

ORANGE COUNTY CIVIC CENTER FACILITIES STRATEGIC PLAN
Fire Services – Orange County Fire Authority

The responses below (in red) were provided by Tamy Rivers, OCFA Management Analyst, via phone conversation on October 11, 2016.

1. Please confirm or correct the following information we obtained from OCFA's website; *2015 Annual Report*; and *Standards of Coverage and Deployment Plan 2014*.
 - a. The project site is in the first-in service area of Fire Station 75 at 120 West Walnut Street in the City of Santa Ana, about 0.4 mile south of the project site.
 - b. The next closest fire station to the project site is Station 71 at 1029 West 17th Street in Santa Ana, about 0.7 mile to the northwest.
 - c. OCFA serves 23 cities, in addition to unincorporated areas of Orange County, from 71 fire stations; its service area had a population of about 1.73 million in 2014.
 - d. All fire departments in Orange County participate in an automatic aid agreement to ensure that closest resources are dispatched to an emergency. Automatic aid includes engines, trucks, paramedics and battalion chiefs.
 - i. All agencies also participate in the statewide master mutual aid system for response during major emergencies.
 - e. In 2014 OCFA responded to 117,100 calls for service including 1,979 fires, 88,158 emergency medical service calls, and 26,963 other calls including hazardous materials response, swift water rescues, and public service calls.
 - f. OCFA's response time goal in minutes to emergency calls in urban areas is that the first response unit shall arrive at a priority emergency within seven minutes 30 seconds, 90 percent of the time.
 - g. OCFA's current (2014) response time to priority emergencies in urban areas is 8 minutes 46 seconds.

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2. Does OCFA plan to build any new or expanded fire stations that would serve the City of Santa Ana?

None are planned

3. Please summarize any plans for Fire Department service improvements plans or expanded capacity (personnel, equipment), if any, that would serve the project area.

None are planned

- a. What are the funding sources for any planned improvements?

4. Will OCFA be able to serve any known cumulative developments in addition to the proposed project?

- a. Please summarize any additional resources (stations, equipment, personnel) needed.

Response pending from OCFA

- b. What factors or standards are used to project these needs?

5. How would the proposed project affect OCFA's ability to provide services? Please comment on any area of specific concern.

Construction impacts: Construction projects pursuant to the Strategic Plan could constrain fire department access to some areas of the project site and surroundings. The Orange County Fire Authority would require that locations of any construction activities affecting response times – such as construction staging areas, and construction closures of public roadways, parking lots, and/or the Walk of Honor – be communicated to the OCFA so that fire companies could avoid such obstructions.

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Operational impacts: Project buildout would increase the numbers of people on the project site and thus could cause increased traffic & pedestrian collisions. However, project buildout would place buildings closer to parking, which could reduce the potential for traffic & pedestrian collisions.

6. Please provide any additional comments and/or information regarding fire service provision related to the proposed project.

Response Prepared By:

Tamy Rivers (phone conversation)

Management Analyst

Name

Title

OCFA

10-11-16

Agency

Date

ORANGE COUNTY CIVIC CENTER FACILITIES STRATEGIC PLAN
Police Services – Santa Ana Police Department

1. Please confirm or correct the following information we obtained from the Santa Ana Police Department's 2015 *Annual Report* and the City of Santa Ana's *Adopted 2015-16 Budget*
 - a. The project site is in SAPD's Northeast District
 - b. SAPD headquarters is at 60 Civic Center Plaza, about 0.5 mile west of the project site.
 - c. The City of Santa Ana's Adopted 2015-16 Budget funded 601.5 full-time-equivalent positions
 - i. How many FTE positions were sworn? **373**
 - d. SAPD's Civic Center Patrol Unit, staffed with one corporal and six officers, is assigned to maintain a visible presence in the Civic Center area to ensure the safety and security of everyone in the area. Officers assigned to the Civic Center Patrol are also trained in dealing with the homeless through specialized classes in crisis intervention and dealing with the mentally ill.
 - e. Four additional officers (the Downtown Business Liaison Unit) were assigned to Downtown Santa Ana in 2015.
 - f. The Mounted Enforcement Unit works in the Downtown area to provide a visible and more personable interaction with the community.
 - g. In 2015 SAPD responded to 138,831 calls for service, and SAPD officers engaged in 34,403 incidents of proactive enforcement activity.

I'm showing we dispatched 103,791 calls in 2015. The obs number is pretty in line with what we have – 34,139. If you add the obs and CFS numbers, then you get very close to the 138,831 number. The final difference could be related to canceled calls, etc.

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Police Services – Santa Ana Police Department

2. What is SAPD's response time goal in minutes to emergency calls in downtown Santa Ana? **There is no specific time frame for response time. We attempt to respond as fast as possible to calls.**

3. What is the current average response time in minutes to emergency calls in the Santa Ana Station's service area?

Priority 1- 7.37
Priority 2- 10.18

Priority is the highest emergency calls.

4. Does SAPD plan to build any new or expanded facilities that would serve the City of Duarte? **N/A**

5. Please summarize any plans for SAPD service improvements plans or expanded capacity (personnel, equipment), if any, that would serve the project area. **N/A**
 - a. What are the funding sources for any planned improvements?

6. Will SAPD be able to serve any known cumulative developments in addition to the proposed project?

ORANGE COUNTY CIVIC CENTER FACILITIES STRATEGIC PLAN
Police Services – Santa Ana Police Department

- a. Please summarize any additional resources (stations, equipment, personnel) needed.

 - b. What factors or standards are used to project these needs?
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7. How would the proposed project affect SAPD's ability to provide services? Please comment on any area of specific concern. **There would be no issue with SAPD providing services.**
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8. Please provide any additional comments and/or information regarding police service provision related to the proposed project.

Response Prepared By:

RUBEN IBARRA	COMMANDER
Name	Title
SANTA ANA POLICE DEPT	10-31-16
Agency	Date