



The idea of "getting caught" on the job may sound like a bad thing—unless you're a County employee going out of your way to do your job. And we have an abundance of those!

The more employees I talk with, the more I learn about the hard work you do, and I'm proud of how much each of you go out of your way every day to help the people we serve.

This excellence is something I want to spotlight, and I don't want it overlooked because it's really what County employees are all about. To prove the point, we are launching a "Caught Serving" feature in the County Connection, starting with this edition. Please see Page 3. As the feature broadcasts, I hope you will "catch" fellow employees in the act of serving and capture the moment to share with the rest of our County family.

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### Anya Sarinana: ROV's Ultimate Utility Player

In baseball, a utility player is a member of the team so versatile and talented that the coach can rely on them in a pinch to fill almost any position.

As leader of his department, Registrar of Voters (ROV) **Neal Kelley** depends on the flexibility of in-house utility players like **Anya Sarinana** to help his team hit a home run when the pressure is on during election season.

"Neal often pulls us off our primary assignments to meet super strict deadlines in other units, which can mean anything from moving boxes in the warehouse to speaking at a community outreach event," she said. "I choose to see new duties as opportunities to learn, and I believe getting out of my comfort zone is where the growth happens."

During election season, Anya also supports elected officials and candidates for office as they complete and file required nomination documents.



"This is the busiest time, when our skeleton crew of around 50 employees swells to hundreds of extra-help positions and thousands of volunteers," she said. "It's really great that the

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The act of serving characterizes the work ethic of County employees that has endured for decades. You don't just come to work: You come to your jobs with the intent of making a difference every day for our residents and visitors. You provide a level of service that defines how we do business. The caliber of our staff is exemplary in the way each of you push yourselves to provide exceptional public service whether it is at a landfill, the airport, a health clinic, the animal care shelter, a flu clinic or a hiking

Speaking of hiking, health and fitness is really catching on here in the County. Congratulations to all employees who have signed onto our new fun and competitive wellness initiative, Get Fit on Route 66. There are about 140 teams with a total of nearly 1,200 individuals participating. I'm looking forward to employees joining me in "going the distance" and discovering the benefits of better health and fitness.

And a special thanks to those who joined me on my Fitness with Frank Wednesday walk around the Civic Center and Saturday morning hike at Irvine Regional Park last month. It was so great to see everyone come out for fun and fitness!

Finally, for Veterans Day and all days, I salute all our employees who are veterans of the armed forces and thank you for your service to our nation.

As always, thank you for all you do – not only to help serve the public but to support one another.

Frank Kim
County Executive Officer

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County makes these extra-help jobs available, because they allow recent college graduates to gain valuable workplace experience and it gives us a pool of applicants already exists that has the skills necessary to hit the ground running when full-time openings become available. It's a win-win!"

That's exactly how Anya got her start with the ROV. As a high school student in East Los Angeles, she applied and interviewed for a coveted slot in the Upward Bound program that provides personalized guidance and tutoring to move participants toward their goal of attending college.

"I fell in love with program staff. They opened my eyes to the fact that there are people in our communities who are out there day in and day out improving the lives of others. I wanted to do the same thing."

# I believe getting out of my comfort zone is where the growth happens.

After earning her bachelor's degree in Family and Consumer Sciences from California State University, Northridge, she explored openings with non-profit organizations and heard about the wide variety of service-based fields within the County of Orange. She joined the ROV in 2010 as an extra-help office assistant in the vote-by-mail room, was hired as permanent staff in 2011 and was promoted to her current position in 2013.

In her day-to-day role as a voter registration specialist, Anya assists community members over the phone, in person and via email with questions or concerns regarding the voter registration process, helping to ensure that everyone who votes in Orange County is legally eligible and does so from the correct location.

"I enjoy doing my part to clear up misunderstandings that members of the public have about our democratic process," she said. "For example, because Presidential debates are being televised now, some callers ask why they haven't received their ballot for the November election. I'm glad I can explain that the election doesn't actually take place until next year."

She knows that every day she comes to work, she's doing something that matters. And that's a good feeling.

"I'm especially proud to be a part of this organization in the moments when I see someone's dream become reality, like when I get to help a new citizen register to vote for the very first time. It's an honor."



# Caught Serving

Welcome to Caught Serving, a new feature that will use candid photos to spotlight County employees at work providing outstanding customer service. The challenge?

Each picture must include a County seal – reminding us that we are one County united in our shared mission.



Caught serving on the right is Maintenance Crew Supervisor **Doug Condon** (and not seen in the passenger seat is OC Parks Volunteer **Augie Pando**.) In the truck on the left is Supervising Park Ranger **Steve Aleshire** (driving) and OC Parks Ranger Reserve **Lia Mercado** in the passenger seat.

**Cymantha Atkinson**, director, CEO/Government & Community Relations, provides the inaugural "Caught Serving" submission: She was hiking the Dreaded Hill Trail at <a href="Whiting Ranch">Whiting Ranch</a> last month as temperatures rose over 100 degrees. "Several times during my hike, I passed OC Parks employees who were super cheerful despite the extreme heat, dry conditions and how busy they were hosting the Whiting Ranch Poker Ride," she writes. "The nicest part of all was when two rangers offered me bottled water, asked how I was doing and wished me a good hike."

Have you caught a colleague serving with a County seal in the picture? Would you like to submit it for consideration? If so send it via email to <a href="mailto:ruth.wardwell@ocgov.com">ruth.wardwell@ocgov.com</a>. Please provide your job title and department and the details of the photo (location, what's happening, etc.) Not all submissions will be used; decisions are at the discretion of CEO Communications staff.

### Bracing for El Niño

With El Niño storms on the horizon, OC Public Works officials are bracing and ready. Forecasters predict this year's El Niño could be the strongest to hit the state since 1950 – stronger than the "Godzilla" El Niños of 1982-83 and 1996-97. In 1982-83, storms killed 36 people and created \$1.2 billion in damages when mudslides wiped out houses and flooded coastal areas. In February 1998, nearly 14 inches of rain fell locally – about a year's worth in a single month.

During such heavy storms, the top priority for OC Public Works is to protect property and lives. Among the strategies is assuring that the deluge of water safely reaches the ocean. That means cleaning and clearing gutters along 320 miles of County roads and 380 miles of flood channels.

OCPW crews also are removing sediment from river channels, including the Santa Ana River. Debris flows could impact flood-prone areas abutting the Santa Ana Mountains, such as Silverado Canyon, Modjeska Canyon, Live Oak Canyon and other rural communities.

In the past two months, OCPW installed preventative barriers where needed on public land, such as sandbags, hay bales, silt boards and k-rails, to redirect the flow of excess water, mud and debris during storm events.

Another way OC Public Works remains prepared is through maintaining and monitoring an advance flood warning system called "ALERT" (Automated Local Evaluation in Real Time), which is a network of rainfall and water level sensors that enables real-time tracking of storms. Find the link to ALERT information here:

http://ocwatersheds.com/rainrecords/rainfalldata/stormdata/



OC Public Works manages over 320 miles of roadways, 380 miles of flood control channels, seven pump stations (that move storm water to larger flood channels) and five dams: Seven Oaks Dam in San Bernardino County (in collaboration with San Bernardino and Riverside Counties), Villa Park Dam, Harbor View Dam, Peters Canyon Dam and Sulphur Creek Dam.

Managing these facilities, we help maintain the quality of life that county residents enjoy — by providing safe roadways for drivers, keeping public areas clean and providing flood protection for our communities. These are all a major focus of OC Public Works' efforts before, during and after major rain storms.

#### Innovation = Increased Efficiency = Effective Preparation

One way OC Public Works remains prepared is through maintaining and monitoring an advance flood warning system called "ALERT" (Automated Local Evaluation in Real Time), which is a network of rainfall and water level sensors that enables real-time tracking of storms. The ALERT system:

- · Features 130 sensors at more than 80 locations throughout the County
- Measures precipitation, water level in regional flood control channels, temperature, barometric pressure, wind velocity and direction, relative humidity and snow
- Updates information every eight minutes during storm events and allows OC Public Works to strategically deploy resources where critically needed
- Is available through the OC Public Works web site at: http://ocwatersheds.com/rainrecords/rainfalldata/stormdata/

#### Crews in the community

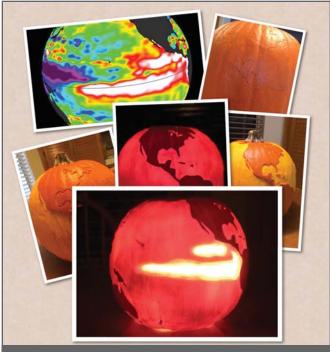
In addition to using innovative technology for increased efficiency, OC Public Works has crews out in communities all year long to ensure they are clean, safe and ready for potential rain storms. We lead a maintenance program that includes inspection and cleaning performed continuously throughout the year to ensure those 320 miles of Cour

and cleaning performed continuously throughout the year to ensure those 320 miles of County roads and 380 miles of flood channels are working as designed. Here's how.



 Our Operations & Maintenance crews remove debris, trash, silt buildup and make any repairs necessary to drain grates, catch basins, inlets, channels and roadways, to ensure storm water flows freely. We maintain a channel cleaning and maintenance

OCPW is also helping the public brace and be educated about El Niño. Click to read the fact sheet.



If there was any question about how dedicated OCPW remains to storm preparedness, look no further than the innovative pumpkin designed for Halloween this year by OC Public Works' Deputy Director **Kevin Onuma**. His creativity replicated this year's El Niño pattern on a jack-o-lantern.

### Fitness Fever! Programs Gaining Traction, Motivating Employees







Get Fit on Route 66 - October-December, 2015

Nearly 1,200 County employees have joined the Get Fit on Route 66 fitness program, and many of those and others have taken CEO **Frank Kim** up on his challenge by participating in Fitness with Frank walks around Downtown Santa Ana and hikes on OC trails.

Get Fit on Route 66 offers employees a creative – and competitive – way to step up and log your fitness activities.



More than 137 teams are competing, virtually making their way along the famous Route 66 by logging their minutes of activity. There's still time for individuals to participate. Enroll at OC Healthy Steps to join and access resources that can help you learn how to have more energy, manage stress, and feel your best. The program

features timely articles, practical tips, activity options, delicious roadside recipes, MapWalk, nostalgic destinations, and the best resources on the web. You can download the Get Fit on Route 66 mobile app and access everything right from your mobile device. And you can plot walking, bicycling, or jogging routes from just about anywhere using MapWalk. Plus, check out the extensive web resources and the more than healthy, easy-to-make recipes.

If you want to take your activity to an even more social level, take the challenge and join the CEO on his fitness journey. He invites you to participate in Wednesday Walks and/or Monthly Hikes, and you can record your Fitness with Frank activity on your Route 66 log! Here's what's coming in November:

WHEN	ACTIVITY DETAILS
Saturday, November 7 8-11 a.m.	What: Hike at Upper Newport Bay (4 miles) Where: Meet in the parking lot at the park entrance. ■ Click here to view park map. What to Bring: Hiking shoes, bottled water, hat/sunscreen and appropriate attire.
Wednesday, November 18 12-1 p.m.	What: Wednesday Walk With Frank 1.75 mile walk, Santa Ana Where: Meet in the Twin Towers Breezeway 300-320 N. Flower St., Santa Ana • Click here to view the route map. What to Bring: Walking shoes, bottled water, hat/sunscreen and appropriate attire.

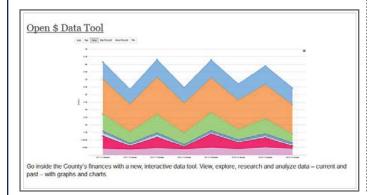
For more information on employee fitness programs, including a full schedule of Fitness With Frank activities and photo galleries, visit and bookmark the <u>Employee Wellness page</u>.

### IT Shared Services Model Delivers Milestone Accomplishment

At all levels of government there is a need to innovate with limited resources, address rising customer expectations, and keep pace with technological change. To address these issues, the County has joined the many government organizations that have implemented Shared Services operating models for administrative functions such as Human Resource Services, Finance, Procurement and Information Technology.

The Shared Services model has been common in the private sector for decades. Under this model, administrative functions that have typically been performed in separate divisions or locations are centralized in order to achieve cost savings by creating economies of scale and standardizing practices and processes.

In August 2015, the County of Orange initiated a Shared Services pilot for the delivery of IT services. During this pilot, a single IT organization, called OC Information Technology (OCIT), has begun providing technology solutions to multiple County agencies and departments. The 17-month pilot brings together IT staff from Child Support Services,





(I-r) **Stephen Salcido**, solutions development manager; **Josh Myers**, applications developer; **Cyrus Christian**, business analyst; **Julie Nguyen**, creative/user experience manager; and **Clyde Gamboa**, director of technology, teamed up to create an IT Shared Services success.

the County Executive Office, OC Community Resources, OC Public Works, and OC Waste & Recycling. The Shared Services model enables OCIT to deliver solutions that utilize the collective skills, talents, and experiences of a unified organization.

Through the shared approach to IT service delivery, the County can realize benefits such as greater visibility into costs, improved internal controls, workforce optimization through process improvement and work consolidation, and the elimination of duplication. In addition, OCIT staff anticipate opportunities for greater collaboration, enhanced technical proficiency and improved succession planning, all of which will lead to better service and greater value for OCIT's agency and department customers.

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#### CASE IN POINT:

# TO BETTER UNDERSTAND HOW SHARED SERVICES WORKS, HERE'S A REAL-TIME EXAMPLE:

# THE CHALLENGE

The County needed to replace its public-facing financial visualization software, OpenGov, within 60 days. This is the tool that makes data sets and a host of financial information readily accessible to all employees and the general public.

### PLANNING AND PROCESS

Analysis revealed that a solution could be produced in-house, as opposed to needing to seek an external vendor. On the same day that the decision was made to develop an in-house version, the County launched OC Information Technology (OCIT), which is based on a Shared Services model. Solutions Development Manager Stephen Salcido was able to access expert programmers from formerly disparate IT departments to form a cross-functional team that could get the job done.

### THE SOLUTION

The team developed a new web-based resource, Open \$ Data Tool, that replaced the OpenGov product and is critical to OpenOC, the County's data transparency initiative. The software powers two different Web sites. The first site is public facing and presents data with an updated and simplified user interface, compared to OpenGov. The second is an internal site, which introduces data visualization and business intelligence tools to the County enterprise. The internal site is directed at County finance teams and allows analysts and managers to create and share dashboards and reports countywide.

### SUCCESS

Deployed on October 16, 2015, Open \$ Data Tool has enabled an improved financial transparency experience for users. The CEO Finance team saves hours of manual report generation monthly by employing reusable models created by the data team. In the prior solution, links in quarterly budget reports expired after a year; that is no longer the case. In working with agency/department finance teams, the solution developers discovered multiple additional use cases. As a result the toolset is now available for use with IT and utility billing data as well as performance analytics. Users can instantly access financial details anywhere and at any time.

### HAPPY CUSTOMER

**Kathleen Long**, CEO Budget, financial planning manager, is reaping the benefits of the Shared Services effort. She is responsible for validating the accuracy of the financial data that is open and accessible to County staff and to the public. "I was excited to be involved with this milestone accomplishment," she says. "I've seen the value of the shared services model, and the real advantage is how precisely OC IT was able to customize the program to meet the needs of CEO Budget and the County financial managers." ■

# O.C. History 101

Journeys Through Orange County's Origins,
Obstacles and Opportunities

### Modjeska In Orange County By Chris Jepsen

Orange County is graced with a canyon, a mountain peak, a playhouse, an office building, and numerous parks and streets named for Helena Modjeska. There's a statue of her in Anaheim's Pearson Park, her home has been restored as a historic site, and some of her effects are preserved at the Bowers Museum. So why all the hubbub for Modjeska?

Imagine a small, remote, agricultural community where not much happens and the newspaper lists birthday party attendees. Now imagine that a famous actress, her husband (purportedly a Count), and a colorful assortment of foreign artists moved to that town to start a utopian commune. The local pumpkin-rollers would be more than a little curious.

In 1876, internationally renowned stage actress Madame Helena Modjeska and her husband, Karol "Count Bozenta" Chłapowski, emigrated from Poland to still-rural Orange County and started a communal farming colony of fellow Polish expatriate artists near



the vineyard community of Anaheim.

They were refugees from Russian-dominated Poland, seeking a new life and freedom in America. They spoke little English, but could get by in German, which was widely spoken in Anaheim. Their experimental community featured some interesting personalities, like Henryk Sienkiewicz, who later won a Nobel Prize for his novel, Quo Vadis.

The artists envisioned a rugged, romantic life of ranching in the Far West. But they had no skills in that department and found the whole experience disheartening. The colony broke up and Modjeska took a crash course in English before relaunching her career on the American stage.

Still in love with the rustic beauty of the area, Modjeska returned for vacations and in 1888 and purchased land in the canyons of the Santa Ana Mountains from local pioneers J. E. "Judge" Pleasants and Sam Shrewsbury. Modjeska had her friend, famed architect Stanford White, expand and improve Pleasant's old backwoods cabin in upper Santiago Canyon into a picturesque country house. She called her property "The Forest of Arden" – a reference to Shakespeare's As You Like It.



entertained guests. The house's architecture and gardens (tended by noted horticulturist Theodore Payne) were sights worthy of the long trek into the wilderness. Modjeska became a major figure

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in the local social scene, contributed her talents to local charities, and treated her neighbors with kindness and generosity.

They sold the property in 1906. In the years hence, the home served as a country club, an inn, and a family retreat before being sold to the County of Orange in 1986. Orange County Harbors Beaches & Parks restored the property and opened it to the public in 1994. (See ocparks. com/historic/Modjeska for tour information.) After selling Arden, Modjeska rented a large onestory home on W. Main St. in Tustin, where she completed her autobiography.

Soon thereafter, she bought a little cottage on Bay Island in Newport Harbor, believing that

ocean air would improve her failing health. Modjeska died of kidney failure in that cottage on April 8, 1909 and her remains were sent to Kraków. Poland for burial.

Her passing was the lead story in the Santa Ana Register, which mourned "a sweet and gracious woman, full of all the womanly tenderness and grace and charm." The article went on to praise her hospitality and tact. "To have known her even slightly was to feel the charm of a strong and magnetic personality."

Orange Countians may have initially been hooked by Modjeska's celebrity, but we remembered her because we liked her.

#### About the Author

**Chris Jepsen** is the assistant archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen. Reach him at Chris.Jepsen@rec.ocgov.com or (714) 834-4771 if you have questions about the Archives.

### SAFETY SPOTLIGHT

#### It's Dark Out There!

With the end of Daylight Saving Time as of Nov. 1 it is getting dark earlier in the evening, so it is extra important that you pay close and careful attention to your surroundings when you arrive at and leave work. Please remember that it is a best practice to walk in numbers or to call for an escort. If you work in the Walk of Honor area of the OC Civic Center, you can call the Sheriff's kiosk at the Hall of Administration at 714-834-2051 for an escort between the hours of 6:30 a.m. and 10 p.m.

As always, IF YOU SEE SOMETHING, SAY SOMETHING and when in doubt, in an emergency, call 9-1-1.

### ALSO: We Dropped, Covered and Held On

**Rick Chan**, County Safety Officer, thanks all employees who participated in the Great ShakeOut earthquake preparedness drill, which took place last month. Among them was **Richard Herrera**, CEO payroll, who showed good form as he dropped, covered and held on!



### Around the County News, Events and Happenings















### Probation Officers Drop Everything to Care for Lost Toddler

Deputy Probation Officers **Denise Vega** and **Joseph Ortiz** were driving in a residential Orange County neighborhood recently when they saw a little girl, dressed only in a diaper and sandals, standing alone on a street corner.

They quickly parked the car to check on the child, who was too young to communicate any details about where she had come from. While keeping a watchful eye over her, the team began knocking on doors and contacted the local police department for additional help. More than 30 minutes passed, and no relatives or caretakers appeared to be looking for the toddler. Denise entertained the girl by playing videos on her cell phone while the responding police officers continued visiting nearby residences. Finally, an elderly woman came



Deputy Probation Officers Denise Vega (left) and Joseph Ortiz (right).

forward and said she was the child's grandmother. Because of the unfortunate lapse in supervision, a Child Abuse Report was submitted to initiate additional interventions to protect the girl.

Officials from both the police department and Probation Department expressed high praise for Denise and Joseph, who demonstrated genuine care and service to their community to help a child in need.

### Sheriff's Recruit Makes History as First Amputee to Graduate Academy



**Robert Ram** graduated from the Orange County Sheriff's Department's Correctional Services Assistant Academy on October 29, 2015.

**Robert Ram** made County of Orange history last month by becoming the first amputee to successfully graduate from an Orange County Sheriff's Department Academy class.

Before being diagnosed with <a href="Ewing's sarcoma">Ewing's sarcoma</a> in the marrow of his left tibia at age 12, Robert was an all-star baseball player. His left leg was amputated above the knee when he was in 7th grade. Afterward he focused on rehabilitation toward returning to the active lifestyle he had previously enjoyed. It took hard work, but Robert went on to play multiple sports throughout high school, including water polo, swimming and wrestling. He also became a volunteer at the <a href="Children's Hospital of Orange County">Children's Hospital of Orange County</a>, speaking to young patients dealing with amputations and encouraging them to pursue their dreams.

Robert always dreamed of being a deputy sheriff, hoping to follow in the footsteps of his father who is a retired Los Angeles County Sheriff's Department deputy. At age 20, Robert is not old enough to enter the deputy academy YET, but he hopes becoming a CSA will prepare him to reach his goal when the time is right.

Around the County continued

# Kudos! John Wayne Airport Honored for Communications and Creative Excellence

John Wayne Airport (JWA) staff has been honored by their professional peers at the Orange County chapter of the Public Relations Society of America with two PROTOS Awards of Excellence.

In the category of Article Written for a Trade Publication, JWA received its first accolade in recognition of an <u>article</u> written by Deputy Airport Director of Operations **Scott Hagen** for Airport Business Magazine about the TNC Ground Transportation Permit approved by the Board of Supervisors back in March that enables driver providers like Lyft, Uber and Wingz to operate at JWA. The team received their second award in the category of Creative Tactic/Stunt/Event for the launch of the Airport's first-edition, collectible <u>trading card</u> during National Travel and Tourism Week.



**Scott Hagen**, deputy airport director (left) and **Rachel Zaokopny**, public affairs specialist (right) with the PROTOS awards earned by JWA.

### ALSO FROM JWA – Barry Rondinella Selected as JWA Director



The director of operations for Los Angeles World Airport, which operates Los Angeles International Airport, has been selected by the Board of Supervisors as the new director of John Wayne Airport. **Barry Rondinella** replaces Alan Murphy, who retired in February and follows the service of **Larry Serafini**, who has been the interim director. <u>Read more</u>.

### There's Still Time To Get a Free Flu Shot

All County employees with valid County ID are eligible to receive a free flu shot.

**WHEN:** 1- 3 p.m. all days: November 6, 9, 13, 16, 18, 20 (No clinic November 11)

No appointment needed; just show up

WHERE: Employee Health Services – 600 W. Santa Ana Bl., Suite 405, Santa Ana

QUESTIONS: Email ehs@ochca.com

**ALSO:** The HRS Employee Benefits web page provides additional

Employee Flu Shot Information.

### Human Resource Services News You Can Use

### Open Enrollment for Annual Benefits is Open Now; End Date is November 16

The 2015 Annual Open Enrollment period for County employees who have County-provided benefits is in full swing. It opened October 30 and ends November 16, 2015. You should have already received your open enrollment package at home in the mail.

Remember, you have until November 16, 2015 to go online in order to:

- Review your 2016 rates and change your health care coverage, if desired.
- Add and/or remove dependents from your coverage.
- Set up a Health Care Reimbursement Account (HCRA) and/or Dependent Care Reimbursement Account (DCRA) for 2016.

The County of Orange Benefits Center website has a new look and is now available on your mobile device. When you log on to <a href="https://www.benefitsweb.com/countyoforange.html">www.benefitsweb.com/countyoforange.html</a>, you'll find a more user-friendly and personalized web experience.

If you need assistance, contact the Benefits Resource Line. The toll-free number is 866-325-2345; and a representative will answer your question or take your open enrollment election.

### Last Chance - Please Take the County Connection Readership Survey

The response so far to the 2015 County Connection Readership Survey has been GREAT. But if you haven't yet made a few minutes to take it, we still want your input, and there's still time! The survey will close November 9. Your feedback and input will help us make County Connection as valuable as possible for County employees.

Thank you in advance for your participation! Here is the link to the survey:

https://www.surveymonkey.com/r/ccn2015



#### **Events**





### **☆ VETERANS + LABOR ☆** Partners in Service

www.VeteransandLabor.com

Workers across California invite you to Join us for a FREE Veterans Day Community Celebration to say

THANK YOU





### **☆ VETERANS + LABOR ☆** Partners in Service

www.VeteransandLabor.com



#### **FOOD DRIVE FOR VETERANS**

Nov. 11, 2015

Please bring non-perishable food to donate to veterans at the Veterans Day celebration at the OC Fair & Event Center on Nov. 11, 2015.

#### What can you donate?

- Foods that require low-heat or no-heat for homeless families
- Special-needs food such as low-sugar, no-salt, no-cholesterol, wheat-free items, etc. Ethnic foods (Hispanic, Asian, etc.) · Money/gift cards to purchase food
- Baby items including baby food, diapers, clothing, bottles, etc.
- Non-toxic household supplies (for example, toothpaste, soap, shamp toilet paper, paper towels, etc.)

To learn more about the Veterans Day event visit www.veteransandlabor.com.

If you are unable to affend the Nov. 11 Veterans Day event, food donations may be brought to the Orange County Employees Association ahead of time at 830 N. Ross St., Santa Ana, CA 92701.



# Service Awards

for the month of October



### 45 Years

**Wendy Pearce** Social Services Agency

### 40 Years

Kyoto Nakawaki OC Community Resources

### 35 Years

Nedenia Lane Child Support Services

**Robin Park** District Attorney Helen Chen Health Care Agency Yolanda Jordan **OC Public Works** 

### 30 Years

Ricardo Martin

Assessor

**Ernest Groom** OC Public Works

Eileen Zickefoose

Carole Graf

Health Care Agency

Craig Herrick

OC Public Works

Olivia Nguyen

Social Services Agency Social Services Agency

**Anthony Gionet-Gonzales Madonna Soltis** 

OC Community Resources OC Community Resources

Maurice Dollison

Public Defender

**Trudy Forbes** 

Sheriff-Coroner

### 25 Years

Velita Rish

Child Support Services

Jacqueline Bernard Health Care Agency

Cecilia Varela OC Community Resources

Alma Sweeney

**Barbara Grayson** Health Care Agency

Steven Beach OC Public Works **Karen Ontiveros** 

Child Support Services County Executive Office

Stella Rodarte Health Care Agency

Jeff Coloman OC Public Works Mary Valdez

County Executive Office

Ronald Slimm

**OC Community Resources** 

**Robert Helman** OC Public Works

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### 25 Years Continued

Alex Ortega OC Public Works

Robert Richardson Sheriff-Coroner

Carmen Gabaldon Social Services Agency Social Services Agency

Norma Granger Social Services Agency Social Services Agency

Carole McCaffrey Social Services Agency Social Services Agency

**Michael Row** 

Social Services Agency

**Pete Dialynas** Sheriff-Coroner

Debbie Brown-Vasquez Judith Edmundson Social Services Agency

**Darius Garstka** 

Lieu Hue Le

Jaime Munoz

Kathleen Harman Sheriff-Coroner

Social Services Agency

Josiane Givone Social Services Agency

Oscar Ledesma Social Services Agency

Anh Pham Social Services Agency Florena Moore Sheriff-Coroner

**Diane Fanning** Social Services Agency

**Diane Gonzales** Social Services Agency

Teresa Lopez Social Services Agency

**Annette Rodono** Social Services Agency

### 20 Years

Marilyn Greene Assessor

**Derrick Pettway** 

Probation

Lauren McGarry Sheriff-Coroner

Jennifer Fell District Attorney

**Monique Whatley** 

Probation

**Kirsten Monteleone** Sheriff-Coroner

**Jeffrey Rountree** John Wayne Airport

**Christine Alford** Public Defender

Imelda Orejel Social Services Agency **Brenda Martinez** OC Public Works

**Dion Clauser** Sheriff-Coroner

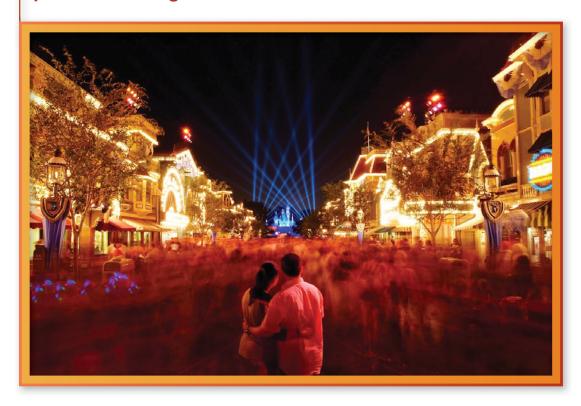
**Scott Burdick** Sheriff-Coroner

To view the October list in its entirety, which also includes recipients of 5, 10 and 15-year Service Awards, please click here.

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Navminder.Kaur@ocgov.com.

### PARTING SHOT

Welcome to Parting Shot, a feature designed to close County Connection with must-see visuals from Orange County, captured through the lenses of County employees. Click on photos to enlarge.



**Nadine Romero**, executive secretary to CEO Frank Kim, and her husband set their camera on a tripod and used a remote and a long exposure to capture this stunning shot on Disneyland's Main Street, shortly after the fireworks show. "Using the long exposure means that we had to stand still for about 30 seconds, which is harder than it looks!" she writes.



Shannon Widor, OC Public Works strategic communications officer, submitted this shot. It's not trick photography of a kid's beach toy in which the perspective has been manipulated; it's actual heavy equipment that the OCPW crew safely used to move about 5,500 cubic yards of accumulated sand to another area of the beach and restore water flow at the Santa Ana River in Newport Beach.

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#### Parting Shot Follow up: **Proudly Tattooed with the County Seal**

Last month's edition of Parting Shot included a shot of an unidentified man with a tattoo of the County seal. The editors asked if readers knew him. To date, he has not been identified, but many readers submitted comments and ideas. Among them was a tip about Social Services Agency employee **Tony Dorsett**, an intake eligibility supervisor at SSA's Aliso Viejo Regional Center.

Tony began working for the County out of high school, which also is about the time he started getting tattoos. "It was part of the punk rock music sub-culture I was part of," he says. That was about 15 years ago, and he got the County seal tattoo shortly after starting his job, then in SSA central operations.

"I kept seeing the seal and really liked it," says Tony, who has been promoted up the ranks of SSA over the years. "It stands out as a not-so-common tattoo, but it is easily recognizable. People know the seal. For me it's an identification of where I work and where I live."

He says he wears it proudly, and he considers his work colleagues "like a secondary family." Does he recommend that others who love their job and colleagues like he does get the tattoo? Maybe not – "I'm not going to lie; it hurts!"



Tony Dorsett proudly shows his County seal. Another favorite tattoo is his of one-year-old son, Jude, on the right side of his neck.

Have you taken a photograph of something cool and beautiful in Orange County? Would you like to submit it to Parting Shot for consideration? If so, send it via email to ruth.wardwell@ocgov.com. Please provide your job title and department and the details of the photo (location, what's happening, etc.) Please know that not all submissions will be used; decisions are at the discretion of the CEO Communications staff.



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