to gather information that in turn helps us provide more stable housing options in the region.

Each of the five County districts will have a deployment center where volunteers will gather on the morning of Saturday, Jan. 24, 2015 to count the homeless from approximately 4:30-9 a.m. on the streets throughout the entire county. A short training session is required prior to the day of the count. The locations of the volunteer deployment centers are:

1st District - Santa Ana

2-1-1 Orange County Office
1505 E. 17th Street
Conference Center, Suite 100
Santa Ana, CA 92705

2nd District - Huntington Beach

Colette’s Children’s Home
7372 Prince Dr., Suite 106
Huntington Beach, CA 92647

3rd District - Irvine

Families Forward
8 Thomas
Irvine, CA 92618

4th District - Anaheim

Victory Baptist
227 N. Magnolia
Anaheim, CA 92801

5th District - San Clemente

Family Assistance Ministries
1030 Calle Negocio
San Clemente, CA 92673

Registration is required

Please click [HERE](#) for the form and details. Online registration ends Thursday, Jan. 15, 2015 at midnight.

For more information, visit www.pointintimeoc.org or email pointintime@211oc.org.

{ O.C. History 101 }

Journeys Through Orange County's Origins,
Obstacles and Opportunities

The First Europeans In Orange County – Part I

By Chris Jepsen

Imagine landing on an unknown earth-like planet with no prior information about the kinds of terrain, animals, people, plants, or water sources you'd encounter. That's the kind of challenge Spain's appointed governor of California, Gaspar de Portolà, faced in 1769, when he traveled from Loreto, Mexico to San Francisco.

Spain had claimed but never occupied California for two centuries before interest from other nations convinced Spanish leaders to settle the territory. Ships had surveyed the coast, but only Indians had explored the land on foot.

Portolà's expedition was to travel overland to establish a presidio in Monterey. Elements of the expedition gathered at San Diego, where Fr. Junípero Serra and others were left behind to establish Mission San Diego de Alcalá and to care for those who had fallen ill on the trip from Loreto.

Portolà then led a party northward, consisting of 63 men, 100 pack-mules, and a number of horses, dogs, and assorted livestock. Partly on horseback but mostly on foot, the party included soldiers, mule skippers, Indians from Baja California, servants, Franciscan friars Juan Crespi and Francisco Gomez, a mapmaker, and scout Jose Francisco Ortega – for whom Highway 74 is named.

Their trek was uneventful until they entered what's now Orange County on July 22, 1769. Setting up camp for the evening just inside the current county line, some natives invited them to their nearby village. Once there, Crespi and Gomez performed the first two baptisms in California, on a gravely ill infant and a badly burned toddler. The site is still called Christianitos ("little Christians") Canyon.

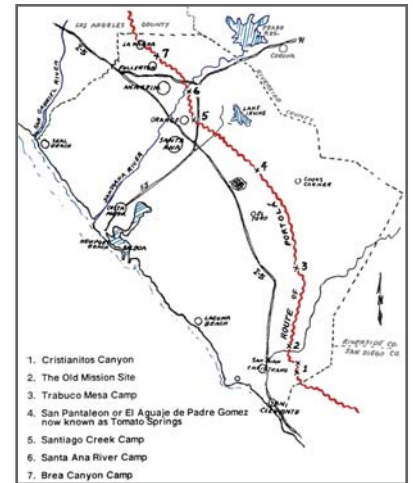
Meeting friendly local Indians would be a daily occurrence. The locals were curious about the visitors, and vice versa. They exchanged strings of beads and other small gifts, and the Indians sometimes communicated sketchy information about what to expect on the next day's march. The

Indians always gave them a "speech" before parting company, but not a word was understood. The Spaniards noted, however, that the language or dialect changed as they moved from south to north.

The next day, the expedition continued through hills, canyons and scrub brush. Crespi's journal describes the native plants, including grapes and wild roses. That evening, they camped near the mouth of Gobernadora Canyon, which they considered a good location for a mission. It did, in fact, become the original site for Mission San Juan Capistrano in 1776. (The mission was moved to its current site later that year).

On July 24, they came to two large villages. At the first, the local men were smoking hallucinogenic jimson weed and were somewhat oblivious to their visitors. At the second, the Indians "howled like wolves" as the Spaniards approached, but proved friendly and spent the whole day visiting

(Continued on page 8)



Portolà's route through O.C., courtesy Pacific Coast Archaeological Society

(Continued from page 7)

with the expedition. The Spaniards camped for the night on what's now the Rancho Santa Margarita side of O'Neill Park. They named the site and adjacent creek San Francisco Solano, but it gained a second name when one of the soldiers lost his blunderbuss – a centuries-old firearm with a flared muzzle also known as a "Trabuco." ■

...Stay tuned for more! Next month: Portolà's march continues from Trabuco Mesa to La Habra

About the Author

Chris Jepsen is the assistant archivist at the Orange County Archives, a service of the Orange County Clerk-Recorder. Reach him at Chris.Jepsen@rec.ocgov.com or (714) 834-4771 if you have questions about the Archives.

County Employees in the News

In December, The Orange County Register launched a feature called "100 Most Influential People in Orange County." It spotlighted individuals who "...changed lives in 2014." Not surprisingly, several County of Orange employees were included among the 100.

First on the list was OC Sheriff **Sandra Hutchens**, whom the Register calls "The Face of the Law." The article profiles the sheriff and describes how she became "the first urban sheriff in California to relax the rules for getting a concealed weapon permit. Read the December 8 article [HERE](#).

The Dec. 21 edition included former OC Undersheriff **John Scott**, who was sworn in as the 31st sheriff of Los Angeles County last year after Lee Baca abruptly retired. "Scott didn't shy away from being a leader," Register staff writer Douglas Morino writes. "By his count, Scott put in place 120 reforms in 10 months. Read the article [HERE](#).

Scott Sanders, senior deputy public defender, was featured December 26. The article notes that Sanders recently was recognized by California Attorneys for Criminal Justice for his role representing Scott Dekraai and Daniel Wozniak, two high-profile capital murder cases underway in Orange County. Read the article [HERE](#).

On December 28, the paper profiled Orange County adventurers and innovators in an article titled "Meet Tomorrow's Headliners." Among them is **Brad Gross**, director of OC Dana Point Harbor. Reporter Kory Kramer says Gross is one to watch in 2015 because he's responsible for the oversight of \$170 million in renovations to Dana Point Harbor. Read the article [HERE](#). ■



Around the County News, Events and Happenings



12/13/14 – Last Time This Century and a Record-Breaker at Clerk-Recorder

The December 2014 Saturday opening of the Clerk-Recorder’s office to handle marriages was a record-breaker – 151 couples were married that day, setting a new mark for Saturday openings. The sequential date of 12/13/14 was the spark. Although it will be the last sequential (MM/DD/YY) date for 89 years – the next one is Jan. 2, 2103 or 01/02/03 – the Clerk-Recorder can still expect increased business on similarly interesting dates this century:

- Jan. 2, 2034 = 1/2/34
- Jan. 23, 2045 = 1/23/45
- Feb. 2, 2022 = 2/22/22
- April 3, 2021 = 4/3/21



Jennifer Hartford and Kevin Long from Laguna Niguel were among 151 couples married by Clerk-Recorder **Hugh Nguyen** on 12-13-14.

OC Public Works’ Efforts to Protect Communities During Rain Storm

The early December storm brought much-needed rain. However, for Silverado Canyon residents living near steep, fire-scarred hillsides, it brought the threat of potential mud slides and debris flows that could threaten both homes and lives. Since the Silverado Fire scorched nearly 1,000 acres in September, OCPW staff members have been working day and night on proactive measures to protect county roads and bridges and provide nearby residents with tools and resources to prepare for upcoming rainfall.

The work of OCPW professionals also caught the attention of the media. KTLA Channel 5 News interviewed **Grant Sharp** of Environmental Services and **AJ Jaime** and **Corinne Palmer** of Operations & Maintenance. These and other TV news broadcasts highlighted OCPW’s leadership in preparing for the effects of the storm, from assisting residents with sandbags and managing the Department Operations Center to monitoring hazardous conditions and implementing storm water measures that protect our creeks, rivers, bays and the Pacific Ocean.

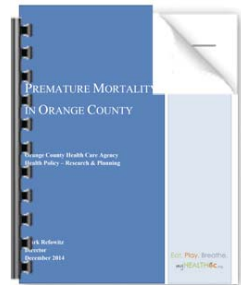


You can see these news reports in our “News” section of the OCPW web site at www.ocpublicworks.com. Also, visit the OCPW Facebook page at www.facebook.com/ocpublicworks

Around the County continued

OC Health Care Agency Releases Study on Premature Deaths in OC

A new study by the OC Health Care Agency examines the leading causes of premature death among Orange County residents. More than 6,000 deaths in 2010 were premature – deaths of persons younger than 75 years of age. The three leading causes of premature death were cancer, heart disease, and unintentional injury (primarily drug overdose). Unintentional injury deaths primarily due to drug overdoses were the No. cause of premature death for young people (15-24 years old) and young adults (25-44 years old).



The premature loss of life described in the report is a critical public health concern, as it is often due to preventable unhealthy behaviors such as tobacco use, poor diet, lack of physical activity, and alcohol or drug abuse. The entire community has a role in promoting healthier behaviors in order to reduce premature deaths in Orange County. Visit www.myHealthOC.org for resources and practical tips on quitting smoking, increasing physical activity and improving diet.

Click [HERE](#) to see the report, titled Premature Mortality in Orange County.

John Wayne Airport Supports Operation Dream Lift



Assistant Sheriff **Linda Solorza** (second from left) and Captain **Michael Hiller** of the Airport Bureau join members of the Sheriff's Department and Sunshine Foundation in welcoming "Operation Dream Lift" participants to John Wayne Airport and Orange County.

On Dec. 10, John Wayne Airport (JWA) supported the Sunshine Foundation of Canada's Operation Dream Lift, which sends Canadian children afflicted with life threatening illnesses to Disneyland. Representatives from JWA, Alaska Airlines, and the Orange County Sheriff's Department (OCSD) were on hand to welcome the children to Orange County. This is #JWAconnects in action, which in this case helped connect some special children with the "Happiest Place on Earth!" Learn more about Operation Dreamlift at <http://www.sunshinefoundation.org/dreamlifts.html>.

Generous Donor Gives Gifts to OC Animal Care Pets in Lieu of Birthday Presents

On Sunday, Dec. 7, a generous birthday girl stopped by the OC Animal Care shelter to deliver carloads of goodies for the pets. Elaine, a community member with a big heart, decided to do something different this year; she asked friends and family members to donate much-needed items for shelter animals instead of buying her presents. It worked. Elaine and her family unloaded more than 100 blankets, dog toys, treats and other goodies for the shelter pets to enjoy. Shelter staff was on hand to greet them with balloons and birthday wishes.



Elaine (third from left) arrives at the OC Animal Care shelter along with friends, family and more than 100 pet care items for donation.

Around the County continued

Sheriff's Department Hosts Law Enforcement Competition

Just before Thanksgiving, the Orange County Sheriff's Department (OCSD) hosted the 2014 Orange County Law Enforcement Explorer Advisor Association Explorer Competition at the Katella Training Facility and the Sheriff's Regional Training Academy. The competition simulates an abbreviated basic law enforcement academy.

Fifty four-person teams from Orange County and Los Angeles County Explorer posts competed in 16 different skill specific events, which ranged from physical agility to a simulated active-shooter situation. While all teams displayed incredible prowess and astounding capability in each event, Team B-11 from post Anaheim #1 was announced as the overall team winner.



The OCSD Lake Forest Explorer Division Team receives its second-place plaque in the Hostage Negotiations competition (pictured left to right: Explorer Sergeant Jose Ojaca, Explorer Corporal Andy Baez, Deputy Arman Asarian, Explorer Marcus Redman and Explorer Cesar Balbuena).

Olinda Landfill Earns Kudos

The County's Olinda Landfill continues to earn praise for the care and attention its staff gives to keeping the facility operating in tip-top shape. Over the past few months, OC Waste & Recycling (OCWR) has earned industry awards for management and for a gas-to-energy power plant at the 565-acre landfill located just east of Brea.

"We are very proud of these awards," said **Kevin Kondru**, OCWR north region operations manager. "It's such an honor to be recognized. We put in a lot of hard work."

In November, the American Society of Civil Engineers, Los Angeles Section, awarded Energy Project of the Year to the Broadrock Renewable Energy Program at the Olinda Landfill. The power plant converts landfill gas to electricity. It annually generates enough electricity to power more than 22,000 homes.

Earlier in the year, the Solid Waste Association of North America awarded OCWR with its national 2014 Bronze Award for Excellence in Landfill Management. The association honored Olinda for its modern management techniques, including landfill operations, regulatory compliance and environmental practices. SWANA's award also recognized, among numerous other attributes, OCWR's outstanding community outreach efforts.



OCWR's **Ray Hull**, site business manager, accepts the Energy Project of the Year award from the American Society of Civil Engineers.

Human Resource Services News You Can Use

Job Interview Tips

Have you made a New Year's resolution to advance in your career? Whether applying for a promotional job opportunity on the County's website at <http://agency.governmentjobs.com/oc/default.cfm> or expanding your skills and experience using the transfer process at <https://jobs.ocgov.com/virtualjobapp/careerfinders/description.asp>, these interview tips from Human Resource Services may come in handy:

- **Do your research.** Familiarize yourself on the culture, mission, and vision of the company or organization to which you are applying. Standard interview questions are "What do you know about us?" and "Why do you want to work here?" This research will enable you to prepare the right responses.
- **Practice interviewing.** Taking the time to review typical interview questions you will probably be asked during an interview will help give you a framework for your responses. Practice out loud with a relative or a friend.
- **Make a good first impression.** The first impression you make on a potential employer is the most important one. Be on time and look professional. Business attire is always appropriate for a job interview.
- **Be concise and confident.** Rambling on is one of the most common interview mistakes. Give honest, specific answers. Maintain eye contact and respond to all questions with a smile.
- **End on a good note.** Restate any strengths and experiences that you might not have emphasized earlier and reiterate your interest in the position. Thank the group for spending time with you. Make eye contact, shake hands with everyone and try to use their names as you shake hands.

Happy 2015 – the 125th seal is now a relic of the past

Now that it's 2015, the County's commemoration of its Quasquicentennial is officially over. That means the OC125 seal in print and digital communication must be replaced by the regular County of Orange seal. If you notice the commemorative 125th seal on a website, please copy and paste the URL in an email and send to ruth.wardwell@ocgov.com. Similarly, if you notice banners, posters or other types of signage in your facility, please advise your agency's or department's communications or public information officer. ■



SAFETY SPOTLIGHT

Resolve to Be Aware and Speak up

As we make our New Year’s resolutions, the Sheriff’s Department urges us to resolve to say something when we see something. The “See Something. Say Something” national public service campaign reminds all citizens to contact local authorities when they see suspicious activities. But what exactly is a “suspicious activity?”

It is a very broad term, and almost self-defining, because it includes anything out of the ordinary that an individual would expect in any routine situation, according to OCSD Lieutenant **Jerry Larson**.

“Trust your instincts about what would be considered suspicious to a reasonable and prudent person,” Lt. Larson says. “All employees are encouraged to report anything they feel is suspicious or makes them feel uncomfortable, especially on workplace grounds. The Sheriff’s Department will respond to any report of suspicious activity, no questions asked.”

To report suspicious behavior to the Sheriff’s Department, call 714-834-2250.

Internal Audit Fraud Hotline

If you suspect fraud, waste or abuse of County resources, contact the OC Fraud Hotline at (714) 834-3608 or visit www.ocgov.com/audit. Messages are accepted any day or time and can be made anonymously. In addition, employees are provided protection under the California Whistleblower Law.

24/7
Board of Supervisors'
Fraud Hotline
714.834.3608

Other Hotline Numbers:

- Child Abuse 714.940.1000
- Consumer Protection Unit 714.834.6553
- U-TIP Safety & Loss Prevention Hotline 714.285.5597
- County Employees Worker's Compensation Fraud 714.648.3650
- Welfare Fraud & Public Assistance Fraud Unit 714.347.8636
- Medi-Cal Fraud 800.822.6222

Our Vigilance Never Sleeps!

- Hotline Phone Number: 714.834.3608**
Call us and remain anonymous.
Call anytime, anyplace, day or night.
Report questionable behavior, waste, and abuse involving County vendors, employees, and processes.
- Hotline Website Information/ Online Submission:** <http://www.ocgov.com/audit>
- Address to send documentation:**
Fraud Documentation
County of Orange Internal Audit Department
12 Civic Center Plaza, Room 232
Santa Ana, CA 92701

Help us keep the County honest, fair, and efficient.

The Orange County Board of Supervisors' Fraud Hotline is intended for the use by County employees, the general public, or vendors reporting suspected waste, fraud, violations of County policy or misuse of County resources by vendors, contractors or County employees. County employees wishing to report complaints are protected under the New Whistleblower Law, California Labor Code 1102.5 and 1106. The California State Attorney General's Whistleblower Hotline number is 1-800-952-5225.

Congratulations

to the following County of Orange Employees on their years of service awards for the month of December.

35 YEARS

Michael Giancola
County Executive Office

Wendy Brough
District Attorney

Margaret Jones
Health Care Agency

30 YEARS

Eddie Ontiveros
OC Community Resources

Richard Barela
OC Public Works

Karen Edwards
Sheriff-Coroner

Rosalinda Escobar
Sheriff-Coroner

James Pena
Sheriff-Coroner

Rebecca Juliano
Social Services Agency

Roberto Melendez
Social Services Agency

25 YEARS

Alejandra Saldivar
Auditor-Controller

Josie Velasquez
Auditor-Controller

Stacey Maxwell
Assessor

Susan Debaun
County Executive Office

Thelma Cove
District Attorney

Joel Stone
District Attorney

Ossama Abu-Shaban
Health Care Agency

Angie Gonzalez
Health Care Agency

Kerry Underwood
Health Care Agency

Debra Eddy
OC Community Resources

Frederick Kirk
OC Community Resources

Michel Lizotte
OC Community Resources

John Velick
OC Community Resources

Megan Wetts
OC Community Resources

Sameh Hanna
OC Public Works

Kevin Onuma
OC Public Works

Thomas Reid
OC Public Works

Mark Wood
OC Public Works

Evelyn Reyes
Probation

Rita Roberts
Probation

Pasquale Campobasso
Sheriff-Coroner

Edith Gage
Sheriff-Coroner

(Continued on page 15)

(Continued from page 14)

**25 YEARS
CONTINUED**

Helen Peters
Sheriff-Coroner

Gary Strachan
Sheriff-Coroner

Sylvia Zamaitat
Sheriff-Coroner

Cynthia Brown Cooksey
Social Services Agency

Valerie Dinh
Social Services Agency

Sonia Fernandez
Social Services Agency

Reshma Gohil
Social Services Agency

Jason Guillen
Social Services Agency

Lydia Nunez
Social Services Agency

Lilia Velasco
Social Services Agency

Daniel Puglia
Treasurer-Tax Collector

20 YEARS

Raymond Gonzalez
District Attorney

Zerdell Bui
Health Care Agency

Laura Esquivel
Health Care Agency

Ruben Garcia
Health Care Agency

Mary McKee
Health Care Agency

Kimberly Nguyen
Health Care Agency

Nhu Nguyen
Health Care Agency

Yvonne Neff
John Wayne Airport

Matthew Bolton
Probation

Alison Baron
Sheriff-Coroner

George Chisholm
Sheriff-Coroner

Stefan Georgescu
Sheriff-Coroner

Gary Niebla
Sheriff-Coroner

Michelle Korson
Social Services Agency

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Tracy.Ayres@ocgov.com.

COUNTY OF ORANGE
MISSION STATEMENT

“Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services.”

Click [here](#) to read the full mission and values statement.

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