



C O U N T Y C O N N E C T I O N

A digital magazine for and about County of Orange employees

NOVEMBER / DECEMBER 2020



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November 2020 to December 2020

FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

The last few months of any year is usually a time for gratitude and evaluation. 2020 is almost over and in the final months of this year, as we reinterpret our traditional celebrations with family, friends and loved ones, we will reflect on all we have to be thankful for. I am grateful to work with all of you, serving Orange County residents through one of the biggest challenges we have ever faced as a community with grace, care and dedication.

Many of us go above and beyond in our service donating time, money, food and other necessities. This holiday season, if you are looking for ways to give back, turn to [Page 21](#) to find information on the efforts supporting this year's Operation Santa Claus.

How we interact with residents is vital to the County's reputation. The County Service Center, located in the new County Administration South building, has been providing stellar service since it opened in 2019 and marked an important milestone in serving their 100,000th customer earlier in the year. Learn more about the event that marked the date on [Page 8](#).

Michael Dean is a Senior Audit Manager with the Internal Audit Department. He works with county agencies to review and improve money management processes. Turn to [Page 4](#) to learn more about what his department focuses on and his personal journey with the County of Orange.

2020 has seen an enormous amount of change in how we work, live and interact with others. Let's not forget, there is still much work to be done and it is our responsibility to continue to maintain safe behaviors. Check out [Page 6](#) where the OC Health Care Agency provides us with resources on how to celebrate safely this holiday season.

As we close this year, I want to thank you for everything you do in making Orange County one of the best places to live, work, and play. I am proud of all we have accomplished in 2020 and look forward to all we will achieve in 2021.

A stylized, handwritten signature in white ink that reads "Frank Kim". The signature is fluid and cursive, with a long horizontal stroke at the end.



MICHAEL DEAN

JOB TITLE:

Senior Audit Manager

**YEARS WITH
THE COUNTY:**

25

DEPARTMENT:

Internal Audit Department

BEST PART OF YOUR JOB:

Building relationships and establishing trust with other departments

**PLEASE SEND PROFILE SUBJECTS
FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jamie.cargo@ocgov.com.

Michael Dean is on the front lines of preventing financial irregularities at the County of Orange.

His team — the Internal Control Audit Unit — works with the other County departments to review internal processes such as how cash receipts, disbursements and payroll are administered. The goal is to improve the processes and internal controls of how money is handled. Michael and his team make recommendations to management for areas that require improvement, such as removing redundant processes and/or including information technology to make processes more efficient.

“We try to work as a partner when we do an audit of a department,” Michael says. “That’s one of the big changes I’ve seen in the last 25 years. Internal Audit used to go out and make a laundry list of findings. Now, we’re on the same team. We want to keep departments out of the newspapers.”

Dovetailing into the partnership is an increased willingness from management to be even more proactive in doing the right thing. That’s reflected in the customer surveys management fills out after every audit. “We may have disagreements, but we always try to come to a resolution,” Michael says.

Technology has also made the business world more efficient and accountable, while expanding Internal Audit’s scope of work beyond manual processes.

“We are absolutely looking for any wrongdoing,” Michael says. “Corruption comes from a lack of internal controls. We look at those controls and processes to give assurance to the taxpayers that things like that cannot happen here.”

Michael looks forward to bringing back a business process improvement workshops that bring together work teams from other departments to discuss what’s working and what’s not.

“We have the team act as if they were the auditors and let them come up with improvements,” he says. “It gives them ownership.”

The project is on hold for now due to COVID-19.

Another area he takes pride in is his team. His two direct reports, Gianne Morgan and Zan Zaman, supervise the day-to-day activities and Michael oversees them. Gianne came from the OC Health Care Agency and Zan came from the Auditor-Controller’s Office when Internal Audit became its own department again in 2016. He also says he has a great boss in Scott Suzuki, who he has worked with for 20 years. “He’s the brains behind the operation,” Michael explains.

He also shares a mentor — former Director Peter Hughes — with the new director, Aggie Alonso.

“I love coming to work. I love going out into the field and working with the departments to build a bridge and a bond, so they



Michael and his dog, Hot Rod.

feel comfortable divulging information.”

Outside of work, he likes to play basketball with his 23-year-old daughter, Rachel, which comes naturally having spent many years coaching her in sports. He’s an animal lover with a couple of cats and a dog named Hotrod. He also rescued a cat from the Civic Center just before Building 12 was torn down to make way for County Administration North.

“I went out on my own, on a flex day, with a few other employees from Clerk-Recorder and Assessor and picked him up,” Michael says. He took the cat to the vet as he had some scratches. While there, another customer fell in love with the cat and took him home.

If not for the 1994 bankruptcy, Michael might have spent his entire career with the County. Right after graduating from California State University, Long Beach in 1994, he received a job offer to work in Internal Audit, which at the time was under Auditor-Controller. A month later, the County filed for bankruptcy and his job offer was rescinded.

Michael worked as a private staff accountant for 10 months before becoming an original member of the new Internal Audit Department in January 1996.

“In a backwards way, the bankruptcy was a blessing,” he says. “It helped establish Internal Audit and put the County in a strong position. Internal Audit as a separate and independent department reduces the risk that something like that could happen again.”

THIS HOLIDAY SEASON SPREAD CHEER, NOT COVID-19 OR THE FLU

Holidays usually mean gathering with friends and extended family, attending parties, hosting dinners, traveling and celebrating time-honored customs. But many holiday activities promote congregating and mixing of households, which increase the risk of transmitting COVID-19 and the flu.

With COVID-19 in our communities, you may be wondering how you can celebrate safely. Our holiday safety flyer outlines activities and their associated risks to consider during the holidays. Make sure to plan safer, alternative celebrations that don't spread coronavirus or the flu to your family and in your community. If you must [travel](#), be informed of the [risks](#).

Is it the flu or COVID-19? Symptoms like cough, difficulty breathing, fever, chills, headache and sore throat may tell you you're sick — but not with what. That's why you can now get free testing for both the flu and COVID-19 with a single swab at drive-thru OC Super Sites in Anaheim and Costa Mesa. Make your [appointment](#) today.

Finally, make sure to get your FREE [flu vaccine](#). Getting a flu vaccine is an essential part of protecting your health and your family's health this season.

Click [here](#) for more information on celebrating safely during the holidays.

Don't worry about the flu, too

ochealthinfo.com/getyourflushot



FREE Testing COVID-19 Drive-Thru

Costa Mesa & Anaheim
By appointment only



THIS HOLIDAY SEASON SPREAD CHEER, NOT COVID-19

The holidays are usually a time to celebrate with family and friends. With COVID-19 in our communities, you may be wondering how we can celebrate safely. See below for some things to consider during the holidays.



If you think you may have COVID-19, the most important thing to do is isolate yourself. This means staying away from others and not traveling. Most people will have mild illness (or even no illness) and can recover at home without medical care. If you want to get a test you can get a free test. Find out where you can get tested for COVID-19 before the holidays at ochealthinfo.com/covidtest.

Lower Risk Activities

These activities are safer for your celebrations:

- Eating your holiday meal only with people who live in your household.
- Having a virtual holiday celebration with friends and family.
- Shopping online instead of in person.
- Watching sports events, parades and movies from home.



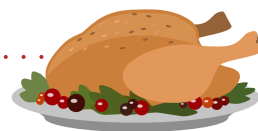
Safer Holiday Travel

If you must travel, go to CDC's "[Travel during the COVID-19 Pandemic](https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html)" at [cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html](https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html) to find ways to travel more safely.



Don't worry about the flu too!

The holiday season is also flu season. Make sure you are also protecting yourself and your family from the flu. Find out where you can get your flu vaccine at ochealthinfo.com/getyourflushot.



Safe Food Handling

Remember to also practice safe food handling. Go to ocfoodinfo.com for more information.

Medium Risk Activities

These activities can put you at some risk for COVID-19:

- Having a small outdoor celebration with family and friends. Remember, the smaller the number of people, the safer.
- Visiting holiday attractions where people can wash hands or use hand sanitizer often, wear masks and can stay 6 feet apart.

Tips to stay safer while gathering:

- If your gathering is indoors, try to stay at least 6 feet away from people who do not live with you.
- It's always safer to keep your face covering on. You can remove your face covering briefly when eating or drinking.

Higher Risk Activities

These activities can put you at high risk for COVID-19. **You should avoid these activities to keep you and your family safe:**

- Shopping in crowded stores and on popular shopping days like Black Friday.
- Watching or participating in a crowded race, parade or celebration.
- Attending large indoor gatherings with people from outside of your household.

For more information on celebrating safely during the holidays, visit ochealthinfo.com/covidholidaysafety

THE COUNTY SERVICE CENTER CELEBRATES ONE YEAR ANNIVERSARY AND 100,000TH CUSTOMER



From left to right, OC Clerk-Recorder Hugh Nguyen, County Executive Officer Frank Kim, OC Board of Supervisors Chairwoman Michelle Steel, Second District, the County Service Center's 100,000th customers Kristine Angeles and Paul Barreto, Vice Chairman Andrew Do, First District, and Treasurer-Tax Collector Shari Freidenrich.

The County Service Center (CSC) recently celebrated two major milestones: serving its 100,000th customer and its first anniversary.

On October 15, 2020, Orange County Board of Supervisors Chairwoman Michelle Steel, Second District, and Vice Chairman Andrew Do, First District, presented the 100,000th customer with a basket containing promotional items from the departments the CSC supports.

To celebrate the one year anniversary on September 3, 2020, CSC staff received County mugs filled with treats.

The CSC, located in the County Administration South building, provides the 3.1 million residents in Orange County with an array of County services offered by the Clerk-Recorder, OC Public Works, Treasurer-Tax Collector and County Information Desk. A key goal of the CSC is to connect the customer to a full range of county services at one location, whether through in-person assistance or technology. The County Information Desk assists customers with additional information and services needed to navigate the County of Orange.

In light of the COVID-19 pandemic, the CSC staff continued to serve customers even during the shut-down via phone, online and mail. Since the CSC reopened June 10, 2020, the four departments have provided 22 on-site services to an average of 330 customers who visit the CSC each day. Customers can complete their in-person transactions within an average of eight minutes, which includes the check-in and wait time. With a wide range of services offered at the CSC, customers can receive multiple services in just one visit, whether it's to obtain copies of birth certificates, pay property taxes, process building permits and/or obtain general information about any County services.

For more information about each department's services, please visit their websites below.

Clerk-Recorder: <http://www.ocgov.com/gov/clerk/>

Treasurer-Tax Collector: <https://www.ttc.ocgov.com/>

OC Public Works: <https://www.ocpublicworks.com/gov/pw/ds/>



Paul Barreto and Kristine Angeles, the County Service Center's 100,000th customers, fill out paperwork for their marriage certificate.

SSA 'ELVES' NEED A LITTLE HELP

Snuggle Day this year may not be happening in person, but the County of Orange Social Services Agency/Children & Family Services staff who coordinate holiday gifts and cheer to Orange County foster children are still hard at work.

"This has been a very difficult year for families," said Randall Baldock, an Administrative Manager II with SSA whose staff run the annual program. "Because in-person events aren't happening, some people forget the need."

In past years, up to 18 partner organizations would gather at Saddleback Church in Anaheim annually, setting up tables filled with items social workers could take for the families and children they worked with. Unfortunately, this year only eight groups have dropped off items at SSA's building on Eckhoff.

Together We Rise provided 50 tablets, 50 drones and earbuds while the Orange County Quilters Guild dropped off quilts and pillowcases. Foster Kids Charity of California set up an Amazon Wish List for items to go to the SSA office, including four bikes, two laptops, helmets and other toys.

To keep donors, staff, social workers and the families safe, Social Services Supervisor I Mario Murillo and Staff Specialist Mayra Wheeler have handled the logistics of gathering items and are exploring ideas for distribution. Last year, the program was overwhelmed with donations, so the team set up a distribution in one of the back parking lots where social workers could select items on a first-come, first-served basis. Depending on how many items the program receives this year, the team might do something similar with social workers doing a drive-through or create an appointment system for social workers to pick up their items.

In addition to social workers selecting items on Snuggle Day, local groups like Chapman Hills Elementary School's Parent-Teacher Association requests the wish lists for about 45 children so they can provide gifts for them. This year each child will receive three gift cards of different amounts instead of actual toys or other items.

"We learn as we go," Mario says of continuing to provide gifts to children through the social workers. "We put our heads together to figure out the best way to distribute the items." Sometimes that includes having the children's caregivers stop by to pick up items, while maintaining social distance of course.

While the donations received so far are welcome and appreciated, there is always a need for more items, even throughout the year. Social workers' requests can include strollers, car seats and blankets.

"For some, this is a one-time donation," Mario says. "We get a lot of nice things that we then pass onto the social workers for the families."

To donate new items, email rdmfaithinmotioninbox@ssa.ocgov.com or call 714-704-8284. The deadline to provide items for Snuggle Day is December 11.



While Snuggle Day is happy to accept any items, the most desirable and helpful are:

- Gift cards to local retailers
- Items for older children and teenagers such as:
 - Socks
 - Make-up
 - Under garments
 - Pajamas
- Toiletries, such as deodorant, razors, shaving cream, curling irons, flat irons and blow dryers
- Toys:
 - Dolls
 - Building blocks
 - Toy cars
 - Sporting Goods

All donations must be new. The County of Orange Social Services Agency cannot accept used items.

UPDATED INFORMATION ABOUT RIDING METROLINK AND MORE DETAILS ABOUT SAFETY PROTOCOLS IN PLACE

TRANSIT AGENCIES CONTINUE TO ADAPT TO COVID-19 BY TAKING STEPS TO PROTECT THE SAFETY OF STAFF AND RIDERS.

In response to the pandemic, Metrolink now provides enhanced cleaning on all trains, especially areas with frequent contact. The agency has more than doubled the number of hand sanitizing stations. Look for them next to each passenger door when you board and exit the train.

Metrolink also requires riders and employees to wear a face mask.

HOW FULL IS MY TRAIN?

Metrolink recently released an online tool: How Full Is My Train? It allows riders to check the most recent typical ridership of their desired train so they can be assured there's plenty of room to allow for social distancing.

The agency is also monitoring ridership so it can add train cars or more trains as they reach capacity levels of 30 percent or more.

Find this tool at metrolinktrains.com/howfull.

REDUCE THE WAIT ON THE PLATFORM

[Metrolink's Train Tracker](#) lets you see if your train is on time or running late — so you can spend less time waiting on a platform near others.

EARN REWARDS WHEN YOU RIDE THE TRAIN

Metrolink's new So Cal Explorer program allows frequent riders to earn free trips. There is no cost to sign up. When you do, you'll also be eligible for discounts at partner restaurants, retailers and local attractions.

For a limited time, you'll automatically receive 750 points when you join. That's enough points for a round-trip ticket.

Find out more at socalexplorer.metrolinktrains.com.

SAVE ON FARES WITH THE 5-DAY FLEX PASS

If you would like to ride Metrolink occasionally, the new Metrolink [5-Day Flex Pass](#) saves riders 10 percent over regular round-trip ticket prices. Purchase it exclusively on the [Metrolink Mobile App](#) for safe, contactless ticketing.

METROLINK EXPANDS SERVICE TO BETTER MEET RIDERS' NEEDS

Last month Metrolink introduced modifications to its schedule, which it had greatly reduced in March due to low ridership. The new schedule features many routes with earlier travel times in the mornings and afternoons. Although some trains with low ridership have been suspended, Metrolink is also adding back service on many of the lines that had been cut due to COVID-19. See all the changes at metrolinktrains.com/scheduleupdate.

SAVE UP TO 75 PERCENT WHEN YOU TRY THE TRAIN

The County's [Try Transit on Us](#) incentive reimburses you for a portion of the cost of your Metrolink train pass for the first three months (open to new riders only). Submit receipts and be reimbursed on your paycheck for 75 percent of the cost for the first month, 50 percent for the second month and 25 percent for the third month.

Contact the Rideshare Office at rideshare@ocgov.com or (714) 834-7600 for information on incentives and for other rideshare assistance.



ADOPTION AWARENESS MONTH



The Orange County Board of Supervisors issued this resolution to the Social Services Agency in recognition of National Adoption Awareness Month.

November is National Adoption Awareness Month, a time to recognize the amazing resource families who open their homes to care for children of various backgrounds and honor adoptive parents who open their hearts and families to Orange County children who need loving, stable and permanent homes.

From July 2019 to June 2020, 270 adoptions were finalized in Orange County, uniting children with their forever families.

As SSA joins in the national celebration of adoption and working to build public awareness around the need for more adoptive families, a new program was formed early this year to provide increased focus to this effort. On January 31, the Adoptions team was launched by the department's Children and Family Services division to help children and youth, along with their adoptive families, navigate the journey through adoption. According to Marlene Telegadas, an Administrative Manager II who has oversight of the Adoptions team, "The work of Adoptions is challenging and rewarding. I am deeply moved by the amazing commitment and love that defines and sustains the adoptive families we serve."

SSA is pleased to recognize resource parents Claudine and Paul Calabretta, who have fostered-to-adopt six children through SSA as well as the Los Angeles Department of Children and Family Services.

The Calabrettas have raised all six children — some with significant medical needs — and remain committed to their well-being and positive upbringing. They have always looked to adoption as a positive option to expand and grow their family and have felt a calling to provide a permanent home for children in need of love, nurturing and a stable home environment.

SSA deeply appreciates Claudine and Paul Calabretta — and all adoptive families — for their commitment to help Orange County youth, by loving and protecting their foster and adopted children. The department also recognizes the Adoptions team's efforts to smooth the pathway for OC children and families going through the adoption process. These dedicated families and workers help to ensure a brighter future for all children.

To learn more about the adoption in Orange County, please visit <https://oc4kids.com/foster-adoption/> and to more about SSA's Adoptions team, go to: <https://oc4kids.com/the-link/news/meet-the-cfs-adoptions-team/>.



Dr. Jeff Nagel is a longtime advocate of resilience, prevention and well-being. He has worked for the OC Health Care Agency for 30 years. He received his doctorate in clinical child psychology in 1989 from the University of North Texas. In his current role as Behavioral Health Services Director, Dr. Nagel oversees the public behavioral health system in Orange County. The system provides a culturally focused full continuum of care that includes prevention services, outpatient treatment, inpatient treatment, residential and crisis services. He took some time recently to talk with CEO Communications about mental health and COVID-19.

Q. WHAT MENTAL HEALTH RESOURCES DOES THE COUNTY OF ORANGE (COUNTY) OFFER FOR EITHER EMPLOYEES OR THE GENERAL PUBLIC?

A. The OC Health Care Agency (HCA) has developed and curated a wide variety of resources on the County's COVID-19 Mental Health Supports Page, including specific resources for children, youth and caregivers; health care workers and first responders; and older adults as well as resources for all. Included in these resources is information on wellness smartphone and online support apps. Please visit: [https://](https://www.ocgov.com/covid)

www.ocgov.com/covid.

County employees have access to comprehensive services and supports, including mental health counseling, newsletters, webinars and other online resources available through our Employee Assistance Program at: <https://www.ocgov.com/gov/hr/eb/eap>.

Q. COVID-19 HAS CHANGED OUR DAILY LIVES IN MANY WAYS, LEAVING MANY OF US FRUSTRATED AND TIRED WITH HOW NOTHING IS LIKE IT USED TO BE. WHAT CAN PEOPLE DO TO COPE WITH THIS?

A. We should start with an understanding that a certain amount of frustration, fatigue, anxiety and sadness is a normal reaction to this pandemic. Normalizing these feelings is one way we can understand that we will not always feel our best. Still there are ways to be proactive about improving our mood. Having a positive outlook and healthy coping skills are key to being resilient during these challenging times. Check out Greater Good Magazine and learn 10 ways your brain reacts to uncertain times and how to develop a good frame of mind through skills such as mindfulness. For more information, visit: https://greatergood.berkeley.edu/article/item/10_ways_your_brain_reacts_to_uncertain_times.

Reaching out for emotional support, practicing healthy lifestyles, and learning relaxation skills are examples of healthy coping. For other tips and ideas, visit SAMHSA (Substance Abuse and Mental Health Services) - Coping with Anger/Trauma: https://store.samhsa.gov/sites/default/files/d7/priv/pep19-01-01-002_0.pdf.

Q. THE COUNTY HASN'T FACED A SITUATION THAT INDUCES STRESS LIKE THIS BEFORE. THE CLOSEST MIGHT BE THE 1994 BANKRUPTCY, BUT AT LEAST THEN EMPLOYEES STILL HAD THEIR NORMAL ROUTINES OUTSIDE OF WORK. HOW CAN COUNTY EMPLOYEES SUPPORT ONE ANOTHER DURING THIS TIME?

A. Starting with yourself is key. We all need to be aware of our stressors and common signs of stress in ourselves and others, learn how to manage our stress in healthy ways while supporting others to do the same and learn about resources that are available. A great resource is "How to Cope with Job Stress and Build Resilience During the COVID-19 Pandemic" at: <https://www.cdc.gov/coronavirus/2019-ncov/community/mental-health-non-healthcare.html>.

One example of something you can do is to increase your sense of control by developing a consistent daily routine when possible — ideally one that is similar to your schedule before the pandemic.

- Keep a regular sleep schedule.
- Take breaks from work to stretch, exercise or check in with your supportive colleagues, coworkers, family and friends.
- Spend time outdoors, being either physically active or

relaxing.

- If you work from home, set a regular time to end your work for the day, if possible.
- Practice mindfulness techniques.
- Do things you enjoy during non-work hours.

There are a variety of helpful resources through the Employee Assistance Program, including helpful tips through the Career and Workplace/Helping your Coworkers links. Visit www.resourcesforliving.com and use login ID: Orange County CA and “eap” for the password.

Q. THE MENTAL HEALTH OF CHILDREN, TEENS AND YOUNG ADULTS HAS COME UP FREQUENTLY IN REGARD TO ONLINE LEARNING AND DISRUPTION OF THEIR ROUTINES. HOW CAN THE ADULTS IN THEIR LIVES SUPPORT THOSE WHO MAY BE STRUGGLING WITH ALL THE CHANGE?

A. Below are some helpful resources for parents and caregivers, including communication tips and strategies for successful distant learning:

- Parents and adults can calm the concerns of youth by addressing their concerns, being honest, and keeping healthy routines. For more, visit <https://www.healthychildren.org/English/health-issues/conditions/COVID-19/Pages/Parenting-in-a-Pandemic.aspx>.
- How to talk to kids about disappointment during COVID-19: <https://blog.chocchildrens.org/how-to-talk-to-kids-about-disappointment-during-covid-19/>
- Parent can set up success for distance learning by setting up a space, set a routine and review expectations. See more at <https://www.common sense.org/education/articles/parent-tips-and-tricks-for-distance-learning>

Q. WHAT ARE SOME DAILY BEHAVIORS THAT CAN HELP STUDENTS KEEP THEIR FOCUS AND MOTIVATION?

A. Below are some great resources to explore for enhancing social-emotional learning, self-care and focus, and attention on schoolwork.

- Practicing calm, maintain self-care and mind-body health. For more information, go to: <https://ocde.us/EducationalServices/LearningSupports/HealthyMinds/Pages/SEL-Resources.aspx>
- Include physical activity, take “attention” breaks, remove physical distractions. For more ways to help students keep focused go to: <https://www.edutopia.org/discussion/7-ways-increase-students-attention-span>
- Six Online Activities to Help Students Cope With COVID-19: https://greatergood.berkeley.edu/article/item/six_online_activities_to_help_students_cope_with_covid_19
- Check out this website for ideas on how to set a schedule and make time for breaks and fun: <https://www.common sensemedia.org/blog/how-to-keep-kids-learning-when-theyre-stuck-at-home>

Q. ARE THERE CLASSES OR ONLINE TUTORIALS THAT YOU WOULD RECOMMEND?

A. There are a variety of helpful resources through the Employee Assistance Program, including webinars. Upcoming titles of webinars, include “The Power of Positive Thinking,” and “Letting Go of the Past: Your Life is Now.” Visit www.resourcesforliving.com to register for an upcoming webinar and use login in ID: Orange County CA and “eap” for the password.

Q. HOW CAN YOUNG PEOPLE EXPERIENCE OUTDOOR PLAY SAFELY IN THE CURRENT ENVIRONMENT?

A. When you're outside, fresh air is constantly moving, dispersing these droplets. Good examples include walking, hiking and golfing. Here is a list of safe outdoor activities during COVID-19: <https://www.mayoclinic.org/diseases-conditions/coronavirus/in-depth/safe-activities-during-covid19/art-20489385>

Carefully use playgrounds, and help children follow guidelines: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/visitors.html#playgrounds>

Q. AS WE APPROACH THE HOLIDAY SEASON, WHICH IN NORMAL TIMES CAN BRING UP A LOT OF INTENSE FEELINGS, AND WITH ORANGE COUNTY MOVING BACK TO THE MORE RESTRICTIVE PURPLE TIER, WHAT ACTIVITIES CAN FOLKS ENGAGE IN TO KEEP THE SEASON MERRY AND BRIGHT?

A. Keep your friends, families, and communities healthy and safe during the holidays: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/holidays.html>

Parenting, media and everything in between. Online playdates, game nights, and other ways to socialize at a distance: <https://www.common sensemedia.org/blog/online-playdates-game-nights-and-other-ways-to-socialize-at-a-distance>

Even during this time of physical distancing, it is important to remain connected to our friends and family. There are creative ways to do this, but here are some strategies that others have used to remain connected during the pandemic:

- Schedule FaceTime or Zoom calls with your friends or family
- Old-fashioned phone calls are still a good way to connect
- Writing letters or cards
- Virtual coffee break with friends
- Group text with friends
- Outdoor walk while maintaining physical distance



AROUND THE COUNTY

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County Procurement Office Earns Eighth AEP Award

For the seventh consecutive year, the County Procurement Office (CPO) received the Achievement of Excellence in Procurement (AEP) Annual Award 2020 from the National Procurement Institute Inc. (NPI). The AEP Award is earned by public and nonprofit agencies that demonstrate a commitment to procurement excellence. This annual program recognizes procurement organizations that embrace innovation, professionalism, productivity, leadership and e-procurement.

The AEP program encourages the development of excellence as well as continued organizational improvement to earn the award annually.

For 2020, there were 188 successful applicants. CPO is one of only 42 agencies in California and one of only 40 counties in the United States and Canada to receive this award. CPO previously earned the award in 2007, 2014, 2015, 2016, 2017, 2018 and 2019.

HEALTH CARE AGENCY

Heroes Work Here

“Heroes Work Here” is written on the banner hanging at the Agency Operations Center (AOC), and it truly describes the Emergency Medical Services (EMS) staff who have distributed more than 12 million units of medical supplies and equipment since the AOC began operations for COVID-19 in mid-February.

“Our EMS staff are going far above and beyond to ensure that the medical system in Orange County (OC) is prepared to meet the needs of the community during the pandemic,” said Steve Thronson, Deputy Agency Director, Medical Health Services (MHS). “They have worked continuously to ensure that we obtain supplies, even those resources that are very scarce, and distribute them to the areas of greatest need. Cheryl Meronk, (Chief of Operations MHS), and I are incredibly thankful to and proud of the entire EMS team and also greatly appreciate those from other teams within (OC Health Care Agency) who have stepped up during the pandemic.”

Staffing at the AOC has ranged from 12 to 75, but the core EMS team has been working overtime every week since the AOC activated to ensure supplies are received, managed and distributed appropriately to the OC medical community.

“The EMS staff were not able to drop what they were normally doing,” Cheryl said. “They oversee and monitor the County’s EMS system, including 911 ambulance services, hospital emergency and trauma receiving centers, etc. Our EMS staff have worked tirelessly to not only ensure that the County’s emergency medical system continues to be operational, but also that it is prepared to meet the needs of the residents and visitors during the COVID-19 health emergency.”

Emergency medical supplies for the county are procured by Purchasing, or come from the National



This banner is at the entrance to the Agency Operations Center (AOC).



Staff stand next to a portion of the medical supplies inventory they have been managing throughout the pandemic.

and State strategic stockpiles, and are sent to the AOC warehouse for management and distribution. Here’s a list of what’s been distributed:

Inventory Report February 18 to October 21, 2020

N-95 Masks	4,728,170
Surgical Masks	1,550,305
Gowns	1,700,411
PPE-Suits	17,955
Gloves	2,829,750
Eye Protection	301,307
Hand Sanitizer	305,960
Other Items	1,012,051
TOTAL	12,445,909

HEALTHCARE AGENCY

Award-Winning COVID-19 Campaign

The OC Health Care Agency's (HCA) "Could it be COVID?" campaign recently won the "Best in Show" Award at the 45th Annual PROTO Awards announced via webcast by the Orange County chapter of the Public Relations Society of America (OCPRSA).

The HCA Communications and Public Health Services (PHS) teams collaborated on the campaign. The teams and their work were recognized by the OCPRSA for their "agility, timeliness, innovation and so much more," for keeping the public, "informed and engaged in the midst of a once-in-a-generation health crisis."

"On behalf of the HCA Communications team, our colleagues in PHS and our partners at Pulsar Advertising, thank you for acknowledging the tremendous work, on many fronts, that has gone into this campaign," said Jessica Good, Public Information Manager, HCA Communications. "It's taken a lot of research to make sure we're targeting OC's hardest hit communities with the

important messaging they need to hear in the way they need to hear it, and we're really glad it's been well received."

"I'm very honored to work with such an amazing group of people," said Julie MacDonald, Marketing Manager. "It feels really rewarding to do work that makes an impact."

"It's always nice to be acknowledged," said Dr. Tamarra Jones, Division Manager, Health Promotion and Community Planning Division. "But this could not have been done without the wonderful team of people we have in the HCA. I'm so happy to work with this team because it does make your day a little bit better, to have such a dedicated group of coworkers."

You can see the announcement on the OCPRSA Facebook page.

It's 49 minutes and 14 seconds into the video here:

<https://www.facebook.com/OCPRSA/videos/678461922568115>. To learn more about the campaign, please visit <https://mailchi.mp/ochca/coulditbecovid>.



JOHN WAYNE AIRPORT

Hoag to Open First Health Clinic at John Wayne Airport Spring 2021

Hoag Hospital will soon be ready to take off in March 2021 when an innovative Fly Well Clinic opens at John Wayne Airport to provide travelers and airport employees with on-site health services, including telehealth, vaccinations and vital screenings.

The 850-square-foot clinic next to Brookstone in Terminal B (post-security) will feature an on-site licensed health care provider, general health and wellness information, and other services, including:

- Rapid COVID-19 testing
- Vaccinations, including flu shots
- Access to Hoag doctors through on-demand telehealth and video visits
- Blood pressure and other vitals screening
- Virtual reality experiences, including relaxation and mindfulness journeys
- Healthy traveler tips

In advance of the clinic's opening, Hoag hosted



This rendering shows the Hoag Fly Well Clinic, scheduled to open in March 2021.

a pop-up health fair beginning November 9, in Terminal B, across from Gate 10 (post-security), to offer guests complimentary flu vaccinations and screenings, nutrition information, virtual reality demonstrations, and more.

This partnership with Hoag represents the first airport health clinic in Orange County and comes at a time of heightened health awareness among passengers.

JOHN WAYNE AIRPORT

John Wayne Airport Once Again Ranked Among Nation's Best

John Wayne Airport ranked No. 2 among large airports in North America by J.D. Power's 2020 North America Airport Satisfaction Study, continuing its record of top-rankings since it was elevated to the large airport category in 2017. The airport ranked No. 1 among large airports in 2017 and 2018.

JWA was compared among large airports with 10 million to 32.9 million passengers per year.

The J.D. Power North American Satisfaction survey measures overall satisfaction by examining six factors (in order of importance): terminal facilities; airport arrival/departure; baggage claim; security check; check-in/baggage check; and food, beverage, and retail. In the 2020 survey, JWA received the highest security check score of all large airports. View the survey in its entirety [here](#).

John Wayne Airport Welcomes New Commercial Airline Partner Spirit Airlines



Pictured (left to right) John Kirby, Spirit Airline's Vice President of Network Planning, Barry Rondinella, Airport Director, and Rick Francis, Assistant Airport Director

The brightest planes in the sky soar over Orange County as John Wayne Airport's newest commercial airline partner, Spirit Airlines, began daily nonstop

service to Las Vegas and Oakland on November 17, 2020.

Spirit Airlines adds ultra-low fares to JWA's diverse group of carriers with two daily routes servicing McCarran and Oakland International Airports and once-daily service to Phoenix Sky Harbor International Airport, providing additional travel options for passengers.

Watch the September 1 Livestream announcement video here:

- [30-Second Clip](#)
- [Full Announcement](#)

Guests can fly from JWA to more than 20 nonstop destinations in the U.S. and Canada. To learn more, visit www.ocair.com/flightinformation/nonstopdestinations.

John Wayne Airport Joins North American Airports for JetStream Music Festivals

John Wayne Airport partnered with Austin-Bergstrom International Airport to come together with more than 30 airports across North America this past summer for two Facebook Live events, celebrating "Live Music at a Safe Distance" on May 6 and August 19, 2020.

The free, multi-hour events streamed live on each participating airport's Facebook page in support of the creative community during the pandemic while also bringing live music to passengers and guests viewing from home. The events reached about 7,700 individuals and garnered more than 70,000 video views.

View the full Livestream videos here:

[JetStream Music Festival](#) (May 6, 2020)
[JetStream Summer Fest](#) (August 19, 2020)

Local musicians Tyler F. Simmons and Jason Feddy, two of 13 artists from the JWAlive music program, participated in the events. Click the following links to view their video performances.

[Tyler F. Simmons](#) – (JetStream Music Festival)
[Jason Feddy](#) – (JetStream Summer Fest)



OCPW Earns Small Project of the Year Award for Roadway Safety Project

It's a beautiful, scenic roadway tucked away in the eastern portion of Orange County – and now it's an award winner.

Orange County Public Works recently earned the Small Project of the Year award from the American Society of Civil Engineers-LA Section (ASCE) for its Live Oak Canyon Road & Trabuco Canyon Road Safety Improvements Project in Trabuco Canyon. While ASCE received numerous projects to consider, OCPW's roadway safety improvement project was recognized for its unique technical achievements, its complexity, scope and engineering features.

Designed to enhance safety along Live Oak Canyon Road and Trabuco Canyon Road, the project features included:

- Installation of a high-friction pavement surface treatment
- Replacement / upgrading of guardrails
- Installation of rumble strips along the road centerline
- Updating road safety signs
- Grading and minor paving of road shoulders to enhance law enforcement presence
- Improving water drainage facilities

These improvements were constructed from September 2018 to April 2019.



OC Public Works crews improve road safety as part of the Live Oak Canyon Road and Trabuco Canyon Road Safety Improvements Project.



This stretch of road in Trabuco Canyon was part of a safety improvement project that won OC Public Works the Small Project of the Year award from the American Society of Civil Engineers-LA Section.

OC WASTE & RECYCLING

OC Waste & Recycling Ceremonially Opens County's First Composting Facility Celebrates a Pivot to Resource Recovery

The ceremonial grand opening of Bee Canyon Greenery at the County's Frank R. Bowerman Landfill in Irvine marked a significant milestone, even in a year where COVID has dominated just about everything.

The greenery is the County's first composting facility, created in response to legislation that mandates how organic waste must be managed and in alignment with OC Waste & Recycling's mission to protect the environment. The new facility also provides a regional response and resource for OC cities, which in the past have been able to dispose of their greenwaste at the landfills for use as alternative daily cover.

The facility will process green-waste material into a nutrient-rich compost product, which has many environmental benefits. It is one component of OCWR's pivot to becoming a Resource Recovery Facility in addition to providing landfilling. The Capistrano Greenery at Prima Deshecha Landfill in San Juan Capistrano is being prepared for launch in early 2021 and the Valencia Greenery at Olinda Landfill in Brea is projected to open



There were golden shovels for sure, but no ground was broken. Instead Bowerman Landfill Project Manager Kevin Hanson, left, OC Waste & Recycling Deputy Director David Tieu, OCWR Director Tom Koutroulis, Third District Supervisor Donald P. Wagner, Deputy CEO Lilly Simmering and Bowerman Landfill Admin Manager Isaac Novella used them to sift compost in a gesture to ceremonially open Bee Canyon Greeners.

in 2022.

On October 15, OCWR put on a physically distanced event that featured comments by Third District Supervisor Donald P. Wagner and Deputy CEO Lilly Simmering as well as OCWR Director Tom Koutroulis and Deputy Director David Tieu.

REGISTRAR OF VOTERS

Voters Don't Let a Fire or a Pandemic Keep Them from Voting



A Vote Center worker processes a voter who is using drive-thru voting without having to exit their car.

Despite wildfires, increased public scrutiny and a global pandemic, the Orange County Registrar of Voters successfully administered the November 3, 2020, Presidential General Election. At the time of writing, a record-breaking 1,440,876 votes have been cast, representing an 81.3 percent turnout which is the highest in Orange County history for a countywide election.

One hundred, sixty-eight Vote Centers were staffed

by Vote Center Customer Service Representatives who received enhanced remote and in-person training on cleaning procedures, customer service and voter processing. Over the five-day in-person voting period, 273,539 voters cast their ballot safely in person at a Vote Center and 195,074 voters dropped off their ballot at a Vote Center. Starting in early October, 582,675 voters returned their ballots through one of the 116 ballot drop boxes. The Orange County Registrar of Voters gives special thanks to the 200+ County employees who assisted with ballot drop box closing at 8 p.m. on Election Night.

Additionally, in response to the Santiago and Blue Ridge wildfires, the Orange County Registrar of Voters provided additional voting opportunities to voters impacted by the fires at the Great Park in Irvine, Ladera Ranch and the Peters Canyon area through the use of its pop-up mobile voting unit. Orange County is also the only county to offer drive-thru voting in the entire state. Voting by drive-thru at the Honda Center was particularly beneficial to limit exposure during the pandemic.

Registrar of Voters Neal Kelley is addressing post-election observation and is planning to certify the election ahead of the statutory deadline of December 3, 2020.

SSA Selected for California Counties Innovation Award by CSAC

The County of Orange Social Services Agency's In-Home Supportive Services (IHSS) program — which serves aged, blind and/or disabled Orange County residents — recently earned the California Counties Innovation Award from the California State Association of Counties (CSAC).

David Liebler, Director of Public Affairs & Member Services for CSAC, announced in a letter to the Orange County Board of Supervisors, "I am honored to inform you that two of your county's outstanding programs are being honored in the 2020 CSAC Challenge Awards. In fact, one of your programs was judged to be one of the top three in the state and is receiving the California Counties Innovation Award."

The SSA award was based on the department's response amid the COVID-19-related closure of offices and waiver of in-person redetermination visits with elderly and disabled IHSS clients. SSA Director Debra Baetz had tasked IHSS staff with an important challenge: implement activities during the pandemic that help maintain connections with 35,000 Orange



CALIFORNIA STATE ASSOCIATION OF COUNTIES

County IHSS clients, ensure their overall health and well-being, and identify and address their unmet, immediate needs. SSA's response included IHSS program staff and over 150 staff volunteers from throughout the department as well as partnerships with community and faith organizations throughout Orange County.

The CSAC independent judging panel received a historical 363 entries this year. Of these, honors were presented to 49 programs from 25 counties. The Orange County Health Care Agency (HCA) was also recognized with a Merit Award for the department's COVID testing and disaster/emergency response and management efforts.

To see all the award-winning programs, visit <https://www.counties.org/post/2020-challenge-award-recipients>.

26th Annual Conditions of Children Report



The 26th Annual Conditions of Children in Orange County report is now available, offering a comprehensive assessment of the health, economic well-being, education and safety of the County's children. The 10-year reflective report demonstrates the changes in trends of the four interdependent areas that influence the lives of children and youth in Orange County. Key improvements include:

- **Good Health:** Orange County women receiving early prenatal care is rebounding, which may be in part driving the infant mortality rate drop of 31 percent between 2009 and 2018.

- **Economic Well-Being:** The number of total Orange County child support cases decreased by over 30 percent from 89,852 cases in 2010-11 to 62,851 cases in 2019-20. Over the same period, improvements in child support collections per case have increased by over 12 percent, ensuring an increase in income to parents to provide for the basic needs of their children.
- **Educational Achievement:** The rate of dropout among high school students is about one in 20 students, lower than the state and national dropout rates. Further, over half of Orange County third graders meet or exceed the statewide achievement standards in math and English language arts, higher than the state rates.
- **Safe Homes and Communities:** In 2019, 4.7 percent of juvenile prosecutions were gang-related, down 65 percent from 13.6 percent in 2010.

The new report also includes a designated section on COVID-19 and how Orange County has proactively responded to the pandemic thus far.

To learn more about the other indicators and read the full report, please visit: <https://www.ocalhealthinfo.com/phs/about/family/occp>.

Operation Santa Claus and Senior Santa & Friends Need Your Help!

Help brighten the lives of our community's most vulnerable
by donating toys and gifts this holiday season.



GIVE ONLINE

ssa.ocgov.com/ssa_volunteer/donations/osc_donation

ssa.ocgov.com/ssa_volunteer/donations/sr_santa_donation

DONATE NEW UNWRAPPED TOYS

Drop off at 1505 E. Warner Ave., Santa Ana, CA 92705 or
email operationsantaclaus@ssa.ocgov.com for a list of
donation sites.

VOLUNTEER YOUR TIME

Volunteers are needed in November and December to sort
gifts, restock and assist shoppers. Sign-up at
www.signupgenius.com/findasignup and search for a sign up
under the email address operationsantaclaus@ssa.ocgov.com

QUESTIONS?

Call 714-679-2438 for more information.

*****GIFTS FOR TODDLERS, TEENS, AND GIRLS
ARE IN HIGH DEMAND.**

**"We make a living by what we get.
We make a life by what we give."
-Winston S. Churchill**



OC HISTORY

DANA POINT'S ROCKY START

by Chris Jepsen



The Dana Point view from the headlands. The Blue Lantern Fountain Lunch is in foreground of this 1927 photograph.



Anna Gertrude Walters (nee Eimers) was the person most identified with Dana Point during its first years.

When the San Juan Point Corporation laid out the Dana Point subdivision in 1924, it wasn't the first attempt to create a community on that stretch of Orange County's coast. The San Juan-by-the-Sea resort village at today's Capistrano Beach had largely fizzled when the 1880s real estate boom went bust. And the building of Blanche Dolph's mansion nearby in 1914 didn't encourage additional investment in the area.

But there was optimism among the investors of the San Juan Point Corporation – including directors P. Herman Krick of Anaheim, Dr. Jay L. Beebe of Anaheim, Joe and Guy Skidmore of Laguna Beach, and Executive Manager and Sales Officer Anna G. Walters. The economy was booming, new little towns were successfully springing up across Southern California, people had money to buy beach houses, coastal tourism was thriving, and the bluffs offered a spectacular ocean view.

They named their planned town after the prominent headlands visited in 1835 by mariner, lawyer and anti-slavery activist Richard Henry Dana as discussed in his popular book, "Two Years Before the Mast." In keeping with

the theme, the corporation named many of the streets after ships lanterns of various colors, such as Street of the Golden Lantern and Street of the Green Lantern.

Unfortunately, Coast Highway did not yet reach Dana Point, making access to the town difficult. Moreover, there was no good source of fresh water nearby. The San Juan Point Corporation soon folded. Walters, who'd built the first home in the subdivision for herself, remained until her death in 1932, running her own real estate business and building her Blue Lantern Fountain Lunch and Service Station.

Despite the corporation's failure, the dream of Dana Point lived on. Developer Sidney Hawks Woodruff started looking for investors as early as 1925 and bought the whole development in 1926. His new, better-funded Dana Point Syndicate included General Moses H. Sherman and the Chandler family (which owned the Los Angeles Times). Today, Woodruff is best remembered for the large letters spelling out the name of his Hollywoodland development on the side of Mount Lee in Los Angeles. (Eventually, the letters L-A-N-D were removed.)

By 1927 the new syndicate was moving ahead full sail. They substantially expanded the scope of the existing Dana Point development plans, built a fishing pier, added a blufftop gazebo, and eventually began constructing a luxury hotel. There were plans not only for tracts of Spanish-style homes but also a marina, golf courses and a polo field. Building on an earlier idea, the syndicate lit the streets with copper ship lanterns.

To much fanfare, construction of the Roosevelt (a.k.a. Coast) Highway — stretching from Canada to Mexico — was completed in July 1929. It seemed that increased vehicle access now ensured Dana Point's success. But nobody expected the catastrophic stock market crash that followed in October.

In the wake of the crash, the syndicate remained hopeful and continued building and marketing. Looking south, they could see the similarly planned community of San Clemente managing to survive. But Dana Point had been slower out of the gate than San Clemente and never got a chance to establish itself before the full effects of the Great Depression settled in.

Meanwhile, oil scion Edward L. "Ned" Doheny Jr. had made a new effort to develop Capistrano Beach (today a part of the City of Dana Point). The Depression's effects alone would likely have meant failure for this development, but Capistrano Beach also suffered another setback in February 1929, when Ned and his secretary were found dead from gunshot wounds at Doheny's Graystone Manor in Beverly Hills.

Although some lots were sold and some houses were built early on, both Dana Point and Capistrano Beach failed to take off because of the Great Depression. The largely empty land remained in suspended animation — in some areas with streets and streetlights but no buildings — until both the Depression and World War II ended. Almost as afterthoughts, the Dana Point Syndicate finally went bankrupt in 1939 and the Doheny family sold of the last of their Capistrano Beach property in 1944. It was only in 1950s — as Orange County's population grew exponentially, additional water sources were tapped, and new freeways were built — that the dream of Dana Point was revived and began becoming a reality.

Despite these false starts, Dana Point eventually lived up to and then far exceeded expectations. And while the town may never have gotten its polo field, it does have the promised golf course and a much-loved small-craft harbor. The tremendous success of this thriving community of 34,000 would have surprised even the perpetually optimistic Anna G. Walters and Sidney Woodruff.



S. H. Woodruff presents a cup to the winner of Dana Point's first yacht race in 1929.



A woman points to a lantern streetlight in a 1927 Dana Point promotional photo.

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.



SAFETY SPOTLIGHT



COVID-19 Safety Reminders

The spread of COVID-19 remains a concern throughout Orange County and the state. We understand the ongoing pandemic has been taxing on your daily lives, both at home and at work. We also understand that today's ever-changing environment may be confusing due to frequent updates and changes to public health orders and guidelines.

While the number of COVID-19 cases may fluctuate, we want to reiterate that state and local guidelines remain in place at this time to keep you and others safe. It is critical that we continue to follow them.

While work locations at County facilities have been modified to allow for physical distancing and other safety precautions necessary to keep everyone safe and minimize the spread of COVID-19, you must follow safety guidelines while in the workplace.

As a reminder, here are actions you are expected to take:

- Please limit occupancy to 2 persons in each elevator
- Employees working in cubicles are required to wear a face covering at all times.
- Keep a safe distance as much as you can, at least 6 feet even in common areas
- Avoid sharing items with co-workers
- Clean and disinfect your workspace and shared equipment often

We are counting on each of you to follow these guidelines in the workplace to keep you and others safe.

If you are concerned that you may have symptoms consistent with COVID-19, you should stay home and follow normal call-out procedures. If you begin to feel sick while at work, you should contact a supervisor about the possible need to go home, as you would with any other illness. You should contact your primary care provider and Employee Health at 714-565-3780 with questions and to report a diagnosis of COVID-19. You should not report to work if you are sick or have symptoms.

If you have close contact (within 6 feet for 15 minutes or more) with someone who has tested positive for COVID-19, you are advised to contact Employee Health Services at (714) 565-3780. A County nurse will be assigned to assess the exposure and will advise you about next steps. You may also contact your HR Return to Work Coordinator who will assist you through this process.

Helpful Resources

Here are additional resources for the most up to date COVID-19 information and guidelines:

State Department of Public Health (CDPH):

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx>

Orange County Health Care Agency (HCA):

<https://occovid19.ocalthinfo.com/>

HCA Health Referral Line (medical related questions):

(800) 564-8448

Employee Health Services:

(714) 565-3780

Orange County COVID-19 Related Employee Information:

<https://www.ocgov.com/gov/ceo/covid19employeeinfo>

Again, we all need to work together to get through this difficult situation. We want everyone here to be healthy and return to your families safely each and every day. Please take the necessary precautions by following the social distancing of 6 feet between you and others, washing your hands regularly and communicating through phone, e-mail, Skype or text.

Thank you for all you do and for your cooperation.

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Forensic Specialist - Photo Lab - ASAP	Deputy Sheriff I (Orange County Sheriff's Regional Training Academy Graduates Only) – ASAP
Coroner's Division Intern (Unpaid Intern)- 2/1/2021	Senior Deputy Public Guardian – ASAP
Forensic Specialist Intern (Unpaid Intern) – 1/15/2021	Deputy Sheriff I (Lateral Only) – ASAP
Forensic Science Intern (Unpaid Intern) – 1/15/2021	Sr. Institutional Cook – ASAP
Storekeeper II – ASAP	Professional Engineer – Electrical – ASAP
Permit Technician - ASAP	Behavioral Health Clinician II – ASAP
Sheriff's Records Trainee – ASAP	Human Resources Manager (Administrative Manager II) – ASAP
Public Health Physician II/III – ASAP	Behavioral Health Clinician I – ASAP
Health Program Specialist – ASAP	Behavioral Health Clinician I - Correctional Health Services – ASAP
Grant Manager - ASAP	Clinical Psychologist I/II - ASAP
Workforce Business Services Manager – ASAP	Clinical Services Division Manager – ASAP
Deputy District Attorney I, II, III – ASAP	California Children's Services (CCS) Medical Director - ASAP
Deputy District Attorney IV – ASAP	
Sr. Deputy District Attorney - ASAP	

PROMOTIONAL

Sr. Environmental Resources Specialist – ASAP

Be sure to check the website often for any career opportunities that may be listed!

SERVICE AWARDS - November 2020

Recognizing our long-serving employees and their years of dedication to the County of Orange

35 YEARS

DISTRICT ATTORNEY

GOMEZ, ELIZABETH M

HEALTH CARE AGENCY

GALVAN, SILVIA V
VILLA, ANNETTE

SHERIFF-CORONER

LAGUNA, BENJAMIN J

SOCIAL SERVICES AGENCY

DINH, BACH-TUYET

30 YEARS

CHILD SUPPORT SERVICE

CASTILLO, ANTONIO F

HEALTH CARE AGENCY

MUGRDITCHIAN, ANNETTE
PAPST, ELAINE D
QUINTERO, CRISTINA

JOHN WAYNE AIRPORT

RANDALL, KEVIN C

OC COMMUNITY RESOURCES

DELIMA, PEGGY M
RAYA, GRACE L

OC PUBLIC WORKS

BELARDES, MATIAS H
DE SPAIN, FORREST C

OC WASTE & RECYCLING

BROUGHAM, ERIC M

PROBATION

DE LACY, SUSAN J
ESCAMILLO, RICHARD A
SILAO, MAKERITA S

SHERIFF-CORONER

CASTELLANOS, SAMUEL
HOFFMANN, ROBERT E
MAHMOOD, FARZANA R
PAYNE, DOUGLAS H

SOCIAL SERVICES AGENCY

ALEXANDER, CHERYL E
CASTRO, GLORIA
GUILLEN, CONNIE
RODRIGUEZ, DANIEL H
TRAN, BAO T

25 YEARS

CHILD SUPPORT SERVICES

CORONA, VICTOR M
MCALLISTER, MELANIE L

COUNTY EXECUTIVE OFFICE

HOLSTEIN, SCOTT P
KIM, FRANK Y

HEALTH CARE AGENCY

HURTADO, CIRILO

OC PUBLIC WORKS

RENISH, RONALD A

PROBATION

GUTIERREZ, GELENE S

PUBLIC DEFENDER

DELGADILLO, LORRIE
FORSYTHE, MARIA E

SHERIFF-CORONER

FERRAIZ, JASON A
KAHALA, JEREMY K
PHAM, HOLLY T

SOCIAL SERVICES AGENCY

NJEMANZE, SUSAN

20 YEARS

AUDITOR-CONTROLLER

OKAZAKI, LORRAINE
TRAN, CATHY

CHILD SUPPORT SERVICES

FELICIANO, LEANNA S
LA, CHUONG C

DISTRICT ATTORNEY

GILBERT, GLORIA M
MENDOZA, YOLANDA

HEALTH CARE AGENCY

BERMUDEZ, ADRIANA C
GALLARDO, GERARDO
LEANO, JORGETTE
LOPEZ, SANDY C
NGUYEN, VAN T
PICKERING, BLAKE C
TUCKER, GEORGE

JOHN WAYNE AIRPORT

DAVIS DURAN, KATHRYN M

OC COMMUNITY RESOURCES

DIXON, LUTHER J
MORGAN, NICK A
SCHOOLEY, TRENTON H

PROBATION

BAILON, DELIA
KHAN, HASSAN R

PUBLIC DEFENDER

BRITO, LETICIA G
RANGEL, LORRAINE L

SHERIFF-CORONER

BERRYMAN, CHRISTINE C
ZANIAS, JOHN T

SOCIAL SERVICES AGENCY

AGUILAR, MARIA E
ALAHAYDOIAN, ARMIG
AREVALO, SONIA R
BALLARD, AARONLYNN C
BOYD, JAMES D
CARRILLO, FRANCES G
CASTILLO, FERNANDO
COLE, YVETTE L
FRANK, JULIE A
FUENTES, EVELIA
GUEVARA, SAN JUANITA
HERMAN, MINDA F
HOFFMAN, MELEAH M
JOHNSON, CRAIG D
LANCASTER, BEATRIZ R
LEHR, MONICA J
LOPEZ, RUDY T
NGUYEN, ANDY T
RIVERA, BEATRICE E
RIZZO, LORENA M
ROJAS ALMAZAN, MICHELLE L
TRAN, KIMMIE
VU, NGON
ZIEMKE, AMY H

TREASURER/TAX COLLECTOR

AZPEITIA, ARMANDO A

If you would like to have your name not printed in the Service Awards section, email ceocom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email HRDataPortal@ocgov.com.

To view the November list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

SERVICE AWARDS - December 2020

35 YEARS

CHILD SUPPORT SERVICES

SIQUEIROS, MARICELA

CLERK-RECORDER

LITSEY, MERRILYN R

PUBLIC DEFENDER

TRUONG, CHANH L

30 YEARS

AUDITOR-CONTROLLER

YORK, KATHERINE S

CHILD SUPPORT SERVICES

GOMEZ, MAGDA
ROSAS-DELEON, PATRICIA
RUIZ, MARIA R

COUNTY EXECUTIVE OFFICE

GOODWIN, CARLENE D
LAWSON, CARRIE A

DISTRICT ATTORNEY

WOOLF, ADELL A
ZVERINA, PETRA

HEALTH CARE AGENCY

MURRAY, KATHLEEN
NAGEL, JEFFREY A

OC COMMUNITY SERVICES

TRAN, HUONG T

PROBATION

GEORGE, GABRIELA R
HIGLEY, ROSEMARIE E

PUBLIC DEFENDER

ROMERO, LETICIA S

SOCIAL SERVICES AGENCY

ALEJANDRE, SOLEDAD R
DEHNAVI, RASHID
GOUDIE, LORI L
MERRYMAN, BRENDA D
MUNOZ, MARTHA F
PAPANA, JULIANA M
PEREZ, FRANCISCO J
SEXTON-HOGAN, THU-ANH
SMITH SNAPPER, CHRISTINE L
TRAN, KRISTIE T

25 YEARS

DISTRICT ATTORNEY

GELLER, MARK W
SMITH, LORI L

OC PUBLIC WORKS

MOREIRA, JOSE M

PROBATION

HERNANDEZ, DANIEL C

PUBLIC DEFENDER

BROWN, MARK S

SHERIFF-CORONER

LUONG, CALVIN C
WEST, PAIGE A

20 YEARS

CHILD SUPPORT SERVICES

ESPANA, VERONICA Y
RHOAN, BRIAN W

CLERK-RECORDER

COPLAND, PATRICK A
MANZO, SYLVIA

COUNTY EXECUTIVE OFFICE

BANUELOS, JOE
CAUDLE, MONICA L
PHUNG, LEON

DISTRICT ATTORNEY

BIRD, TORI M

HEALTH CARE AGENCY

BARBER, LINDY G
CARUSILLO, RHENA MARIE S
DO, KEVIN T
GIANINI, ELIZABETH
JAIMEZ, GABRIEL A
OCAMPO-CHOY, WENDY
RUFINO-GARCIA, JOBITA C
VONG, TIFFANY Y

OC COMMUNITY RESOURCES

BROWN, LORETTA A
DOMINEY, JANEANE M
GRAUER, DANA J
MUNOZ, JUANA
REYNAGA, SANDRA M

PROBATION

BANKOVICH, NORMA A
CLEPHAS, JAIME P
OZEKI, DERIC D
TANG, CHANH Q

SHERIFF CORONER

ARCHAMBAULT, KEVIN W
BARAJAS, ESTHER P
CHAVEZ, GABRIELA A
ESOE, ANJALI S
LA, NICKI Y
LUONG, HANH M
NGUYEN, HUY A
REGER, REBECCA M
ROBLES, MARIA E
SCHROFF, ROBERT S
TORRES, VERONICA M
ZAKIR, REHAN

SOCIAL SERVICES AGENCY

BRAUM, STEFANIE A
BROWN, SANDY K
DALTON, DOMINIQUE D
DE AVILA, YOLANDA
GONZALES, MAGGIE C
HAERLE, KATHLEEN A
HONCH, COLLEEN A
HUYNH, LAURIN
JIMENEZ, TAMARA M
KING, GARY R
MARTINEZ, DENISE D
MERVILUS, TASSIANA
MUNOZ, MICHAEL
MURILLO, MARIO E
NGUYEN, PHUC H
NIEBLAS, THANIA M
PUGH, WENDI J
ROCK, DAVID R
RODRIGUEZ, LETICIA
ROWE, BEVERLY A
SICAEROS, ALEJANDRINA Y

If you would like to have your name not printed in the Service Awards section, email ceocom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email HRDataPortal@ocgov.com.

To view the December list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A

safe, healthy, and fulfilling place to

live, work, and play,

TODAY AND FOR GENERATIONS TO COME,

by providing outstanding, cost-effective
regional public services.



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