

# Figure of Contraction of Contractio

December 2017

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**COVER PHOTO:** 

Social Services Agency employee Dee Azevedo helps to stock toys at the Operation Santa Claus warehouse

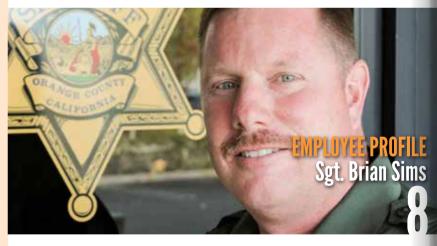
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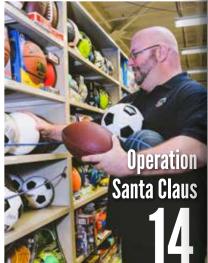
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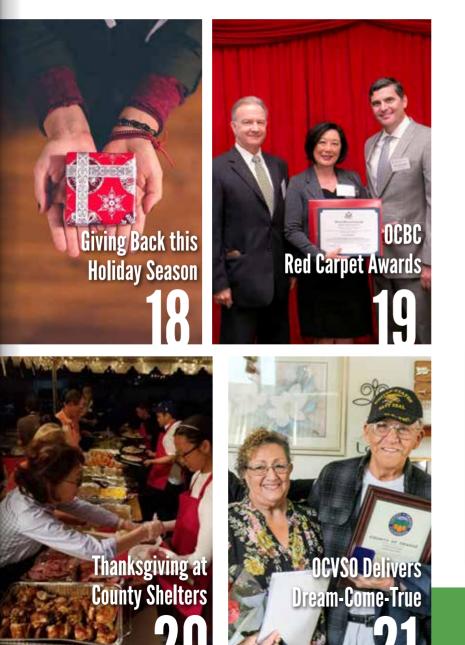
'Tis the season of giving at your local gift drive

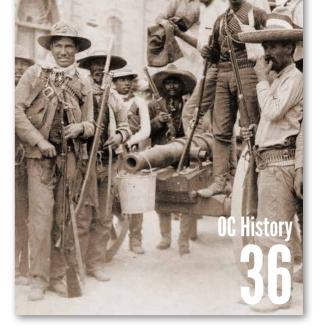






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## FRANKLY SPEAKING



FRANK KIM

#### a message from CEO Frank Kim

Every year, I look back and am amazed at what we have accomplished at the County of Orange.

We began 2017 with the demolition of Building 16, and now construction has begun on the first new County building in the Civic Center in more than 20 years. We have dedicated significant time and resources to address homelessness in our County over the last year and we are building a robust system of care to meet the needs of our most vulnerable. We are still contending with IHSS costs being shifted back to the County and what that means for our fiscal landscape moving forward. I mention these as examples of both the challenges we have faced, and the incredible work being done by you as a member of our County family to meet those challenges.

I have no doubt that as 2018 arrives, we will face new challenges. We will also see many accomplishments like the opening of a new Animal Care shelter and the completion of Bridges at Kraemer Place. With your dedication, innovation and passion for serving the residents of our County, I have every confidence that 2018 will be a great year for the County of Orange.

As we take the time to reflect on our own lives in 2017 and celebrate the season, I'd like to wish you and your family a very happy holiday.

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## BRIAN JOHNSON Division Director - OC Probation

"I took this photo under water at Shaw's Cove in Laguna Beach. This is a Garibaldi which the California state salt water fish. At the fringes of his fins, you might note a hint of electric blue. This indicates that he is a immediate post juvenile. Juvenile Garibaldi displays electric blue spots."



Give blood. Change a life. Be proud.



## **BLOOD DRIVE**

#### Orange County Hall of Administration 333 W. Santa Ana Blvd., Santa Ana, 92701 Wednesday, December 13, 2017 – Thursday, December 14, 2017 9:00AM – 3:00PM

#### **Red Cross Bloodmobile**

To schedule your appointment sign up online at <u>www.redcrossblood.org</u> enter sponsor code: OC1

Streamline your donation experience and save up to 15 minutes by visiting RedCrossBlood.org/RapidPass to complete your pre-donation reading and health history questions on the day of your appointment.

All donors must have an I.D. to donate. Promotions provided by the Red Cross.

Effective December 2014: Individuals who receive a tattoo, by a licensed body art establishment & technician, in California, are eligible to donate blood.

Please obtain approval from your supervisor prior to registering. Donating blood must be done during break times or posting leave balances; mileage is not reimbursable. For any questions, please contact Employee Health Services at <u>EHS@ochca.com</u> or call (714) 565-3780.

#### redcrossblood.org | 1-800-RED CROSS | 1-800-733-2767

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#### MAKE A DIFFERENCE! PROMOTE SOUND GOVERNMENT



#### SERVE ON THE 2018-2019

## **Orange County Grand Jury**

- Ensure that the performance of county, city, and other local agencies is proper and ethical!
- Improve government with your recommendations!
- Respond to citizen complaints about local government agencies!
- Issue indictments for serious crimes!
- Make sure our local tax dollars are wisely spent?
- Evaluate conditions at our county's jails!

Application and Information: <u>www.ocgrandjury.org</u> Grand Jury Hotline: 657-622-6747 Apply by January 26, 2018



#### Qualifications O.C. Resident • U.S. Citizen • 18 or Older • Knowledge of English • Sound Judgment \$50 per day stipend, plus mileage

#### Nineteen grand jurors will take the oath of office on June 29, 2018 for a one-year term.

The role of a Grand Jury differs substantially from that of a trial jury. About 80% of the Orange County Grand Jury's time is spent in its civil watchdog role, investigating local government agencies. In the Grand Jury's criminal role, it participates in some criminal indictment and investigation hearings, not jury trials. Grand Jury proceedings are closed to the public.

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#### **EMPLOYEE PROFILE**

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#### PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole. Send submissions to *jennifer.nentwig@ocgov.com.*  he Sheriff's Department is dedicated to protecting Orange County residents on the road and keeping drivers and pedestrians safe to ensure they can go home to their families. Sgt. Brian Sims has taken this mission to heart, as his passion for law enforcement guides him to lead the Orange County Traffic Office.

Sims, who has worked for the Sheriff's Department for 28 years, supervises a team that handles a wide range of calls and reports on a daily basis. "With the Traffic Office, there's nothing typical," Sims says. "We are constantly getting calls throughout the night and throughout the day for various issues. As a sergeant in charge of the Traffic Office, my duties revolve around auto theft, DUIs, fatalities or just basic tow issues that deputies and personnel have in the field."

This time of year is especially busy for the Traffic Office as the frequency of impaired driving incidents increases during the holiday season. December is National Impaired Driving Awareness Month, encouraging drivers to be safe and responsible on the road. According to the **Centers for Disease Control and Prevention**, 29 percent of all traffic related deaths in the U.S. are alcohol-impaired incidents while 16 percent are a result of illicit drugs.

Sims explains his career has come "full circle." His motivation for becoming a law enforcement officer comes from having lost loved ones due to drunk driving incidents. His particular passion is with DUIs, making it his mission to protect citizens from suffering the same tragedies he has. "I've always had a passion for preventing DUI incidents that could have taken other people's lives," Sims explains. "Throughout my career, I've always maintained that goal."

The Traffic Office coordinates more than 20 DUI deployment operations each year, which include static checkpoints and roving patrols, to help monitor and catch impaired drivers. They have also initiated and taken part in education programs focused on the dangers of impaired driving, such as **Know Your Limit** and **Drug Use is Life Abuse**.

Sims says that he and his team have a responsibility to keep people safe. "I have been blessed with a crew that is extremely knowledgeable in this field and that's what I'm proud of," Sims says. "I am very proud of their accomplishments and that makes me proud that I get to supervise them. What drives me to come to work is putting bad people in custody and my team is doing that."

At the end of the day, Sims is thankful for his work with the department. He feels blessed that he and his team are "[given] the opportunity to go out there and save people's lives so they can go home at the end of the day and be with their families."

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## HOMELESS OUTREACH COURT DELIVERS ENCOURAGEMENT, SUPPORT AND SUCCESSFUL OUTCOMES

Homeless Outreach Court is a Collaborative Court program offered by the Orange County Superior Court, in collaboration with the Public Defender, the District Attorney, the Health Care Agency, the Social Services Agency, the Public Law Center, the Veterans Administration, the County Department of Housing and Community Services, and several homeless services providers.

"I'm glad to see you here."

"One step at a time."

"Don't get discouraged."

"Keep up the great work."

These may not be phrases you'd expect to hear in a courtroom handling charges such as low-level misdemeanors, but this encouragement is all part of the Homeless Outreach Court sessions each Wednesday in Orange County.

Homeless individuals facing infractions, low-level misdemeanor offenses and outstanding warrants have a unique opportunity through the Homeless Outreach Court – to participate in a supportive framework that

walks them through performing a required eight hours of community service, connecting with permanent housing and finding a stable income – rather than face traditional court sanctions such as fines and custody.

To have cases accepted into Homeless Outreach Court, homeless individuals first have an intake interview with a paralegal from the Public Defender's office, reviewing their past, what led them to homelessness and what their ultimate goals are. Once accepted into the program, participants are expected to come to court every two to three months to discuss their progress, struggles and achievements.

Each session begins with a raffle of \$5 restaurant gift cards and bus passes, creating an engaging and welcoming environment.

"Getting people here is half the battle," said Julie Doran, OC Superior Court Collaborative Court Coordinator. "Once



Superior Court Judge Mary Kreber Varipapa listens as a Public Defender and Homeless Outreach Court participant share updates on the homeless individutal's progress. Participants are expected to come to court every two to three months to discuss their progress, struggles and achievements. Photo credit: County Executive Office Communications

homeless individuals are here at Homeless Outreach Court sessions, then the major focus is on connecting them with the services they need."

Next, each program participant is called to the front of the courtroom. As Public Defenders provide updates on each person's case, the entire courtroom erupts in applause – whether to welcome new program participants, to recognize milestones such as findings jobs or housing, or to celebrate cases that are dismissed upon program completion.

"This homeless court is one of the best things that has happened to me," said a veteran working through the court's partner organizations to obtain Social Services and Veterans Administration benefits.

Seeing Homeless Outreach Court participants successfully complete the program – and not return to her courtroom – is what drives Superior Court Judge Mary Kreber Varipapa, who presides over the court.

"You just don't see this kind of success anywhere else," said Judge Kreber Varipapa, noting that the recidivism rates for Collaborative Court program graduates are far lower than in traditional courts. "When you see the individual success stories of people pulling their lives together, it's amazing."

Anyone interested in getting involved with the Collaborative Courts can visit the website for the **Collaborative Courts Foundation**, which donates the items raffled off at the beginning of each court session and provides funding assistance for additional supportive services such as dental needs, educational needs, job skills and more.

Find out more about the Homeless Outreach Court by reading the **Collaborative Courts 2016 Annual Report** or by visiting the **Collaborative Courts webpage**.

#### **EVENT FLYER - OC COMMUNITY COURT**

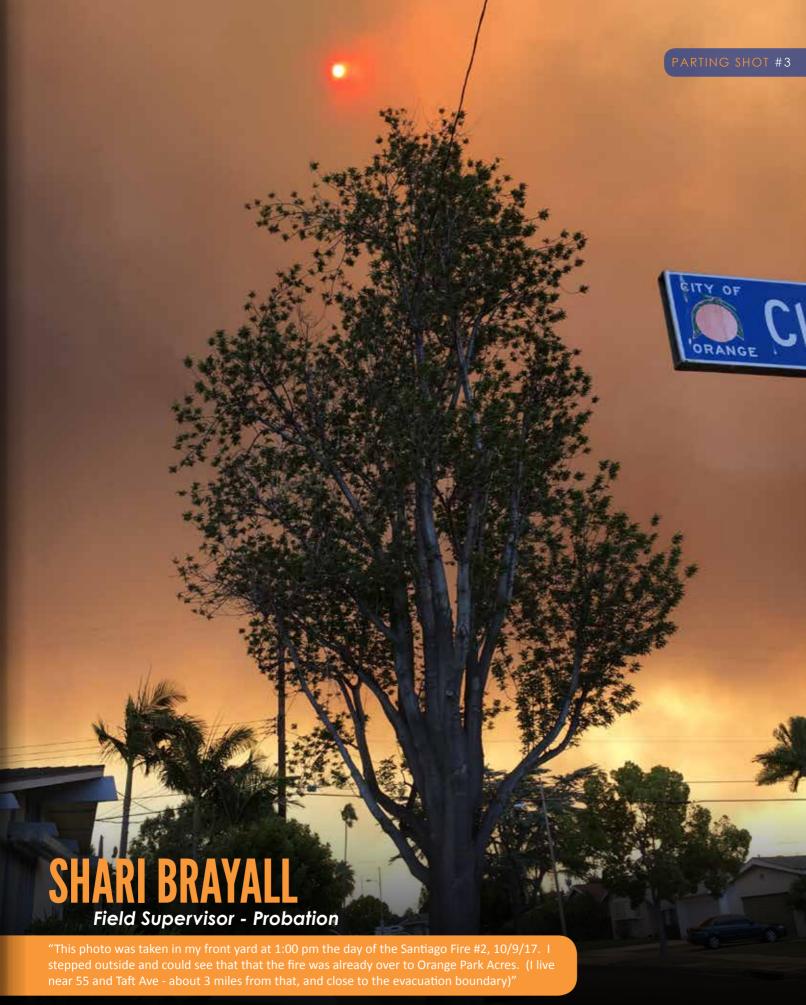
## Cookies & Coats

This Holiday Season the Community Court Will Be Offering Cookies, Hot Chocolate And Warm Coats To Those In Need !

Donations of coats, scarves and gloves will be accepted between now and Dec. 13. Drop off items to 909 N. Main St., Santa Ana, Mon. - Fri., 8 a.m. - 5 p.m.

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Hosted by the Collaborative Courts Foundation and the National Charity League



## COUNTY GIFT DRIVE CURRENTLY UNDERWAY FOR OPERATION SANTA CLAUS, SENIOR SANTA & FRIENDS

As the holiday season approaches, all County employees are invited to join in meeting this year's need for gifts to bring joy and a message of hope to Orange County residents in need who might otherwise go without.

The County's holiday gift drive, running through December 22, serves vulnerable members of the community through two programs – Operation Santa Claus and Senior Santa & Friends.

The County of Orange Operation Santa Claus (OSC) program provides gifts and toys to children who are in foster care in Orange County or are part of families receiving services from the County. Senior Santa & Friends (SSF) provides gifts and special request items to low-income elderly adults or severely disabled adults who are clients of Orange County Social Services Agency and/or the Orange County Health Care Agency.

The gift drive has grown tremendously since its inception in 1962, when County employees joined together to collect gifts to share with their clients and families in need during the holiday season. With the generous support of County employees and the community, last year OSC was able to provide more than 39,000 toys and gifts to children in foster care and low-income families. SSF provided almost 6,500 gifts and necessities to low-income seniors and adults with disabilities in Orange County. Donations of new, unwrapped toys; necessities; gift cards; and checks are all appreciated. OSC organizers are seeking at least another 20,000 toys to meet this year's need, plus surplus to begin next year.

Anyone interested in donating can look for Angel Tags, which provide gift suggestions for needed items, and collection boxes where you can drop off your gifts in County buildings and all OC Public Libraries. Gift donations may also be dropped off at: Operation Santa Claus, 1505 E. Warner Ave., Santa Ana, CA 92705. (For drop off times, please call 714-679-2438.) Those interested in donating funds can **donate online** to OSC or **donate online** to SSF.

For more information, visit the Operation Santa Claus webpage or the Senior Santa & Friends website.

Christopher Avventino, Social Services Agency volunteer and Outreach Services manager, helps with stocking sports equipment at the Operation Santa Claus warehouse



EVENT FLYER - SOCIAL SERVICES AGENCY

## OPERATION SANTA CLAUS & SENIOR SANTA & FRIENDS NEED YOUR HELP!

Help brighten the lives of our community's most vulnerable children and families by donating toys and gifts this holiday season.





#### **GIVE ONLINE**

ssa.ocgov.com/volunteer/donations/osc\_donation ssa.ocgov.com/volunteer/donations/sr\_santa\_donation

#### DONATE NEW UNWRAPPED TOYS

Drop off at 1505 E. Warner Ave., Santa Ana, CA 92705 or email <u>operationsantaclaus@ssa.ocgov.com</u> for a list of donation sites.

#### **REQUEST ANGEL TAGS**

These tags can be displayed on trees, bulletin boards, walls, etc. Angel Tags provide gift suggestions for a senior or child in need of a gift from "Santa." Request at <u>senior.santa@ssa.ocgov.com</u> or operationsantaclaus@ssa.ocgov.com

#### **VOLUNTEER YOUR TIME**

Volunteers are needed in November and December to sort gifts, restock and assist shoppers. Sign-up at <u>www.signupgenius.com/findasignup</u> and search for a sign up under the email address <u>operationsantaclaus@ssa.ocgov.com</u>

QUESTIONS Call 714-679-2438 for more information.

\*\*\*GIFTS FOR TODDLERS, TEENS, AND GIRLS ARE IN HIGH DEMAND.

"We make a living by what we get. We make a life by what we give." -Winston S. Churchill

Operation Santa Claus is a 501(c)(3) non-profit organization operated by the County of Orange Social Services Agency. (Tax I.D. #95-3616628)

Bring your Pet to OC Animal Care for a...

## **Photo with Santal** 561 The City Drive South • Orange • CA • 92868 Every Saturday in December until Christmas! From 11 a.m. to 3 p.m.

All participants receive a festive holiday frame with your pet's photo and a digital copy to share with friends and family!

## All Donations will benefit shelter petsl









## **GIVING BACK THIS HOLIDAY SEASON**



Whether you donate items, time or money, your generosity makes this season brighter for those in need around Orange County. Below are a few ways to get involved and give back this month.

#### **BLOOD DRIVE**

Donate blood from 9 a.m. – 3 p.m. Wednesday, December 13 and Thursday, December 14 at the Orange County Hall of Administration, 333 W. Santa Ana Blvd., Santa Ana, CA 92701. Schedule an appointment at www.redcrossblood.org with sponsor code OC1. Save up to 15 minutes of your appointment time by visiting redcrossblood.org/rapidpass to complete pre-donation reading and health history questions. Please obtain supervisor's approval before registering and don't forget to bring your I.D. For any questions, please contact Employee Health Services at EHS@ochca.com or call (714) 565-3780.

#### **COOKIES AND COATS**

The Collaborative Courts Foundation and National Charity League provide warm coats, scarves, gloves and more to the Homeless Court participants. You can donate items to the Community Court building, 909 Main St., Santa Ana, CA 92701 from 8 a.m. – 5 p.m. Monday through Friday. Participants will get the items along with some cookies and hot chocolate from 1:30-4:30 p.m. Wednesday, December 13 in the Community Court Conference Room.

#### **OPERATION SANTA CLAUS**

The County of Orange Operation Santa Claus program provides gifts and toys to children who are abandoned, neglected, and/or abused and are placed in foster care in Orange County. In addition, Operation Santa Claus provides holiday gifts to children of disadvantaged families who are receiving services from the County of Orange. Gifts for toddlers, teens and girls are in high demand. Drop off donations at pickup sites throughout the county. Volunteers are needed to sort gifts, restock and assist shoppers. For more information, call (714) 679-2438 or email **OperationSantaClaus@ssa.ocgov.com**.

#### PAWLIDAYS

OC Animal Care is collecting food, treats, bedding, toys, and grooming and bathing supplies for the animals in the shelter this holiday season. To browse the things needed, visit their Amazon Wish list: http://a.co/gi63VOf. For more information, or to arrange delivery, contact the Public Education Officer at (714) 796-6426.

#### SENIOR SANTA AND FRIENDS

Senior Santa & Friends provides gifts and special request items to low income individuals who are elderly or adults who are severely disabled. You can request Angel Tags, which provide gift suggestions for a senior in need. Senior Santa & Friends is looking for a few volunteers. For more information please call (714) 825-3111 or e-mail Senior.Santa@ssa.ocgov.com.

#### COUNTY NOMINEES WIN TURNING RED TAPE INTO RED CARPET AWARDS



The Orange County Business Council's (OCBC) 7th Annual Turning Red Tape into Red Carpet Awards recognized Orange County Information Technology (OCIT) and Fifth District Supervisor Lisa Bartlett for their work to cut through red tape and eliminate barriers to economic growth.

OCIT earned an honorable mention in the Business Retention and Expansion category for its Shared Services Initiative, which enables IT staff to perform work for multiple departments resulting in reduced bureaucracy and increased efficiency. The Solutions Development team focuses on rapidly developing innovative software applications using best practices of the private industry to cut through bureaucracy, thus delivering efficient, easy-touse digital services for the public.

Supervisor Bartlett received the Leadership Award. Among her accomplishments are advancing a Public Private Partnership model for the Dana Point Harbor Revitalization project. The County selected the P3 partner in October, allowing the County to complete the more than \$250 million project, invest in private sector construction jobs, spur commercial retail growth, and reduce use of public funding.

Since its inception, the Turning Red Tape into Red Carpet Awards has expanded to include over 40 nominees each year, showcasing the county's most innovative and costreducing government programs. For more information, visit the OCBC Red Carpet Awards webpage.  OCIT members receive their honorable mention from the OCBC on November 16, 2017. Photo credit: OCIT



Supervisor Bartlett receives the Leadership Award from the OCBC on November 16, 2017. Photo credit: OCBC

#### HUNDREDS ENJOY THANKSGIVING MEALS THROUGH COUNTY SHELTER PROGRAMS

Thanksgiving at County shelters was a possibility as a result of abundant donations, leading to hundreds of homeless individuals enjoying Thanksgiving meals at the Santa Ana Armory, The Courtyard Transitional Center in Santa Ana and Bridges at Kraemer Place in Anaheim.

#### SANTA ANA ARMORY

More than 80 clients enjoyed a full Thanksgiving meal at the Santa Ana Armory, operated by Mercy House. A new food vendor provided at no extra cost Cajun fried turkey, stuffing, mashed potatoes, candied yams, macaroni and cheese, green beans, cranberry sauce, and sweet potato and pumpkin pies.

#### THE COURTYARD TRANSITIONAL CENTER

The Courtyard, operated by the Midnight Mission with meals and resources coordinated by City Net, began the holiday feast on Wednesday. Spin OC served a Thanksgivingthemed meal to 315 residents. Thanksgiving Day started with 20 volunteers from the OC Low-Riders Association



Volunteers help serve Thanksgiving dinner at Bridges at Kraemer Place.

providing breakfast and surprising residents with a car show of 12 old-school low-rider vehicles.

Kumar's 7-Eleven and Hands to Hands provided lunch, while Principe De Paz and OC Rescue Mission served a Thanksgiving-themed dinner.

The Courtyard also received a scheduled donation of blankets, clothes and reusable water bottles from Stable Anchor Manor volunteers and a donation of cookies and sweatshirts. Unscheduled donations included 400 hygiene kits with water, socks, Kleenex, toothbrushes and toothpaste from Growth University and 26 bags of clothes from many individual groups of family and friends.

#### **BRIDGES AT KRAEMER PLACE**

Several individuals and groups, including North County Project, Cultivating Growth and Grace Ministries, came together to provide a catered meal to Bridges at Kraemer Place, operated by Mercy House, which provided beverages to clients. Volunteers from Well of Life Church helped serve the dinner.

Each guest received a blessing bag from St. John the Baptist Greek Orthodox Church of Anaheim. The bags contained socks, a travel size first aid kit, snacks, bottled water, Kleenex, toothpaste and a tooth brush.

Much of the holiday's success can be attributed to contractors, such as City Net, the Midnight Mission and Mercy House, who navigated the unexpected, handling it adeptly to keep the focus on the individuals the County serves. To make sure donations to the County's shelters have the greatest possible impact, those interested in donating should coordinate with the shelter operators. Donations to the Courtyard can be coordinated through **Midnight Mission**, and donations to the OC Armory Emergency Shelter Program and Bridges at Kraemer Place can be coordinated through **Mercy House**.

For additional information about the County's shelter programs, click here.

#### **OC VETERANS SERVICE OFFICE DELIVERS A DREAM-COME-TRUE**



U.S. Navy veteran Francisco A. Burciaga and his wife, Carrie, have been married for 56 years, and on December 1, 2017, they left for the honeymoon they have always dreamed of – flying to Hawaii for a five-day getaway courtesy of a Dream Foundation package delivered by the OC Veterans Service Office.

Francisco served in the U.S. Navy from 1957 to 1961 and married Carrie shortly after separating from the Navy. Life became busy for the Burciaga family, as Francisco worked and attended school through the Veteran's Administration Education Program, and they started their family. Francisco and Carrie played very active roles in their community, developing a free, volunteer-run preschool, volunteering with youth baseball and football leagues, coordinating programs for at-risk youth, and more. They were so busy, they never took a honeymoon.

Fast-forward to 2017, and Francisco and Carrie's four children are grown, and they now have 18 grandchildren and 25 great-grandchildren. While they recently started to think of travelling, now that they have the time, they have since discovered Francisco has cancer – leading them to set their travel plans aside.

Enter the Dream Foundation, a nationwide dreamgranting organization for terminally-ill adults. They received a letter from Francisco about finally taking a honeymoon with his wife.

"With my recent diagnosis of terminal cancer it has made me realize that the dream of taking a trip with my wife would be one of the most treasured moments I can take with me and a gift I can leave my beautiful wife to thank her for all the years of life we shared together,"

Carrie and Francisco Burciaga (center) with Eddie Falcon, OCVSO and Renee Ramirez



U.S. Navy Veteran Francisco A. Burciaga received the Dream Foundation Coin and the County of Orange Challenge Coin as part of the Dream Foundation's package.

Francisco said in his letter to the foundation.

Through their Dreams for Veterans program, the Dream Foundation was able to fulfill Francisco's dream, and the OC Veterans Service Office stepped in as a Veteranto-Veteran Dream Delivery Host to bring Francisco the paperwork for his Hawaii trip, along with roses for Carrie, a Dream Foundation challenge coin, a County of Orange challenge coin and other gifts for the Burciagas to enjoy.

For additional information about the Dream Foundation, visit www.dreamfoundation.org/.

For additional information about the OC Veterans Service Office, visit www.veterans.ocgov.com/.

## HUMAN RESOURCE SERVICES NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services



Most Americans gain an average of about 1 pound during the holidays. While this may not seem like a lot, they usually don't lose it. And over time, it adds up.

To help you beat the odds this year, we've teamed up with Kaiser Permanente to help you stay focused, during the holidays, on eating healthy and fitting in exercise – so you can keep off the extra pounds. During the holiday season, you'll receive three emails (every two weeks), that will include tips and resources to help you maintain your weight.

Your first of the three emails will focus on "Building up your health."

When you manage your weight, it can brighten your mood and boost your energy. It can also help prevent or lessen your chances of getting weight-related illnesses or long-term conditions. If you start managing your weight now, you'll feel happier and healthier.

Here are some quick tips that can serve as building blocks. Use these to help you create a successful weight management program.

- **KEEP ON MOVING** Aim to get at least 30 minutes of physical activity every day to reduce your risk of weight gain. Set a reminder to stick with your plan.
- ADD LOTS OF COLOR Eating lots of colorful fruits and veggies has been proven to help with weight management. They're full of vitamins, minerals and fiber which helps you feel full.
- CELEBRATE YOUR VICTORIES Start with a small healthy step, then add another one. Each time you
  do well, congratulate yourself. Soon, it will get easier to succeed, and you'll have gained a lot of healthy
  habits!

## PROCUREMENT POINTERS



Among the many tasks in the **County Procurement Office** (CPO) is the widely known Compliance Review Program. County departments annually receive a threeday visit from the CPO's Compliance Manager and review team.

The Compliance Review Program is sanctioned by the Board of Supervisors, delegating the County Procurement Officer to review the procurement records and processes of County departments (Contract Policy Manual Sec. 1.1-109 m). The review process is designed to address adherence to procurement policies and best practices, as well as provide an educational experience reviewing policies for all involved. All certified Deputy Purchasing Agents (DPAs) are required to participate in a review as part of their recertification.

The review process starts with CPO's Compliance Manager creating and distributing a yearly schedule with departments, review dates and participants. Memo notifications to the Department Heads, Procurement Managers and participants go out a month ahead to prepare for the review. To accommodate the 20+ departments within the year, reviews are scheduled two to three times per month. A training overview is provided to the participants prior to the review which consists of the review process, the review documents, and what and how to review the procurement folders

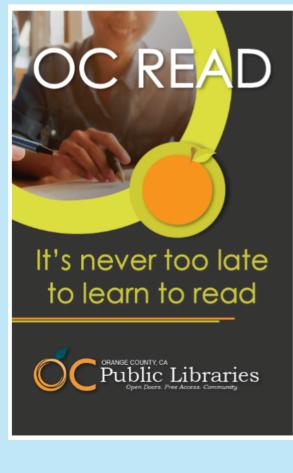
To conduct the reviews, the Compliance Manager, along with a team of four DPAs go onsite to each department. A review is conducted of selected purchasing folders and Cal Cards. Discussions on procurement policy and best practices are held between the review team and the department. A draft report of all discoveries and corrections is created and discussed with the department's procurement team. All uncorrected discoveries must be responded to in the report within 10 business days and returned to CPO. A final report is generated and given to the department. At year end, a report overview is presented to the Procurement Council.

For more information, please refer to the CPO Intranet Site: http://intra2k3.ocgov.com/procurement/.

#### EVENT FLYER - OC PARKS / PUBLIC LIBRARIES



Friday, December 8, Saturday, December 9 & Sunday, December 10, from 5:30 p.m. to 8:30 p.m. \$5 per person (children under 3 free)



Over 500,000 adults in Orange County read at a basic or below basic level. OC READ, the adult literacy service of the OC Public Libraries, can help.

OC READ Volunteer tutors meet one-on-one with adult learners to help them meet personal reading and writing goals such as filling out a job application, helping their children with schoolwork, reading a prescription label, or writing a check.

County agencies can refer a client for services by helping them call OC READ at 714-566-3070 or help today by signing up to become a volunteer.

#### **EVENT FLYER - OC ANIMAL CARE**



OC Animal Care . 561 The City Drive South . Orange . 92868

## Saturday, December 23rd

#### from 11 am to 5 pm

Adoptio

(not including licensing, microchip, leash or carrier)

www.ocpetinfo.com • (714)935-6848

🕖 🦲 🛗 /OCAnimalCare 😻



#### 27-28

#### HEALTH CARE AGENCY

• Food Brings Everyone Together

#### 29-30

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#### JOHN WAYNE AIRPORT

- Historic Aerial Photography of Newport Center/ Fashion Island Exhibit Opens at John Wayne Airport
- Holiday Travel Tips from John Wayne Airport

#### PUBLIC DEFENDER

• Korean Delegation Visit

#### SHERIFF'S DEPARTMENT

• Orange County Intelligence Center Honored for Excellence in Combating Terrorism, Cyber Crime

#### SOCIAL SERVICES AGENCY

• SSA Employees Assist Families after Hurricane Harvey Devastates Houston

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#### WASTE & RECYCLING

• Ducks Partner with OCWR to Promote Recycling

## HEALTH CARE AGENCY

#### Food Brings Everyone Together



Jenafer Forester explains food inspections at the Food Safety Seminar

The saying that "nothing brings people together like good food" was brought to life when 300 food facility and restaurant operators came to "the table" at the Garden Grove Community Center on October 5 at a one-of-a-kind Food Safety Seminar to learn how to safely serve the public.

In collaboration with Chairwoman Michelle Steel and Vice Chair Andrew Do of the Orange County Board of Supervisors, the Health Care Agency's (HCA) Environmental Health (EH) Food Safety Program demonstrated how Health Inspectors and food operators could partner together to achieve a successful food service business.

"I'm excited to help bring Orange County restaurant owners and managers together with representatives from HCA's Environmental Health division to participate in this first-of-its-kind educational event," said Chairwoman Steel, Second District. "This unique, in-person approach continues to strengthen an ongoing dialogue between the County of Orange and our business community with the shared goal of protecting the health and wellbeing of dining patrons."

Jenafer Forester, Registered Environmental Health Specialist, helped attendees understand the inspection process, explained how they could achieve an Award of Excellence to proudly display at their facilities, as well as valuable resources and tools like the Retail Food



Chairwoman Michelle Steel and Vice Chair Andrew Do pose with the County Inspection mascot.

#### Inspection Guide that's all available on www.ocfoodinfo. com.

With the holiday season upon us, the seminar proved to be an opportune time to also discuss recent changes to the California Retail Food Code (Cal Code) that now includes labeling and storage requirements for Vietnamese Rice Cake, a traditional food served during the Lunar New Year also known as Tet. Many were also unaware of the Federal Bill Emerson Good Samaritan Food Donation Act that protects food operators against

CONTINUED ON PAGE 26

## HEALTH CARE AGENCY

#### **CONTINUED FROM PAGE 25**

liability if they choose to donate their leftover food to local pantries to feed those in need.

The simple act of donating wholesome surplus food to end hunger is essential in Orange County where more than 300,000 residents (including one in five children) experience food insecurity. This is the goal of the Waste Not OC Coalition (WNOC), which was formally recognized in the Congressional Record by Congressman Lou Correa for the notable contributions and resources they provide to the community. Read the full Congressional Record here.

"The honor brings attention to the fact that food insecurity is a serious public health issue and can adversely affect the mental and physical development of children," said Dr. Eric Handler, County Health Officer.

Celebrating their five-year anniversary in November, WNOC's innovative model for food recovery is a simple one: reduce food waste destined for landfills through the donation of wholesome surplus food from local restaurants, grocers and other food-producing facilities to local pantries for redistribution and identify those in need. So far this year, WNOC and its partners have recovered 7.5 million pounds of food and transformed it into 6.3 million meals.

The holidays can be a difficult time for those who may not know where their next meal is coming from. If you know someone who's in need, there are more than 200 food pantries throughout Orange County that can help. To find one nearby, visit the WNOC website at www. wastenotoc.org.

If you're interested in donating to your local pantry or planning a holiday food drive, view the tips featured in the EH Food Safety program's Food for Thought winter 2017 newsletter here.

Along with donating food safely, be sure that it's also part of your holiday meal planning. Food safety starts from your purchase, through proper preparation steps, to the cooking and serving of turkey and other traditional dishes. Check out a few tips from our Food Safety program in the flyer here.



#### House of Representatives

Wednesday, September 13, 2017

#### HONORING THE WORK OF THE WASTE NOT OC COALTION

Mr. CORREA Mr. Snoaker, Leise today to recognize the notable contributions and mean progress made by the Waste Not OC Coalition (WNOC) towards ending hunger in Orange

Food innecurity is a serious public health issue. It is linked to maharation, obesity, and other magnitus health consequences. For children, inconstituted food access can adversely affect heir mental and physical divelopment. Unfortunately, more than 300,000 Orange Counsy residents -iscluding one in five children – experience food insecurity each month.

A conversation between Orange County Public Readb Officer Dr. Eric Hondler and Orange County Food Bank Director Mark Lowyr conversing the disconnect between the food insecurity of residenti and the food waste of food restaurants led to the creation of INNOC.

Established in November 2012, as a public-private Established in November 2012, as a public-private partnership, INOC offers a simple yet insortative model for food recovery. IDOC facilitates the domation of wholescome supplies food from local restaurants, groceries, and eaber food-producing establishmenics to local punties while reducing the amount of food waste destined for area landfills.

WNOC does more than just redistribute food: the organization uses county health impectors to educate operators about food donation during source operators about food donation during outine inspections and uses food industry partne o safely and efficiently connect recoverable food overces with distribution accousts donated rces with distribution agencies through ny. WNOC has facilitated a dual citr-w with.

ergort between, Institution and Chrange to identify food sources, partnered with community hospita and chaics to implement a food insecurity screening nord, mitted with the Analocium Chy School District to implement food recovery programs, and worked with local universities to establish campus partners.

effort between Anaheim and Orange to identify

BISOC partners are working with hundreds of Orange County-facilities to address food insecurity. Through show collaborative affers, the Coultain has meessfully recovered over 3,700 trons of excess food flox year alone, or the equivalent of amore han 6 million models, to provide much needed instemator to numerous residents. BISOC performs a stud function within my dutrict, he recognition of but significant work, the National Association of Cong and County Officials named WISOC as a Model Practices Program in 2016.

Sometimes hanger feels like too big of an issue to tackle, but IFNOC is proving there is meaningful work we can all participate in. The organization's work is reamizable not only for the strikes they have made in Orange County, but also for the resources they provide for the greater community such as their willingness to work with any community interested in replicating the Hante Not OC Coaliton Model for food recovery to end hanger and reduce food waste.

In conclusion, 3.dr. Speaker, I with to express my sincere appreciation to the Waste Not OC Coalition for the profound impact it has had in our community these part free years and I hook forward to its fature contributions to Orange County.

Sincerely,

J. LUIS CORREA Member of Congress

Congressman Lou Carrera formally recognized Waste Not OC Coalition's cook to end hunger in Orange County. Dr. Eric Handler, County Health Officer, says the honor brings attention to food insecurity as a serious public health issue.

## JOHN WAYNE AIRPORT

#### Historic Aerial Photography of Newport Center/Fashion Island Exhibit Opens at John Wayne Airport

"The Aerial Photography History of Newport Center/ Fashion Island" exhibit is on display at John Wayne Airport's ORANGE COUNTY: Destination Art & Culture exhibition space through June 2018. Featured as part of John Wayne Airport's (JWA) Arts Program, the exhibit may be viewed pre-security along the pedestrian walkway connecting Riley Terminals B and C.

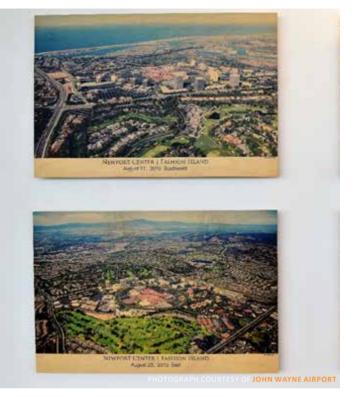
Fred L. Emmert and Richard N. Frost, co-authors of the book "Newport Beach, California, Newport Center | Fashion Island, 50 Years in the Making," arranged the exhibit, which will transport guests through a visual journey recollecting the 50-year history of Newport Center/Fashion Island.

"This exhibit chronicles an important segment of Newport Beach and Orange County history; capturing the transformation of the Fashion Island area from open space to a prominent center of business and entertainment," said Board of Supervisors Chairwoman Michelle Steel. "I encourage John Wayne Airport guests to view this unique reflection of history from an aerial perspective."

This chronological aerial photography exhibit begins with an Orange County archive image from July 1953 detailing the site of the Third National Boy Scout Jamboree, which is now the location of Newport Center/ Fashion Island. The subsequent images are a progression of the planning, design and development of the Newport Center/ Fashion Island area from 1961 until January 2017. Each aerial image from the exhibit provides a different perspective, by identifying the direction the photograph was taken.

To enhance the exhibit, the photographic images were printed on wood. The wood canvas was carefully selected to ensure that the images aesthetically blend with the wood's natural patterns and characteristics. The ink is infused into the wood with a 10-step printing process, resulting in colors that remain vibrant while allowing the wood grain to show through the image.

Emmert is a commercial rated pilot with CFI-I Certified Flight Instructor-Instrument endorsement. His professional designations include Master Aerial



John Wayne Airport guests canview photos showing the development of Newport Center/Fashion Island from 1961-2017.

Photographer from the Professional Aerial Photographers Association International and a Lifetime Achievement Award. He is especially proud of his work being accepted into the collections at the United States Golf Association and the Baseball Hall of Fame.

Frost was a co-founder of Frost Trinen Partners in 1974. The firm specialized in leasing large office projects and the sale of a number of the highest valued parcels for development in the Orange County airport area. Frost recognized the benefit of projecting future growth trends of properties and developments based on past trends employing aerial photography to visually communicate his unique perspective.

Special thanks to WoodSnap for sponsoring the exhibit and printing all of the images on wood panels. Visit www. WoodSnap.com for more information.

To learn more about JWA's Art Programs, visit www. ocair.com/terminal/artexhibits.

## JOHN WAYNE AIRPORT

#### Holiday Travel Tips From John Wayne Airport

The holiday travel season has begun and John Wayne Airport is anticipating another year of busy holiday travel. JWA strives to create positive travel experiences and provides the following travel tips to guests:

#### **AIRPORT PARKING:**

Demand for parking over the holidays is expected to be high and the airport recommends guests consider all parking options available: Terminal-adjacent Parking Structures A1, A2, B2 and C, as well as curbside Valet Parking and the Main Street Parking Lot with free shuttle to the Riley Terminal. Travelers should plan ahead and check real-time parking availability by visiting Parking Availability on the airport's website. (You can view a video on how to access parking availability information on your mobile device.)

#### **ARRIVE EARLY:**

All passengers flying out of JWA are encouraged to arrive two hours before scheduled departure times for domestic flights and three hours for international flights to find **parking**, check luggage and go through the security screening checkpoint. Passengers who are members of **TSA Pre-Check™** can expedite the screening process in Terminals A, B and C.

#### **CELL PHONE WAITING LOT:**

Drivers picking up passengers are encouraged to utilize the Cell Phone Waiting Lot or the two-hour parking spaces on the lower level of Parking Structures A1, B2 and C. Access to Terminal parking structures is available from the Departure (upper) Level only.





John Wayne Airport's new cell phone waiting lot is a great place to be while waiting for your holiday travelers to arrive.

## PUBLIC DEFENDER

#### Korean Delegation Visit



OC Public Defender Sharon Petrosino (middle front) stands with members of the Republic of Korea's Los Angeles Consulate, the Korean Ministry of Justice and other County employees during a Korean delegation visit.

On October 31, 2017, the Public Defender's Office hosted a delegation from the Republic of Korea's Los Angeles Consulate and the Korean Ministry of Justice who are exploring whether to establish a U.S.-style institutional public defender system. Led by Consul Seungmo Koo, the group included Prosecutor Shin Jae Hong from the Ministry's Legal Affairs Division, Prosecutor Jung Ga Jin from the Ministry's Human Rights Support Division, Public Service Advocates Choi Jung Hoon and Park Sung Jun from the Ministry's Office of the Public Service Advocate, and Lee Seung Yeop, an attorney with the Korea Legal Aid Corporation. Montana Sudul, representing Supervisor Todd Spitzer's Office, was present as well. The group was received by Public Defender Sharon Petrosino and spent the morning engrossed in a presentation by senior management on the role of the institutional Public Defender's Office in California.

After the presentation, the group toured the Central Justice Center, sat in on court proceedings and visited the

chambers Orange County Superior Court Judge Robert Knox where they were given the judicial perspective on the role of the public defender in the courtroom. The group then headed back to the Public Defender's Office for a luncheon with both management and deputy public defenders.

The Republic of Korea currently operates a system where defendants in criminal cases are appointed individual private attorneys on cases who are not provided any additional support in representing their clients. The visiting officials voiced concerns that the system may not adequately protect the rights of the accused nor adequately act as a check on law enforcement. The Korean government sees the establishment of an institutional public defender system as a possible solution to this problem and is looking to Orange County in particular as a possible model.

## SHERIFF'S DEPARTMENT

#### Orange County Intelligence Center Honored for Excellence in Combating Terrorism, Cyber Crime

Much of their work doesn't garner headlines or communitywide recognition.

For members of the Orange County Intelligence and Assessment Center (OCIAC), that often means they are finding success in their work.

Every day, members of OCIAC are tasked with finding critical information that can help stop a threat, whether it's interrupting a terrorist attack in its earliest stages or thwarting plans for a cyber intrusion on a local business.

The fusion center is an integrated, multi-disciplined information and sharing network to analyze and disseminate information on criminal risks and safety threats to law enforcement, public safety, health care and the private sector.

OCIAC recently was honored for its work at the 2017 National Fusion Center Association Awards, claiming three of nine excellence awards.

Orange County's fusion center was reviewed by a panel of more than 20 local, state, federal, and private sector members from across the country.

#### The winners are:

**Excellence in the Field of Cyber Protection** – Cecily Garcia

**Excellence in the Field of Fusion Center Outreach** – Chaplain Kathleen Kooiman (Faith-Based Outreach) and Deputy Matthew Nieuwsma (Jail-Radicalization Outreach)

FBI Terrorist Screening Award (TSC) Partnership Award – OCIAC



Sheriff Sandra Hutchens (third from left) holds the 2017 OCIAC Partnership Award.



A close up of the OCIAC 2017 Partnership Award

## SUCIAL SERVICES AGENCY

#### SSA Employees Assist Families after Hurricane Harvey Devastates Houston

The core of the Social Services Agency's (SSA) mission is to provide quality, responsive services to our community. For two SSA employees, their scope of community expanded to encompass our entire nation as they set off this fall to help families in need after the devastating hurricane in Texas.

Family Self-Sufficiency & Adult Services Employment Eligibility Specialist (IEES) Maritza Medina and Assistance Programs Eligibility Technician (ET) Brian Byers recently supported efforts to assist families in Houston after Hurricane Harvey devastated the area in late August 2017. Maritza is a trained volunteer and received her Children in Disaster Services certification in 2015 to work directly with children in shelter environments. Brian is a Disaster Survivor Assistance (DSA) Specialist with the Federal Emergency Management Agency (FEMA).

In the aftermath of Hurricane Harvey, Maritza was notified of the need for support and immediately responded to help the survivors of this natural disaster. Her primary responsibility was to provide support to children in shelters by reading to them, playing with them, and comforting them while their parents were busy with filling out paperwork and trying to recoup the possessions they had lost.

Upon arriving to his first duty station in Corpus Christi, Texas, Brian was immediately deployed to work in the North Houston area due to the significant need in that community. As a DSA, Brian was tasked with canvassing neighborhoods, connecting and registering survivors for FEMA assistance, reporting neighborhood conditions to FEMA headquarters, and answering assistance questions.

Both Maritza and Brian found the experience difficult because of the extreme circumstances, but stated it was rewarding as well. "I met thousands of survivors, drove thousands of miles, worked 80 hour weeks, stayed weeks in tents and slept in my rental car. I spoke with survivors that lost everything, yet had a smile on their face because they're alive and will rebuild," Brian said. Maritza added, "This was such a valuable experience for me. I got to meet and work with wonderful, knowledgeable and kind people. I believe that donating my work hours to help



Maritza Medina holds a child at a local relief shelter following Hurricane Harvey

 Social Services Agency employees Maritza Medina and Brian Byers



people in need is not a waste; it is such a rewarding feeling and such a great satisfaction that I am ready for my next volunteering job."

SSA commends both Maritza and Brian for supporting the efforts of emergency personnel and giving their time to assist families in need during such a difficult situation. Neither of them hesitated to answer when called upon. It is employees like this that truly demonstrate SSA's mission of delivering quality services that are accessible and responsive to the community, encourage personal responsibility, strengthen individuals, preserve families, and protect vulnerable adults and children.

## WASTE & RECYCLING

#### Ducks Partner with OCWR to Promote Recycling

November 15 was America Recycles Day, and OC Waste & Recycling (OCWR) and the Ducks teamed up to inspire fans and residents to step up their recycling game both that day and throughout the month.

OCWR organized two recycling-focused outreach events at Honda Center. First was a collection event on November 4. Visitors brought used clothing and household goods, e-waste and paper for shredding, and they visited informational booths and took the #BeRecycled pledge. Ducks memorabilia was among prizes raffled to those who took the #BeRecycled pledge. On November 15, OCWR staffed a booth in the Honda Center concourse during the game, using the opportunity to engage fans in discussions about recycling habits and resources.

But it's not just OCWR pushing the recycling message. The Ducks organization walks the walk with its environmental and sustainability commitment. In addition to accessible recycling for bottles and cans at games, the Ducks source food items from local sustainable vendors

and donate all safe-to-distribute food following events, and soon the organization will begin organic waste composting. Recycling remains critical to the proper and environmentally friendly handling of waste.

County employees are encouraged to step up their game as well. These days that means understanding that recycling is about much more than bottles, cans and newspapers. To learn more, check out this infographic that illustrates what you should recycle, send to the landfill, compost or bring to a County Household Hazardous Waste Center (HHWC).

Another way to step up your game during the holidays is to get a battery bucket — a necessity for every home during the holiday season. It will be the visible reminder in your home that batteries don't belong in the trash. Employees can get a battery bucket at any HHWCC. About 40 percent of all battery sales in the U.S. occur during the holiday season. Don't let yours end up in a landfill.



OCWR Community Outreach Ambassadors pose with OC Waste & Recycling director Tom Koutroulis. Left to right: Chad Mansfield, Aimee Halligan, Irene Alonso, Tom Koutroulis, Ruth Wardwell, Randy Sanchez (in back), Alexandria Brown, Julie Chay, Pete Sanchez. Not pictured: Larry Adams, Mike Bittner

#### **CAREER PAGES** AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

## **OPPORTUNITY AWAITS** Don't miss these career opportunities

#### **OPEN NOW**

Communications Manager – JWA (Admin I) \_12/10/17

IT Database Administrator – ASAP Senior Construction Inspector - ASAP Performance Budgeting App Dev - ASAP Deputy Juvenile Correctional Officer I ASAP Public Health Microbiologist Trn - ASAP Facilities Mechanic – ASAP Hazardous Materials Spec II – ASAP Marriage Family Therapist 1/II – ASAP Clinical Social Worker 1/II – ASAP

Sup Public Health Nurse – ASAP

Clinical Social Worker I (CHS) – ASAP

#### PROMOTIONAL

Environmental Health Specialist III – 12/11/17

Financial Services Manager (Admin Manager II) - ASAP

Be sure to check the website often for any career opportunities that may be listed!

## OC HISTORY THE MEXICAN REVOLUTION AND ORANGE COUNTY

🔻 Colonia Independencia, along Katella Ave

#### **BY CHRIS JEPSEN**





📐 Citrus workers on the Hewes Ranch, in Orange



🔺 Rebels in Mexico

alifornia was, of course, part of Spain during the Mission era from 1769 to 1833 and through the Rancho era until becoming part of Mexico in 1821. Most Californians farmed their own land and identified themselves as Spanish, rather

than Mexican – both by blood and culturally. It wasn't until the early decades of the 20th Century that large waves of native Mexicans came to this part of Southern California, fleeing the Mexican Revolution and drawn by California's booming economy. These immigrants – and those who followed – provided much of the region's all-important agricultural labor force and, as they put down roots and sought new opportunities, became an even more integral part of Orange County.

The Mexican Revolution – to overthrow President Porfirio Diaz's iron-fisted regime – began in 1910 and continued for 10 years. The violence, turmoil and the economy led many Mexicans to flee their homeland. Even after the war, many Mexicans continued to see the U.S. as a place to build a better future for themselves.

At the same time, Orange County's labor-hungry citrus industry was growing by leaps and bounds. Previously, Chinese and Japanese immigrants had done a good share of the agricultural work, but federal legislation had stopped immigration from those countries. The citrus industry was eager to hire on a large scale.

Orange County's Mexican-born population soared "from 1,300 in 1910 to 3,700 by 1920, and had jumped to over 16,500 by 1930, or about 14 percent of the local population," historian Phil Brigandi told the Orange County Register in 2010. "In 1928, the La Habra Star estimated there were 40,000 Mexican Americans living in 27 different communities here [in Orange County], plus another 10,000 or so migrant workers following the harvests."

"Labor agents, taking advantage of the social disruptions caused by the Mexican Revolution and aided by federal agencies, extensively recruited Mexican labor and transported them throughout the Southwest," writes University of California, Irvine historian Gilbert Gonzales. "Between 1910 and 1930 three quarters of a million Mexicans flooded the labor market and provided a seemingly inexhaustible labor supply."

"Citrus camps," with housing for these workers and

their families, were sometimes established by fruit growers' associations. A handful of colonias, where Latinos could buy homes without concern about race restrictions, were established by developers in rural areas. Mexican neighborhoods or barrios in cities often evolved organically near factories, packing houses or other places of employment. Most of these communities appeared between 1910 and 1930, and many remain today, woven into the larger fabric of suburban Orange County. The residents worked hard, formed professional and social organizations, kept old traditions alive, and learned new ones too. Churches and schools helped with social services.

Among the colonias developed in Orange County during the mid-1920s were Juarez, just south of Mile Square Park in Fountain Valley; Independencia, on Katella Avenue between Anaheim and Stanton; La Paz in Garden Grove; La Jolla in Placentia; and Manzanillo on Santa Ana's west side.

Local citrus pickers' camps included Little Tijuana, between Fullerton and La Habra; Campo Colorado and Campo Corona, near the La Habra Citrus Association plant; and Campo Pomona, which housed employees of the Placentia Orange Growers Association.

Still more neighborhoods grew up near the packing houses on Cypress Street in Orange, and near the sugar factories in South Santa Ana (Delhi) and Anaheim (La Fabrica). And some barrios, like Santa Ana's Logan, predated the revolution, but grew larger during those turbulent years.

The tremendous growth of local Mexican-American communities around the time of the Mexican Revolution did much to shape Orange County's economy, culture, landscape, cuisine, language and identity. It also set the stage for future generations who fought for an end to racial discrimination and for equal opportunity in education, housing and employment. But the struggles, progress and contributions of Mexican-Americans in the decades since are complex stories for another time.

> CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

#### CYBER-SECURITY CORNER Holiday Season Online Shopping CyberSecurity Tips

With the holiday season quickly approaching, online shopping deals provide benefits to shoppers by allowing them to make purchases without the hassles of traffic and crowds. Unfortunately, the use of the internet comes with risks. The holidays are the most attractive time for cybercriminals to take advantage of eager shoppers and unsuspecting victims by creating fraudulent sites that appear to be legitimate, sending out phishing email messages soliciting personal and financial information, and misrepresenting themselves as charity organizations for holiday donations. It is important that we take preventative steps when shopping online so that we can protect ourselves. The best gift that you can give yourself and your family is the gift of online security.

Tips to protect your personal information when shopping online:

- Enable two-factor authentication on all your financial, email and online shopping accounts.
- Shop reliable websites and avoid unfamiliar sites that may have unusually low prices.
- Turn off Bluetooth since it can be easily compromised on unpatched devices.
- Check your credit card and bank statements regularly, and report discrepancies.
- Review privacy policies for the website/merchant you are visiting
- Do not auto-save your passwords or credit card numbers.
- Be alert for holiday charity donation scams and only go with verified, legitimate charities.
- Keep your operating system and all software applications up to date.
- Avoid downloading apps from untrusted sources.
- Use HTTPS instead of HTTP since the "s" In "HTTPS" indicates that a webpage is encrypted.
- Avoid using a public computer or public Wi-Fi for online shopping.
- If possible, use credit cards instead of debit cards for shopping transactions.
- Never click on suspicious links, pop-up advertisements or open any unsolicited attachments.
- Be wary of emails requesting personal information.

#### SAFETY SPOTLIGHT New Property Ordinance Scheduled to Go into Effect in the Civic Center Area

If you are in the Civic Center area in Santa Ana, you may see the Santa Ana Police Department (SAPD) increasing enforcement of the amount of property an encamped individual can have, in addition to becoming stricter with service providers who assist the homeless population there. Many people encamped in the Civic Center have been used to keeping all of their belongings with them, especially in the Plaza of the Flags. With increasing numbers of homeless individuals in the Plaza of the Flags, there has been an increase in property and debris, presenting health and safety concerns.

After weeks of discussion, the City of Santa Ana revised an existing ordinance on October 17, 2017, related to storage of property, limitation of animals, vehicle access and volunteer services in the Civic Center Area. Two main revisions are: 1) the prohibition of hazardous items, such as propane and acetylene tanks, gasoline, hazardous chemicals, and related items susceptible to combustion or fire due to severe amount of flammable materials, in addition to any items used as temporary toilets for human waste, and; 2) the requirement for service providers to have the proper experience and/or credentials to provide such services and submit a plan to address the set-up and clean-up plan to the City.

The passing of this ordinance is projected to assist SAPD with enforcement in the Plaza of the Flags and Courtyard and make the areas safer by restricting items that are hazardous, in addition to requiring outreach programs to not only have health permits, but also clean up after they have provided services.

For detailed information on the ordinance, and the rest of the items that impact the Civic Center, click here.

#### Workplace Safety - The 12 Days of Safety



Recognizing our long-serving employees and their years of dedication to the County of Orange

To view the December list in its entirety, which also includes recipients of 5, 10, and 15-year Service Awards, please click **HERE** 

## <u>35 YEARS</u>

COUNTY COUNSEL Norma A Ruiz

#### <u>30 YEARS</u>

AIRPORT OPERATION Christopher D Davidson

AUDITOR-CONTROLLER Diana B Luna

COUNTY EXECUTIVE OFFICE Gloria L Chen

HEALTH CARE AGENCY Kimberly Bloom Sandra S Rosen

PROBATION Gregory J Mock

### <u>25 YEARS</u>

CHILD SUPPORT SERVICES Cheryl D Davidson Sulema Davila

HEALTH CARE AGENCY Carmen Z Reynolds

OC PUBLIC WORKS Larry G Benoit

SOCIAL SERVICES AGENCY Pamela J Young

## <u>20 YEARS</u>

AUDITOR-CONTROLLER Chun C Wu

#### **CHILD SUPPORT SERVICES**

Carlota M Serna Jasenia M Chavarria Ruth N Garcia

#### CLERK-RECORDER Roberta J Estrada

Noberta J Estrada

#### COUNTY EXECUTIVE OFFICE

Lala O Ragen Raylina A Avila

#### **DISTRICT ATTORNEY**

Jovita Calderon Warren R Weber

#### **HEALTH CARE AGENCY**

Dorcas M Senga Marlene Torres Michael J Mullard Mirazol J Bong Nora Barajas Terri L Brunette

OC COMMUNITY RESOURCES Terry B Dimon

OC PUBLIC WORKS Ronnie C Vienna PROBATION

Anthony Wade Elizabeth R Vazquez Frederick T Fontes Gildardo Garcia Jon P Vismantas Julie K Cisneros Kathryn E Cardullo Lisa L Chairez Michael J Redwood Michele U Poholsky Randall A Gosselin Tamara L Glasser Yvette L Wade

#### SHERIFF-CORONER

Jason T Timmins Larry L Delosreyes David B Sprague Edmundo A Tugade James L Gotter Phu T Nguyen Walter G Bruyn

#### SOCIAL SERVICES AGENCY

Amy S Hipolito Candace K Trevino Lacretia C James-Gatewood

If you would like to have your name not printed in the Service Awards section, email <u>CEOcom@ocgov.com</u>. If you believe there has been an error or omission in reporting your years of service, please email <u>Navminder.Kaur@ocgov.com</u>.

## THANK YOU FOR TAKING THE 2017 COUNTY CONNECTION READERSHIP SURVEY!

BASED ON FEEDBACK FROM MORE THAN 2,600 READERS, WE WILL BE MAKING SOME ADJUSTMENTS TO COUNTY CONNECTION SUCH AS THE FOLLOWING:

- Modifying the display of Service Awards, including more prominent links to 5-year and 10-year awards
- Improving readability of text by reducing the amount of light text on dark backgrounds and also exploring an improved zoom for the digital magazine version
- Improving speed of download by providing a lower-resolution of the PDF version
- Restricting the length of each edition by limiting each story to no longer than one fullpage spread

Thanks for your help in making county connection as engaging, informative and useful as possible!

# **ISSION STATEME**

## MAKING ORANGE COUNTY A safe, healthy, and fulfilling place to TODAY AND FOR GENERATIONS TO by providing outstanding, cost-effective



## ANK YOU FOR READING CONNECT WITH US ON SOCIAL MEDIA



On Twitter at www.Twitter.com/OCGovCA

On Facebook at <u>www.Facebook.com/OCGov</u>

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