



April 2016



## FRANKLY SPEAKING

A Message from  
**CEO  
Frank Kim**



Dear OC Employees,

One of the many rewarding things that we're working on with the Board of Supervisors is bringing to fruition long-planned infrastructure projects that we've been anticipating, in some cases for decades, including the new Orange County Animal Shelter, revitalizing Dana Point Harbor and a master plan for the Orange County Civic Center.

A less exciting but equally important effort is the upgrade and repair of the Central Utility Facility, or CUF. Work on the CUF began last month. Over the next several weeks, you'll start noticing safety fencing going up in the Civic Center – from Buildings 10 and 11 all the way to Flower Street — to keep employees and the public safe from construction areas.

The CUF has been serving the Orange County Civic Center with chilled water and steam since 1968 to support heating and cooling in the area's multiple government buildings. The steam system's primary piping was replaced in 2009 as part of an

*(Continued on page 2)*

## Joanna Hussey: Fostering Strong, Stable Families in OC

As a senior social services supervisor with SSA's Children and Family Services (CFS) Division, **Joanna Hussey** focuses on approximately 2,200 children in OC who are living away from their birth parents in some type of placement, such as foster care, short-term emergency shelter homes or with relatives in kinship care.

She serves in a liaison role, working with and providing resources to families and coordinating cases with other agencies, programs, the courts and service providers. She also is bilingual (English/Spanish), a skill she sought to develop when she knew her career path would be in a "helping profession." Like many social workers and human services employees, she can see great joy and deep pain on any given day. Sometimes, there is joy and pain in the same situation.



Joanna Hussey, senior social services supervisor, foster and kinship liason.

For example, she recalls a foster family situation that had one kind of happy ending: A single woman working full-time wanted to foster three siblings, two of whom needed extensive facial surgery. Initially the woman was given just two of the foster children, because she didn't have enough room for all three. But she was determined to keep the siblings together and scrapped to make it all work. It did, and she eventually adopted all three. After that, like a fairy tale, she met a man who adored her and the children. They got married and have built a strong, loving family of five.

The joy is in the creation of a strong, stable family. The pain is in seeing the unavoidable – children unable to safely return to their birth parents. The CFS mission is to partner with families to ensure that children live in safe, nurturing and permanent homes. The staff work to strengthen and unify families. Sometimes fostering to adoption is the path to success.

"If the children can't go home to their birth parents, we want them to end up being loved and cared for in this way, with a lifetime committed family," says

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upgrade to generate electricity for the Civic Center, with the balance of the work scheduled over the next couple of years.

The necessary work now underway includes enhancements to nearly 50-year-old devices which meter the chilled water and steam systems. Construction work includes removal of concrete, trenching and digging pits, which means many public walkways and landscape areas in the Civic Center will be inaccessible. Access into the buildings will remain open.

Even though this project has a hefty price tag – about \$68 million – operation of the CUF saves the County about \$5 million a year in utility costs. We're doing all we can to minimize the hassle for employees and the public but please understand that we'll be asking for your patience more than once as we move through each phase.

The next major project you'll notice this summer is the demolition of Building 16, off Santa Ana Boulevard on Ross Street. Last month, the Board approved a contract with Griffin Structures to design a new building—the first step in a master plan that could result in a completely revamped Civic Center.

I'm asking each of you to please bear with us amid the disruptions if you work in the Civic Center or come to Santa Ana for business.

Thank you all for the commitment you show to our residents every day.

Sincerely,

**Frank Kim**

*County Executive Officer*

(Continued from page 1)



When Joanna's not working, she likes to travel. Her office file cabinet bears the magnets that represent her many adventures.

Joanna, who came to Orange County in 1990 from her hometown of Boston, where she worked for five years as a social worker and supervisor in the city's Department of Social Services.

A typical day for Joanna puts her at the intersection of the "multiple components of cases," like foster care eligibility, CalOptima, medical situations, juvenile court, respite, who's doing what and who is responsible for what. "I call it one-stop shopping, because I blend all the departments and work to resolve whatever issues that cross various areas of responsibility," says Joanna, who holds a bachelor's degree in sociology and a master's in education.

She also is a key figure in an important partnership that benefits foster/adoptive families – the [Foster Care Auxiliary of](#)

[Orange County](#). She sits on the advisory board of this non-profit organization, which serves to enhance the lives of Orange County foster children and support foster families in a variety of ways. Among many activities and programs, it operates a [thrift store](#), provides scholarships and computers for eligible foster kids, offers a mentoring program and loans baby gear to foster families.

Joanna says that more foster families are needed. "We don't have enough homes that are open to take teenagers, sibling sets, children with medical issues or teens with babies. We need more committed homes for the long term."

She knows that fostering and adoption isn't for everyone and offers this perspective if you or someone you know might be considering it: "We want people who aren't going to give up. You have to hang in there when the kids break rules. The kids will make mistakes. Accept them. Don't give up on them. Understand that they have been through traumatic experiences that led them to be apart from their birth family. And you need to be a team player, to work with the courts and the agency."

And the benefits for foster families? "It can be challenging but also rewarding and life-changing to help a child. Many foster and adoptive parents say that to provide a child with a safe haven and to give these children the best chance they can ever have is a gift."

If you are interested in exploring being a foster family, visit [www.OC4Kids.com](http://www.OC4Kids.com) or call 1-888-871-Kids

**A D O P T**<sup>[1]</sup>  
IF YOU CAN'T ADOPT  
**F O S T E R**<sup>[2]</sup>  
IF YOU CAN'T FOSTER  
**M E N T O R**<sup>[3]</sup>  
IF YOU CAN'T MENTOR  
**S P O N S O R**<sup>[4]</sup>  
IF YOU CAN'T SPONSOR  
**V O L U N T E E R**<sup>[5]</sup>  
IF YOU CAN'T VOLUNTEER  
**D O N A T E**<sup>[6]</sup>  
IF YOU CAN'T DONATE  
**E D U C A T E**<sup>[7]</sup>



Orange County Social Services Agency  
Children and Family Services

#### PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole. Send submissions to [anahid.burkhart@ocgov.com](mailto:anahid.burkhart@ocgov.com)

# OC History

Journeys Through Orange County's  
Origins, Obstacles and Opportunities



## How Orange County Came to Be Named Orange County

*By Chris Jepsen*

Most people think they know where Orange County got its name. Most people are wrong.

It began in late 1869, when Anaheim mayor Max Strobel proposed a new "Anaheim County." The effort failed, but it was the first of many attempts to form a new county from the southern part of Los Angeles County.

The name "Orange County" was first proposed at an 1872 meeting of secession proponents in what's now Downey. At that time, southern Los Angeles County only had a few experimental orange trees and no citrus industry. Agriculture drove our economy, but the big money was in sheep, pigs and grapes. (Be glad we don't live in Swine County.) As historian Jim Sleeper noted, the name Orange County was proposed "four years before our first Valencias went in the ground" and "two years before the village of Richland was renamed Orange."

So how did the orange find its way into our name?

The late 1800s and early 1900s were a period of "boosterism" in Southern California. We believed that the best way to improve our region and economy was to constantly trumpet our many positive traits and to encourage people to move here and do business here. A common theme in this cheerleading or "boosting" was that our rich soil and idyllic "semi-tropical" Mediterranean climate allowed nearly any crop to flourish here.

Oranges were still an exotic luxury. It was something special if Santa Claus left an orange in your stocking at Christmas. You might not see another one all year.



This 1876 poster encouraged Easterners to move to California

This prized fruit was also symbol of warm, coastal, Mediterranean climes – especially sunny Spain. And hints of Spain, of course, were reminiscent of California's colorful Rancho Era – a heavily sentimentalized and marketed chapter of our history. Thus, the name "Orange County" conveyed both obvious and subtle positive connotations to prospective new residents. "The orange," said California journalist/ethnographer/folklorist/editor Charles Fletcher Lummis, "is not a fruit, but a romance."

Santa Ana lawyer Victor Montgomery, who drafted the bill which ultimately allowed for the creation of Orange County, wrote that our new county's name, would "have more effect in drawing the tide of emigrants to this section than all the pamphlets, agents and other endeavors which have hitherto proved so futile."

At one point in our nearly 20-year struggle to separate from Los Angeles, the name Santa Ana County also was proposed. But we returned again and again to the moniker "Orange County," which is what stuck when we finally succeeded (and seceded) in 1889.

James Miller Guinn (1834-1918) of the Historical Society of Southern California remembered that the name "Orange" was selected, "for the sordid purpose of real estate" in the hopes that "Eastern people would be attracted by the name, and would rush to that county to buy orange ranches..."

Indeed, they did just that. And it turned out our climate and soil were, by happenstance, perfect for growing citrus, especially the Valencia orange. In fact, the orange would

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become the mainstay of our whole economy for more than half a century. But the dream – and our romantic name – preceded our very real success.

[Note: The Orange County Archives currently has an exhibit about citrus crate labels on display in the first floor lobby of the Old Orange County Courthouse. The exhibit is open to the public Monday through Friday, 8 a.m. to 4:30 p.m.]

### About the Author

**Chris Jepsen** is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen. Reach him at [Chris.Jepsen@rec.ocgov.com](mailto:Chris.Jepsen@rec.ocgov.com) or (714) 834-4771 if you have questions about the Archives.



Eventually, Orange County caught up with its name, as seen in the 1911 photo from Anaheim.

## Board Chairwoman, CEO Announce 2016 United Way Campaign

Chairwoman  
Lisa Bartlett

CEO  
Frank Kim

**Pledge  
Now >>**

As announced in last month's County Connection, the 2016 United Way Campaign has begun! Many thanks to all employees who already give. For those who are interested in making a new contribution, there are multiple ways to give, including bi-weekly payroll deductions. Click the button to make your pledge.

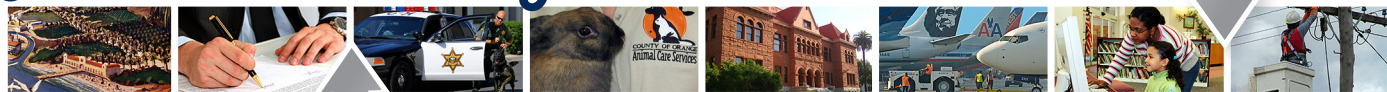
## Fitness With Frank - Caspers Wilderness Hike Wrap Up

Fitness with Frank launched for 2016 with a hike at Caspers Wilderness Park on Saturday, February 27th. Ever-popular events, around 200 County employees and their family members joined CEO Frank Kim for the four-mile hike. To view a video of the hike highlights, click [HERE](#). The next hike at Mile Square Park is being postponed until May 14th; please stay tuned for new details. For details on this and all future Fitness with Frank events, please visit the [Fitness with Frank webpage](#).

**Fitness  
with Frank**

[Join me!](#)

## *Around the County* News, Events and Happenings



### *Well-Deserved Honors - OC Public Works Receives Multiple Engineering Awards*

The American Society of Civil Engineers ASCE Orange County Branch has recognized OCPW's excellence in civil engineering by selecting one employee and four projects for prestigious awards, which have put a spotlight on OCPW efforts to improve the drive for commuters, protect water supplies and keep neighborhoods safe. The awards were presented in February and honor work over the past year.

OCPW Deputy Director **Kevin Onuma**, P.E., a licensed civil engineer and 26-year County employee, received the award for Outstanding Civil Engineer in the Public Sector. He has held positions in several OCPW units, including Infrastructure Programs, Engineering, Flood Control and the Flood and Road Program.

These projects received awards:

[\(Click HERE for more project details\)](#)



Members of OCPW's award-winning engineering teams, including Kevin Onuma, who was named Outstanding Civil Engineer in the Public Sector (front row, second from left).



#### **Best Bridge Project – Lincoln Avenue Widening over the Santa Ana River**

The bridge over the Santa Ana River serves as a gateway linking the cities of Anaheim and Orange.



#### **Best Water Project – Gobernadora Multipurpose Basin**

A collaborative effort between OCPW, the Santa Margarita Water District and Rancho Mission Viejo, this innovative basin program in south Orange County provides regional flood protection and improved water quality and reliability.



#### **Best Flood Management Project – Newland, Edinger and East Garden Grove Wintersburg Storm Channel Confluence System**

The channels converge at the I-405 Freeway, where Huntington Beach and Westminster share an intersection.



#### **Small Project – Gilbert Street Improvements**

The project in unincorporated Anaheim enhances safety and provides traffic-calming elements in a highly-congested residential and commercial corridor.

*Around the County continued*

## OC Public Libraries Offers Two New Resources

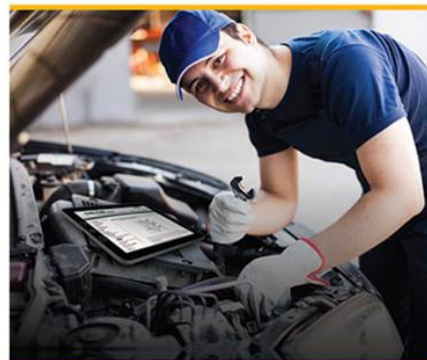
To satisfy everyone from weekend mechanics and auto enthusiasts to movie and music lovers, OC Public Libraries announces two new free resources: Chilton Library Online and Hoopla.

The Chilton Library provides complete automotive repair information and more. Via your mobile device, it's like a new "tool" you can put in your auto toolbox! Get the detailed information you need to tackle vehicle maintenance and repairs. Some of Chilton Library's more popular features include:

- Maintenance and specification tables that provide unique data for specific vehicles.
- Step-by-step service and repair procedures and a labor estimating tool.
- Vacuum diagrams to simplify troubleshooting.
- Wiring diagrams to help explain system operation.
- Close-up photographs and illustrations for visual support.
- ASE test prep quizzes for the most popular certification exams
- A print button which allows you to easily print out what is needed.

Find the resource on OC Public Libraries' [eLibrary page](#). All you need to get started is your library card. If you don't already have a library card, apply for one today by visiting the [online library card application form](#).

### CHILTON<sup>®</sup>LIBRARY



Orange County, CA  
**Public Libraries**  
Open Doors. Free Access. Community.  
[www.ocpl.org](http://www.ocpl.org)



**Hoopla** lets library card holders instantly borrow free digital movies, TV shows, music, eBooks, eAudiobooks and more, 24/7.

Visit [www.hoopladigital.com](http://www.hoopladigital.com) – all you will need is a valid library card and an email address. If you don't already have a library card, apply for one today by [visiting the online library card application form](#). Get started with Hoopla today by visiting the OC Public Libraries' [eLibrary page](#).

## Celebrate Earth Day at the Bay April 23 with OC Parks

Join OC Parks and Newport Bay Conservancy for Earth Day at the Bay Saturday, April 23 from 10 a.m. to 3 p.m. at the [Peter and Mary Muth Interpretive Center](#) at Upper Newport Bay Nature Preserve.

This annual, family-friendly event will feature environmental exhibits, a scavenger hunt, live music, science and craft booths and more. The event and parking are free. Food and opportunity drawing tickets will be available for purchase.

The Peter and Mary Muth Interpretive Center is at 2301 University Drive in Newport Beach.



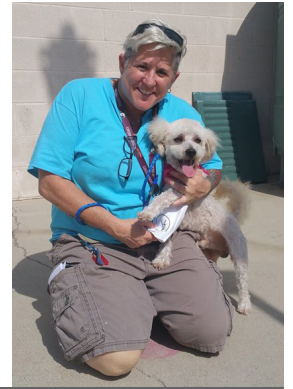
*Around the County continued*

## OC Animal Care Honors Volunteers, Partners with Ducks and Delights Doggies

Combined, OC Animal Care volunteers contributed 19,384 hours from September 2014 through August 2015 and fostered neonatal and medically needy animals for 3,789 days in their homes. They also hosted 153 tours, presentations and events. For these efforts and more, the staff recognized the volunteers at OC Animal Care's annual volunteer luncheon, held in January.

The agency also partnered with the Anaheim Ducks again this year to host several pet adoption events. Ducks players Frederik Anderson, Rickard Rackell, Andrew Cogliano (who created the Cogs for Dogs adoption program), and Josh Manson, autographed items for shelter visitors, which helped make the number of pet adoptions soar to 90 percent of available dogs.

Finally, to help them get ready for adoption, shelter dogs got makeovers provided by Hollywood Rescue Grooming Foundation and the Hollywood Mobile Pet Grooming, assisted by OC Animal Care staff and volunteers. Teams bathed and groomed the dogs, many of which have since been adopted.



LEFT: Ducks players Frederik Anderson, Rickard Rackell, Andrew Cogliano and Josh Manson.

RIGHT: Volunteer Christy Crizer with one of the adoptees.

## OC Animal Care's PetTrack Mobile App

OC Animal Care has launched a great new phone app that can track pets available for adoption called **OC PetTrack**.

Combining a passion for animals and our County innovative spirit, OC Animal Care and OCIT developed this mobile phone application for the iPhone and Android to help boost shelter adoptions. Features of the application include: provides a quick way to see adoptable and lost animals housed at OC Animal Care, allows for bookmarking of animals on a watch list to keep track of their status and enables filtering of animals to quickly find the perfect pet destined for a new home.



And here's another way to help: If you are a pet owner or looking to be one, your review of the **OC PetTrack** can help its success! The more reviews the app receives, Apple will push it in to the top tier of reviewed apps which will provide great exposure for OC PetTrack and help increase pet adoptions.

*Around the County continued*

## OCW&R: Free Child Admission Coupon for Discovery Cube OC, for Earth Day and More

OC Waste & Recycling is celebrating Earth Day at the Discovery Cube on Saturday, April 23, from 9 a.m. - 3 p.m. The celebration ties into Eco Challenge Day, with educational booths and activities in addition to Discovery Cube exhibits.

Here's what's happening: Visitors can recycle e-waste and receive four FREE tickets to the Cube (for the first 200 customers). Those same early birds will have priority access to meet an Angels player, who will be signing autographs inside the Cube. More eco-friendly family fun awaits inside the Cube, where families can complete a scavenger hunt. Four winners will each receive four tickets to a future Angels Baseball game. Finally, children between 8 and 14 can create a poster for the Eco Challenge Poster Contest and, of course, visit the Eco Challenge Exhibit. Click here for a printable Free Child Admission coupon.



[CLICK HERE](#) for a printable Free Child Admission coupon.

## SAFETY SPOTLIGHT



# Civic Center Safety Alert



A new email address has been established for the distribution of alerts related to the OC Civic Center. In the future, should an incident occur within the Civic Center that warrants an all-employee notification, you will receive an email from "CIVIC CENTER SAFETY ALERT."

Standardized messages sent from this address will utilize the above banner and will contain the most immediate information as provided to CEO by County law enforcement personnel.

Additionally, these messages are intended to be one-way communications. Any pertinent updates will be sent in a follow-up email once more current information is available.

## Keep OC Safe

In light of continued terrorist attacks, such as the recent incidents in Brussels, did you know that a localized version of the U.S. Department of Homeland Security's (DHS) nationwide "If You See Something, Say Something™" anti-terrorism public awareness campaign, was launched in Orange County in July 2013? Keep OC Safe aims:

1. To raise public awareness of the indicators of terrorism and terrorism-related crime.
2. To emphasize the importance of reporting suspicious activity and items to the proper local law enforcement authorities.



In Orange County, "If You See Something, Say Something™" provides guidance to citizens on how to report questionable behavior or situations such as an unattended bag in a public place or someone trying to break into a restricted area. The initiative in no way promotes spying on others, or making judgments based on beliefs, thoughts, ideas, expressions, associations, or speech unrelated to criminal activity.



For more information about the Orange County campaign, a list of key indicators of possible terrorist activity or violent crimes and links to local, regional and national resources, visit [www.KeepOCSafe.org](http://www.KeepOCSafe.org).

## We Are All Responsible for Safety

*By Rick Chan, County Safety Manager*

A great safety culture requires everyone's involvement. But what exactly does that mean?

We have heard more than once that safety excellence starts with strong leadership. Certainly, our executives and managers must promote and support a strong safety culture to help create such an environment—but leadership does not end with them.

Steve Eldred, Director of Child Support Services, has been known to ask the audience during a meeting, "If you're a Safety Officer, can you please raise your hand?" When he first started asking this question, few, if any, participants would raise their hand.

As he has worked to improve the safety culture within his organization, his staff soon learned that his expectation is that **EVERYONE** is a Safety Officer and should be raising their hand.

"I want everyone to look out for each other," Steve says. "If you step over a torn piece of carpet that might be a tripping hazard, even though you may not get hurt, your friend or co-worker might!"

So when you see a safety hazard, take the initiative and report it so it can be corrected. The thought that "someone else will take care of it" has no room in a strong safety culture.

As Steve believes, "If you accept something substandard, then that becomes your new standard." Let's step up – not step over – our standard for safety!



# HUMAN RESOURCE SERVICES

## News You Can Use

### Mark Your Calendar - Employee Benefits Wellness Information Fair Set for May 4

The inaugural Employee Benefits Wellness Information Fair is scheduled for Wednesday, May 4, 2016, in the Hall of Administration Lobby, 333 W. Santa Ana Blvd from 10 a.m. – 1 p.m. The event will provide a wonderful opportunity for employees to obtain wellness information and participate in presentations and interactive activities with our Employee Benefits vendors and partners.

Partners and service providers scheduled to attend include:

- Aetna Resources for Living – Employee Assistance Program (EAP)
- Blue Shield of California
- Cigna
- Kaiser
- Susan Kolon, County Wellness Coach
- WorkingWell, Health Care Agency
- StayWell (Wellness Administrator)
- Empower (Defined Contribution)

If retirement is in your near future, take note – there will be a section of the fair dedicated to providing you opportunities to learn more about retirement and wellness resources available to you when you retire. You can speak directly to representatives from our County retiree health plans, OCERS, the Retired Employees Association of Orange County (REAOC), Empower, and Employee Benefits.


All employees who attend are eligible to receive a “Passport to Wellness” upon check in. Take your passport and participate in the required number of interactive activities and/or presentations and you will be entered into a drawing for one of several door prizes donated by our event sponsors.

Visit the CEO/Employee Benefits table with a copy of this newsletter page and you will be entered into a drawing for a Fitbit.

Mark your calendars and we will see you there! Attending the Wellness Information Fair qualifies as permissible use of annual leave or sick leave subject to your supervisor’s approval.



## Events



**Be part of a lifesaving journey.  
Donate Blood.**

**BLOOD DRIVE**

**Wednesday, April 27, 2016**  
**Thursday, April 28, 2016**  
 9:00 a.m. - 3:00 p.m.  
 Red Cross Bloodmobile  
 Orange County Hall of Administration  
 333 W. Santa Ana Blvd., Santa Ana 92701

Please sign up online at [redcrossblood.org](http://redcrossblood.org) and enter Sponsor Code: OC1.

All presenting donors will receive a Quiznos voucher for a FREE sub, with purchase of a sub of equal or greater value and a regular fountain drink. All participants will receive (2) free tickets to the Grammy Museum (\$5 processing fee each) and (2) free tickets to the Laugh Factory (2 drink minimum).

For any questions, please contact Employee Health Services at [EHS@ochca.com](mailto:EHS@ochca.com) or call (714) 565-3780.

The American Red Cross is excited to introduce **RAPIDPASS**, a new tool that allows blood donors to help save lives in less time. Visit [redcrossblood.org/RapidPass](http://redcrossblood.org/RapidPass)

**RAPIDPASS**

Give Something that Means Something. Schedule your appointment today.  
 Download the Blood Donor App | [redcrossblood.org](http://redcrossblood.org) | 1-800-RED CROSS | 1-800-733-2767

Download the Blood Donor App | [redcrossblood.org](http://redcrossblood.org) | 1-800-RED CROSS | 1-800-733-2767

Individuals who are 17 years of age (16 with parental permission in some states), meet weight and height requirements (115 pounds or more, depending on their height), and are in generally good health may be eligible to donate blood. Please bring your Red Cross blood donor card or other form of positive ID when you come to donate. © The American National Red Cross 2015 | APR-016-2141

The Orange County District Attorney's Office  
in conjunction with National Crime Victims' Rights Week invites you to attend the 8th Annual

**Orange County Victims' Rights  
2016 Rally**

**Orange County District Attorney's  
8th Annual  
VICTIMS' RIGHTS RALLY**  
 Hosted by District Attorney Tony Rackauckas

**Monday, April 11, 2016**

**Program**  
**4:00 p.m. Reception**  
 County of Orange Hall of Administration  
 333 West Santa Ana Boulevard, Santa Ana, CA 92701  
 \*Light refreshments will be available

**5:00 p.m. Rally**  
 County of Orange Hall of Administration  
 Board Hearing Room


Please visit <https://youtu.be/0heUWn0L80> to watch the 2015 video

**Eventbrite**  
 To register & RSVP for the event  
 Please visit:  
<http://bit.ly/1qPID5w>

This event is by invitation only and for persons involved with 501(c)(3) victims' groups.

Community Service Programs, Inc. is sponsoring this event.

**VICTIMS' RIGHTS RALLY EVENT PARKING**



Follow the event and get updates  
 @OCDATony #OCDAVR2016

## 2016 County of Orange Business Recovery Center Exercise

*By Ali Basit, Enterprise IT Risk Manager*

The County of Orange delivers an array of services that are critical to the economic and social wellbeing of our residents. Services include social support as well as critical public safety functions, such as law enforcement and emergency response services. County agency Business Continuity Plans (BCPs) provide a structured approach to business continuity. These plans take into consideration mission-critical business processes and the assets that support them, including people, resources, equipment, facilities, and technology. Each process plan included in the agency BCPs relies on one or more recovery strategies to ensure process continuity. The County's Business Recovery Center is located at 6803 International Avenue in Cypress and can be used by County agencies in the recovery of critical business processes during a short term, localized disruption. Access to the BRC is available 24 hours per day, seven days a week, to agencies with a prearranged use agreement.



The Business Recovery Center exercise drew 38 employees from Auditor-Controller, County Executive Office, Health Care Agency, OC Community Resources, OC Public Works, Probation, Social Services Agency and Treasurer-Tax Collector.

The Cypress BRC is managed by County vendor SAIC and operated by SunGard. The Cypress facility is configured to support up to 200 County users with networked workstations, telephones at each desk or chair and a General Purpose Multifunction Printer/Copier/Scanner/Fax. The center is used only during declared disasters with one annual scheduled test by the County for the purpose of user acceptance testing and validation.

The 2016 Business Recovery Center annual test was conducted on March 24 to meet three specific objectives: Awareness, training and to test remote connectivity from the Cypress BRC. The annual exercise was successfully executed by the following agencies: Auditor-Controller, County Executive Office, Health Care Agency, OC Community Resources, OC Public Works, Probation, Social Services Agency and Treasurer-Tax Collector, and fully supported by our strategic partners (SAIC, Atos, and SunGard). Great Team Work!

# Service Awards

for the month of February



## 35 Years

**Patricia Sterling**  
Health Care Agency

**Hong Pak**  
OC Community  
Resource

**Marylou Gomez**  
Social Services  
Agency

## 30 Years

**David Jacques**  
Airport Operation

**Jose Chay**  
Health Care Agency

**James Strozier**  
Health Care Agency

**Julie Fitch**  
OC Community  
Resources

**Jeanette Stephano**  
OC Community  
Resources

**Mary Ann Jones**  
OC Public Works

**Ky Nguyen**  
OC Public Works

**Mitchell Cross**  
Probation

**Sharon Petrosino**  
Public Defender

**Sandra Zirtzman**  
Public Defender

**Curtis Vincent**  
Sheriff-Coroner

**Ofelina Garcia**  
Social Services Agency

**Vivian Van**  
Social Services Agency

## 25 Years

**Moses Hernandez**  
Auditor-Controller

**Josephine Ramirez**  
Child Support Services

**Julie Nguyen**  
County Executive Office

**Mary Rawlins**  
Health Care Agency

**Shelia Roberge**  
Health Care Agency

**Irma Smith**  
Health Care Agency

**Joanne Quirk**  
OC Community  
Resources

**James Simkins**  
OC Community  
Resources

**Robert Armendariz**  
OC Public Works

**Pamela Clark-Holmes**  
Probation

**Steven Palmer**  
Probation

**Michael Baker**  
Sheriff-Coroner

**Yvette Brown**  
Sheriff-Coroner

**Peter Mullin**  
Sheriff-Coroner

**Theresia Balandran**  
Sheriff-Coroner

**Angelica Aguilar**  
Social Services Agency

**Michael Aoun**  
Social Services Agency

**Lupe Arias**  
Social Services Agency

**Dawn Boersma**  
Social Services Agency

**Annabella Buitrago**  
Social Services Agency

(Continued on page 12)

(Continued from page 14)

## 25 Years Continued

<b>Lupe Chavez</b> Social Services Agency	<b>Walter De Azambuja</b> Social Services Agency	<b>Binh Dinh</b> Social Services Agency	<b>Anh Do</b> Social Services Agency
<b>Inge Fletcher</b> Social Services Agency	<b>Martha Fruichantie</b> Social Services Agency	<b>Iliana Gonzalez</b> Social Services Agency	<b>Pamela Jackson</b> Social Services Agency
<b>Janet Jones</b> Social Services Agency	<b>Cristela Kharrat</b> Social Services Agency	<b>Huong Khau</b> Social Services Agency	<b>Marbella Luna</b> Social Services Agency
<b>Catherine Nguyen</b> Social Services Agency	<b>Maikhanh Nguyen</b> Social Services Agency	<b>Edison Ogbuiyi</b> Social Services Agency	<b>Rosemary Orozco</b> Social Services Agency
<b>Nina Samkhem</b> Social Services Agency	<b>Dorena Shafiebieg</b> Social Services Agency	<b>Gina Swank</b> Social Services Agency	<b>Grace Ta</b> Social Services Agency
<b>Maria Taman</b> Social Services Agency	<b>Irma Valencia</b> Social Services Agency	<b>Karen Werno</b> Social Services Agency	

## 20 Years

<b>Linda Morton</b> Assessor	<b>Constance Bailey</b> Child Support Services	<b>Jennie Escalante</b> Child Support Services	<b>Lorena Gonzalez</b> Child Support Services
<b>Angela Kirkpatrick</b> Child Support Services	<b>Angela Martinez</b> Child Support Services	<b>Sylvia Neal</b> Child Support Services	<b>Gerrie Williams</b> Child Support Services
<b>Monica Lufti</b> Health Care Agency	<b>Donna Barnes</b> OC Public Works	<b>Andrea Brone</b> OC Public Works	<b>Maira Orozco</b> OC Public Works
<b>Earlene Bozanich</b> Probation	<b>Monica Delzeith</b> Probation	<b>Carey Duran</b> Probation	<b>Marianne Guerra</b> Probation
<b>Frank Lowrey</b> Probation	<b>Regina Martinez</b> Probation	<b>Judy Bowling</b> Public Defender	<b>Alan Clow</b> Public Defender
<b>Janet Litton</b> Public Defender	<b>Marvin Jones</b> Sheriff-Coroner	<b>Jocelyn Andrews</b> Sheriff-Coroner	<b>Va Vangyi</b> Social Services Agency
<b>Paul Gorman</b> Treasurer-Tax Collector			

To view the March list in its entirety, which also includes recipients of 5, 10 and 15-year Service Awards, please click [here](#).

***Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary.*** If you believe there has been an error or omission in reporting your years of service, please email [Navminder.Kaur@ocgov.com](mailto:Navminder.Kaur@ocgov.com).

# PARTING SHOT!

Welcome to Parting Shot, a feature designed to close County Connection with must-see visuals from Orange County, captured through the lenses of County employees. Click on the photos to enlarge.



1. **John White**, OCPW fleet maintenance supervisor, snagged this awesome photo of a great blue heron that stopped to rest at Kite Hill in Laguna Niguel.
2. **Maria Reidler**, SSA continuing employment eligibility specialist, captured this sunrise on the breeze way from the parking structure at the Santa Ana Regional Transportation Center.
3. **Angelo Lugo**, HCA network engineer, captured this beautiful aerial photograph above Dana Point Harbor. A great number of beachgoers, paddle boarders, and boats are out in the water enjoying the nice weather.
4. **Molly Stallcup**, OC Parks ranger, photographed these amazing cloud formations on the job. She writes: "Sunrise one morning while I was patrolling Upper Newport Bay."

(Continued on page 14)

(Parting Shot continued)



- 5. Alejandra Hernandez**, OC Public Works account specialist, took this image atop Heisler Park in Laguna Beach in February. "Sunny, clear skies, and plenty of people at the beach. You would think this was shot in the summer. This is what our beautiful winter looks like."
- 6. Alex Redd**, OC Community Resources ASR coordinator, captured this shot of a location fisherman at Clark Park, one of the many locations operated by OC Parks.

Have you taken a photograph of something cool and beautiful in Orange County? Would you like to submit it to Parting Shot for consideration? If so, send it via email to [travis.lariviere@ocgov.com](mailto:travis.lariviere@ocgov.com). Please provide your job title and department and the details of the photo (location, what's happening, etc.) Please know that not all submissions will be used; decisions are at the discretion of the CEO Communications staff.

COUNTY OF ORANGE  
**MISSION STATEMENT**

"Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services."

Click [here](#) to read the full mission and values statement.

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