



Frequently Asked Questions - County of Orange
Annual Transportation Survey - 2019

The following is a list of *Frequently Asked Questions* regarding the annual employee commute survey:

- 1. Why are we required to complete this survey?**
The County of Orange is mandated by the South Coast Air Quality Management District (SCAQMD) to comply with their Rule 2202 in order to reduce mobile source emissions generated by employee commutes. We must complete and file a Plan with SCAQMD that includes commute stats through surveying. The survey results are also utilized to evaluate the effectiveness of our rideshare program strategies/incentives to reduce drive alone home to work trips.
- 2. I do not rideshare – do I need to complete the survey?**
Yes, all full-time, part-time and extra help employees regardless of how they get to work must complete the survey and indicate how they travelled to work during the survey week of September 9-13, 2019.
- 3. Why must I enter a start time for a day that I did not work?**
Our report must include information for days off as well – **please enter your “normal” work start as if you had to report to work on your day off.**
- 4. I did not work during the survey week – do I still need to complete the survey?**
Yes, please indicate that you were on vacation, sick, etc., and please include your normal work start time.
- 5. I work for the Superior Courts – do I need to still complete the survey?**
Yes.
- 6. I work part time – what do I enter for the commute modes on the other days?**
On your days off, please select “regular day off” from the drop-down menu and be sure to include your normal work start time (even though you did not report to work on your day off).
- 7. I’m not sure if my survey was submitted – how can I verify that it was accepted?**
If you do not recall submitting your survey, please send an email to rideshare@ocgov.com and we can check the database.
- 8. I drive alone before I boarded the train (or bus). Which commute mode should I select?**
Please select the commute mode that you used for the majority (51% or more) of your commute to work.
- 9. I get to work early to beat traffic -- what should I put in the scheduled report time?**
Please enter the time you actually began working.
- 10. I used an electric scooter to get to work – what do I select on a survey?**
Please select the “bike” mode if you used a skateboard or electric scooter to get to work.
- 11. My spouse and I drive in to work together – does that count as a carpool?**
Yes, please select “2 persons in vehicle” as your commute mode from the drop-down menu.
- 12. I drive in with a non-County employee – does that count as a carpool?**
Yes, please select “2 (or 3, 4, etc.) persons in vehicle” as your commute mode from the drop-down menu.
- 13. I drive my kids to school on my way into work – does that count as a carpool?**
Yes, but only if your kids are with you in the car for 51% or more of your one-way commute to work. Please select “2 (or 3, 4, etc.) persons in vehicle” as your commute mode from the drop-down menu.