



May 2015



Maria Vann Advocates for Homeless Outreach Court Participants



Maria, a paralegal with the Office of the Public Defender assigned to the Homeless Outreach Court.

In addition to his serious medical problem, the man was facing another challenge when he and Maria crossed paths – he was charged with a low-level misdemeanor caused by his homelessness. Though Vann can't reveal the specifics, she says that an example of a misdemeanor caused by homelessness would be someone living in his or her car who receives a parking violation for keeping it parked too long in one location, but the person is financially unable to pay the resulting ticket.

Enter the happy ending: The man met the legal criteria to participate in Homeless Outreach Court, and he was assigned to work with Maria who connected him with much-needed healthcare and the appropriate prescription for his heart. And, in addition to stabilizing his health condition, he stabilized his income and then finally was able to move out of his car and into his own apartment.

The most prized object on **Maria Vann's** desk isn't a framed vacation photo or favorite coffee mug – it's a prescription bottle with a story as colorful as the bouquet of orange, artificial flowers it holds.

This tale has two main characters: a homeless man in Orange County without regular medical care who struggled for years to figure out what medication might help his heart condition, and

" Gaining the trust of our participants is one of the hardest things about the work I'm honored and blessed to do. "

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“After he finished taking that first bottle, he found fake flowers someone else had discarded, made sure they were clean, and put them inside the bottle like a vase,” Maria says. “He gave them to me to express his gratitude. It makes me so happy whenever I look at them.”

Homeless Outreach Court was established in 2003 as a way to both address the outstanding infractions and low-level misdemeanors committed by homeless people here in Orange County and connect them to a wide range of supportive services. It provides a compassionate response to the fact that participants, many of whom suffer from chronic mental illness, may face legal troubles simply because they are homeless – with the ironic result that such charges may hinder their efforts to obtain the government disability assistance that could aid in their rehabilitation.

Instead of the usual court sanctions of fines and custody, program participants receive credit for accessing appropriate physical and mental health care; attending alcohol or drug-dependency recovery meetings; engaging in community activities; attending classes in life skills, computer skills and literacy; and for becoming employed.

“Gaining the trust of our participants is one of the hardest things about the work I’m honored and blessed to do,” Maria says. “It’s the foundation for everything we set out to accomplish, but unfortunately many of our



clients don’t understand why we’re trying to help them and are suspicious of our motivations.”

Maria assists a caseload of approximately 500 Homeless Outreach Court participants by listening to their struggles, reviewing their applications, and giving them access to a variety of links to other agencies that provide housing, mental health assistance, substance abuse assistance and life improvement activities unique to their circumstances. If an individual needs to be placed in a transitional shelter program, Maria will attend the intake interview with the client, offering her support.

“Sometimes we start with something as simple as working with the Clerk-Recorder’s office to obtain a birth certificate, a document many of these folks have never had before,” Maria explains.

“Then they’re able to use it to procure official identification and apply for benefits that help them become self-sufficient and find stability.”

Homeless Outreach Court is a collaboration of the Superior Court of Orange County, Public Defender, Health Care Agency, Veterans Administration, Legal Aid Society, Social Services, SSI and SSDI, Child Support Services and a variety of homeless services providers.

While Maria recognizes the face-value of the Homeless Outreach Court, she says “our program is successful because of the courage and strength our clients muster up to get themselves out of the situation that they are in. They are the real heroes.” ■

Q+A With Kathy O’Halloran: New Direction in Professional Development and Training

Through the Learning and Organizational Development unit of Human Resource Services, the County is evolving employee training and professional development and launching a new era in programming. When she joined the County in 2013, **Kathy O’Halloran**, manager of learning and organizational development, was charged with advancing its programs and aligning training objectives with the County’s strategic priorities and the vision of the Board of Supervisors. To the effort she brought 25 years of experience as a human resources executive in private industry, including 15 years in a similar role at Southern California Edison. County Connection staff spoke with O’Halloran about the new programming and what it means for individual employees and the County as a whole.



Kathy O’Halloran

Q What is the value of learning and organizational development to the County?

A The value is two-fold – organizational development serves the County as it executes operations, and it also serves individual employees. Our workforce is aging, and we are facing increases in the number of retirements. So, the County must continually develop pools of candidates for management and senior leadership positions. Also, Countywide organizational development promotes use of a common language, tools and management practices that make it easy to move between agencies and not reinvent the wheel. It also provides growth opportunities directly to employees, enabling them to learn about themselves as leaders, learn new skills and advance their proficiencies.

Q If there are new programs coming, what is happening with Passport to Your Future?

A While Passport to Your Future Track I will still be available on a limited basis, the new programs offer more breadth, depth and opportunity. We’re building on the foundation of previous eras and calling the new program PDX. It stands for Professional Development Experience, and it features programs that are targeted to specific levels and designed to build critical skills. PDX will be required for all supervisors and managers.



Organizational Leadership and Development team members (l-r) Azahar Lopez, Sonia Singh and Jamie Crews will serve as PDX program managers.



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Q What programs are available to employees, at what levels?

A The first phase of PDX is for managers and supervisors exclusively. The second phase will make professional development opportunities available to all levels of employees. Within PDX there are three levels, called Activate, Elevate and Catalyst. Separately from and in addition to PDX, current tuition reimbursement programs remain in effect as another element of professional development.

Q What is different about PDX that we haven't had before?

A The focus is on core courses that deepen supervisory/organizational leadership skills and provide opportunities to gain a broader perspective of County operations, build networks and participate in building a culture of excellence. There will be more practical tools and more hands-on practical experiences in concert with theory. For example, the range extends from basic supervisory skills to self and social awareness and exploring your leadership style.

Q What is the training schedule?

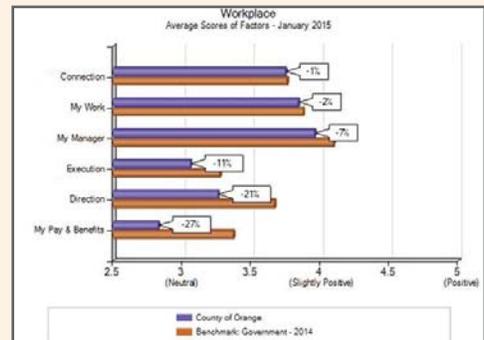
A The pilot of the first program level launched in late April. Classes are held offsite, over a three to six-month period, one to two days per month. HRS staff members are working with agencies/departments to determine priorities and schedule sessions with minimal impact on operations. ■

Human Resource Services
News You Can Use

In Case You Missed It: Results of
Employee Engagement Survey

In case you missed the all-County email, the results of the Employee Engagement Survey are available online.

The overall results are provided in the graph below, which includes comparison data that benchmarks the County against other government agencies. The data will inform County leadership in creating organizational development plans. The response rate of 67 percent was very encouraging, and participants shared more than 13,000 comments. Your comments provide us with invaluable, candid feedback regarding the aspects of our workplace and culture that are desirable as well as opportunities for improvement.



A PDF of a PowerPoint presentation highlighting the results in further detail is online at: http://ocintranet.ocgov.com/pdf/County_EngagementSurveyResults1.pdf.

{ O.C. History 101 }

Journeys Through Orange County's Origins,
Obstacles and Opportunities

The Swamps of Orange County *By Chris Jepsen*

During a drought cycle, it's hard to imagine that much of Orange County – from Irvine to Seal Beach to Westminster – was once covered in swamps and marshes. In a few places, segments of these swamps can still be found. But more often, elaborate drainage efforts over a century have obliterated most signs of the wetlands. Let's look at some highlights from the lowlands.

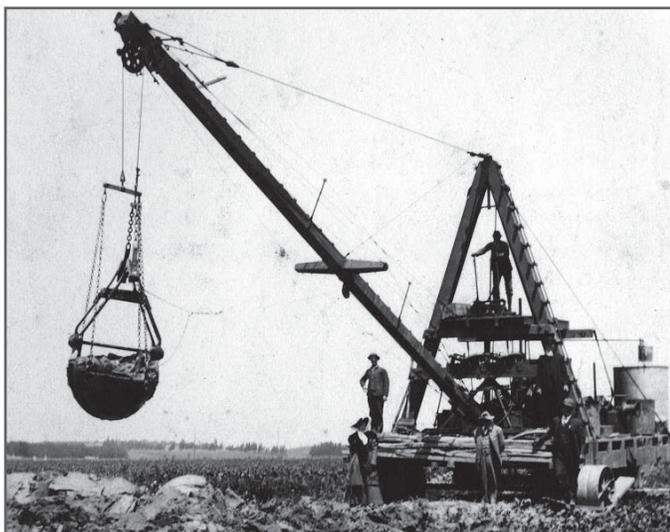
The area southeast of Garden Grove was known as "the Willows" for the dense swampy thickets that trapped wandering cattle and hid fugitive criminals. Even after the dense tangle of willows was carved away, simply driving a pipe into the ground a short distance would send a geyser of water into the air. Fountain Valley took its name from this phenomenon.

The miles-wide river delta between the Huntington Beach mesa and Costa Mesa was another willow-clogged swamp, providing bait for fishermen, and seclusion for moonshiners and hermits. It surrounded numerous lagoons including the large "Bitter Water Lake."

Westminster and north Huntington Beach were known as "the Peatlands" in the 1890s and early 1900s. Attempts were made to harvest peat from the bogs for fuel, and horses had to wear wide "peat shoes" to keep from sinking into the squishy ground. And the Cypress area was once called "Waterville" for its many artesian wells.



Peat shoes kept horse from sinking into the bog. Photo courtesy of First American Corp.



Draining dredging canal, Atlanta and Magnolia St., Huntington Beach, 1898. Photo courtesy of OC Archives.

Gospel Swamp was the name given to the marshy land south of Santa Ana, below today's McFadden Avenue and extending down into the northern edge of Costa Mesa. Many of the area's settlers in the late 1800s were rural, religious folks from the South, who were jokingly called "Swamp Angels" by their city slicker neighbors in Santa Ana. The Greenville Country Church (1877) still stands at Greenville St. and MacArthur, near the heart of Gospel Swamp. A small remnant of

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the swamp itself can be seen behind the Heritage Museum of Orange County near Centennial Park.

From the top of Upper Newport Bay to the foothills above Tustin and Irvine, the wetlands were almost impassable during the rainy season. When California was under Spanish and Mexican rule, the place was called *la Cienega de las Ranas* – the Swamp of the Frogs. Millions of tiny frogs could be heard “singing” for miles around each night, making it a landmark for travelers on El Camino Real. Today’s San Joaquin Marsh was part of the cienega.

The Bolsa Chica wetlands in Huntington Beach are named for the Mexican rancho they were once part of. It’s still an amazing repository of wildlife and is a critical spot for many species of birds during their migration up and down the coast. But it also has a rich human history. One can still find evidence of its Indian village sites,

the exclusive Bolsa Chica Gun Club, the oil boom, World War II shore defenses and the modern battle between environmentalists and developers.

For much of our history, the soggy parts of Orange County were both an annoyance and a boon. While it made the land useless for some purposes, the soil was rich with nutrients and damp enough to create booming industries in sugar beets, celery, lima beans, and other crops that benefit from constant moisture. The wetlands also served as a home for dozens of gun clubs or duck clubs, making Orange County a hunter’s paradise from Bolsa Chica to San Joaquin Marsh.

Today, we recognize the value of wetlands and the many ways they provide a healthier environment for plants, animals and people. Instead of draining and paving them, there are efforts to preserve and even restore the marshlands that survive. ■

About the Author

Chris Jepsen is the assistant archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen. Reach him at Chris.Jepsen@rec.ocgov.com or (714) 834-4771 if you have questions about the Archives.

SAFETY SPOTLIGHT

Situational Awareness is Key to Personal Safety

Situational awareness is the practice of observing one’s surroundings and potential threats, in an effort to prevent potentially harmful incidents from occurring. The following article provides background and tips on how to practice situational awareness: [Click here](#) to learn about situational awareness.

Also – as always, if you **See Something, Say Something**. If you would like an Employee Safety Awareness card, email Kari.Schumaker@ocgov.com. ■

EMPLOYEE SAFETY AWARENESS
SEE SOMETHING, SAY SOMETHING



Sheriff’s HOA Kiosk - (714) 834-2250
To report an incident in-progress within the Walk of Honor area of the Civic Center

SAPD Dispatch - (714) 834-4211
To report an incident in-progress within the Walk of Honor area of the Civic Center

Civic Center Hotline - (714) 834-2051
To report general Civic Center Awareness concerns

9-1-1
When in doubt, for emergencies call 9-1-1!

Kudos! Employees Honored for Communications Excellence

Three County agencies/departments have been recognized by their professional peers for excellence in communications work.

Human Resource Services, in partnership with Great-West Financial, received a Platinum MarCom Award for communication provided to participants throughout the transition from TIAA-CREF to Great-West Financial as the record keeper of the County's 1.62 Defined Contribution Plan in July of 2014. The MarCom Awards program is an international competition for marketing and communication professionals involved in the concept, writing and design of marketing and communication programs and print, visual and audio materials. To learn more, please click [HERE](#).

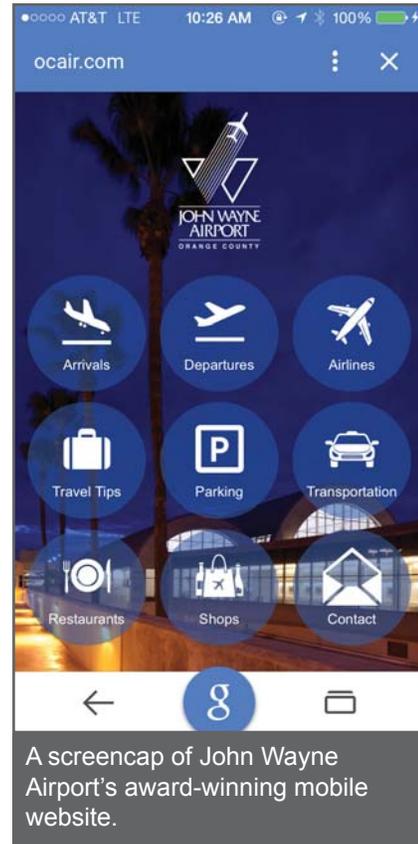


Platinum MarCom Award Statue.

John Wayne Airport was honored by the California Association of Public Information Officers (CAPIO) with the Award of Distinction for the redesign of its mobile website – <http://www.ocair.com/mobile/>. The purpose of the redesign was to mirror an app-like experience and provide an easy-to-use platform for travelers and visitors to John Wayne Airport.

OC Community Resources/OC Parks also was honored by CAPIO with the Award of Distinction for Video – Short Form for the internally produced, 60-second video titled “OC Zoo – Get Wild,” which promotes the zoo through fast-

paced clips of animals including an ocelot, bear, bobcats, mountain lions and goats in the petting zoo. The video is embedded on the zoo's front page on the OCParks.com website. ■



A screencap of John Wayne Airport's award-winning mobile website.



The “OC Zoo – Get Wild” video was posted to YouTube in April of 2014, and has more than 8,500 views to date.

Behind the Scenes

County Connection pulls back the curtain for a glimpse into what it really takes to achieve success.

ROV Conducts Back-to-Back Special Elections *By William Cavecche, Registrar of Voters office*



Precinct supplies are delivered to the Registrar of Voters' headquarters in Santa Ana.

Normally, after completing the task of administering a Countywide general election, the Registrar of Voters (ROV) staff can look forward to a period of debriefing and regrouping after such a massive project. After the November 2014 election, however, the ROV office instead had to immediately turn around and conduct two special elections, one right after the other and both involving large percentages of the County's voters.

The first election came about when former Supervisor Janet Nguyen was elected in November to represent Orange County in the State Senate, creating a vacancy in the Board of Supervisors for the 1st District. This set up a January 27, 2015 election in which **Andrew Do** was elected to the Board. The second election filled the vacancy in the 37th State Senate district left by Mimi Walters, who left her Senate seat after being elected in November to represent Orange County in Congress. A March 17, 2015 election resulted in former Supervisor John Moorlach winning the Senate seat outright by gaining a majority of the vote.

Administering special elections is not an uncommon occurrence for the ROV office, but administering special elections as large and close together as

these is rare. According to 2010 census data, the 1st Supervisorial District represents a population of approximately 613,000, and the 37th State Senate district has a population of approximately 938,000, making both districts larger than most entire counties in California. Over the three-month period between mid-December and March, the Registrar of Voters office mailed more than a half-million sample ballots and 350,000 vote-by-mail ballots.

But these elections weren't just mail operations. The ROV office, staffed by about 80 permanent and extra help staff for these elections, also had to set polling places and recruit and train poll workers for the two election days. The 1st Supervisorial District Election required 88 polling places staffed by approximately 450 volunteer poll workers, and the 37th State Senate District Election required 189 polling places staffed by approximately 900 volunteer poll workers.

"I am proud of our volunteer poll workers here in Orange County. We are extremely grateful for their service," said Registrar of Voters **Neal Kelley**.

Had now-Senator Moorlach not gained a majority of the vote on March 17, the ROV would be preparing for yet another large special election in May. But with these major special elections finally behind them, at least for the moment, staff can regroup and being to focus on preparing for what promises to be a very busy 2016 election cycle. ■

Give County Connection readers a behind the scenes look at the successes of and good work being done inside your agency/ department, division or program! Send ideas or submissions to Jessica Good at Jessica.Good@ocgov.com.

Around the County News, Events and Happenings



OC Waste & Recycling Joins the Nation's Longest-Running Citizen Science Bird Project

Every year since 1900, the National Audubon Society has conducted an all-volunteer census of early-winter bird populations. Last winter, OC Waste & Recycling (OCWR) opened four of the County's landfills to Audubon volunteers for the annual count.

The landfills included Frank R. Bowerman Landfill in Irvine, Prima Deshecha Landfill in San Juan Capistrano, Coyote Canyon Closed Landfill in Newport Beach and Santiago Canyon Landfill in East Orange. Together, the landfills cover more than 3,000 acres. On three consecutive Sundays in December 2014, OCWR staff greeted the Audubon volunteers and escorted them around the sites for the count.



The results are in:

Coyote Canyon: 1,261 birds counted. The most abundant species:

Cedar Waxwing	1,000
White-crowned sparrow	62
Yellow-rumped Warbler - also known affectionately by the birders as "butterbutts"	40

Prima Deshecha: 1,657 birds counted. The most abundant species:

California Gull	400
Western Gull	200
Bushtit	100

Bowerman: 737 birds counted. The most abundant species:

Common Raven	307
American Pipit	181
White-crowned Sparrow	47

Santiago 236 birds counted. The most abundant species:

White-crowned Sparrow	36
Canada Goose	33
Western Grebe	25

Together, volunteers counted 3,891 birds representing 56 species at the four landfills. Now for the test: Can you match the birds in the picture with the names on the list?

Around the County continued

Chief Deputy Recorder Retires after 26 Years of County Service

Chief Deputy Recorder **Paul Lanning** retired in March after nearly 26 years of service to the County of Orange, and many shared their best wishes for his happy retirement at a surprise reception.

Lanning began his County career in 1989 as a planner responsible for environmental documentation of major public works projects then joined the County Executive Office as a redevelopment manager in 1997. In 2004, he moved to OC Housing and Community Services as a community development manager. Lanning accepted a position with the Clerk-Recorder's office in 2006, where he provided administrative support and management services to the department's more than 100 employees. He was promoted to the position of chief deputy recorder soon after Nguyen took office.



(l-r) 1st District Supervisor Andrew Do, Chief Deputy Recorder Paul Lanning and Clerk-Recorder Hugh Nguyen.

Health Care Agency Team Earns Significant Legal Victory



(l-r) Mental Health Specialist Erica Garcia, Dr. Nabi Latif, and Dr. Hsien Chiang from the Health Care Agency.

The Health Care Agency's Correctional Health Services (CHS) Mental Health Care team recently earned a significant victory in the Lanterman Petris Short Act court, opening the door to treat mentally ill inmates who are awaiting the results of incompetency hearings.

For the past couple of decades, it has been understood in the Orange County legal arena that an incarcerated mental health patient could not have the same access to mental health treatment permissible through state law when results from an incompetency exam were pending. This examination process would frequently take months to complete due to various factors.

In the meantime, the inmates would sit in psychiatric housing refusing to take needed prescribed medication. Understandably, many other medical and security issues would accompany the patient's deteriorating mental health status.

"This court victory has an immediate, profound and significant impact on improving the care rendered in Orange County corrections", said **Kim Pearson**, deputy agency director for Correctional Health Services. "Overcoming this obstacle was a long and arduous task. The Health Care Agency would like to thank **Dr. Nabi Latif** for taking on this responsibility and working with County Counsel and CHS's leadership team, and acknowledge the efforts of the many others involved in this undertaking."

Around the County continued

Sheriff's Department Opens New Saddleback Station

Sheriff's Department (OCSD) patrol deputies deployed from the new Saddleback Station in Lake Forest for the first time last month.

Prior to the official opening, department personnel and their families were invited for a sneak preview of the facility, which will be utilized by Southeast Operations. Undersheriff **John Scott** welcomed attendees while the parents of Sergeant Matt Davis, a motor sergeant who lost his life while on duty in Mission Viejo, raised the flags. Because 10 of the department's 13 contract cities are located in south Orange County, OCSD's South Operations Division has been split into two subdivisions: the Southwest Division and the Southeast Division.

The Southwest station in Aliso Viejo will continue to serve the cities of Aliso Viejo, Dana Point, Laguna Hills, Laguna Niguel, Laguna Woods, San Clemente and San Juan Capistrano. The division's geographic area of responsibility covers more than 97 square miles, is bordered on the west side by 18 miles of Pacific Ocean coastline and provides law enforcement to more than 293,000 residents.

The Southeast Operations Division serves Lake Forest, Mission Viejo, Rancho Santa Margarita and the unincorporated communities of Coto De Caza, Ladera Ranch, Las Flores, Wagon Wheel and Trabuco Canyon. The division's geographic area of responsibility covers more than 273 square miles, including portions of the Santa Ana Mountain range, and provides law enforcement services to more than 271,000 residents.

The new Saddleback Station's location will decrease emergency response times and place the division in closer proximity to the community members it serve.



Undersheriff John Scott (left) and Captain Brian Schmutz (right) of OCSD's Southeast Operations at the new Saddleback Station.

Around the County continued

OC Public Works Goes International

How far would you go to meet with OC Public Works (OCPW)? How about more than 7,000 miles? Three separate delegations from China recently made treks to Orange County to see first-hand how OCPW professionals have positioned County of Orange programs as leading examples in local government.

Kevin Hills, OCPW's deputy director and County surveyor, along with OC Survey's **Art Andrew**, hosted a six-member delegation from China that included land directors and planners from the Sichuan Province, Panzihua City, Bazhong City and Luzhou City. The delegation was interested in OCPW's innovative surveying and



OC Public Works' Donna Barnes explains how the County of Orange regulates farmers markets to a visiting Chinese delegation.

management practices of developed and undeveloped land, the use of the geographic information system and procedures for mapping and assessment.

Additionally, OCPW Environmental Resources was visited by Jiangsu Broadcasting, China's third largest television station that has tens of millions of viewers. As part of its special series, "International Tour on Environmental Protection," the TV crew filmed field activities and interviews with OCPW staff, including **Mary Anne Skorpanich**, deputy director and environmental resources manager, **Dr. Jian Peng, PhD**, water quality planning, and **Len**

Narel, environmental specialist. The broadcast featured operation of Environmental Resources' mobile laboratory and how the County's water quality monitoring, pollution investigation and follow-up actions were conducted on site.

More recently, OCPW's Agricultural Commissioner/Weights and Measures office hosted the Jiangsu Provincial Commission of Agriculture, which is equivalent to California's Department of Food and Agriculture. Agriculture Commissioner staff members **Mike Bennett**,

Jeff Croy, **Carmen Rieger**, **Donna Barnes** and **Richard Tiffer** presented an agriculture training and tour for the delegation from Jiangsu, which boasts the

second largest economy among the provinces in China. The 20-person delegation learned about OCPW's Weights and Measures program, farmers markets, weed and pest management, pesticide regulations and more.

The visits were coordinated through the County's international protocol officer and OCPW's Jian Peng, who is vice president of the Southern California Chinese American Environmental Protection Association.

Monument to Honor, Memorialize Crime Victims



A highlight moment of last month's commemoration of National Crime Victims' Rights Week was a groundbreaking ceremony for what will become the Crime Victims' Monument, to be located at Mason Regional Park in Irvine.

The monument will honor and memorialize individuals and families whose lives have been forever impacted by crime, and it is intended to give a voice to those who cannot speak for themselves by providing a reflective place for hope and healing. It will be a space of solitude, reflection, dignity and peace for crime victims and their loved ones. Crime Survivors, Inc. will oversee project maintenance and outreach, and the engineering firm TAIT & Associates will provide volunteer project and construction managers.

As the project moves into the construction phase, in-kind donations of construction and design services and materials are still being sought. For more information, please contact Carrie O'Malley at (714) 834-3330 or carrie.omalley@ocgov.com.

Join the County's Participation in 2015 Essentials for Young Lives Donation Drive

The County of Orange is participating again this year in the Essentials for Young Lives Donation Drive, a campaign to collect donations of essential baby care products. The drive, which launched April 27, is being conducted by HomeAid Orange County, in partnership with the Children and Families Commission of Orange County, and the baby care items collected are distributed to 17 shelters located in Orange County.



Families are the fastest-growing segment of Orange County's homeless population. Donations of these essential items allow the shelters to devote more of their already limited resources to help their clients achieve self-sufficiency. Last year's drive collected more than one million items.

Donation collection bins have been placed in numerous County locations from; collections continue through May 8. [HERE IS A LIST](#) of County bin locations. Bins also are available at YMCA centers throughout Orange County.

For more information about the campaign or to donate online, visit www.homeaidessentials.org or contact **Carlos Rios** in the CEO's office at 714-834-7274 or carlos.rios@ocgov.com.

Events

You're invited!




Annual Open House

When: Saturday, May 16, 2015 **Where:** 2301 N. Glassell St., Orange
 10 am – 2 pm **Contact:** (714) 955-0200

Get an up-close look at large construction equipment
 Learn about OC Public Works (OCPW) projects throughout Orange County
 Meet OCPW staff, including engineering, environmental and construction experts
 Enjoy refreshments and live music — and more!

www.ocpublicworks.com

"community begins here"

www.facebook.com/ocpublicworks

www.twitter.com/ocpublicworks

In support of National Public Works Week:
 May 17 – May 23, 2015





Carbon Canyon Regional Park

Free Kids' Fishing Derby

Saturday, May 9
 9 a.m. to 12 p.m.

Carbon Canyon Regional Park
 4442 Carbon Canyon Road
 Brea, CA 92823

Please call to register:
 (714) 973-3160 or email
carboncanyon@ocparks.com




Event FREE!
 Parking is \$5 per vehicle.

OC Parks, Sport Chalet and local fishing organization Team 57 host the inaugural Kids' Fishing Derby at the newly restored Carbon Canyon Regional Park lake.

Kids ages 15 and under fish for free at the Fishing Derby.

The lake will be stocked with catfish. Following the derby, a free hot dog lunch will be provided by Team 57 (while supplies last).

Fishing experts will be on-site to assist kids. Don't forget your fishing rod! There will also be an opportunity drawing for kids to win prizes.

Children must be accompanied by an adult. Rain will not cancel event.

Visit ocparks.com for more information.

In partnership with:



Congratulations

to the following County of Orange Employees on their years of service awards for the month of April.

35 YEARS

Xay Lee
Social Services Agency

Kenneth R. Smith
Social Services Agency

Rosa E. Vargas
Social Services Agency

30 YEARS

Jessica Cervantes
Child Support Services

Irma B. Anthony
Health Care Agency

Kalpana S. Chakrabarti
Health Care Agency

Michael Miniaci
OC Community Resources

Anita Cerda
OC Public Works

Christopher P. Crompton
OC Public Works

Douglas F. Butsko
Sheriff-Coroner

Lanora Clarke
Sheriff-Coroner

Susan R. Kindberg
Sheriff-Coroner

Timothy S. Moy
Sheriff-Coroner

Brad C. Virgoe
Sheriff-Coroner

Renee Brown
Social Services Agency

Silvia P. Escalante
Social Services Agency

Krystine H. Ta
Social Services Agency

25 YEARS

Jovita R. Cooper
Assessor

Debbie Lozano
Assessor

Fate G. Singletary
Assessor

Robert E. Stack
Assessor

Honesto Castaneda
Auditor-Controller

Judith Oliman
Child Support Services

Kevin R. Moffat
County Executive Office

Jack Stribling
County Executive Office

Ngoc Hong T. Tang
County Executive Office

Barbara E. Voelkel
County Executive Office

Maria C. Julio
District Attorney

Vickie A. Schneider
District Attorney

Jeffrey L. Winter
District Attorney

Jo-Ann C. Calder
Health Care Agency

Christy Cooper
Health Care Agency

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**25 YEARS
CONTINUED**

Elvira Dodd
Health Care Agency

James R. Hendron
Health Care Agency

Tess U. Mansfield
Health Care Agency

Brett L. O'Brien
Health Care Agency

Irma Quintana
Health Care Agency

Lilia Santana
Health Care Agency

Phuong N. Proud
OC Community Resources

Ernesto J. Vargas
OC Community Resources

Frank Curiel
OC Public Works

Polin Modanlou
OC Public Works

Steven Soo
OC Public Works

Jeffrey R. Eiler
OC Waste & Recycling

Lucia Galvez
Probation

Melodina A. Santos
Probation

Mary C. Buechler
Sheriff-Coroner

William C. Fountas
Sheriff-Coroner

Joseph T. Gaul
Sheriff-Coroner

Angela M. Lore
Sheriff-Coroner

Leslie C. Mack
Sheriff-Coroner

Paul C. McHugh
Sheriff-Coroner

Carol A. Morris
Sheriff-Coroner

Gregory S. Risko
Sheriff-Coroner

John P. Sprague
Sheriff-Coroner

Steven P. Sullivan
Sheriff-Coroner

Frederick D. Thompson
Sheriff-Coroner

Martha Andrade
Social Services Agency

Trang L. Dang
Social Services Agency

Tiffany-Trang T. Huynh
Social Services Agency

Anne Le
Social Services Agency

Kim-Hong T. Le
Social Services Agency

Lanphuong T. Le
Social Services Agency

Juanita C. Ortega
Social Services Agency

Sylvia M. Osorio-Reyes
Social Services Agency

Renee P. Ruiz
Social Services Agency

Oubol Sou
Social Services Agency

Michael E. Waterhouse
Social Services Agency

20 YEARS

Wendi L. Shaw
Child Support Services

Veronica K. Stratman
Clerk-Recorder

Luong T. Nguyen
Health Care Agency

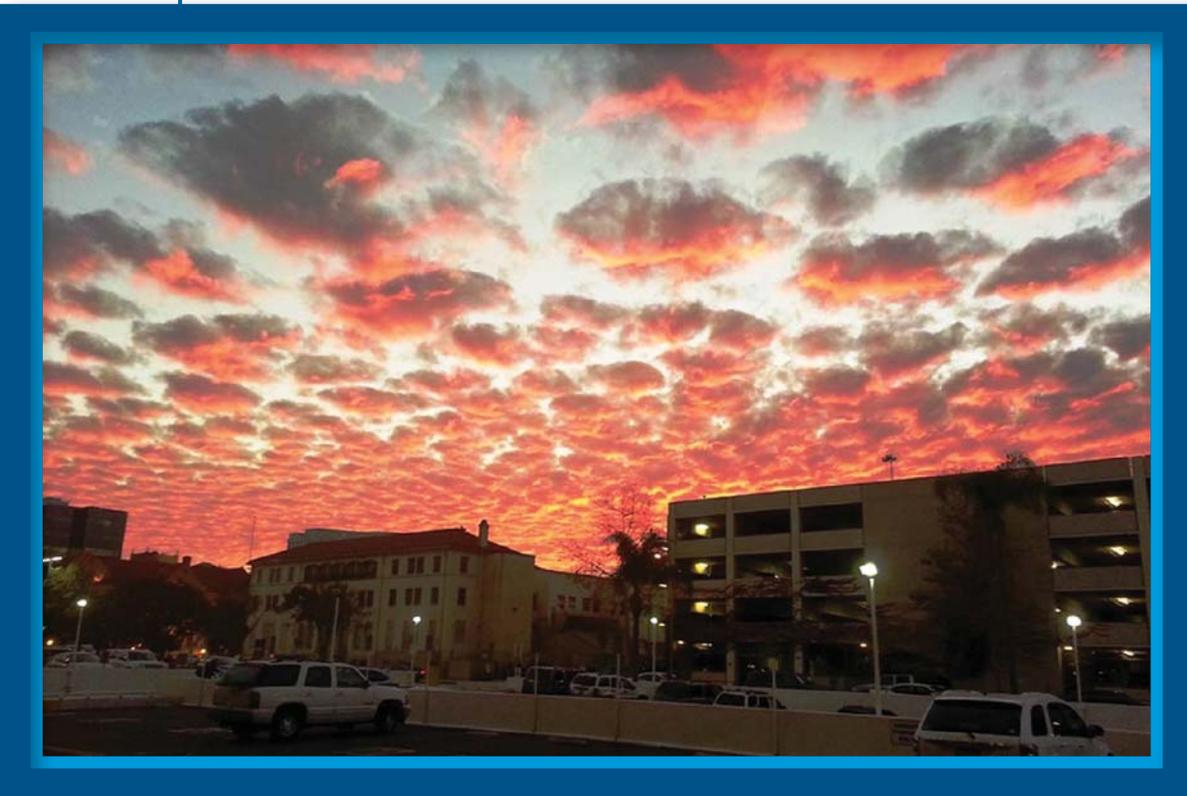
Veronica Chavira
Sheriff-Coroner

Stanley B. Davis
Sheriff-Coroner

Jason L. McMillion
Sheriff-Coroner

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Tracy.Ayres@ocgov.com.

PARTING SHOT



Welcome to Parting Shot, a feature designed to close County Connection with must-see visuals reflecting the beauty of Orange County.

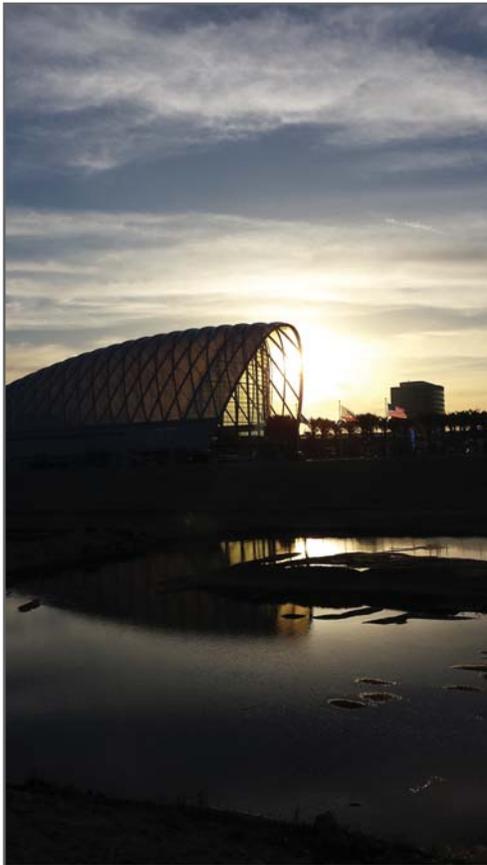
Chris Waterman, Social Services Agency staff specialist, couldn't believe what he saw. He writes: "I was leaving the office (888 N. Main Street) for the day and the sky looked like it was on fire. The camera in my phone doesn't do it justice."



Monica Lufti, secretary, Health Care Agency, Public Health Community Nursing, shot this beautiful sunset in Twila Reid Park, Anaheim. She writes, "Talk about a walk in the park!"

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Cindy Puentes, office assistant, Agricultural Commission, took this shot of the Anaheim Regional Transportation Intermodal Center (ARTIC), adjacent to Angel Stadium and the Honda Center. She writes: “I was on the bike trail, on a jog heading southbound. I was part of the team that built this train station in 2014, and it is amazing how it has transformed this area of Anaheim.



Cheryl Pitts, Health Care Agency clinical social worker II, submitted this shot of the imprint of that, sadly, was left on her office window. She writes, “I did some research and I found out that it was an imprint of a Red Tail Hawk.”

Have you taken a photograph of something cool and beautiful in Orange County? Would you like to submit it to Parting Shot for consideration? If so, send it via email to ruth.wardwell@ocgov.com. Please provide your job title and department and the details of the photo (location, what’s happening, etc.) Please know that not all submissions will be used; decisions are at the discretion of the CEO Communications staff.

COUNTY OF ORANGE

MISSION STATEMENT

“Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services.”

Click [here](#) to read the full mission and values statement.

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COUNTY CONNECTION is distributed monthly by the County Executive Office and is published by CEO/Communications. Call 714.834.6203 with any suggestions and comments.

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