



# COUNTY CONNECTION

A digital magazine for and about County of Orange employees

JANUARY / FEBRUARY 2021



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# FRANKLY SPEAKING

## a message from CEO Frank Kim



**FRANK KIM**

2020 was one of the most volatile and challenging years that we have experienced in the history of the County, our country and the world. As we embark on a new year, I want you all to know that the County of Orange is committed to moving forward with the projects and programs geared toward returning our employees and their families to work, school and play.

As we begin 2021, it is our opportunity as an organization to rededicate ourselves. We are supporting one of the largest, most dynamic and complex vaccination efforts in recent history. The process of the COVID-19 vaccine rollout has begun within the framework provided by the state, and I am proud of the intense work and time that has gone into the effort. I would like to thank the departments and employees across the organization who have dedicated themselves to help support vaccine distribution sites throughout the first weeks of this endeavor. We could not accomplish all of this without your hard work!

This edition of County Connection highlights the timeline of how the COVID-19 vaccine first came to Orange County and the support that went into getting the very first person in our County vaccinated. Turn to [Page 6](#) for the full report. After vaccinations began, we continued our distribution roll out plan with opening Super POD (Point of Dispensing) Sites in north and south county areas. Check out [Page 8](#) for details on the opening events, locations and phased roll out plan.

In Orange County, we are in the middle of the rainy season. Brian Glenn, the subject of the January/February Employee Profile, shares his experience with OC Public Works overseeing numerous aspects of managing vegetation throughout different areas of the County and how his work connects with supporting clear flood channels and debris safety. Find out more about what he does on [Page 4](#).

Our employees work tirelessly to provide a variety of services and resources to the public. Around the County features the ongoing work of departments across our organization. Turn to [Page 14](#) to read all about the projects, programs and collaborative efforts happening across the county.

Finally, I'd like to thank all of you for continuing to adhere to safety behaviors out in the community and at work. Yes, we are moving forward with vaccinations, but that does not mean we stop being aware of our safety and the safety of others. Please continue to social distance, wear a mask and wash your hands frequently. Here's to a successful 2021 where we are all working together toward our common goals.

A stylized, handwritten signature of Frank Kim in white ink. The signature is fluid and cursive, with a large 'F' and 'K'.

A portrait of Brian Glenn, a man with short brown hair, smiling and wearing a light blue button-down shirt. The background is a blurred green foliage.

# BRIAN GLENN

**PLEASE SEND PROFILE SUBJECTS  
FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to [jamie.cargo@ocgov.com](mailto:jamie.cargo@ocgov.com).

**JOB TITLE:**

Public Works Maintenance Supervisor

**YEARS WITH  
THE COUNTY:**

3

**DEPARTMENT:**

OC Public Works

**BEST PART OF YOUR JOB:**

Education and outreach with the public

How does striving for perfection in maintaining the Brigham Young University athletics fields lead to removing animal and plant pests in Orange County?

For Brian Glenn, who grew up in Southern California, working on those athletic fields and other landscaping projects on BYU's campus showed him how important agriculture and horticulture are to daily life. Going somewhere like Disneyland, he spots all the details and time that went into designing the landscaping, something the average visitor may not notice consciously, but adds to the overall enjoyment and atmosphere.

While earning his bachelor's degree at BYU, Brian took an on-campus job doing landscaping, eventually moving up to work on the turf grass crew.

"I really loved it because it was like the ultimate quest for perfection," he says. "We were always trying to get the perfect grass. Even if it was destroyed one day, you just start over again." Getting to spend a lot of time outdoors didn't hurt either.

After he graduated with his bachelor's in landscape management, Brian wanted to strengthen his knowledge in pest management. He went on to earn a master's in agronomy then a PhD in Horticulture at the University of Florida.

Today, as a Maintenance Supervisor with OC Public Works, he oversees the integrated pest management unit, which manages vegetation and performs pest control at all County of Orange flood control channels, along with overseeing the weed abatement program.

Managing vegetation means using the right method to keep weeds from inhibiting the flow of water in the flood control channels, as well as making sure plants don't interfere with the line of sight on roadways. Keeping flood channels clear reduces the risk of flooding or debris flows during rain events, much like what was seen during significant rain in the [Holy Fire burn scar area](#).

"Our job is preventative and when we've done it right, when issues like this come up, things will go more smoothly for OCPW's operations and maintenance crews," he says. "We are really the behind-the-scenes crew."

That behind-the-scenes work also includes choosing the right pesticide for efficacy.

"It's very specific because we are trying to control one kind of species and leave others alone," he explains.

To continue to protect native species, Brian and his team look into alternatives to control pests by building a program and maintaining service around concerns. For instance, the crew looked into pesticides used in residential neighborhoods and near schools two years ago. After some research, they acquired a weed



*Brian Glenn out in the field.*

steamer, meaning instead of spraying pesticides near homes or schools, crews could use plain old water to kill off unwanted plants. This supports the shift to reducing the amount of pesticides used around sensitive groups.

The steamer may take longer to accomplish the task, but it gives Brian's crew a chance to explain to neighbors what they're doing. "People are sometimes a little unsure of what we do, but more often than not, when we explain and list the benefits of our activities, they're happy to have us out there," he says.

Brian's crews spend time surveying unincorporated areas of Orange County looking for hazardous weeds to mitigate wildfire risk. The recent Silverado and Bond fires burned next to properties the crew inspects and cuts. The hope is reducing fuel will keep the wildfires that do occur from doing too much damage. While Brian would like to try out goats as is popular in some cities for weed abatement, there's a few hurdles to get over, such as having them on private property where most of the abatement occurs. Another issue is water quality as some areas are in or next to creek channels and no one wants goat fecal matter in the water. Still the crew is looking at some good candidates for a possible pilot program in the future.

Outside of work, Brian shares his love of plants with his students at Long Beach City College, who are also discovering the importance of agriculture and horticulture through classes on landscaping, gardening and food production.

"Some might think we just look at the plants but really we are out there making sure we have the right plants in the right places to be beneficial to us, the environment and the community," Brian says.





*Michael Lowman, a nurse at Providence St. Joseph Hospital, receives the county's first vaccine injection.*

# FIRST COVID-19 VACCINE IN ORANGE COUNTY

## ABOUT COVID-19

Coronaviruses, which are found in both humans and animals such as camels, cattle, cats, and bats, are a large family of viruses. Prior to COVID-19, it was not common for animal coronaviruses to affect and spread throughout humans. The term “corona” means “crown” in Spanish, which perfectly describes the crown-like spikes on the virus’ surface. Though the first case of the recent coronavirus was reported in Wuhan City, China, the actual source of the virus is yet to be identified.

## VACCINE DEVELOPMENT

Operation Warp Speed, a partnership between several federal organizations such as the Department of Defense and the Department of Health and Human Services, was created to develop, manufacture, and deliver the COVID-19 vaccine to people in the United States in a timely manner.

The development started in March when funding started rolling out for vaccine candidates. Moderna started its Phase 1 trials on March 16 and received fast track designation from the FDA. According to the FDA, “Fast track is a process designed to facilitate the development, and

expedite the review of drugs to treat serious conditions and fill an unmet medical need. The purpose is to get important new drugs to the patient earlier. Fast Track addresses a broad range of serious conditions” (2018). Fast track designation does not signify cutting corners, but instead it prioritizes the development of drugs that have “an impact on such factors as survival, day-to-day functioning, or the likelihood that the condition, if left untreated, will progress from a less severe condition to a more serious one.”

On July 22, the HHS department announced the funding for the large-scale manufacturing and nationwide distribution for the Pfizer’s vaccine. As a result of this agreement, the U.S. government purchased 100 million doses of Pfizer’s vaccine. In December, the HHS department also announced its agreement with Moderna to acquire an additional 100 million doses of the vaccine. These two agreements result in hundreds of millions of COVID-19 vaccine doses nationwide. In the same month, the FDA issued an Emergency Use Authorization (EUA) for both Pfizer and Moderna vaccines.



**MARCH 16**

Moderna Phase 1 Trials

**DECEMBER 14**

FDA issues an Emergency Use Authorization (EUA) for both Pfizer and Moderna vaccines.

**JULY 22**

HHS Announces Nationwide Funding and Distribution for Pfizer Vaccine

**DECEMBER 17**

Vaccine Distribution Begins in Orange County



TOP LEFT: Vaccine arrives at St. Joseph's in Orange, California. TOP RIGHT: Vaccines being stored in subzero fridge at -84 degrees below zero.  
BOTTOM ROW: Vice Chairman Doug Chaffee, Third District Supervisor Donald P. Wagner and Health Care Agency Director Dr. Clayton Chau, respectively, give their comments during the vaccine press conference .



### VACCINE DISTRIBUTION BEGINS

Vaccine distribution began just 24 hours after the EUA and vaccinations began nationwide on December 14. On the exciting day of December 17, the COVID-19 vaccine arrived to the County of Orange and in partnership with Providence St. Joseph Hospital, its first COVID-19 vaccine doses were administered to St. Joseph Hospital health care workers. The County of Orange is currently administering the COVID-19 vaccine in phases and tiers, with the current

phase being Phase 1A. The phase consists of three tiers including healthcare workers, first-responders, and, in Orange County, individuals who are ages 65 and older.

For more state-wide updates and information, visit <https://covid19.ca.gov/vaccines/>

For more County of Orange updates and information, visit [www.covidvaccinefacts.com](http://www.covidvaccinefacts.com)



# THE VACCINE ARRIVES IN ORANGE COUNTY



TOP LEFT: Citizens line up at the Disneyland Resort POD site in Anaheim. TOP RIGHT: Pfizer vaccinations at the ready.  
BOTTOM LEFT: Vaccination being administered. BOTTOM RIGHT: Volunteer at Soka University POD Site holds up a sign for the next recipient.

The first vaccine for COVID-19 was administered in the United States on December 14, 2020, marking a turning point in the country's battle with the virus. Pfizer's initial supply of 2.9 million doses began to be distributed throughout the country and arrived in Orange County on December 17. Michael Lowman, a nurse at Providence St. Joseph Hospital, was the first Orange County resident to receive the vaccine.

The State of California developed a system of Phases and Tiers that prioritizes vaccinating our most vulnerable populations first. These guidelines were designed and put in place to ensure speedy and equitable administration of the vaccine statewide. Initially the vaccine was reserved only for healthcare workers fighting the virus on the frontlines. As more vaccine supply has been produced and made available, California has opened more tiers

and is now vaccinating all tiers in Phase IA. This includes healthcare workers, first responders and residents over the age of 65.

On January 7, Orange County unveiled Operation Independence. This partnership between County officials and the Orange County Fire Authority was launched with the goal of getting residents fully vaccinated by Independence Day 2021. Part of that goal is the establishment of at least five regional mass distribution sites, called Super PODs (point of dispensing). These Super PODs aim to vaccinate thousands of residents daily at each site once opened and fully operational.

Then some magic happened. Disney caught wind of Operation Independence and a partnership was discussed. On January 13, the Disneyland Resort reopened its gates to welcome in guests of a different kind: county residents





TOP: A vaccination tent awaiting recipients at the Disneyland Resort POD Site in Anaheim.  
 BOTTOM: A look inside Founder's Hall at the Soka University POD Site in Aliso Viejo.

eager to get their first dose of the vaccine. The Disney Super POD is a beacon of hope from the “Happiest Place on Earth,” right here in Orange County, to the rest of the world. Its opening was met with great fanfare and covered by news outlets internationally.

Residents who booked appointments for vaccination at the Disney super POD did so through Orange County’s brand new Othena app, which was designed in partnership with the Orange County Health Care Agency to help walk residents through the vaccination process when their tier becomes eligible. It is now available in English, Spanish and Vietnamese.

Just 10 days after opening the Disney site, the County’s second Super POD was opened at Soka University in Aliso Viejo. In contrast to the Disney site, which is entirely outdoors in tents erected in the Toy Story parking lot,

the Soka University super POD is inside the school’s gymnasium. This offers residents more protection from any inclement weather over the next few months. The Soka University Super POD site has also begun in-car vaccinations for eligible individuals with disabilities.

As the two vaccines from Pfizer and Moderna continue to be produced and distributed, a third from Johnson & Johnson is on the horizon; the availability of more vaccine doses in California will lead to the opening of more planned Super POD sites here in the County and opening more vaccination tiers in general across the state.

For more information about how you or your loved ones can get vaccinated here in Orange County, please consult with your primary care physician, visit <http://covidvaccinefacts.com>, and download the Othena.com App on your preferred smart device and app store.

## Orange County Vaccination Timeline

Contingent on vaccine availability and  
local administration capacity

ACTIVE PHASE

### Phase 1A

TIER 1 - HIGH & MODERATE RISK

TIER 2 - HIGH RISK

**Orange County resident's vaccination group will be determined by a number of factors, such as:**

- Work settings
- Direct contact with COVID-19 patients
- Recent positive COVID-19 test result or infection
- Pregnant or breastfeeding
- History of severe allergic reactions to injected medications or vaccinations
- Age
- Existing comorbidities
- Living environment - congregate facility or long term care facility

All information in this pamphlet is subject to change, please reference the latest version to view the most up-to-date information.  
Last revised 12/16/20

**Sources:** <https://www.cdph.ca.gov/programs/cid/dcdc/pages/covid-19/cdph-allocation-guidelines-for-covid-19-vaccine-during-phase-1a-recommendations.aspx>  
<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/evidence-table.html>

## “WHEN CAN I GET VACCINATED?”

Phased Approach to Vaccine Distribution - Given the limited initial supply of COVID-19 vaccines, distribution will be limited at first and increase over time. Determinations will be based on reaching critical populations to reduce morbidity and mortality rates due to the transmission of COVID-19.

**- National Academy of Sciences Prioritization**

### Phase 1A | Critical and Healthcare Workers

estimate **December - March**

#### TIER 1

- Acute care, psychiatric and correctional facility hospitals
- Skilled nursing facilities, assisted living facilities, and similar settings for older or medically vulnerable individuals and residents in these settings
- Paramedics, Emergency Medical Technicians (EMTs) and others providing emergency medical services
- Dialysis centers

#### TIER 2

- Intermediate care facilities for persons who need non-continuous nursing supervision and supportive care
- Home health care and in-home supportive services
- Community health workers, including promotoras
- Public health field staff
- Primary Care clinics, including Federally Qualified Health Centers, Rural Health Centers, correctional facility clinics and urgent care clinics

#### TIER 3

- Specialty clinics
- Laboratory workers
- Dental and other oral health clinics
- Pharmacy staff not working in settings at higher tiers

### Phase 1B & 1C | High-risk Individuals

estimate **January - March**

California Department of Public Health (CDPH) is developing detailed guidance for this distribution phase. We will post additional information as it's available.

### Phase 2 | Critical Workers and Moderate-risk Individuals

estimate **February - April**

CDPH is developing detailed guidance for this distribution phase. We will post additional information as it's available.

### Phase 3 & 4 | Everyone

estimate **April - June**

Populations not identified in prior phases above, will be addressed and defined further by CDPH. Please visit our web-page in the future, to learn more as information is further defined.

## Where can I go to get my vaccine?

If you fall into Phase 1A, please contact your employer or your long-term care facility for further details.  
Return to this site in the future for more information as it is defined.



# How do I get vaccinated with Othena?

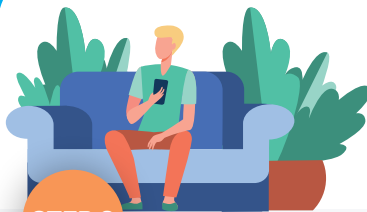


## STEP 1

### Register on Othena.com

Create an account by visiting Othena.com answering a short questionnaire, and providing your registration details.

- ➡ Current phase eligibility questions
- ➡ Provide your personal details and create login information (email, contact and password)



## STEP 2

### Wait in a "Digital" Queue

Once registered, your details are placed in a queue/line. We will update you when vaccination appointments are available.

- ➡ CDPH & CDC guidelines for distribution are being followed.



## STEP 3

### Get Your Appointment

When it's time to schedule your appointment, Othena will notify you via email and application notifications. You will select from available appointment times.

- ➡ Make sure to download the Othena app from your device's app store.



## STEP 4

### Be Prepared

You can save time at your vaccination appointment by downloading the Othena app and completing the required forms.

- ➡ Fill out required vaccination forms and provide your consent to be vaccinated in the app.
- ➡ Check in with a Quick Response (QR) code you can download from the app.



## STEP 5

### Stay Engaged & Educated

After getting your vaccine shot(s), you can use Othena to keep up with the latest vaccine news, engage with the application, and track symptoms.

- ➡ Othena will provide the most up-to-date and factual information as it relates to COVID-19 and the vaccines.



## STEP 6

### Get Vaccinated & Schedule Follow-Up

Attend your vaccination appointment and get vaccinated. You will receive a notification with the date, time and location of your second dose appointment.

- ➡ Your second dose is scheduled at the appropriate time based on the type of vaccine you received.
- ➡ Second dose appointments are set 21 days after receiving the Pfizer vaccine, and 28 days after receiving the Moderna vaccine.



*Julie began her career at OC Public Libraries in 1986 as a Librarian in Cataloging and rose through the ranks. Most recently, she became head of the Bibliographic Services division and was a member of the Library Administration Policy Team, where she helped create and direct the annual OCPL strategic plan.*

*Precautions were taken during the interview and the photoshoot to help prevent the spread of COVID-19.*

## **Q. WHAT LED YOU TO THIS CAREER?**

When I was a student at UC Irvine, I had a job in the art library cataloging slides used for art history classes, and I loved it! I found the philosophy of librarianship, specifically organizing information, fascinating and I was inspired to become a librarian.

## **Q. DO YOU HAVE ANY MENTORS IN YOUR PROFESSIONAL LIFE?**

I specialized in cataloging and I worked for many years for Donna Levi, who was then the head of Cataloging at OC Public Libraries, and of course, our previous County Librarian, Helen Fried. Donna and Helen helped me develop and contributed to my career growth.

## **Q. YOU STARTED AS A LIBRARIAN WITH OC PUBLIC LIBRARIES IN 1986. WHAT HAS ENCOURAGED YOU TO CONTINUE WORKING WITH THE COUNTY AFTER ALL THESE YEARS?**

When I started in the Cataloging Department, we were allocated one hour a day on the computer, and our catalog was on microfilm. We still had card catalogs. Flash forward to this year, we began a new contract for the software that provides our library information system, which is really the heart of the library. The coding, the connections and features of the software are powerful and indispensable to the library now. The function is still the same: making information available.

Our mission never goes out of date – empowering and enriching our communities – but how we accomplish that changes as we continue to adapt and develop our goals to best serve our patrons. We always support freedom of access, equity of access, and intellectual freedom, and we help to create an informed citizenry. We support diversity, provide the resources to reflect that diversity, and we encourage and promote lifelong learning. I find that inspiring every day.

## **Q. WHAT SORT OF DUTIES DO YOU HAVE AT WORK?**

I support and lead our staff who are providing excellent



customer service on the front lines. I represent the library and promote our mission and services to our stakeholders and the community. I oversee the library budget and have responsibility for the management of the collection, policy recommendations, and strategic planning.

#### **Q. WHAT IS YOUR FAVORITE BOOK OR GENRE AND WHY?**

There are too many to have just one favorite! I just read “Dead Wake: The Last Crossing of the Lusitania” by Erik Larson. He was going to be a keynote speaker at Literary Orange 2020, which we had to postpone due to COVID-19 and we’re hoping to have him speak at an online event. His new book is about Winston Churchill, “The Splendid and the Vile.” Other favorites are mystery novels, such as Walter Mosley’s Easy Rawlins detective novels. The first one is “Devil in a Blue Dress.” Or the Inspector Gamache novels by Louise Penny, such as “All the Devils are Here.”

#### **Q. WHAT’S THE MOST EXCITING PART OF YOUR JOB?**

Seeing kids excited about a book they are reading or a program they are attending — I love seeing the impact reading makes on a person’s life! We are starting a new Kindergarten Readiness Initiative this year, and this is close to my heart. Kids who enter kindergarten with basic reading and math concepts, and social skills, are more likely to experience later success in school, attain higher levels of education and get better jobs — while creating library advocates, of course!

#### **Q. ARE YOU A COFFEE OR TEA PERSON?**

Both! With a good book.

#### **Q. WHAT BEHAVIOR OR PERSONALITY TRAIT DO YOU MOST ATTRIBUTE YOUR SUCCESS TO, AND WHY?**

Any success I have can be attributed to teamwork, learning from mistakes, and taking advice from others. The library community is great at sharing ideas and methods of serving their communities. Also, as all library staff know, patience and respect for others are essential skills when working with the public.

#### **Q. WHAT HAS IT BEEN LIKE TO TAKE ON YOUR NEW POSITION JUST BEFORE THE COVID-19 PANDEMIC HIT?**

It’s been a rollercoaster for everyone. I am fortunate to work with a dedicated and passionate team. As we closed libraries during the stay-at-home order, and then adapted services during the Purple and Red tiers, and now again [at the time of this interview] in the new stay-at-home order, I know that we will figure it out together and continue to serve our patrons. Every OCPL employee has adapted and looked for ways to help during the pandemic. We are making a positive impact every day in our communities. I’m thankful for the drive and dedication of everyone at OCPL. The County family too — there is always someone in the County who has the answer to any problem.

#### **Q. WHAT SERVICES DO THE PUBLIC LIBRARIES PROVIDE TO HELP OUT SURROUNDING COMMUNITIES DURING COVID-19?**

The library staff have created new ways to meet our mission of empowering and enriching our communities. We have curbside hold pick-up, in-building Grab & Go services for modified browsing of popular materials, and public internet single-user computer stations for 30 minutes per day with printing capabilities, virtual programs and expanded WiFi. Our patrons are thrilled with curbside and excited to be able to safely browse inside the library. Virtual services are a lifeline to seniors who are staying in their homes and the expanded WiFi is providing access to employment, health, public safety, distance learning and community connection information.

In addition to establishing curbside and Grab & Go, library staff have reimaged programs such as virtual events. We have a robust offering of virtual events — video instruction, book clubs, craft classes, teen clubs and author speakers. And while not as many people can come to the libraries during the pandemic, library staff assist patrons via email, phone, chat and text.

Instead of kids’ craft classes in our buildings, our staff has created thousands of craft kits for parents to pick up from libraries and watch the video to learn how to complete the craft at home. We love seeing the cute photos parents post to social media. We adapted our reading programs and offered spring, summer, fall and winter challenges, all virtually. People signed up online to log books, read and earn badges for reading and at-home activities.

Many library patrons don’t have a computer at home or access to the internet. Providing free high-speed internet, WiFi, free access to e-books and instruction on basic computer skills is especially important as more aspects of our lives move online. The pandemic made the situation worse and in response the library created the OC Public Libraries Internet Access Initiative: bridging the digital divide. The first part of the initiative is WiFi on Wheels, which consists of WiFi antenna trailers providing internet access on a regularly scheduled basis in under-connected neighborhoods in Midway City, Westminster, Stanton, La Palma, La Habra, Lake Forest and San Juan Capistrano. Our outreach staff accompany the vehicle and provide library cards, books and WiFi hotspots that can be checked out for three weeks. They help people feel comfortable with the library, with technology, and create relationships so that patrons and their kids will come back and access the library’s services. Also, as part of the initiative, WiFi is being extended onto library patios, sidewalks and parking lots so patrons can use it around the library during business hours, safely in their cars or physically distanced outside.



# AROUND THE COUNTY

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## County Procurement Office Earns Eighth "Achievement of Excellence in Procurement" Award

The arrival of 2021 ushered in new service changes for the Clerk-Recorder department. Throughout the pandemic, Clerk-Recorder remained committed to providing services to the public in a safe and secure manner. The department's successful opening at Honda Center came to a close in January after becoming one of the first Clerk-Recorder Departments to resume marriage services, in the nation. Clerk-Recorder ultimately issued 22,897 marriage licenses and performed 11,017 marriage ceremonies at Honda Center between April 2020 and December 2020. Upon closing at Honda Center on January 4, 2021, all marriage services resumed at branch offices in Anaheim, Laguna Hills, and Santa Ana at the Old County Courthouse. To ensure everyone's safety, couples may only enter the office after staff contacts them by phone and escorts them into the building. Services are rendered from behind protective barriers, while safety mandates are strictly followed. Marriage services are available by appointment only, no walk-in customers will be accommodated until further notice.

Virtual marriage services are also offered by the department and have been available to the public since Executive Order N-58-20 was enacted by Governor Gavin Newsom. This option allows couples to obtain a marriage license and have a marriage ceremony entirely through videoconference which is especially important for those who cannot physically visit Clerk-Recorder offices. Aside from marriage services, offices continue to be open by appointment only at our County Service Center location in Santa Ana for all clerk and property recording services. Customers can make an appointment and fill out a service application through [OCRecorder.com](https://ocrecorder.com). Clerk-Recorder's commitment to the safety of its employees and customers has certainly changed the way it operates, but is proud to serve the public during these unprecedented times.



Clerk-Recorder Hugh Nguyen poses with newlyweds at Honda Center.



Staff performs a marriage ceremony for a couple at the Old County Courthouse in Santa Ana.



Newlyweds pose in front of Honda Center's ticket windows.



Newlywed Ducks fans pose for a wedding photo at Honda Center.

# JOHN WAYNE AIRPORT

## COVID-19 Rapid Testing Now Available at John Wayne Airport

COVID-19 Rapid Testing, provided by Hoag, is now available at John Wayne Airport in Terminal B on the Departure (upper) Level before security screening. Testing is open to prospective travelers and community residents for \$139, with results available within 15-30 minutes.

Testing is available Monday through Friday, from 8 a.m. to 5 p.m. Some airlines and travel destinations require a PCR test from an approved partner. Travelers are asked to verify that the Hoag COVID-19 Rapid Test qualifies.

Coming this Spring, Hoag will also open a “Fly Well” Clinic in Terminal B for ticketed passengers and arriving guests to offer urgent care services with access to office visits, telehealth consultations, vaccinations, treatment of minor illnesses/injuries, and prescriptions. For more information, please call 949-557-0667.



*This rendering shows the Hoag Fly Well Clinic, scheduled to open in March 2021.*

## John Wayne Airport Announces New Airlines and Nonstop Destinations



*This rendering shows the Hoag Fly Well Clinic, scheduled to open in March 2021.*

John Wayne Airport is excited to welcome new airline partners and add several new nonstop destinations to its lineup.

Beginning February 2021, Allegiant Airlines will start service at JWA, flying nonstop to Boise, ID; Grand Junction, CO; Medford, OR; Missoula, MT; Provo, UT; Reno, NV; and Spokane, WA.

Southwest Airlines resumes nonstop service to Cabo San Lucas and Puerto Vallarta beginning in March 2021. In May 2021, Sun Country Airlines joins JWA’s lineup providing service to Dallas, TX, and Minneapolis, MN.

Passengers traveling through JWA can expect to experience several measures designed to keep guests safe and are encouraged to review the Airport’s Healthy Travels practices before arriving at the Terminal. For more information, visit [www.ocair.com/covid19](http://www.ocair.com/covid19).



# OCHRC - OCH COMMUNITY SERVICES

## Orange County Human Relations Commission (OCHRC) – “To Know Better” multi-media campaign contest

In October 2020, the Orange County Human Relations Commission (OCHRC) launched the “To Know Better” multi-media campaign contest to promote cultural acceptance through the voices of Orange County middle and high school students. Students had the opportunity to work as a team or individually to create a powerful multimedia campaign for their schools to help stop COVID-related discrimination and xenophobia.

The contest was well-received among Orange County students, who submitted over 100 entries representing more than 29 schools. One winning campaign was selected by each District Supervisor and each winner’s school received funds to use to further anti-hate initiatives and professional help in bringing initiatives to life.

Since 1971, OCHRC has served the Orange County community with the mission of seeking out and eliminating the causes of tension, discrimination and intolerance. It is known and recognized for its ongoing efforts to make Orange County a more accepting and unified community. The Commission works closely with law enforcement, nonprofit organizations, diverse faith leaders and community members to respond and track hate crimes and incidents on behalf of the County.



### THEY ARE NOT A STEREOTYPE

District 1: I Am Not, by Kaitlyn Nguyen & Sam Naismith, Samueli Academy



District 2: Empathy Not Judgement, No Stigma, by Alec Wills and Madeline Berry, Los Alamitos High School



District 3: Future by Us, by Chloe Wang, Woodbridge High School



District 4: The Message Behind the Mask, by Western High School Commercial Dance, Western High School



District 5: The Truth Around Us, by SJHHS Bridges, San Juan Hills High School

# OC COMMUNITY SERVICES

## OC Community Investment Division – Economic & Business Recovery Call Center

The Economic and Business Recovery call center team consists of 3 members who serve as a resource center for local businesses, jobseekers, and individuals who need assistance with navigating community resources. The call center is open Monday through Friday from 8:00 am until 5:00 pm. The call center has the capability of providing support in over 240 languages.

Since March 30th, 2020 over 14,853 clients have been provided personalized support and information.

The Business and Economic Recovery Call Center assists businesses with topics such as WARN notices, EDD work share, how to access SBA programs/services, who's hiring, and information on local grants.

The call center team serves as the point of contact for the Orange County CARES Act grant recipients. Providing information related to Grant requirements and technical support for the Grant's document portal.

Additionally the call center provides support to Orange County's One-Stop center by serving as a



*Nancy Estrada, Economic & Business Recovery Call Center, assists our community with resources and information for local businesses and job seekers.*

virtual One-Stop Center. The team can assist clients with their Workforce Innovation and Opportunity Act (WIOA) application as well as the Covid-19 Supportive Service for Dislocated Workers Grant.

The Economic and Business Recovery call center team is committed to providing quality technical support to callers.

## OC Community Investment Division – Orange County Rapid Response

The Orange County Community Services – Workforce & Economic Division, in partnership with the Orange County Workforce Development Board, provides assistance to individuals who have been or will be dislocated from employment due to layoff or company closure. The Rapid Response team offers a presentation to employees about the various benefits and resources that are available to them. Due to COVID-19, Rapid Response services are being offered virtually. Presentations are offered on a weekly basis at no cost to individuals providing information on the following topics:

- Employment services, such as the use of computers, fax machines, and telephones, resume writing and job search assistance, workshops, training programs, and labor market information, available at the Orange County One-Stop Center
- Assistance with applying for unemployment insurance benefits
- Information about medical benefits and financial planning

Individuals can register to attend a Rapid Response presentation by visiting the following link:

<https://www.eventbrite.com/e/orange-county-rapid-response-assistance-for-dislocated-workers-tickets-101762229568>



*Brynn Hernandez, Community Investment Division, hosts a Rapid Response webinar for dislocated workers who are in need of assistance.*

The Workforce & Economic Division receives Worker Adjustment and Retraining Notifications (WARN) from employers as mandated by the California WARN Act to provide notice of layoff or closure to employees and both state and local representatives. WARN notifications allow the Orange County Rapid Response team to promptly assist employers and affected employees. As of January 1, 2021, the Workforce & Economic Division has received 1,046 WARN notifications from Orange County employers and over 70,700 Orange County workers have been dislocated from employment as a result of COVID-19.



## OC Parks Continues Park Improvements

Despite the challenges COVID-19 has brought, OC Parks continued progress on numerous improvement projects in 2020.

Clark Regional Park installed new pedestrian bridges, and a new shade structure was added to the Craig Regional Park sports complex. Caspers Wilderness Park's nature center received exterior paint and siding repairs, as well as replacement of the San Juan Arizona crossing.

Playgrounds at Mason Regional Park now have shade sails, and Laguna Niguel Regional Park replaced a restroom building. Parking lots at Laguna Niguel and O'Neill regional parks, as well as Aliso and Wood Canyons Wilderness Park were repaved.

The amphitheater at Upper Newport Bay Nature Preserve was remodeled, and George Key Ranch Historic Ranch received seismic retrofits. Additionally, the Old Orange County Courthouse completed exterior repairs on all sides of the building, as well as HVAC and exhaust system repairs.

In 2021, we are looking forward to more projects, including ADA-compliant restrooms at Carbon Canyon, Irvine, Laguna Niguel, Yorba, Craig and Tri-City regional parks; and new shade shelters at Caspers Wilderness Park, Irvine, Mile Square, Santiago Oaks and Yorba regional parks.

Other projects include an outdoor exercise area and accessible fishing dock at Tri-City Regional Park, redesigning the entry at Mason Regional Park, adding restrooms at Peters Canyon Regional Park and remodeling the amphitheater at O'Neill Regional Park.

Work on the new large mammal exhibit at the OC Zoo will also begin this year.



Pedestrian bridges at Clark Regional Park were replaced in 2020.



Craig Regional Park got a new shade structure in 2020.



Work will begin on a new large mammal exhibit at the OC Zoo in 2021.



The amphitheater at Upper Newport Bay Nature Preserve got a facelift in 2020.

# OC WASTE & RECYCLING

## *OC Landfills Provide Free Mattress Recycling*

Worried about what to do with that old mattress you don't use anymore? Don't stress! OC Waste & Recycling (OCWR) has you covered.

Our Olinda Alpha Landfill in Brea and Prima Deshecha Landfill in San Juan Capistrano now accept unwanted mattresses and box springs from Orange County residents at no charge.

To participate in this FREE, amazing service, simply load up that old mattress and/or box spring, and head to one of the [landfills](#). Our scale house and site crew members will direct you to the mattress recovery area. Be aware that soiled or contaminated mattresses and box springs will not be accepted.

OCWR and the Mattress Recycling Council (MRC) have partnered in an effort to recycle rather than bury mattresses. Almost 80 percent of the materials in mattresses can be recycled. OCWR has recovered more than 3,500 mattresses since starting the program last summer. Every mattress recovered for recycling preserves valuable capacity at the landfills. In the first six months of this new program, mattress recovery has preserved a volume of air space that equates to filling 40 school busses.

For questions or more information, please visit [OC Landfills.com](https://www.oclandfills.com).



# REGISTRAR OF VOTERS

## *2020 Election Certification and Preparing for Special Election*

Despite extreme scrutiny, anxious public interest, a tense political climate and worldwide media attention, the Orange County Registrar of Voters successfully certified the November 3, 2020 Presidential General Election. Total turnout from the election was 87.3% with 83% of voters casting the official ballot they received through the mail and 17% casting their ballot in-person at one of 168 Vote Centers throughout Orange County. The ballots cast for the 2020 Presidential General (1,546,570) was 25% higher than the 2016 Presidential General Election (1,239,405) and 36% higher than the 2012 Presidential General Election (1,133,204).

Following record setting turnout and shifts in voter behavior during the November 3, 2020 Presidential General Election, the Registrar of Voters has released a report detailing voter behavior and survey data from the election. The report highlights how, when and where voters were casting their ballots in addition to trends and changes from previous Presidential Elections. Analysis includes

metrics from turnout, party participation, and voting methodology. In addition to data from voter behavior, this comprehensive report comprises encompasses data from seven surveys, which include multiple categories from the election that provides insight into the performance of the Registrar of Voters' operations. The Recap of the November 2020 Presidential Election Report can be viewed in the Election Library at [ocvote.com/election-library](https://ocvote.com/election-library).

A Special Election will be held on March 9, 2021 within the Second Supervisorial District of the Orange County Board of Supervisors to fill the vacancy of the Second District Supervisor. All voters will receive a vote-by-mail ballot with prepaid postage and will have additional voting options, such as voting in-person at one of 13 Vote Centers or dropping off their ballot at any one of the 26 ballot drop boxes.

Registrar of Voters Neal Kelley is planning to certify the election ahead of the statutory deadline of April 30, 2021.



The month of January is recognized as Human Trafficking Prevention Month. The horrific injustice of human trafficking can affect people of any race or background, and it happens in our own backyard. During this month we are called upon to fight human trafficking wherever it exists.

At the County of Orange Social Services Agency, we are committed to serving child victims of human trafficking – known as Commercially Sexually Exploited Children (CSEC) – or CSEC youth.

Prior to 2014, CSEC youth were sometimes considered “child prostitutes” by our justice system; subject to possible criminal prosecution. Then in June of 2014, Senate Bill 855 was passed, clarifying that children who are victims of exploitation will be served by the child welfare system, designed to protect and serve abused and neglected youth.

SSA recognized that CSEC victims have unique needs that require coordination and support from varied systems including mental health, public health, law enforcement, juvenile court, community providers and probation. Further, responding to CSEC youth requires a multi-pronged response that includes prevention, intervention and after care.

In order to better serve the complex needs of our CSEC youth, the Orange County Commercially Sexually Exploited Children (CSEC) Steering Subcommittee was created. A true collaborative, the subcommittee consists of SSA staff, law enforcement agencies and community and faith partners who are tasked with identifying, reporting, documenting and serving CSEC and at-risk youth.

SSA is also a core member of the Orange County Human Trafficking Task Force <https://www.ochumantrafficking.com/>

SSA staffs a specialized team of emergency response social workers who are available 24/7 to respond to CSEC calls from the Orange County child abuse hotline as well as law enforcement. This unit provides ongoing trauma-informed case management services to current victims and helps identify and intervene with those at high risk of future exploitation. We are fortunate that SSA currently has 30 staff throughout various programs dedicated to supporting and serving CSEC youth.

Beginning in 2015, CSEC youth are assigned to a specialized court that is designed to provide meet the unique needs of this population and offer additional support: Generating Resources to Abolish Child Exploitation, or GRACE Court, which is overseen by the Presiding Judge of Juvenile Court, Judge Joanne Motoike.

In mid-2017, SSA re-envisioned the Be The One campaign in partnership with Orange County Transportation



**SEX TRAFFICKING**

**IT'S NOT WHAT YOU THINK.  
CHILDREN ARE VICTIMS, TOO.**

Be the One to Help Out:  
**National Human Trafficking Hotline**  
**(888) 373-7888**

Learn More at  
**BeTheOneOC.com**

**BE THE ONE  
BT1  
TO HELP OUT**



# SOCIAL SERVICES AGENCY

(continued from page 21)

Authority and other key community partners. The award-winning campaign raises awareness of the risks and indicators of child sex trafficking in Orange County. Be The One campaign ads have been featured on OCTA buses, John Wayne Airport terminal digital displays, featured across social media, and on posters in over 100 community-serving locations across OC.

In Fiscal Year 2018-2019, SSA established a trauma-informed resource and support center, in collaboration with and managed by our contracted partner, Orangewood Foundation. The center serves as a refuge for CSEC youth, providing a safe place to rest, core services/referrals to programs and an opportunity to begin rebuilding their lives.

Collectively, we are making great strides in serving these children through continued inter-agency collaboration to identify and protect children who have been or could be lured into a life of exploitation. While much work has been done to help our CSEC youth, this important work continues, and we encourage the community join us in helping to keep these children safe.

How can you help? Educate yourself and your child on what human trafficking looks like and common grooming tactics used by perpetrators/abusers, learn about online safety and work to be a positive, stable and safe adult in a child's life. To learn more, please visit <https://www.ssa.ocgov.com/adopt/betheoneoc/>.

If you suspect a child is being exploited or trafficked, call the National Human Trafficking Hotline at 888-3737-888 or the Orange County Child Abuse Registry Hotline at 800-207-4464 or 714-940-1000.

Additional Resources:

## MYTH BUSTING:

- **Sex Trafficking**...it's not what you think. Most victims have a personal relationship with their trafficker. A study analyzing press releases and online media reports from over a nine-year period found that fewer than 10 percent of cases involved kidnapping. See more at: <https://polarisproject.org/blog/2020/08/what-we-know-about-how-child-sex-trafficking-happens/>

## ONLINE SAFETY:

- As children spend more time online, they can be vulnerable to exploitation. Online grooming and recruitment is a known tactic used by exploiters. Learn more here: <https://www.missingkids.org/theissues/onlineenticeement>

# TREASURER-TAX COLLECTOR

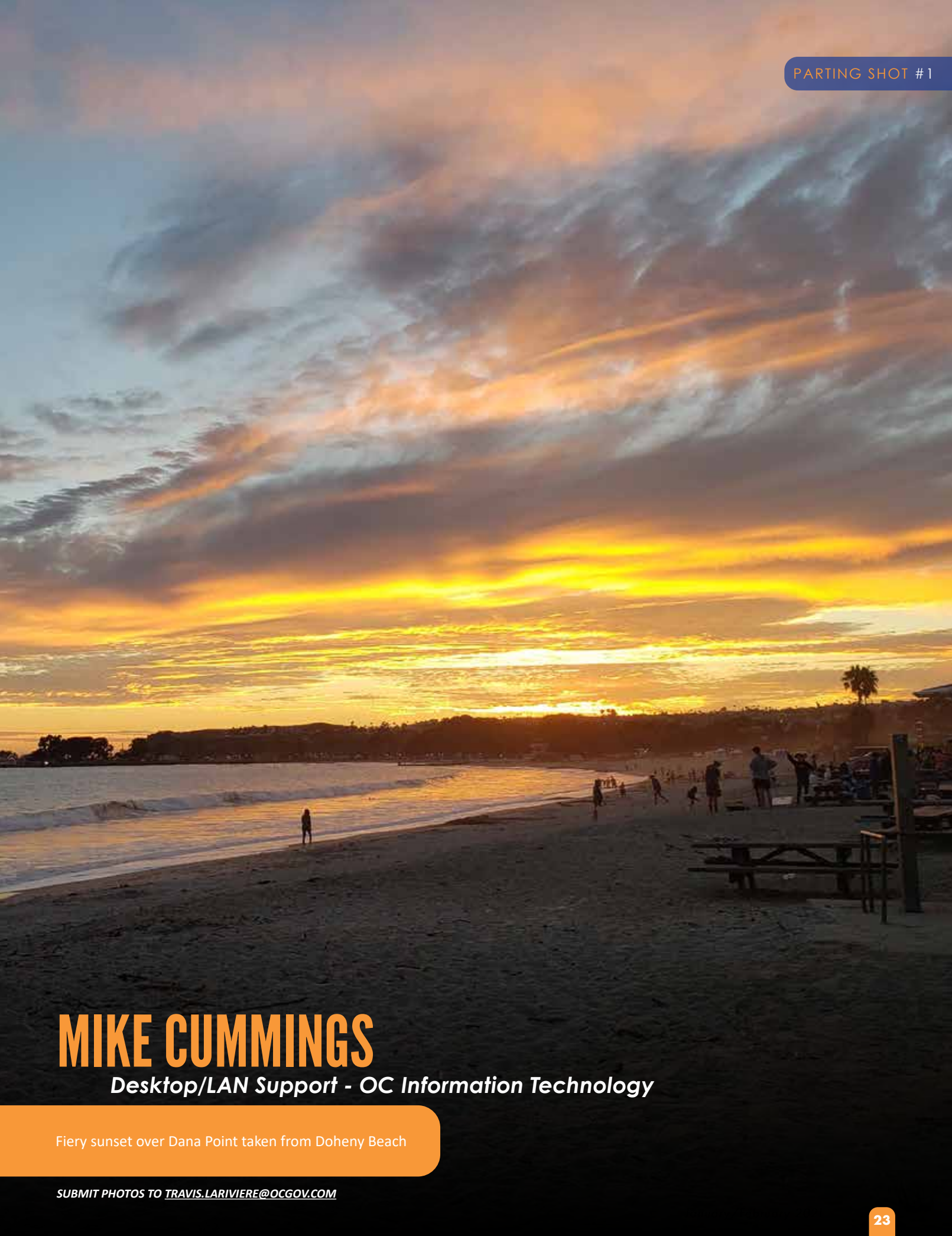
## Tax Identity Theft Awareness Week

The challenges that COVID-19 has brought include a higher risk of identity theft. In 2020, identity thieves targeted government funds earmarked to help people hard hit financially by the pandemic. Learn about protecting yourself from identity theft and recovering if it happens to you. The FTC and its partners will co-host a series of free events. Among them, a webinar with the Identity Theft Resource Center (ITRC), and a Facebook Live event where experts from the AARP Fraud Watch Network and the FTC will take your questions. Visit [ftc.gov/IDtheftweek](https://ftc.gov/IDtheftweek) to learn more.



**Tip of the Week**





# MIKE CUMMINGS

*Desktop/LAN Support - OC Information Technology*

Fiery sunset over Dana Point taken from Doheny Beach

SUBMIT PHOTOS TO [TRAVIS.LARIVIERE@OCGOV.COM](mailto:TRAVIS.LARIVIERE@OCGOV.COM)

# OC HISTORY

THE GREAT DEPRESSION IN ORANGE COUNTY

by Chris Jepsen



*A breadline at the Karo Building, 805-07 E. 4th St., Santa Ana*

Once the stock market crashed in late 1929, it was inevitable that Orange County – like the rest of the world – would suffer in the ensuing Great Depression. But the specifics of how the economic crisis affected our community, how people responded, and the impact of concurrent local events make the story of Orange County in the 1930s somewhat unique.

To begin with, Orange County's two biggest industries at the time – citrus and oil – helped buffer the blow a little. Good orange crops selling at good prices, along with continued demand for oil helped stall off the full impact of the Great Depression in Orange County through 1931. But profits from citrus dropped nearly in half in 1932 and stayed low through the end of the 1930s. Other crop prices dropped by as much as 60%. For an agricultural county, this was devastating. Accordingly, most of our fifteen local bank failures occurred in 1932. It could have been worse. At some points, unemployment nationally was 25% while Orange County hovered between nine and 15%. Yet life was still difficult.

Some Orange Countians raised rabbits, fished, or even turned to native plants as food sources. Cash-strapped artists in Laguna Beach, including such notables as Edgar Payne and William Wendt bartered their paintings for food, or for other necessary goods and services. "Hobo camps" abounded in less developed areas of the county and encampments of Dust Bowl refugees could be found along the beaches. And even the recently flourishing new community of San Clemente was, like many others, awash in foreclosures. Eventually, even the oil companies began laying off employees.

Neighbors helped neighbors. Churches, soup kitchens, community organizations, co-ops and kind individuals provided much-needed lifelines to those who needed food or shelter. Orange County's twenty-one Commodity Distribution Centers (a.k.a. bread lines), served more than 18,000 people. As many as 16% of Orange County's 119,000 to 130,000 residents received direct government assistance monthly.



*When FDR passed through Laguna Beach in 1938, his motorcade barely slowed long enough for artist Frank Cuprien to hand him a painting.*

"Local public and private relief agencies... were unable to cope with the enormous number of applications for aid," wrote Leo Friis in his book, *Orange County Through Four Centuries*. "Groups of unemployed [people] besieged city councils and the Board of Supervisors, demanding relief... The first [federal funds were] made available to Orange County in April 1933, and during that month 3,133 men were each given six days of work on hastily devised public projects and paid \$2.50 a day..."

President Franklin Roosevelt's "New Deal" was brought to bear in Orange County, through various "alphabet soup" programs including Civilian Conservation Corps (CCC) camps in Trabuco Canyon, San Clemente, Modjeska Canyon and San Juan Hot Springs. However, most of the new federal make-work jobs in Orange County came through the Works Progress Administration (WPA). Millions were spent locally on construction projects, including schools, police stations, libraries, city halls, streets, post offices and flood control. WPA programs in Orange County also provided nursery schools, hot lunches for children, public



art, and assistance to needy women. Also, a local history project sponsored by the WPA produced historical reports, archaeological digs, maps, and more.

By 1934, there were so many local, state and federal aid programs that the Orange County Relief Administration was formed to coordinate them all and act as a job placement center.

Initially, conservative Orange County was surprisingly supportive of Roosevelt (FDR) and his New Deal. The majority voted for him in 1932 and by 1936, Orange County had more registered Democrats than Republicans. But as the president continued to concentrate power in Washington, ramped up taxation and government spending, and failed to resolve the Great Depression, Orange Countians turned back to their usual voting habits in 1938 and 1940.

As if the economy wasn't enough trouble, other woes also befell Orange County throughout the 1930s. Local natural disasters included the "Long Beach Earthquake" of 1933, massive flooding in 1937 and 1938, and a major heatwave and hurricane in 1939. On the world stage, the threat of war loomed large. And in the fields, groves and packing houses there were many labor strikes.

The largest Depression Era labor strike to hit Orange County came in 1936, when "hundreds of Mexican orange pickers and packing house workers walked out during the heights of the Valencia season," wrote historian Phil Brigandi. "Tensions ran high over the next few weeks as worker meetings were broken up by armed men and replacement workers were [violently] attacked by strikers. In the end, the workers received a slight increase in pay and some improvement in working conditions, but their biggest goal—union recognition—went unfulfilled."

Yet the Great Depression, labor strikes, and natural disasters were hardly the only news in Orange County during the 1930s. The Santiago Dam was built and Irvine Lake filled (1931), local police added radios to their cars (1934), Newport Harbor was dedicated (1936), the famed Orange Lionettes women's softball team was formed (1935), the Ortega Highway was completed, the Imperial Highway reached parts of Orange County, the Tucker Bird Sanctuary was started in Modjeska Canyon, and couples competed for big cash prizes in grueling dance marathons at Balboa's Rendezvous Ballroom. Also, R.C. Hoiles bought the Santa Ana Register (1935), the Balboa Fun Zone was developed, and the Charles W. Bowers Memorial Museum opened (1936). And south of Santa Ana, Howard Hughes set a new air speed record in his mono-wing airplane and crash-landed in a bean field north of Eddie Martin's Airport.

The 1930s was also a time when many of Orange County's signature annual events were born, including the Laguna Beach Festival of the Arts (1932), Orange's May Parade (1933), Capistrano's Fiesta de las Golondrinas (1936), and Newport Beach's Flight of the Snowbirds (1936).

There was no big public celebration when Prohibition ended, on December 5, 1933. Anyone who wanted alcohol already had it. However, the timing of the 18th Amendment's repeal was of great interest to Julia Sultzer, owner of Santa Ana's Cotton Club Café. News of the repeal arrived in the middle of her trial for



*Prisoners clean up damage to the Orange County Courthouse after the 1933 earthquake. (Photo courtesy First American Corp.)*

possession of whiskey and home-brew beer. Although still found guilty, her lawyer immediately filed an appeal.

In many cases, the hard times of the 1930s sparked ingenuity, which sometimes led to remarkable success. One example was Buena Park's Cordelia Knott. In 1934, to supplement income from the family berry farm, she began serving fried chicken on her wedding china in her little roadside tearoom. By 1937 she had a wildly popular chicken dinner restaurant on her hands. The Knotts soon added a few minor attractions, including a fern garden and an old stagecoach, just to occupy the attention of the many guests waiting for tables. Over time, the increasingly elaborate attractions would outshine the restaurant itself.

But ultimately, it was neither ingenuity nor the New Deal that ended the Great Depression. It was World War II that turned industry, employment, citrus prices, and the entire economy around. And Orange County would play a large role in that part of history as well.

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at [Chris.Jepsen@rec.ocgov.com](mailto:Chris.Jepsen@rec.ocgov.com) or 714-834-4771 if you have questions about the Archives.

## *At Risk: Leaving Devices Unattended*

Have you ever had a friend, sibling, loved one or parent snoop through your phone? If so, I'm sure you can resonate with the feeling that comes with the violation of privacy. Perhaps you felt embarrassed or even angered by the fact that someone you trusted went through data without your permission. Now let's imagine the same scenario, but instead of someone you know going through your data, it is a complete stranger who is trying to steal your personal and organizational information.

Although this situation may be extreme, it does happen. Leaving devices unattended and unlocked can greatly increase your risk of someone you know or don't know accessing your organizational files and putting you and your company at risk. So, what are these risks? Well, this type of access may allow a hacker to logon and steal valuable confidential information, which they may sell or use to create spear phishing campaigns against your colleagues. They may also use this information to initiate slanderous press against you and your company, release protected information from your clients causing lawsuits, or even install malware onto your organizational network. Remember, it only takes a moment to use a USB drive to copy things off an unattended computer.

### **WHO TO LOOK OUT FOR?**

1. Children – More than ever, young children are infatuated with technology. Given the opportunity, a child may innocently attempt to play with your device but may delete or change sensitive documents in the process. It's best to use separate devices for your children than you would for work requirements. A few minutes of fun can create hours of damage control.

2. Family, Friends and Colleges - No matter who you trust, the people close to you are just as capable of compromising the safety of your data as a hacker. Whether they accidentally delete important information from your device, click on a link that contains malware, or purposely cause harm to your device, close acquaintances can cause a lot of damage in a short amount of time.

3. Strangers – Strangers may pose the greatest threat of all. Are you positive that the janitor in the next cube is who he says he is? Are you sure you want to leave that computer unlocked while you run to the break room? Everyone can be a potential threat, regardless of who they are or who they are pretending to be. It is not uncommon for hackers to dress as maintenance crew members and tailgate an employee to get into a building. From there, they wait patiently for an unsuspecting employee to leave their device unattended or may even look over their shoulder ("shoulder surfing") to gain access to important data. Once they have access to vulnerable device, they will quickly copy the information for reuse or will install malicious content onto the network. It can take seconds for this type of breach to occur, so we need to stay vigilant.

### **HOW CAN I PROTECT MY INFORMATION?**

- **Keep all devices locked when out of your line of vision.**
- **Use a privacy filter over your device screen.**
- **Never leave mobile and laptops in your car or out where people can grab them.**
- **Do not allow others to use your device without your supervision.**
- **Keep all device passwords up to date and difficult to crack.**
- **Change device passwords often.**
- **Setup 2-factor authentication.**
- **Use separate devices for personal and professional use.**
- **Always verify who an unidentified person is within your building.**
- **Never let strangers tailgate into your building.**
- **Never try to use a found USB drive. Always report any such finding to your IT department.**

Remember, your devices contain a lot of personal and professional information, so you need to take the necessary proactive measures to ensure that this data is always being protected. Although it's easy to think that this type of violation will never happen to you, the reality is it occurs more often than we like to admit. Taking these additional steps can save you from a lot of unnecessary headache that accompanies a data breach.

Employees are the first line of cybersecurity defense within the County, and we thank you for your continued vigilance. If you have any questions, please contact:

Enterprise Privacy & Cybersecurity team - [securityadmin@ocit.ocgov.com](mailto:securityadmin@ocit.ocgov.com)

Enterprise Privacy & Cybersecurity Portal - <https://ocgov.sharepoint.com/Collab/SvcAreas/cyber>

Report Phishing E-mail - [phishing@ocit.ocgov.com](mailto:phishing@ocit.ocgov.com) or Phishing Alert Button on your Outlook toolbar

Report Spam E-mail - [spam@ocit.ocgov.com](mailto:spam@ocit.ocgov.com)

Central IT Service Desk at 844-834-2449



# FERNANDO LOPEZ

*Agricultural Standards Technician - OC Public Works*

After my hike at Crystal Cove, I like to take off my shoes and walk along the beach. I came across this bluff with the house on top and I thought it looked neat

SUBMIT PHOTOS TO [TRAVIS.LARIVIERE@OCGOV.COM](mailto:TRAVIS.LARIVIERE@OCGOV.COM)



# SAFETY SPOTLIGHT



## Heaters, Fireplaces & Other Fire Hazards

It's that time of year when people start pulling out their electric blankets, light the fireplace or turn on their home or portable heaters. When trying to keep warm, it's important to remember not to give fire safety the cold shoulder.

Every 15 seconds, a fire department responds to a fire somewhere in the United States. A residential fire occurs every 66 seconds. There is one civilian fire injury every 18 minutes. In just two minutes, a fire can become life-threatening. In five minutes, a residence can be engulfed in flames. How you prevent and prepare for a fire could make all the difference in saving yours and your family's life. Here are some tips to help prevent a fire:

### PORTABLE HEATER:

- Never operate a heater you suspect is damaged. Before use, inspect the heater, cord, and plug for damage.
- Never leave the heater operating while unattended, or while you are sleeping.
- Keep combustible material such as beds, sofas, curtains, papers, and clothes at least three feet from the front, sides, and rear of the heater.
- Do not use a kitchen range or oven to heat your house because it could overheat or generate excessive carbon monoxide.

### ELECTRIC BLANKET:

- Never place items such as books, pillows, or stuffed animals on top of the blanket. These items can trap the heat, leading to elevated temperatures and serve as a source of ignition.
- Never buy an electric blanket from secondhand shop or garage sale.
- When not in use, turn the blanket off.

### FIREPLACE:

- Clean the firebox (the area where the logs burn) at least once a week during the months you use it, when ash builds up. Leave about an inch of ash because it acts as insulation, allowing the coals to heat faster and retain the heat easier. Keep the firebox completely clean during the months when the fireplace is not in use.
- Install both smoke and carbon monoxide detectors. Test them monthly & change the batteries at least once a year.
- Make sure the area around the fireplace is clear of anything that is potentially flammable (ie: furniture, drapes, newspapers, books, etc.)

Thank you for your continued commitment to safety awareness.

Source:

[www.usfa.fema.gov](http://www.usfa.fema.gov)

[www.nsc.org](http://www.nsc.org)





# CAREER PAGES

AVAILABLE JOB OPPORTUNITIES  
AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at [www.ocgov.com/jobs](http://www.ocgov.com/jobs) for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

## OPPORTUNITY AWAITS

*Don't miss these career opportunities*

### OPEN NOW

Supervising Estate Administration Specialist - 2/25/19  
Sr. Staff Development Specialist - ASAP  
Eligibility Technician - ASAP  
Mental Health Specialist - ASAP  
IT Applications Developer II (Web Developer) - ASAP  
Information Processing Technician (Law Enforcement) - ASAP  
Building Inspector IV - ASAP  
Collection Officer II - ASAP

Collection Officer I / Trainee - ASAP  
Sr. Institutional Cook - ASAP  
AOABH Peer Support Specialist (Mental Health Worker II) - ASAP  
Senior Comprehensive Care Nurse (Juvenile Health Services) - ASAP  
Physical Security Systems, Information Technologist I - ASAP  
Sr. Environmental Resources Specialist - ASAP

### PROMOTIONAL

Sheriff's Records Supervisor - ASAP  
Staff Development Specialist - ASAP

Managed Service Delivery IT Supervisor - 2/07/19  
Sheriff's Special Officer I - ASAP

**Be sure to check the website often for any career opportunities that may be listed!**

# SERVICE AWARDS - January 2021

Recognizing our long-serving employees and their years of dedication to the County of Orange

## 35 YEARS

### PROBATION

SENTMAN, STEVEN J

### SHERIFF-CORONER

LA RUSSA, MICHAEL  
RALEY, KATHLEEN P

MIRELES, MERL A  
RAMOS, DIANE E  
REID, PATRICIA J

### SOCIAL SERVICES AGENCY

RUVALCABA, GEORGE

### SOCIAL SERVICES AGENCY

BELL, LISA  
BUSTOS, MARIO  
DE LA ROSA, CRISTINA  
DURAN, MARILUZ  
EDMUNDSON, MICHAEL  
FAJARDO, RAYMOND C  
GARCIA, LETICIA  
GONZALEZ, GUADALUPE M  
GUENTHER, ELIZABETH R  
HERNANDEZ, MIREYA  
KORDOSKY, ROBERTA A  
LEZAK, NICOLE S  
MAYFIELD, ELIZABETH G  
NGUYEN, CHRISTINE M  
NGUYEN, TAMMY M  
PAYNE, BRENT A  
PELAYO, PELAYO J  
PETSCHL, VALINDA M  
PRICE, MARIE B  
RENNER, SYLVIA E  
THOMAS, MARIA  
TOULOUSE, TINA M  
TURRIETTA, DENA M  
VENEGAS, LYNNETTE  
VU, TRACY T  
YAMBAO, EVELYN B

## 30 YEARS

### AUDITOR-CONTROLLER

LOZANO, SYLVIA

### HEALTH CARE AGENCY

LIM, JOYCE K

### OC PUBLIC LIBRARIES

GALLETTE, CANDICE J

### OC WASTE & RECYCLING

JACKSON-YANO, EMILY L

### SHERIFF-CORONER

AGUIRRE, HEIDE M

## 20 YEARS

### AUDITOR-CONTROLLER

PETERS, KIMBERLY

### CHILD SUPPORT SERVICES

GRIFFITH, AMANDA L  
MARQUEZ, DENYCE C

### COUNTY EXECUTIVE OFFICE

ALIMOHAMMADI, GHOLAMREZA  
ANGERS, TRACEY A

### HEALTH CARE AGENCY

BYERS, CHRISTINE L  
SELLERS, JONELLE  
SOVAN, SUNTARA

### INTERNAL AUDIT

DEAN, MICHAEL

### OC COMMUNITY RESOURCES

ROSAS, PATRICIA

### OC PUBLIC WORKS

HARRIS, JERMAINE

### OC WASTE & RECYCLING

ESBER, ELI A

### PROBATION

CASTRO, RAUL  
CLIMACO, CONSUELO M  
MAO, ALAMONI S  
POLANCO, YVONNE  
REYES, HOLLY R

### PUBLIC DEFENDER

ROMERO, HECTOR L

## 25 YEARS

### CLERK OF THE BOARD

DAVIS, ANITA

### OC COMMUNITY RESOURCES

ETTER, YVONNE A

### OC PUBLIC WORKS

JONES, DAVID E  
LOJEWSKI, HENRYK L

### PROBATION

LILLJA, CHRISTOPHER S  
MIRAMONTES, ALBERTO  
RONALD, CHRISTINA M

### PUBLIC DEFENDER

CHAPARRO, JULIE A  
GILBERT, APRIL S  
PAI, IRENE A

### SHERIFF-CORONER

HARRIS, TRACY J

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To view the January list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).



# SERVICE AWARDS - February 2021

## 35 YEARS

### DISTRICT ATTORNEY

EASTON, KATRINA T  
GONZALES, MICHELLE  
ROMO, ALMA

### HEALTH CARE AGENCY

FUNKE, LORI J

### SOCIAL SERVICES AGENCY

BOSS, BONNIE JEAN  
MONCADA, ANITA

## 30 YEARS

### ASSESSOR

BRETZ, KURT M

### OC COMMUNITY RESOURCES

ORTIZ, VIRGINIA

### OC PUBLIC WORKS

OROZCO, JAIME A  
TUCKER, JONATHAN P

### OC WASTE & RECYCLING

SANCHEZ, RANDY

## 25 YEARS

### AUDITOR-CONTROLLER

MALOHN, WILLIAM T

### CHILD SUPPORT SERVICES

ARZOLA, MARIA E

### COUNTY EXECUTIVE OFFICE

LUSTER, JACK K

### SHERIFF-CORONER

BENSON, BRENT A  
ROWE, PAUL A  
STOCKBRIDGE, BRIAN M  
TORREZ, GILBERT L

### SOCIAL SERVICES AGENCY

KLEIN, KRISTEN R

## 20 YEARS

### ASSESSOR

GRANT, MICHAEL A

### CHILD SUPPORT SERVICES

AVINA, CONSUELO  
ONTIVEROS, TRISTEN E

### COUNTY COUNSEL

RIVERS, STEPHEN M

### COUNTY EXECUTIVE OFFICE

BAKER, SUSANNE M  
SMITH, DARREN

### DISTRICT ATTORNEY

BINGHAM, JESSICA N  
CARDONA, ANTONIA  
DUFF, CHRISTOPHER R  
GALLIVAN, DAVID R  
HAUGHTON, JOHN A  
LOPEZ, HECTOR  
SMITH, CAROLINE  
VOHNOUT, MICHELLE K

### HEALTH CARE AGENCY

COTE, SYLVIE  
ESTRADA, VANESSA M  
GONZALEZ, MARTHA R  
NGUYEN, COLLEEN  
STONEHILL, ANNA-LISA B

### JOHN WAYNE AIRPORT

GIVENS, RICHARD B

### OC COMMUNITY RESOURCES

COREY, GENE R  
SUGGETT, ERIN K  
VOSBURG, JEFF G

### OC PUBLIC WORKS

CASTILLO, EUTREMILA L  
SHARP, GRANT C

### OC WASTE & RECYCLING

CANO, JOSE D  
FELIX, GRACIELA

### PROBATION

CASAS, JUAN A  
DALE, JASON E  
DOUD, JASON L  
GONZALEZ, RAMON  
JOHNSON, PRECIOUS J  
ROBLES, IMELDA  
SALERNO, RANDY P

### SHERIFF-CORONER

BOGDANOVICH, NICK B  
CRUZ, GABRIELA J  
HERNANDEZ, ISRAEL  
LAZO, OMAR V  
MATHIESON, JUSTIN P  
PENA, DAVID J  
RUIZ, CECILIA  
SALDIVAR, MARIO J  
WILLIAMS, TIFFANY C

### SOCIAL SERVICES AGENCY

DALEO, STEPHANIE A  
ESQUIVEL, WILBUR  
FLORES, FELIPE  
ISLAS, JUAN  
JASKULA, KRISTYNE  
NGUYEN, JULIE T  
PHAM, UYEN DAI L  
ROBERTS-ACOSTA, KARLA M  
TRAN, MAI D

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# COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A  
safe, healthy, and fulfilling place to  
**LIVE, WORK, AND PLAY,**  
TODAY AND FOR GENERATIONS TO COME,  
by providing outstanding, cost-effective  
**regional public services.**



THANK YOU FOR READING

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