



June 2016



FRANKLY SPEAKING

A Message from
**CEO
Frank Kim**



Dear OC Employees,

Summer is here and I hope everyone is making plans to enjoy some leisure time with family and friends.

I remember well the excitement of summer vacations when I was a kid. There was always that inevitable tug of impatience when we'd be heading somewhere but it seemed like it was taking forever. "Are we there yet?"

Are we there yet? It's more than just a catch phrase—it embodies the excitement of the journey and the anticipation of arrival.

As we move into summer and into the new budget year, evaluating where we are and where we're headed is instructive. Have we reached our destination as a County? Not yet, but I think we're navigating some smart turns and the ride is getting smoother. Am I there yet as CEO? Not where I want to be but I'm definitely making progress in being someone who shows respect as much as commands it, and influences the way our work gets done to help make your jobs more rewarding.

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Rick Alexander, Scientist Without Borders: Fighting Diseases Around The Globe

Whisking off to a foreign country may sound glamorous to most on holiday, but Rick Alexander, Director of the Orange County Public Health Laboratory (OCPHL) means business when traveling abroad. His specialty is public health solutions for prevention and managing diseases, and responses to biological agents during a bioterrorism attack. When he isn't managing a team of 50 employees, administrating the operation of the laboratory or providing expertise in diagnostic and environmental testing, he is a consultant for the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO.)



In his field, Rick is a 20-year member of the Association of Public Health Laboratories (APHL.) Initially, when he joined the organization, it kick-started his globe trekking to help supplement the efforts of CDC staff working abroad. One opportunity led to another for serving world regions spanning the globe, including Africa, South America, Southeast Asia and Eastern Europe.

Public health has many facets. "No matter the country, outbreak or disease, I'm up for the challenge to face new or reemerging diseases to public health," he said. "Whether it is additional testing following a Shigella outbreak in a restaurant, or a bioterrorism event that requires rapid, specialized testing to confirm the presence of biological agents for law enforcement, we need to be ready to respond."

"What I have gained from this experience is a respect for how fortunate we are to be living in a country like the United States."

In early March, Rick was in Kigali, Rwanda for five days helping the CDC reassess Rwanda's National Reference Laboratory's influenza testing and surveillance program after having been there in 2010 and 2013. The CDC created an assessment tool which allows Rick to measure how well a laboratory is performing in the areas of testing and quality assurance. After his overall review of Rwanda's laboratories, he recommended that Rwanda's lab crew consider partnering and collaborating with a neighboring African nation with a National Influenza Center (NIC) status influenza center which has the cell culture and influenza virus isolation capabilities they were lacking.

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Are you there yet as a County employee? Like with so many things, it's easy to slip into a routine, running on one speed and forgetting to scan the horizon. The great thing about working for the County is that we have many ways to help guide you to where you want to be. We just hired a new Chief Human Resources Officer, Brenda Diederichs, and it will be her task to enhance our employee assistance and advancement programs. Talk to your department supervisor about programs available to help move you closer to your career goals.

Are we there yet in other ways—with our health goals, for example?

We have help for that too. The OC Healthy Steps wellness participation period is now open. If you choose to participate and receive your OC Healthy Steps Wellness Credit for 2017, the period to complete the three OC Healthy Steps will be from June 1, 2016, through August 22, 2016.

Remember that three steps are involved: Have your Biometric Health Screening Confirmation Form completed; complete your Health Risk Assessment and your Non-Smoking Attestation.

For additional information about OC Healthy Steps, please visit ochealthysteps.staywell.com or you can call the OC Healthy Steps/ StayWell® HelpLine at: 1-800-492-9812.

Finally, have a great summer and enjoy the fabulous weather and all the wonderful places to visit and things to do in our beautiful county. You deserve it for the compassion and dedication you show every day as a member of our County family.

Sincerely,

Frank Kim
County Executive Officer

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In May, Rick's expertise earned him a passport stamp in Zagreb, Croatia for one week.

He attended a meeting of the South East European WHO/CDC Influenza Laboratory Mentoring Project, and acted as a mentor for the Albanian and Montenegrin Public Health Influenza Laboratories. While there, he also instructed a course on biosafety and biosecurity for South East European countries of Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Kosovo, Montenegro, Republic of Macedonia, Moldova, Romania, Serbia and Slovenia.

Rick explained, "The goals of these countries are to detect and isolate influenza viruses in their region and share these isolates with the WHO and CDC to help them provide the most effective Influenza vaccine each year. They are also looking for early detection of novel strains of influenza that might lead to another pandemic."

With more and more concerns of bioterrorism, Rick also works with law enforcement, including the FBI, for identifying questionable biological agents. OCPHL is a member of the Laboratory Response Network which provides the rapid biological testing of materials that might contain harmful biological agents such as anthrax and plague bacteria or smallpox virus.

Working with diseases sounds just as dangerous as traveling to countries where there might be political instability. Currently, Rick is not working in areas where there are active conflicts.

In countries such as Nigeria and Angola, the U.S. Embassy advised him on security issues about traveling in lightly armored embassy vehicles. While in the Far East working for WHO, Rick recalls, "I was trained to recognize antipersonnel land mines in areas where a few remain from previous conflicts."

Globe trekking has its advantages, such as frequent flyer miles. Rick is close to his goal of traveling 100,000 miles by the end of 2016. He'll likely meet his goal as Rick likes to travel for leisure and recently visited Hawaii and Florida for rest and relaxation. Both destinations have oceans on their shores, so it's not a surprise that Rick's favorite outdoor activity is swimming.

As Fourth of July approaches, Rick shares his thoughts with fellow County of Orange employees, "I have been fortunate in experiences and opportunities to travel around the world, helping other countries develop their public health laboratory systems. What I have gained from this experience is a respect for how fortunate we are to be living in a country like the United States."

To learn more about the Public Health Laboratory, please visit <http://ocphlab.com/>



Rick providing training on influenza virus molecular biology testing in Thailand to public health laboratorians from Cambodia, Laos, Vietnam and the Philippines, 2011

PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole. Send submissions to anahid.burkhart@ocgov.com

OC History

Journeys Through Orange County's
Origins, Obstacles and Opportunities



The Old Courthouse, Part 2: Fall and Rise

By Chris Jepsen

The iconic Old Orange County Courthouse opened in Santa Ana in 1901 as the home of all our county offices. And it was the site of many important moments in our county's history. But as the local population and government grew, many agencies moved their operations elsewhere. By the booming 1960s, the development of an entire Civic Center was well under way, and many of the remaining employees in the Old Courthouse were moved to new buildings. But the biggest new building in the plan – a towering new courthouse – was still on the horizon.

Sensing that the new courthouse might mean trouble for the old one, community activist Adeline Walker – known to all as Mrs. Weston Walker or simply Mrs. Walker – and landscape architect Lydia Davis started a “Committee to Save the County Courthouse.” Mrs. Walker was a fierce campaigner and her letters had long struck fear in the hearts of elected officials. Her group gained supporters and in 1970 succeeded in having the Old Courthouse named a California State Historical Landmark.

When the Orange County Historical Commission was formed, three years later, the founding commissioners were shocked to learn of plans to turn Old Courthouse site into a parking lot. They convinced the Board of Supervisors to save the building and turn it into a local history museum. But funds for restoration weren't available.

In 1977, the increasingly empty building was added to the National Register of Historic Places. That same year, the Old Courthouse Museum Society was formed at a meeting chaired by historian Jim Sleeper. The group offered tours and worked to help establish the promised local history museum.

But in 1979, the county abruptly closed the Old Courthouse after a seismic survey, citing safety concerns. No one was allowed to enter the vacant building without signing safety waivers. It was at this point that the landmark's fate hung in the balance.

Would the parking lot plan return? Would the building be left to rot until there was no choice but to tear it down? Would the State swoop in – as it was threatening – and confiscate



Jim Sleeper and Mrs. Walker on Courthouse steps with new State Historical Landmark plaque.

the property for a District Court of Appeals facility? The Museum Society, the Historical Commission and the Santa Ana Historical Preservation Society (another brainchild of Mrs. Walker) lobbied hard to save the building and turn it into the previously announced museum and local history center.

In 1982, the Board of Supervisors came to the rescue, authorizing and funding the first steps in a lengthy retrofitting and historical preservation process. The project supervisor, Evan Krewson of the county's General Services Agency, began with the structural work, bringing the building up to modern seismic standards and addressing other infrastructure issues. Then he saw to it that every possible original detail of the Old Courthouse was either restored or recreated. Furniture, fixtures, doors, and architectural details were removed, restored, and put back. Missing details, from light fixtures to spittoons, were researched and replicated. And where exterior repairs were needed, stone was brought from the same quarries used in 1900.

When the work was done there were, of course, a few noticeable differences. The basement was finally finished off in a style that complimented the rest of the interior, and became the “first floor.” Accordingly, the old first floor became the “second floor,” and so on. Also, the building now had an elevator – a feature which had appeared on the architect's original plans, but had never been built. And the decision

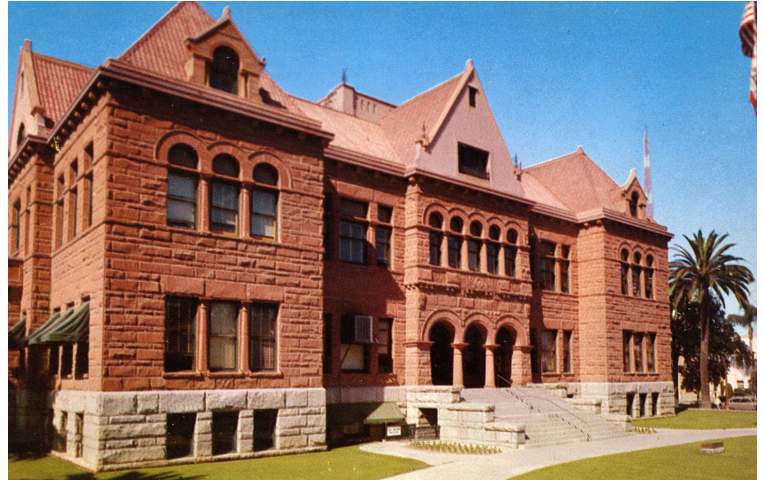
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was made not to replace the cupola.

The reopened Old Courthouse was rededicated in 1987, although work continued into 1992. Today, this beautiful old landmark is once again a bustling hub of activity, serving the people of Orange County. Inside, you'll find the Old Courthouse Museum – including the restored Department 1 Courtroom – which is part of OC Parks. Three Assessment Appeals hearing rooms are on the second floor. The building also houses the Orange County Archives (the official repository for all the county's historical records), a passport office, and of course the county's Marriage License Office, all of which are overseen by Orange County Clerk-Recorder Hugh Nguyen.

Plans during the restoration process called for the Old Courthouse to be an "Orange County History Center," including the County Archives, a museum dedicated specifically to local history, offices for county historical staff, office space for nonprofit local history and archaeology groups, and accommodations for the Museum Society. While not all of that vision survives today, the Old Courthouse is indeed where people come to learn about the origins and story of Orange County. Moreover, the building itself remains a key symbol of our county, our local government, and all the history it has borne witness to in its first 115 years.



The Courthouse is an enduring symbol of Orange County government.

About the Author

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen. Reach him at Chris.Jepsen@rec.ocgov.com or (714) 834-4771 if you have questions about the Archives.

Fitness With Frank - Craig Regional Park Hike



The next Fitness with Frank event will be held at Craig Regional Park on Saturday, June 25th. Stay tuned for more information on this great opportunity!

To attend the run/walk, please email rsvp@ocparks.com with "Craig Regional" in the subject line.

Please visit the Fitness with Frank webpage for full details of this and other CEO fitness opportunities. If you have any questions, please contact Kari Schumaker at 714-834-2051 or kari.schumaker@ocgov.com.

United Way Campaign

The 2016 United Way Campaign is on-going! Many thanks to all employees who already give. For those who are interested in making a new contribution, there are multiple ways to give, including bi-weekly payroll deductions. Click the button to make your pledge.





Stacey Lindberg: Assisting the Elderly Throughout Our Community

Q In which agency do you work, and what is your title?

A Social Services Agency (SSA); Administrative Manager II in the Adult Protective Services Program. I am tasked with investigating suspected allegations of abuse and neglect of elders and dependent adults. I manage the day to day operations of APS and oversee a staff of 60. I have been with the County 19 years this October and all in SSA. Within SSA, I have worked for SSA Human Resources and Children and Family Services.

Q Where did you earn your degree and what was your major? Any post graduate degrees?

A University of California at Los Angeles B.A. History with secondary emphasis in Psychology and California State University at Long Beach with a Masters in Social Work emphasis in Older Adults.



Social Services Agency Stacey Lindberg

Q What drew you to your chosen field?

A A friend of mine completed her MSW degree and thought I might like this degree as it offered lots of employment options, like working in schools, hospitals, child and adult protective services and mental health services just to name a few. I have always been drawn to helping people whether it is a child or a senior.

Q Tell us about World Elder Abuse Awareness Month in June. What is it? Why it is important? What special outreach activities are you preparing at your agency?

A June 15, 2016 marks the 10th anniversary of World Elder Abuse Awareness Day (WEAAD). It was launched by the International Network for the Prevention of Elder Abuse and the World Health Organization at the United Nations. The purpose of WEAAD is to bring awareness of abuse and neglect of elders around the world. Locally for the last couple of years, Office on Aging, Health Care Agency (HCA), Social Services Agency and some outside community partners have put on WEAAD events at Laguna Woods, UCI Beckman Center and at the Buena Park Senior Center to bring awareness to the public about elder abuse. This year, our agencies collaborated again to bring awareness to County employees about elder abuse. We are hosting 3 Brown Bag seminars (June 15, 22 and 29) at several County locations discussing Financial Scams and how to protect yourself.

Q What defines elder abuse and how does Adult Protective Services respond to it? Do other agencies become involved if elder abuse occurs?

A An elder is defined as anyone 65 and older. Once a report is taken by our Registry and meets our criteria of abuse and neglect, the report is assigned to an APS social worker for investigation. APS social workers attempt to have a private face to face meeting with the clients within 10 calendar days of report. Some reports require APS to have an emergency response, which is within 24 hours. APS works very closely with local law enforcement agencies, Long-Term Care Ombudsman Program, HCA including Office of Public Guardian and Older Adult Services, Office on Aging and UCI School of Medicine when investigating abuse reports and trying to protect the elder from future abuse.

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Q What is the number one policy priority for Adult Protective Services and why?

A Keeping elders and dependent adults safe at home including being free from abuse and neglect.

Q How can Orange County minimize elder abuse?

A Be aware of the types of elder abuse and neglect and the warning signs associated. The National Center on Elder Abuse website has great information on the signs of elder abuse and how to protect yourself. Especially when trying to minimize financial abuse, protect yourself by not giving out personal information over the phone unless you placed the call; get caller id on your phone and only answer if you recognize the caller, allowing others to go to answering machine and screen calls. Consult with someone you trust before making large purchases or investments, don't be pressured or intimidated into immediate decisions. Keep in touch with others as isolation can make you more vulnerable.

Q What is the most gratifying part of your job at Adult Protective Services?

A When APS is able to stop an elder from being abused or neglected as well as working on multidisciplinary teams to help a vulnerable elder or dependent adult.

Q What do you want to share with County employees about Adult Protective Services and World Elder Abuse Awareness?

A Elder abuse can happen to anyone. With our elder population growing in OC; it is important to report abuse or neglect if you suspect someone you know or loved might be a victim. You can call County of Orange APS 800-451-5155 to make a report.

Please join us for one of our Brown Bag Seminars in June on Financial Scams in recognition of WEAAD. See more information on page 10.

Welcome Susan Price, our New Director of Care Coordination

Please join the Board of Supervisors and County department heads in welcoming Susan Price, who began work on May 27 with the County Executive Office to coordinate programs among County departments that provide services for homeless individuals.

Susan was welcomed at a reception on her first day—before she even officially got her County badge!—by Board Chairwoman Lisa Bartlett, Supervisor Andrew Do and Supervisor Todd Spitzer, as well as County Executive Officer Frank Kim, Chief Operating Officer Mark Denny and County department heads.

Supervisor Do, who recommended to his colleagues that the position be created, said Susan will work to pool the County's resources, including housing assistance, Social Services and medical programs. The goal is to earn the trust of those who need help the most but may be reluctant to seek it. Chairwoman Bartlett called Susan "the right person at the right time for this position."



(l-r) CEO Frank Kim, Supervisor Andrew Do, Chairwoman Lisa Bartlett, Susan Price, Supervisor Todd Spitzer and COO Mark Denny



Susan Price meets Supervisor Andrew Do, who advocated to create her position within the County.

"The main reasons I'm here are the opportunities and the challenges," Susan said at the reception. "It's going to take all of us working together."

Most recently, Susan was the Community Health Bureau Manager for the City of Long Beach where she was responsible for the Homeless Services, Nutrition Services and Health Promotions divisions of the Health and Human Services Department. She has a long and distinguished record of accomplishment at the city, where she developed a comprehensive multi-service center and made significant improvements in bringing services and housing to those in need.

Susan also previously served as Acting Director of Long Beach's Health and Human Services Department and was its Homeless Services division officer for more than nine years. She is an Orange County native with degrees in Applied Psychology and Social

Work from California State University, Long Beach.

Around the County News, Events and Happenings



OC Public Works and Engineering Departments Receive Prestigious APWA Accreditation and Re-Accreditation

The Orange County Public Works department recently was awarded the prestigious American Public Works Association (APWA) Accreditation and Re-Accreditation. The APWA Accreditation program recognizes public works agencies that go beyond the requirements of the management practices established nationally in the public works industry, as contained in the APWA Public Works Management Practices Manual. The Orange County Engineering Department (a branch of OC Public Works) was first accredited in 2012, and the OC Public Works Department received overall Accreditation on May 5, 2016.



The OC Public Works Accreditation and Engineering Re-Accreditation as awarded by APWA Board Region VIII Director, Shahn Ahmad, P.E., who made the presentation to the departmental staff on Tuesday, May 24, 2016, before a meeting of the Board of Supervisors. To read more about the award, click [here](#).

Curious About Finding Your Family's Roots? Let OCPL Help!

Like many other Americans today who have made genealogy one of our most popular pastimes, have you ever been curious about finding your family's roots? OC Public Libraries has free access to Ancestry.com at all of its branches. In order to make genealogy come alive, OC Public Libraries' Genealogy Committee has launched a Speaker Series. Held at several locations throughout the county, each program has focused on either an ethnic aspect to genealogy or special tools to make genealogy research easier. Past programs this year included African American Genealogy with Kenyatta Berry, Google Earth for Genealogy with Lisa Louise Cooke, Mexican American Genealogy with John Schmal, Jewish Genealogy with Michelle Sandler, and DNA Genealogy with DNA Detective, CeCe Moore.

We are looking forward to more upcoming genealogy programs in the near future. These programs are free and open to public. They are a great chance to learn more about genealogy, get a question answered by an expert, and overcome brick walls. If you have questions about genealogy, Ancestry.com, or one of our upcoming programs, please contact your local branch. You can find our locations and contact information at www.ocpl.org.



Around the County continued

Get to Know Behavioral Health Services' Outreach and Engagement Team

Behavioral Health Services Outreach and Engagement (BHS O&E) is a community-based program that provides outreach services to individuals of all ages who are homeless, at risk of homelessness, and struggling with a behavioral health condition.

The program's ultimate goal is to link available behavioral health services that are designed to support an individual's resiliency, recovery, and quality of life. Its team is staffed by clinicians, nurses, mental health specialists and mental health workers who provide outreach to potential participants at various locations including the streets, freeway overpasses, parks, libraries, behind strip malls and more.

Working in the field as an outreach and engagement worker means that each day is different. Staff members encounter complex problems and are skilled in developing trusting relationships with individuals who face barriers linking with behavioral health services and/ or housing due to their mental health condition. Staff members are able to approach those who are experiencing, at times, intense mental health difficulties and connect them with services according to specific needs.

"Someone I worked with told me that I saved his life," said Araceli Vidales, Mental Health Specialist. He said, "Staying clean out here is hard, but thanks to you, I am in a better place. For me, it's an honor to be part of that journey."

The team's approach is applauded for its tenacity to help homeless individuals with behavioral health conditions, as well as members' unconditional, positive focus to engage the individual while using evidence-based practices.



The Outreach and Engagement Team providing services along Ross St. in the Downtown Civic Center in Santa Ana.

RECURRING RESOLUTIONS - JUNE

Every year, the Board of Supervisors approves a list of recurring resolutions. These resolutions commemorate or celebrate causes and/or organizational efforts on a monthly basis. Click on any of the recurring resolutions to the right to learn more about them.

National Flag Week - June 13-19

Flag Day - June 14

Paralegal Day - June 15

Elder Abuse Awareness Day - June 15

Father's Day - June 19

Around the County continued

Search the New OC Archives Catalog, Now Online!

Clerk-Recorder Hugh Nguyen is pleased to announce an exciting innovation for academics, researchers, local historians and others interested in how to learn more about the varied collections of the Orange County Archives.

The Archives now has a searchable catalog available online. The catalog provides access to summary descriptions of the documents and materials maintained by the Archives, which is a division of the Clerk-Recorder Department.



Located on the ground floor of iconic Old Orange County Courthouse in downtown Santa Ana, the Archives contains a vast collection of archival materials from the County dating back to our founding in 1889, including deeds and property records; marriage and birth records; and scores of maps and photographs. The collections include historical records from affiliated government agencies as well as the Knott's Berry Farm Collection, the federal court record of the county's 1994 bankruptcy, Orange County directories and many local historic newspapers and magazines.

To access the online catalog and learn more about the OC Archives, go to <http://ocarchives.com> or click [here](#).

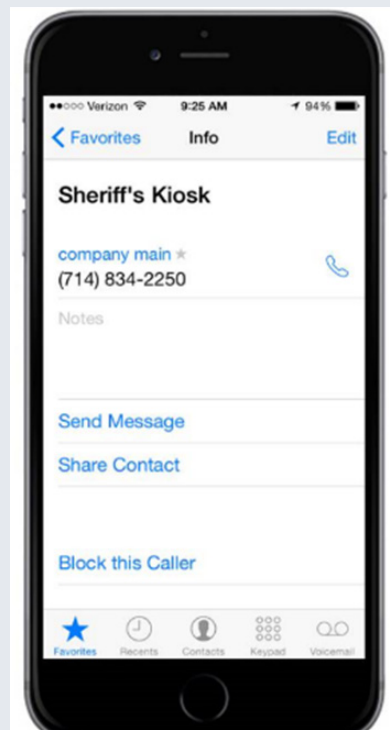
SAFETY SPOTLIGHT

Program Your Phone with Emergency Contact Numbers

As a reminder, one safety best-practice is to program your personal and/or business mobile phone with important numbers. For those who work or visit the Civic Center, you are encouraged to save the following key numbers in your phone:

- **Sheriff's Kiosk:** (714) 834-2250 – To report an incident in-progress or just occurred within the Walk of Honor area of the Civic Center.
- **SAPD Dispatch:** (714) 834-4211 – To report an incident in-progress or just occurred outside of the Walk of Honor area of the Civic Center.
- **Civic Center Awareness Hotline:** (714) 834-2051 – To report general Civic Center Awareness concerns.

911 – When in doubt, for life-threatening emergencies, call 911!



June 15, 2016 marks the 10th Anniversary of World Elder Abuse Awareness Day



What is elder abuse?

Elder abuse is a crime and includes physical, emotional, sexual and financial abuse, and neglect ([learn more](#)). Last year, over 10,000 abuse reports were investigated by [SSA Adult Protective Services](#) (APS), an increase of over 19% compared with 2014. Read some [vignettes](#) about elder abuse, and [test](#) your knowledge on the subject.

Why should I care?

The 65+ population is the fastest growing age group in OC. Nationally it is estimated that 5 million, or 1 in 10 seniors, are victims of elder abuse annually, with an economic cost of over \$30 billion. Experts believe that for every case reported, over 20 cases go unreported.

Where can I go for help?

If you suspect someone is being abused or neglected, report it!

- [SSAAPS](#), 800-451-5155, investigates abuse in private homes and unlicensed board and care homes.
- [Long Term Care \(LTC\) Ombudsman Office](#), 800-300-6222, investigates abuse in residential facilities (e.g., nursing and board and care homes).

For emergency shelters and/or counseling for victims of elder abuse, call Safe Options for Seniors [Human Options](#) at 877-854-3594.

What can I do to help?

Many County Agencies are in the business of helping seniors, but if you want to have a more active role in the lives of seniors outside of your County job, you can:

- Join the [Ageless Alliance OC](#) or [National Center on Elder Abuse](#)
- Volunteer! (Ombudsman, Meals on Wheels, senior centers, etc.).

Resources for Seniors

Daily Needs: List of [OC resources](#) (help with food, transportation, housing, medical care and in-home care)
Data: The [Older Adult Dashboard](#) provides insight into how those 65+ are faring.

Learn how to protect yourself and others!

- See [Tips for Prevention](#)
- Attend a June Lunch & Learn ([flyer](#)) on "Protection from Financial Abuse"

Many Happenings Take Flight at John Wayne Airport

JOHN WAYNE AIRPORT RELEASES PASSENGER SURVEY RESULTS

John Wayne Airport (JWA) has announced the results of its most recent passenger survey, conducted in 2015. The biannual survey is conducted to measure traveler preferences and satisfaction. The 2015 Passenger Survey confirmed that John Wayne Airport continued to earn very high approval ratings from travelers, both visitors and residents alike. Based on responses from both the Intercept (terminal) and Telephone surveys, findings include:

- 96% of telephone survey respondents and 99% of terminal respondents give the airport either an “A” or “B” for overall satisfaction.
- The proportion of pleasure/leisure travel at 55% has returned to levels not seen since 2009. Consequently, the percentage of business travel has decreased from 46% in 2011 to 41% in 2013, and now 39% in 2015.
- Similar to the results over the last decade, the predominant reason people choose to fly out of JWA is its convenient location, with 93% of telephone survey respondents and 82% of terminal respondents citing convenient location as their top reason for choosing JWA.
- Both telephone survey respondents and terminal respondents view JWA as a safe, clean airport with strong customer service. Overall customer service, feeling safe and secure, and cleanliness at JWA received “A” ratings. To view the survey in its entirety, click [here](#).



PATRIOTIC BANNERS ON DISPLAY AT JOHN WAYNE AIRPORT

In recognition of our nation’s veterans, John Wayne Airport recently installed roadway banners honoring the armed forces. Located on the Arrivals (upper) level of the airport, the roadway banners feature men and women serving in every branch of the U.S. military.

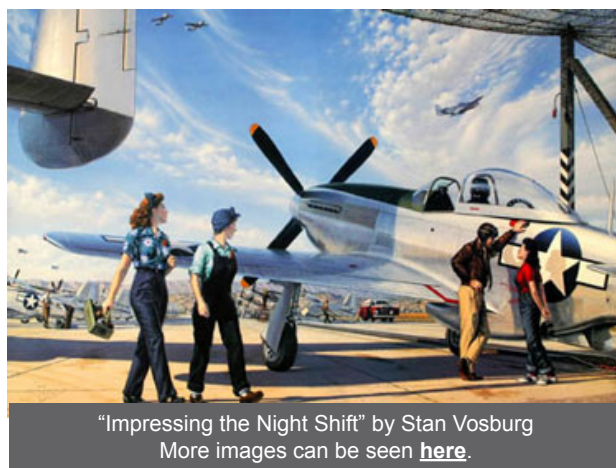
John Wayne Airport employs the roadway banner program to support our community and promote airport services. Previous roadway banner campaigns featured the 25 nonstop destinations served by JWA, and the Anaheim Ducks and Los Angeles Angels of Anaheim during their playoff bids.

NOSTALGIC WORLD WAR II AVIATION PAINTINGS FEATURED AT JOHN WAYNE AIRPORT

From May 18 through June 15, a series of oil paintings by local artist Stan Vosburg are on display at John Wayne Airport as part of JWA’s Community Focus Space Program. “The “Home Front Aviation” series embodies a nostalgic look at America’s love affair with military aviation during the 1940s, and provide a window into one of aviation’s most exciting eras.

These historical aviation paintings depict the interaction of people in everyday life with the aircraft that were built in and flown over Southern California during World War II. Detailed research into period magazines, local archives and the artist’s extensive collection of aviation books are the foundation of these historically detailed paintings.

The paintings can be viewed on the Departure (upper) Level near security screening areas in Terminals A, B and C, and on the Arrival (lower) Level adjacent to Baggage Carousels 1 and 4.



To learn more about JWA’s Art Programs, visit www.ocair.com/terminal/artexhibits.

Workplace Safety - Versatile Workforce Dynamics

An increasing topic of discussion, is the aging workforce as the Baby Boomers or “Silver Tsunami” population is expected to reach the age of 66 in 2030.

As the workforce ages, occupational injuries are also expected to increase. Consistent with Industry figures, Millennials and Baby Boomers make up the majority of the County Workforce. In 2015, the Countywide Workforce consisted of 17,311 employees. Out of that figure, employees over the age of 40 accounted for 66.9% of the total workforce and twenty two employees are in the 80 + age group!

Recent industry statistics indicate that one in three older adults falls each year, and injury trends maintained by the County Safety Office supports that one of the leading causes of employee injuries over the age of 40 is falling at the same level or commonly referred to as “Slips, Trips, and Falls”. These injuries due to falls have resulted in strains, contusions, broken bones, and back disorders.

We can prevent hazards in our work environment and reduce injuries due to falls by being vigilant. One little distraction can cause a major injury or fatality at work. A few preventive measures that employees can learn by attending our Safety Training on “Slips, Trips, and Falls” are:

- How not to block your vision when carrying or lifting heavy objects
- Post signs/quickly clean up liquid spills on hard floors
- Secure phone and electric cords
- Don't run in the office - Slow down to keep your balance
- Use handrails when walking up or down stairs and take one step at a time

It is important to note that there are also mental distractions such as a bad commute to work, financial problems, caring for aging parents, and other personal problems that can cause employees to overlook potential risks at work which may lead to injuries. You can offset these distractions by “micro breaks”. Micro breaks allow employees to step away from their workstations for a few minutes and recharge their batteries; or they can standup and stretch. These breaks help to increase productivity and lower the risk of injuries.

For questions or information regarding resources or training to help serve your safety needs, please contact the CEO Safety Loss and Prevention Program at 714-285-5500 or by e-mailing us at Safety@ocgov.com.

On Behalf of the County Safety Office, Thank you for your continued support in taking an active role for a HAPPIER and SAFER Workplace!



Gen Y/Millennials
Born 1979 -2000



Gen X
Born 1965 - 1978



Baby Boomers
Born 1946 - 1964



Traditionals/Matures
Born 1920 - 30s

HUMAN RESOURCE SERVICES

News You Can Use

2016 Healthy Steps Update

Thank you for participating in the OC Healthy Steps wellness program! Your involvement makes all the difference.

This past year 90% of employees completed the three OC Healthy Steps and are receiving between \$11 - \$44 per pay-period toward the cost of health care premiums. That's a savings of between \$300-\$1200 per year!



Not only does this benefit you and the County by generating health care cost savings, but there are other benefits as well.

Consider this:

- There has been a drop in health care rates because of our excellent participation.
- 1,320 of you accepted the CEO's challenge to Get Fit on Route 66 and 538 employees completed the 2,448 virtual mile activity.
- Over 2,000 employees completed the CIGNA Walk 10K steps a day challenge and over \$100,000 worth of \$50 gift cards are making their way to these motivated employees, courtesy of CIGNA.
- An anonymous survey at the end of the 10k steps challenge shows the percentage of employees that were active everyday increased by 35%!
- Personal wellness coaching is now available to employees through 1) an on-site Wellness Coach 2) Self-Directed Coaching on-line and 3) telephonic coaching through certain health plans.

Opportunities for you to maintain or improve your physical, emotional and financial health don't stop with completion of the three steps. The program is about building and maintaining a healthy and balanced workforce with voluntary challenges, personal wellness coaching and other opportunities such as the ones above. If you'd like more information about the many opportunities available, use the following wellness resources:

- Quarterly OC Steps newsletter with resources to help you be physically, emotionally, and financially fit
- OC Healthy Steps Website (user id and password required): ochealthysteps.staywell.com
- Employee Benefits website OC Healthy Steps information page: ocgov.com/gov/hr/eb
- On-Site Wellness Coach at: ocgov.com/gov/hr/eb/employee_wellness/wellness_coaching

Thank you everyone for your continued interest and engagement in our Wellness efforts, and we encourage you to take advantage of the growing variety of resources available to us all to assist us in maintaining and improving our health and overall wellbeing.

IT'S TIME to Complete your OC Healthy Steps and Receive Beneficial Health Information

The OC Healthy Steps Wellness Program is designed to help you become aware of your risk factors and key numbers that impact your health (such as your cholesterol, blood sugar, and blood pressure), as well as to identify what you can do to maintain or improve your health. A healthier you means you feel your best and spend time doing the things you enjoy by avoiding chronic medical conditions.

Completing your 3 OC Healthy Steps

You can complete each of the 3 steps at ohealthysteps.staywell.com, and easily track your progress and completion. Once you create your account, you will be able to complete your three steps and access all the new features of OC Healthy Steps. If you previously created an account, you can log-in using that same log-in information. You have until August 22, 2016 to complete your steps.

With approval of your supervisor, you are permitted to use up to 30 minutes of County time to attend a biometric screening or lab appointment, and a reasonable amount of time (the average is 20 minutes) to complete the Health Risk Assessment (HRA) and Non-Smoking Attestation.

STEP ONE: BIOMETRIC SCREENING

A biometric screening is a short health examination that determines your risk level for certain diseases and medical conditions. It includes a check of your blood pressure, height, weight, body mass index, and fasting or non-fasting blood sugar and cholesterol. Below are the options available to you to complete your biometric screening step; you only need to do one of the three biometric screening options listed.

- Visit your Health Care Provider
- Visit a Quest Diagnostic Lab (appointments are subject to availability)
- Attend an On-site Screening (appointments are subject to availability)

You can download your Biometric Health Screening Confirmation Form, locate a Quest Diagnostic lab or on-site screening and make your appointment for a lab or on-site screening at ohealthysteps.staywell.com.

STEP TWO: HEALTH RISK ASSESSMENT (HRA)

A HRA is a confidential online health questionnaire that, once completed, calculates your results, provides you with a high level profile of your health status, and provides recommendations for health improvement and change where possible. To complete your HRA, log in to ohealthysteps.staywell.com.

STEP THREE: NON-SMOKING ATTESTATION

All you need to do is log in to ohealthysteps.staywell.com and attest to one of the non-smoking or stop smoking statements provided. You can also find resources to help you stop smoking. To complete your HRA, log in to ohealthysteps.staywell.com.

What's NEXT?

If you choose to participate and receive your OC Healthy Steps Wellness Credit for 2017, simply follow the steps outlined in this document. Remember if you want to receive lower health plan premiums on your County of Orange paycheck for 2017 (if eligible) you must complete all three OC Healthy Steps between June 1, 2016 and August 22, 2016. You can confirm the completion of all your steps by visiting your personalized OC Healthy Steps website at ohealthysteps.staywell.com.

Who is Eligible to Participate?

All employees in a County health plan may access the OC Healthy Steps Wellness Program activities and tools, however only certain employees are eligible for the OC Healthy Steps Wellness Credit:

- 1) Employees enrolled in Sharewell Choice do not receive a Wellness Credit.
- 2) New employees hired as of May 1, 2016 will receive the Wellness Credit automatically until the next Three Step Wellness Period.
- 3). If you are enrolled in the Employee Married to Employee (EME) program, only the subscriber receives the Wellness Credit if they choose to participate.

If you have any questions, you can contact the OC Healthy Steps/StayWell HelpLine at 1-800-492-9812.

Events



Sign-up for the Free Summer Library Challenge

June 20 – August 1, 2016

Read, Play, Move this Summer!

Kids, Teens and Adults! Register for our free Summer Library Challenge Monday, June 20 - Sunday, August 1, 2016 at ocpl.readingbydesign.org or at your local OC Public Libraries branch.

Readers of all ages are invited to participate in OC Public Libraries' free Summer Library Challenge. Check out your library this summer for fun events, cool performers, creative projects and, as always, great books! Speaking of books, studies show that kids who don't read over the summer can lose up to two months of learning by the time they return to school in the fall. Prevent the "Summer Slide" with OC Public Libraries.

To register or to learn more, visit ocpl.readingbydesign.org or your local branch of OC Public Libraries.

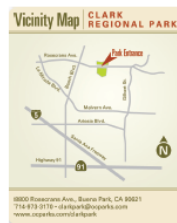


Kids' Fishing Clinic and Catfish Derby

Saturday, June 18
7 a.m. to 12 p.m.

Clark Regional Park
8800 Rosecrans Ave.
Buena Park, CA 90621

For more information:
Call (714) 973-3170 or email
clarkpark@ocparks.com



Event is FREE,
parking is \$5 per vehicle.

OC Parks would like to invite you and your kids to a fun morning of fishing at Clark Regional Park! This Kids' Fishing Clinic and Catfish Derby (for ages 15 and under) is designed to teach kids how to fish, while giving them an opportunity to catch a few from the lake.

Whether this is your first time fishing or you're a regular, you will have fun trying to catch some fish! Instructors will be on hand to demonstrate, assist and answer any questions.

Please bring your own fishing pole. If you do not have a fishing pole, a small number may be available for loan. The lake will be stocked with catfish and there will be a two-fish limit. Prizes will be available for the largest fish caught!

Registration is required at the OC Parks check-in table on the day of the event.

www.facebook.com/OrangeCountyParks

twitter.com/OC Parks

In partnership with:



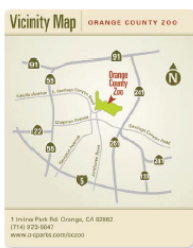
Orange County Zoo

Star Wars Day

Saturday, June 25
10 a.m. to 3 p.m.

OC Zoo
1 Irvine Park Road
Orange, CA 92869

For more information
call (714) 973-6846
or visit www.ocparks.com/oczoo



Parking is \$5 per vehicle.

twitter.com/OC Parks
www.facebook.com/OrangeCountyParks

Let the Force be with you when you visit the zoo! Join us for a day of Star Wars family fun that includes Star Wars characters, crafts, games, and photo opportunities! Zoo animals will receive special treats and there will be animal meet-and-greets throughout the day.

The first 100 children ages 12 & under in Star Wars costume will receive a special gift AND a free train ride ticket to Irvine Park Railroad!

All visitors are encouraged to come in Star Wars attire/costume.

Reservations are not needed.
Activities are free with paid zoo admission
(\$2 per person, ages 2 & under free).

Star Wars characters are members of the 501st Legion, Rebel Legion, and Mandalorian Mercs, groups of Star Wars fans who contribute to the local community through costumed charity and volunteer work.

June is Pet Tag Awareness Month at OC Animal Care!

Did You Know...

- * Only 7% of the 23,567 animals impounded in 2015 at OC Animal Care had some form of Identification (i.e. Pet License, Microchip, Name Tag)
- * In 2015, 65% of animals with a form of ID were returned to their owners versus only 10% of animals without identification



**FREE Pet Tags
Every Saturday
in June from
11 am - 1 pm!**

OC Animal Care wants to help protect your pet! Visit our booth near the shelter entrance to receive your FREE Tag!

A License, Microchip or Tag could be your pet's ticket home!

OC Animal Care
561 The City Drive, Orange, 92868

For more information please visit www.ocpetinfo.com or call 714.935.6848

Follow us at: [Facebook](https://www.facebook.com/ocanimalcare) [Instagram](https://www.instagram.com/ocanimalcare) [Twitter](https://twitter.com/ocanimalcare) [YouTube](https://www.youtube.com/ocanimalcare)



Service Awards

for the month of May



35 Years

Tuyet Tran
Child Support Services

Laura Cole
Health Care Agency

Kathleen Gilbert
Health Care Agency

Diemduc Gilbert
Health Care Agency

Gabriel Lopez
OC Community
Resources

Yuriko Okubo
Health Care Agency

Rebecca Lawrence
Social Services Agency

30 Years

Jeannette Grieco
Airport Operation

Cheryl Anderson
Health Care Agency

Sally Dorsey
Health Care Agency

Scott Heinrichs
OC Public Works

Toan Pham
OC Public Works

Steve Richvalsky
OC Public Works

Joyce LA Fleur
OC Waste & Recycling

Javier Medina
Probation

Timothy Jansen
Sheriff-Coroner

Flordeliz Acoba
Treasurer-Tax Collector

25 Years

Van-Anh Nguyen
Auditor-Controller

Grace Cowen
Health Care Agency

Ellen McCracken
OC Community
Resources

Teri Lindsay
Probation

Michael Mulligan
Probation

Richard Villavicencio
Probation

Robert Milanowski
Sheriff-Coroner

Kevin Spellerberg
Sheriff-Coroner

Gregory Boston
Sheriff-Coroner

Suzanne Cabrera
Sheriff-Coroner

Virl Jones
Sheriff-Coroner

Albert Lee
Sheriff-Coroner

Tammy Olschewske
Sheriff-Coroner

Valente Rosas
Sheriff-Coroner

Jacqueline Brewer
Social Services Agency

Alma Conde
Social Services Agency

Rose Draft
Social Services Agency

Esther Gallardo
Social Services Agency

Sandra Gomez
Social Services Agency

Sandra Leon
Social Services Agency

(Continued on page 17)

(Continued from page 16)

25 Years Continued

Reath Melendez
Social Services Agency

Michelle Mendoza
Social Services Agency

Emma Molina
Social Services Agency

Angela Santos
Social Services Agency

20 Years

Bonnie Frisch
Airport Operation

Beth Anderson
Airport Operation

Mary Ann Villasenor
Auditor-Controller

Adan Reyes
Cemetery District

Jayson Benbrook
Health Care Agency

Steven Speer
Health Care Agency

Jeffrey Warren
Health Care Agency

Martha Navarro
Health Care Agency

Cynthia Soruco
Health Care Agency

Marivel Jose
Health Care Agency

Gordon Pardee
OC Public Works

Steven Berry
Probation

Sanford Rose
Probation

Theresa Valenzuela
Probation

Karen Burnham
Probation

Kim Haight
Sheriff-Coroner

Milton Thomas
Sheriff-Coroner

Rocky Castellano
Sheriff-Coroner

Brett Gardner
Sheriff-Coroner

Bradford Kenneally
Sheriff-Coroner

Michael Peters
Sheriff-Coroner

Steven Guluzian
Sheriff-Coroner

Sherman Hollins
Sheriff-Coroner

Cynthia Schwenke
Sheriff-Coroner

Robert Thompson
Sheriff-Coroner

Michelle Rodriguez
Sheriff-Coroner

Kelli Cogert
Sheriff-Coroner

Jovie Gonzalez
Social Services Agency

David Deveau
Social Services Agency

Sunday Petrie
Social Services Agency

To view the May list in its entirety, which also includes recipients of 5, 10 and 15-year Service Awards, please click [here](#).

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Navminder.Kaur@ocgov.com.

PARTING SHOT!

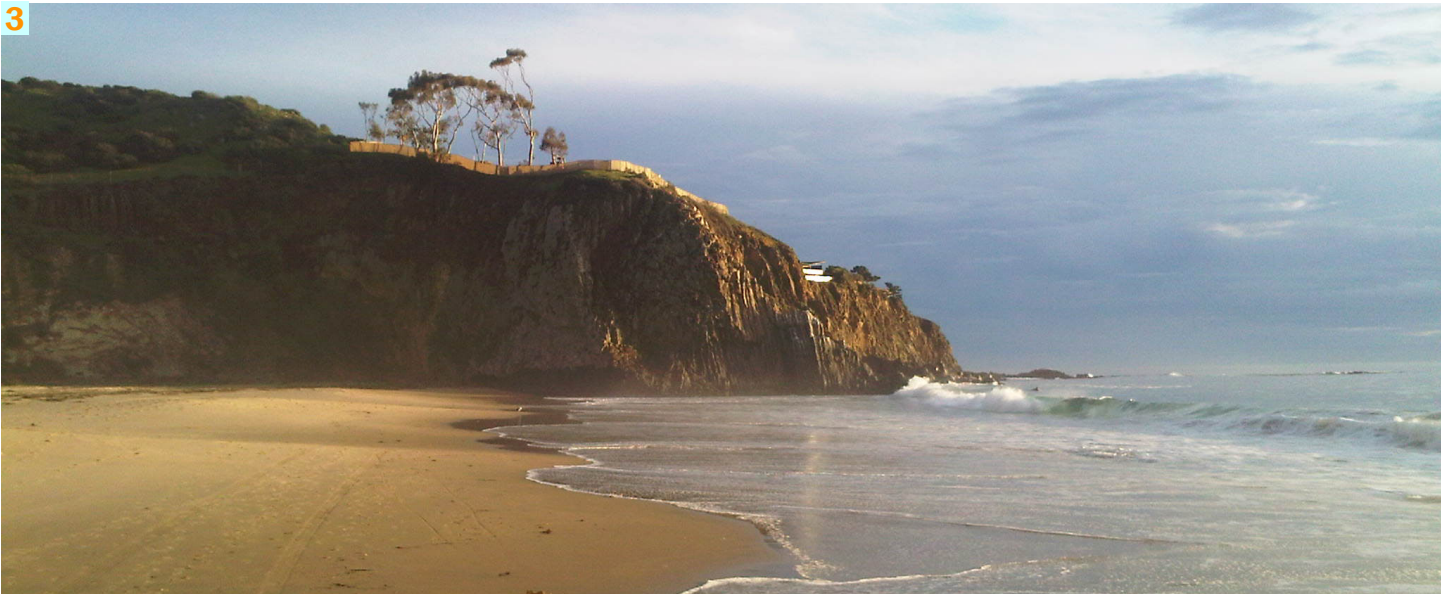
Welcome to Parting Shot, a feature designed to close County Connection with must-see visuals from Orange County, captured through the lenses of County employees. Click on the photos to enlarge.



- 1. Nicole Swain**, Public Works procurement policy manger, captured this photo of her daughter, Raegan, at the OC Public Works open house event. "my 2-year old daughter enjoying her time at the Home Depot booth where each child was given a custom "smock" and a pretty flower to plant at their discretion! After my shift volunteering at the Administrative Services booth I walked around the Open House with my family and was able to watch the kids and my husband enjoy all the games and activities at the different Service Agencies booths!"
- 2. David O'Meara**, Social Services Agency administrative manager, took this photograph "at sunset in Laguna Beach while walking along the path at the Montage Hotel above Treasure Island beach. You can see the full moon already in the sky and all the way down the coast facing South to Mexico."

(Continued on page 19)

(Parting Shot continued)



3. An anonymous County of Orange employee photographed this beautiful setting of Crystal Cove in Newport Beach. "On this particular stretch of sand, I often see people walking to this cliffside off in the distance and then walking back. The beach is my gem. I was astonished to see such an absence of footprints in the sand. I was even able to spot dolphins out in the water!"

Have you taken a photograph of something cool and beautiful in Orange County? Would you like to submit it to Parting Shot for consideration? If so, send it via email to travis.lariviere@ocgov.com. Please provide your job title and department and the details of the photo (location, what's happening, etc.) Please know that not all submissions will be used; decisions are at the discretion of the CEO Communications staff.

COUNTY OF ORANGE
MISSION STATEMENT

"Making Orange County a safe, healthy,
and fulfilling place to live, work, and play,
today and for generations to come, by providing
outstanding, cost-effective regional public services."

Click [here](#) to read the full mission and values statement.

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On **Facebook** at www.Facebook.com/OCGov

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