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COUNTY COUNTY COUNTY

A digital magazine for and about County of Orange employees

FEBRUARY 2018

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Children's X S C C



Rosa Park

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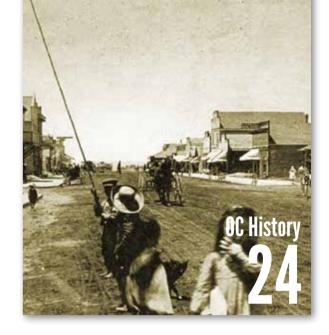
The two departments proactively take measures to mitigate any mudslide and debris flow damage from the more than 9,000 acres burned.











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 Recognizing our long serving employees and their accomplishments



FRANKLY SPEAKING

FRANK KIM

a message from CEO Frank Kim

We are one month into 2018, and – as happens most years – the year is shaping up to be a busy one already.

Last month, the County Board of Supervisors selected a new **Chair and Vice Chair** to serve in 2018. Your current Board Chairman is First District Supervisor Andrew Do, and the Vice Chairman is Fourth District Supervisor Shawn Nelson.

January also brought our first rains of the season, which caused extra concern due to the potential for mudslides and debris in areas affected by the recent Canyon Fire 2. As a result of heavy rains in the forecast for early January, departments such as OC Public Works and OC Parks stepped up and **took actions** to try and mitigate any potential damage.

Beginning January 22, the County temporarily closed a portion of the Santa Ana River Trail for an environmental remediation project. The Orange County Flood Control District determined this project was necessary to maintain its flood control, water conservation and water quality mission. Individuals encamped in the area are being asked to relocate, and the County is offering a variety of resources to those interested in accepting services.

The County remains committed to addressing homelessness, and there are many ways County employees and members of the public can get involved. In this month's **Employee Profile**, you can learn about Senior IT Applications Developer Anandi Venkatachalam's personal efforts to help people experiencing homelessness. You can also find links to additional information on County-run programs and how to volunteer or donate to community organizations across Orange County.

I'm proud of the dedication and compassion in employees like Anandi and others across County departments. I look forward to continuing the County's excellent service as 2018 continues.

Fred

"This was a photo of the recent rocket launch back on December 22nd. It was a pretty cool sight after work on a Friday."



nandi Venkatachalam describes her work days as beautiful, interesting and challenging.

As a member of OC Information Technology's Enterprise Team, she spends each day on various tasks such as analysis, design and implementation of solutions that add value to the end users. She recently worked on an app for HR-Data Analytics that enables County employees to generate reports more efficiently.

Many years ago, prior to being hired into OCIT, Anandi worked as a contractor, re-engineering a system for the Assessor's Office in the Civic Center Plaza. She noticed the homeless population in the area, then she read a CNN article about schools not having food during the summer. She knew she had to act. After discussing it with her husband and a few like-minded friends, they decided to hand out 50 sandwiches one Saturday a month.

They realized there was a greater need. So 50 lunch bags a month became 150 lunch bags every Saturday. Eventually they formed their nonprofit, U-Turn Lives. The lunch bags contain two sandwiches, one breakfast bar, one package of cookies, one box of juice and one piece of fruit. The items are intended to last during the week when people may not have other food sources available.

In the beginning, while they frequently saw small children take the bags, they noticed one boy took five. "My husband, Prabu, was curious," Anandi says, so he asked the boy why he took so many. The boy, named Angel, explained he lived in one room with his mom, dad and two siblings. The parents worked but it was not enough to pay rent and buy food. This led to their new endeavor: Project Angel.

So far, the project has helped two men transition out of homelessness.

In one case, a man who got to know the U-Turn Lives volunteers through the lunch bags asked for work. Anandi's family and others started giving him yard work and other odd jobs. As their relationship grew stronger, U-Turn lives helped him get his driver's license back by paying off all his tickets to clear his DMV record. They were able to get him a used van and help him find a place to live.



They met the other man at the Courtyard Transitional Center, where U-Turn Lives regularly donates and serves meals. He was also able to work, taking a job in a local restaurant. Project Angel found a used car to increase his mobility, allowing him to take on a second restaurant job. Now he also has a place to live.

As U-Turn Lives grows, "We want to pass on this value to our next generation," Anandi says. Lots of children volunteer by packing lunch bags, or maintaining the nonprofit's web and social media presence.

"This is not just about giving food," Anandi says.
"Food is a way to open the door to connect with people who want to regain their lives."

There are many ways County employees and members of the public can help people experiencing homelessness in Orange County. Volunteers and donations are often needed at the County's shelter programs: the Courtyard Transitional Center in Santa Ana, Bridges at Kraemer Place in Anaheim, and the seasonal armory shelters in Santa Ana and Fullerton. For information on those programs and how to volunteer or donate, visit <u>www.occommunityservices.</u> org/hcd/homeless/shelter programs. details on ways to help and organizations to contact are available in flyers at the following links, broken down based on the Service Planning Area Regions across Orange County: North: www.tinyurl.com/ y966obhu, Central: www.tinyurl.com/ybjzn37m and South: www.tinyurl.com/y99j4qco.

SUPERVISOR ANDREW DO ELECTED **2018 BOARD CHAIRMAN**

On January 9, 2018, Supervisor Andrew Do, First District, was chosen unanimously by his colleagues to serve as Chairman of the Orange County Board of Supervisors for 2018. Supervisor Shawn Nelson, Fourth District, was chosen to serve as the Board's Vice Chair.

Supervisor Do was elected to serve as Chairman after serving in 2017 as the Vice Chair. He represents the First District, which includes Garden Grove, Midway City, Santa Ana, Westminster and a portion of Fountain Valley. Prior to serving on the Board, Chairman Do was a business owner, Orange County Public Defender, Orange County Deputy District Attorney and Councilmember for the City of Garden Grove. Chairman Do started working for the County of Orange over 30 years ago, serving in various County departments over the years.

"As a former political refugee, I am honored and humbled to be able to serve in this capacity and give back to the community that has given me so much," said Chairman Do. "Our County provides opportunities for immigrants, like myself, to thrive. I look forward to serving as Chairman to continue to improve the quality of life here in Orange County for all residents."

Supervisor Nelson is serving his second term on the Board. He represents the residents of the Fourth District, which includes Brea, Fullerton, La Habra, Placentia, portions of Anaheim, portions of Buena Park and unincorporated areas. Prior to serving on the Board of Supervisors, Vice



Newly appointed Board of Supervisors Chairman Andrew Do, First District Supervisor, waves to the audience during his first meeting.

Chair Nelson was elected to the Fullerton City Council in November 2002, and was re-elected in November 2004 and 2008. He served as Mayor in 2004-05 and 2006-07 and as Mayor Pro Tem in 2003-04. Vice Chair Nelson previously served as the Chairman of the Orange County Board of Supervisors in 2013 and 2014 as well as Chairman of the Orange County Transportation Authority in 2014.

"I'm proud to once again serve in an official leadership capacity on the Board," Vice Chair Nelson said. "My colleagues and I on the Board will be working hard in the upcoming year to address issues that matter most to Orange County residents."

INCORPORATE HIKING INTO YOUR FITNESS PLAN



Start off 2018 right by taking advantage of the great hikes that our beautiful county has to offer. In the month of February, OC Parks has 15 scheduled hikes. These hikes range from short garden walks with your children younger than 3 to serious fitness hikes that will really get your blood pumping!

OC Parks offers guided hikes between 8 a.m. and 5 p.m. most Wednesdays, Thursdays, Saturdays and Sundays in Laguna Coast Wilderness Park, Carbon Canyon Regional Park, O'Neill Regional Park, Ronald W. Caspers Wilderness Park, and Aliso and Wood Canyons Wilderness Park.

You can ease into hiking with the First Saturday of the Month Hike to the Redwoods in Carbon Canyon at 8:30 a.m. February 3. All ages are welcome for this easy 1.1-mile hike to the Orange County's largest redwood grove. Then on February 14, you can practice your downward facing dog with a yoga hike at 9:30 a.m. in Aliso and Wood Canyons Wilderness Park. Your body and mind will thank you for the 2.4-mile long adventure.

Saturday mornings at 8 a.m. you can Walk with a Naturalist at O'Neill Regional Park. These walks let you explore the nature and beauty of Trabuco Canyon while sticking mostly to paved roads. You can follow up your walk with a visit to the park's nature center.

All OC Parks hikes are free, but some require an online reservation. And for County employees, parking is free with your employee badge. OC Parks' friendly staff and volunteers are ready to share with you and your family some of the most beautiful hiking in Orange County. For more information about guided hikes in Orange County visit ocparks.com/events.

Whether you're looking for something fun to do with your family and friends or you just want to get away in nature for a couple hours, OC Parks has you covered.

All OC Parks hikes are free, but some require an online reservation. And for County employees, parking is free with your employee badge.

OC PUBLIC WORKS AND OC PARKS TEAM UP **FOR RAIN PREP IN CANYON FIRE 2 BURN AREA**

The potential for mudslides and debris flow is more likely to occur during and after a rain event in fire-damaged areas. As a result of the more than 9,000-acre Canyon Fire 2 in October, large areas of Orange County remain vulnerable. With heavy rains forecasted in early January, OC Public Works and OC Parks partnered to proactively address these susceptible areas in an effort to mitigate any potential and further damage.

OC Public Works completed the following:

- Removed about 75 fire-damaged trees from the Villa Park Dam area and an additional 175 fire damaged trees from Santiago Creek
- Cleared fire-damaged and dead brush and other vegetation from downstream Villa Park Dam and Santiago Creek
 - Inspected about 300 trees for fire damage 0
- Removed dry brush and debris, placed sandbags and straw wattle around Handy Creek Inlet

The County Emergency Operations Center (EOC) coordinated efforts between OC Parks staff. Public Works staff, Caltrans, the Transportation Corridor Agencies, City of Anaheim and the Irvine Company. The EOC staff facilitated communication between regulatory agencies and expedited the application process for emergency permits allowing for OC Public Works Operations & Maintenance crews to support OC Parks by constructing emergency measures to mitigate anticipated debris flow in Gypsum Canyon Creek.

Measures being constructed now include:

- Rock stabilization of steam banks
- Installing rock check dams

Under the provisions of the emergency permit, Caltrans also has a contractor removing built-up sediment in areas susceptible to debris flow.

OC Public Works Operations & Maintenance crews will install K-rail upon completion of the sediment removal.

In anticipation of the January storm, Santiago Oaks and Peters Canyon regional parks, as well as exterior trails at Irvine Regional Park, were closed as a precaution. Weather forecasts showed heavy rain that potentially posed the risk of mud and debris flows in the burn areas.

OC Parks has two geotechnical consultants providing plans for installation of industry-standard management practices for post-fire recovery in the highest priority areas.

In burned park areas - 7,000 acres in Santiago Oaks Regional Park, Irvine Regional Park, Peters Canyon Regional Park and Irvine Ranch Open Space – they took the following measures:

To date OC parks contractor has installed:

- 11,200 bags of gravel bag berms and check dams
- 11,400 linear feet straw wattles 0
- 63 acres of hydro-mulch

OC Parks crews have also installed the following measures:

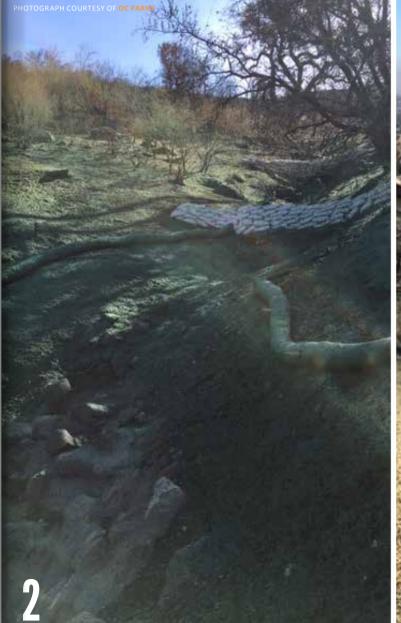
- 1,800 linear feet silt fencing
- 2,000 gravel bags

The parks weathered the storm without damage, and most areas were reopened once the trails dried out a few days later. Sensitive areas that were previously closed due to fire damage remain closed.

CAPTIONS:

- 1) OC Parks closed Santiago Oaks and Peters Canyon regional parks, as well as exterior trails at Irvine Regional Park, as a precaution ahead of heavy rains forecasted for early January.
- 2) To reduce the risk of mudslides and debris flow, OC Parks installed gravel bag berms and straw wattles around Santiago Oaks Regional Park, among others.
- 3) For post-fire recovery in Santiago Oaks Regional and Irvine Regional parks, OC Parks installed gravel bag berms.









A section for news regarding wellness, benefits and other employee services

Retirement Readiness Begins With OCERS Pre-Retirement Sessions

The Orange County Employees Retirement System (OCERS) has the central task of assisting members as they move from County employment into retirement. An important part of active members being prepared to transition into retirement is attending OCERS' daytime Pre-Retirement Sessions. Because of the growing number of members moving into retirement as well as the limited seating available, OCERS is now requiring those attending the Pre-Retirement Sessions to register online in advance.

Registration is easy and can be completed on the Pre-Retirement Sessions page on OCERS' website. On that page you can access a link to register for upcoming Pre-Retirement Sessions dates, and get details about all the specific topics. Remember, these daytime Pre-Retirement Sessions are free to OCERS members and provide an excellent chance to get information about retirement and medical benefits, Social Security and Medicare, as well as the Retired Employees Association of Orange County (REAOC).

A valid email address is required to register online (it will be used for business purposes only, including electronic notifications and reminders).

Pre-Retirement Sessions Registration Guide

- Click here to get to the Pre-Retirement Sessions page on OCERS' website
- On that page use the "Click Here" to see upcoming dates and to register for an upcoming seminar.
- Once you have hit the "Click Here" link, you will be redirected to Eventbrite to select a date and sign up to attend a Pre-Retirement Sessions date. After you select a date, you hit the green-colored "Register" button to confirm your registration via a quick "Checkout" process that allows you to sign-up (you also have the option to bring a guest).
- You will then receive an email from Eventbrite confirming your registration to attend the selected Pre-Retirement Sessions date.

RETIREMENT

PROCUREMENT POINTERS

VENDOR INFORMATION DAY

The County of Orange is committed to ensure a fair, ethical and competitive procurement process and partner with Orange County businesses to serve the needs of the community.

Toward that end, the County Procurement Office (CPO) hosts a monthly Vendor Information Day to provide prospective vendors an opportunity to learn how to do business with the County and to provide a forum to answer questions regarding the County's procurement process. Vendor Information Day takes place from 9-11 a.m. the first Thursday of each month (except holidays) at:

County Procurement Office

1300 S. Grand Ave. Bldg. A, 2nd Floor, Training Center,

Santa Ana, CA 92705

To participate, all prospective vendors should RSVP online at http://olb.ocgov.com/business/vid. In this fashion, CPO can help identify the appropriate departmental Deputy Purchasing Agents (DPAs) to invite to the Vendor Information Day and match them with prospective vendors' services.

CPO has identified Outreach Efforts as a key 2018 goal. The continuation of Vendor information Day meetings and trade show opportunities to promote doing business with the County remains a main priority.

CPO engages DPAs to participate and experience the benefit of meeting with vendors in our community, exchange information and proactively identify new mutual business opportunities for the County and vendors.

In addition, CPO collaborates with external partners such as the US Small Business Administration (SBA) and the Service Corps of Retired Executives (SCORE), who also actively promote attending Vendor Information Day to learn about doing business with the County.

Check out CPO's goals for 2018.

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AUDITOR CONTROLLER

Auditor Controller Information Technology Performs VTI Upgrade

The Auditor Controller Information Technology Unit successfully upgraded the countywide VTI to version 5.0 on December 11, 2017.

This upgrade was a seamless transition for the County VTI end users, with tremendous staff dedication in upgrading the application infrastructure, hardware and system configurations to provide a better foundation for future enhancements.

To improve the County's business processing, the next VTI system upgrades will include many desirable features, such as:

- Automation: VTI can automate the calculation of overtime and certain premium pays based on an employee's schedule and what the employee actually works.
- Timecard: User schedules are assigned to an employee and will show up on the employee's timecard along with detail pick lists for job numbers and department object codes.
- Leave Requests: The leave request form will allow users to request a partial day, whole day or multiple days off. Employee will submit the form for their supervisors to approve and once approved, the leave will post onto the timecard for the user. Departments will now have a central place for leave requests to be submitted, which will ensure proper coding on the VTI timecard for the employee as well as populate a calendar that the supervisor can view for their unit.
- Leave Detail Calendar: This will show all employees' time-off scheduled for that month in a calendar format within the unit. The Leave Request Details Calendar displays the dates and times for which users have requested, or have been approved for, leave.

The Sheriff's Department will be included in Phase II. Auditor Controller will be bringing on the Jails, Patrols, Communications, Crime Labs and all of the remaining Sheriff units. Due to the Sheriff Department's highly dynamic environment, Auditor Controller will be implementing the Dynamic Scheduling and Shift Bidding features to meet their needs.

These implementations will greatly improve timecard and leave processing for the County of Orange. Auditor Controller is fortunate to have a wonderful and dedicated upgrade team on this project.

HOUNTY EXECUTIVE DEFINE

Teamwork Makes the Dream Work

The **Human Resource Services (HRS)** Recruitment Services Division successfully showcased the County of Orange as an employer of choice through KVLA TV Network. KVLA broadcasts to Vietnamese-speaking viewers in Southern California.

Clerk-Recorder Hugh Nguyen and HRS Director Brenda Diederichs were guests on the pre-recorded show on January 24, 2018. This television recruiting outreach was a big success and made possible because of the partnership between the Clerk-Recorder Department and HRS Recruitment Services Division. The County Executive Office (CEO) Communications team also made a big contribution as they developed the recruitment-related questions that were asked.

The ability to reach communities through media is a huge accomplishment for both the Clerk-Recorder



Human Resource Services spoke with KVLA, a Vietnamese TV station based in Huntington Beach, about employment opportunities with the County. The show airs February 7.

and HRS Recruitment Services Division. The HRS team would like to thank Clerk-Recorder Hugh Nguyen and his team for providing the opportunity to join him in reaching out to the community.

The show will air on Channel 57.8, KVLA, at 3 p.m. February 7, 2018 (PST). This show will also be available on YouTube within three to four weeks of the showing.



HEALTH CARE AGENCY

Two Merge to Become One New Comprehensive Program



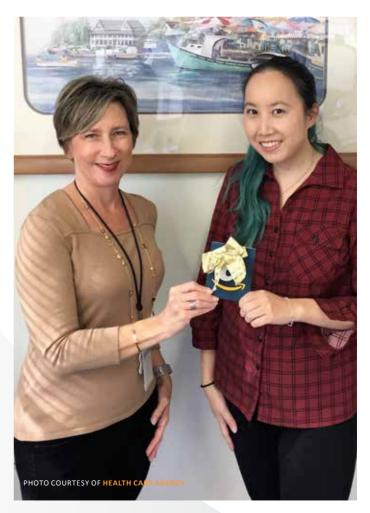
The saying "the best time for new beginnings is now" rings true this new year as Behavioral Health Services (BHS) Orange County Postpartum Wellness and Youth as Parents programs combine to form one all-inclusive newly named program called the Orange County Parent Wellness Program (OCPWP).

OCPWP serves expectant and new mothers and fathers who may be experiencing behavioral health symptoms as a result of pregnancy or the recent birth of their child. Additionally, they serve women and adolescents who are experiencing perinatal mood and anxiety disorders and those suffering from postpartum depression.

"As part of the Mental Health Services Act 3-year Plan for Fiscal Years 17/18 through 19/20, the two programs merged and were granted a temporary name in the plan," said Dawn M. Smith, Program Manager II, Children, Youth and Prevention Behavioral Health Services. "When it was learned that this temporary name was almost identical to the name of an existing provider in the community that offered similar services to the postpartum population, we decided to enlist the assistance of our creative Prevention and Intervention (P&I) Team Members to re-name the program."

From a list of 23 submissions, the top five program names were provided to the BHS executive team who selected Parent Wellness Program as the winning name submitted by Lisa Tran, Marriage & Family Therapist I, Children's Support and Parenting program. To learn more about BHS Prevention and Intervention programs, click here.

The OCPWP team pictured (left to right): Priscila Zuniga, Vianka Inigo, Elizabeth Mojica, Connie Nguyen, Sara DeSmet, Golmar Maleki, Heather Balcom, Veronica Velasquez-Rodarte, Elizabeth Sauceda-Gomez, Gloria Martinez, Claudia Cuevas, Sherin Boutros and Lucinda Shah.



Dawn M. Smith presents Lisa Tran, MFTI with a gift card for her winning program name submission.

JOHN WAYNE AIRPORT

JWA Participating in Public Forums

The City of Newport Beach, along with Supervisor Michelle Steel, Second District, are hosting public forums on the John Wayne Airport (JWA) Access & Noise Program in the city's Council Chambers at 100 Civic Center Drive.

The first forum, which took place January 26, provided a general overview of the Access & Noise Program, including a brief history on the 1985 Settlement Agreement and how the County adheres to the restrictions set forth in the County's regulatory documents.

The second forum, scheduled for February 9, will provide a more detailed look at the Settlement Agreement, Phase 2 Commercial Airline Access Plan and Regulation,



John Wayne Airport and the City of Newport Beach have two upcoming forums about JWA's Access & Noise Program.

and General Aviation Noise Ordinance. And on March 9, the final forum will provide a general overview of the capacity allocation process which occurs each year at JWA. This important process is followed to ensure that the County remains within the constraints of the Settlement Agreement restrictions.

JWA Releases Passenger Survey Results



John Wayne Airport (JWA) announced the results of the passenger survey it conducted in October and November 2017. The survey measured traveler preferences and satisfaction.

The 2017 Passenger Survey confirmed that JWA continues to earn very high approval ratings from travelers.

The responses were collected from passengers in the Thomas F. Riley Terminal and from Orange County residents by telephone:

- · 95 percent of passengers surveyed are satisfied or very satisfied with their experience at John Wayne Airport. 65 percent of passengers rate JWA as a 5 on a scale of 1 - 5.
 - Among Orange County residents surveyed, 91

percent of residents who flew out of JWA within the past 12 months are satisfied, rating the Airport 4 or 5. About half (48 percent) of Orange County residents rate JWA as a 5 out of 5.

- The proportion of pleasure/leisure travel has increased to 52 percent, while business travel has decreased to 22 percent, and an additional 21 percent responded they were traveling for personal reasons.
- 81 percent of passenger survey respondents said that they would recommend JWA to their family, friends and others.
- Key drivers of overall passenger satisfaction include overall customer service provided by everyone at the Airport, courteous and professional TSA security screening staff, and feeling safe and secure in the terminals.

"The 2017 passenger satisfaction survey confirms that passengers appreciate the superior guest experience, and safe and secure environment found at John Wayne Airport," said Barry A. Rondinella, Airport Director. "We will continue to find ways to enhance the guest experience and provide a safe, secure and convenient airport for residents and visitors alike."

To view the survey in its entirety, click here.

OC ANIMAL CARE

OC Animal Care Thanks Community Members for Holiday Donations

OC Animal Care takes time each January to recognize the service of more than 360 volunteers with an Awards Luncheon Ceremony. Volunteers completed more than 18,300 hours, helped attend and present 57 events, conducted 58 educational programs and tours, fostered more than 820 animals for a cumulative 8,361 days and released thousands of neutered feral cats back to their communities.

The OC Animal Care volunteers truly enjoy this event, receiving service awards for 100+, 250+ and 500+ hours, years of service (3,5,7 and 10), Rookie of the Year, No. 1 Overall Hours (for each assignment), Foster of the Year, Volunteer of the Year, Outstanding Fosters who have kept animals in their homes more than 100 days in a year, the Golden Foster Award for the volunteer who fosters the most animals in one season, five exceptional volunteer awards and the OC Excellence in Volunteerism Award.

OC Animal Care is so grateful for its volunteers and is so excited to have them be a part of the new facility in Tustin!





BOTTOM: OC Animal Care recognizes more than 360 volunteers who have completed more than 18,300 hours among them in helping animals throughout the County.

TOP: Lynda Weisman, right, from the Probation Department, is the Foster of the Year winner.

43rd Annual Dana Point Harbor Boat Parade of Lights



December brought a calendar full of holiday activities to Dana Point Harbor. OC Parks decked out the harbor in December for holiday visitors, with an astounding display of lights and decorations.

Merry Movie Night on December 2 featured a free screening of "Elf," and children were encouraged to bring

unwrapped toys for Operation Santa Claus to receive a free red cape for being a superhero in their community. The 43rd Annual Dana Point Harbor Boat Parade of Lights took place the following two weekends, December 8, 9, 15 and 16. On each night before the boat parade, visitors stopped at different stations set up throughout the Harbor for games, crafts, photos and selfies with Santa, superhero encounters, and live entertainment.

The young and the young at heart were encouraged to dress as their favorite superheroes during the Boat Parade. Everyday heroes, including first responders and military, were on site collecting toys for Operation Santa Claus on each night of the parade. It is estimated that more than 40,000 attended the boat parade and participated in the activities throughout the harbor. You can see more in this video: https://youtu.be/Q8GI--PeYU8.

32nd Annual Candlelight Walk at Heritage Hill Historical Park

OC Parks hosted its 32nd Annual Candlelight Walk at Heritage Hill Historical Park from December 8-10, 2017, with record-setting attendance.

Each year, the grounds and buildings of Heritage Hill are covered in holiday lights, and the pathways are lit with more than 1,000 luminarias. The event is a treasured tradition in Lake Forest, and for visitors it signals the beginning of their holiday season. Strolling carolers and musicians filled the air with music. Children visited Santa Claus, created crafts with Mrs. Claus, watched a puppet show and listened to storytellers spinning holiday tales in a historic schoolhouse. Visitors watched Flamenco dancers and listened to a Spanish guitarist, and sampled chestnuts freshly roasted over an open fire by OC Parks staff members.

More than 6,300 people attended Candlelight Walk 2017, the largest attendance ever. Lines to enter the park stretched out across the surrounding shopping center. Park staff spent three nights busily cutting new craft materials, printing more event programs, making restocking shopping trips, relighting luminaria, cleaning the park grounds, fixing lights, bringing in additional barricades to manage crowds



and cooking chestnuts. The reviews were overwhelmingly positive from the public and visitors left happy and in the holiday spirit.

Watch this enchanting video filmed during the event: https://youtu.be/zf0SIkX3poU.

OC PUBLIC WORKS

OC Public Works Conducts Post-Rain Clean-Up

It's important to remember that when it rains in Orange County, debris and other pollutants from the streets wash into the County's storm drains and flood channels. This debris ultimately ends up in our local waterways and on our local beaches. Following the early January rain event, large quantities of trash, hazardous materials and other waste were deposited onto the beach near the mouth of the Santa Ana River in Newport Beach. In an effort to keep our local waterways and beaches clean, OC Public Works mobilized crews and contractors to remove and dispose of the waste. The accompanying images provide a look at the stark contrast in beach quality before and after clean-up.





OC WASTE & RECYCLING

OC Waste & Recycling Speakers Bureau Informs Citizens and Dispels Myths



David Tieu, P.E.

OC Waste & Recycling's recently launched Speakers Bureau linked two of the department's experts with community groups. David Tieu P.E., Regional Landfill Manager of South Region Landfills, addressed the Anaheim Hills Rotary in December 2017. Aimee Halligan, Sr. Environmental Resources Specialist, met with the San Clemente Kiwanis Club.

In his presentation to the Rotarians, David provided information about how waste is processed and the state of solid waste disposal. According to David, "The Rotarians were pleased to find out more about how their solid waste is processed." They asked a lot of questions, including about landfill tours, where the trash goes once it is picked up and the right way to recycle. David had the answers as well as resources that could help them recycle right. "Many people don't know that recycling is different in different cities. I

reminded them to call their trash

hauler for more information," said David. He was also pleasantly surprised to see a familiar face at the meeting—his optometrist!

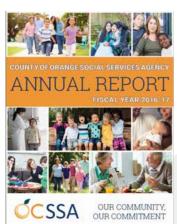
Aimee Halligan made her debut with the San Clemente Kiwanis Club in December 2017. The group of 20 service-minded citizens heard all about OC Waste & Recycling and asked many questions following the presentation. "I think one of the most valuable aspects of the Speakers Bureau is the opportunity to provide accurate information and to dispel myths about landfills," said Aimee. In response to questions, she was able to point out the Household Hazardous Waste Collection Center at the nearby Prima Deshecha Landfill.

Click here to find out more about OCWR's Speakers Bureau, or contact Ruth Wardwell, Strategic Communications Manager, at ruth.wardwell@ ocwr.ocgov.com.



Aimee Halligan

SOCIAL SERVICES AGENCY



The Strategic Communication, Legislation and Policy Team is pleased to announce the publication of the County of Orange Social Services Agency's Annual Report for Fiscal Year (FY) 2016-17. The Annual Report is an overview of SSA's programs, services and key accomplishments. The report indicates that SSA employees and partners provided various services and assistance to the following groups residing in Orange County:

2 in 5 children | 1 in 5 adults | 1 in 6 seniors

The report acknowledges the continuous support and collaboration of SSA's dedicated employees, the Orange County Board of Supervisors, the Orange County Executive Office, other County agencies/departments, and partners toward the successful implementation of efficient business practices that make a positive impact in the lives of our community.

The Annual Report is accessible on the SSA website at SSA Annual Report Fiscal Year **2016-17**. Please feel free to share this report with external partners.

SOCIAL SERVICES AGENCY

Restaurant Meals Program Launches February 1st

Beginning February 1, eligible CalFresh recipients are able to buy prepared meals from participating restaurants in the cities of Anaheim and Santa Ana with the official launch of the pilot phase of the Restaurant Meals Program (RMP).

Orange County becomes the ninth county in California to offer this program to CalFresh recipients who may not be able to prepare meals, have a place to store and cook meals, and/or have access to a grocery store. Elderly, disabled and homeless CalFresh recipients and their spouses can use their Golden State Advantage (EBT) card to buy meals from the restaurants.

On December 14, 2016, the Orange County Board of Supervisors authorized the Social Services Agency (SSA) to submit to the State



of California a proposed plan to implement the pilot phase. Once SSA received state approval in April 2017, the agency worked to develop the program, which included creating a Master Memorandum of Understanding, recruiting restaurants, reviewing restaurant applications and training staff. Additionally, SSA met with stakeholders, including presenting at the Homeless Provider Forum, to ensure that organizations that serve eligible RMP participants are aware of the program.

Orange County continues to recruit restaurants in Anaheim and Santa Ana to further enhance accessibility. To learn more about the Restaurant Meals Program, please visit this website.

TREASURER TAX COLLECTOR

TTC Receives \$826 Million in Second Installment Property Tax Payments

The Office of the Treasurer-Tax Collector (TTC) received \$826 million in second installment property tax payments, almost double the \$420 million received in December 2016. Over 250,000 taxpayers prepaid the second installment, up from 169,000 taxpayers in December 2016. The call center received approximately 1,000 calls a day the last week of December 2017 versus approximately 200 per day in December 2016.

The influx of property tax payments was due to the new federal law that will limit the State and Local Tax (SALT) deductions to \$10,000 in 2018 and is expected to significantly affect California taxpayers, who have state income, sales and property taxes. The average property tax bill in the County of Orange in Fiscal Year 2017-2018 was \$7,100.

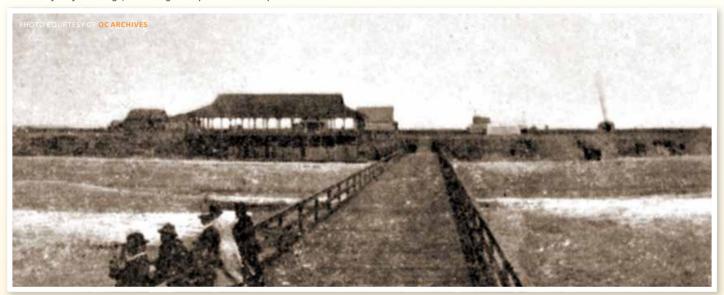
Between December 29 at 5 p.m. and December 31 at midnight, the TTC collected \$85 million worth of online property tax payments from over 17,000 taxpayers, compared to \$9.6 million collected in 2016. In addition, due to the communications on the County and TTC websites and social media including Facebook and Twitter that started in mid-December about what property taxes were able to be prepaid, large number of taxpayers were able to pay prior to the December 31 deadline tax deduction deadline. Finally, less than 150 taxpayers attempted to prepay the Fiscal Year 2018-2019 property taxes that had not yet been billed and their checks were returned to them. Orange County Treasurer-Tax Collector leadership and staff demonstrated forward-thinking, service and dedication in handling this important work!

OC HISTORY

HOW HUNTINGTON BEACH BEGAN

V Early 1904: This view from the town's newly built first pier shows only a handful of buildings, including the open-air dance pavilion.

BY CHRIS JEPSEN





Shopkeeper A. A. Cole, his wife and Grace Reed at 105 Main St., circa 1910. Cole was also the first Deputy Sheriff assigned to Huntington Beach. The local newspaper called him "quiet and unassuming, but fearless."



Main Street, looking toward the ocean, circa 1906

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives. or such a beautiful stretch of coastline, it took Huntington Beach quite a while to flourish.

When Spanish colonialism and the Missions arrived in Southern California, the native people generally were absorbed into the new culture, died of European diseases, or fled into the backcountry. After the native Tongva people disappeared from the Huntington Beach mesa, the area was ignored for as much as a century.

Although it became part of the Rancho Las Bolsas and Rancho Bolsa Chica, both had absentee owners who deemed the coast worthless. Cattle could easily sink into the marshes and grazing was poor anyway. "Diamond Bob" Northam, manager of the Stearns Rancho Company, bought the land for his semi-retirement, raised some barley and livestock, and in 1896 built a house across from today's city hall. But he did little more to develop his property. On the rare occasion anyone mentioned the area, it was called "Shell Beach," "the beach below Santa Ana," or just "near Colonel Northam's place."

However, things were stirring nearby. To the north, the villages of Wintersburg and Smeltzer produced and shipped celery on a massive scale. Upcoast, rich Angelenos built the Bolsa Chica Gun Club (amid many less opulent hunting clubs). A few pioneers like William Newland farmed land to the east. And to the southeast, squatters took advantage of hazy property boundaries, spurring legal action to kick them out.

The story of Huntington Beach proper begins in 1901, when a group of local investors led by Phillip A. Stanton formed the West Coast Land & Water Co. and bought 40 acres of mesatop land to develop "Pacific City." The name echoed the popular beach resort, Atlantic City. (Stanton was also instrumental in the founding of Seal Beach, and, naturally, Stanton.)

Stanton and his associates had trouble finding people who'd pay for a lot in this obscure corner of the county. A year and a half into the project they sold everything to another investor group, the Huntington Beach Company, headed by railroad and real estate mogul Henry E. Huntington. The town's name was soon rechristened Huntington Beach and the plan was not just to sell lots but also to create a destination for a new branch of Huntington's Pacific Electric Railway trollies. By the time those "Red Cars" arrived in 1904, a wooden pier and dance pavilion had been built, the handsome Huntington Inn was taking guests, and a pleasant family-friendly seaside escape was taking root. With no highways into or out of town, the Pacific Electric opened Huntington Beach not just to tourists but Los Angeles residents who wanted to buy their own beach getaway cottage.

Among those interested in the growing town was the Southern California Methodist Association, which in 1905 established a large campground for retreats and revivals near 12th and Pecan streets. This four-block campground and its 3,000-seat auditorium served not only the Methodists, but also numerous Grand Army of the Republic (Civil War veterans) conventions.

A post office opened in 1905 and the Huntington Beach School District was formed in 1906. And, as in many communities, the local Women's Club was a powerful force in civilizing Huntington Beach by championing such amenities as paved streets, sewers, street lights and a library. But it wasn't until 1909 that the people of Huntington Beach voted to become a city, by a vote of 94 to 25.

The new city had a handful of churches, a brace of banks, a school, a lumber yard, and an array of businesses centered primarily within view of Main Street. There was a town band, a saltwater plunge (pool), and Tom Talbert's roller-skating rink, but alcohol and gambling were not allowed in town. Peas, sugar beets and other row crops grew well on the mesa. And an industrial area along the railroad tracks on the city's northern outskirts grew to include two tile (and pipe) factories, a broom factory, a linoleum and oilcloth factory, a sugar factory, and a business making fuel logs out of peat "bricks" cut from local marshes.

In 1914, a new concrete pier replaced the storm-damaged 1903 original. The dedication featured many performances by local talent and a largely unheralded but significant event: one of the first demonstrations of surfing in the United States.

As the 1920s dawned, Huntington Beach had around 2,000 residents and was, according to historian Diann Marsh, "a stable and respectable community possessing all of the components needed to make it a good place in which to live."

Standard Oil first discovered oil in Huntington Beach in 1920. The sleepy, peaceful beach town transformed almost instantly into a roiling boomtown full of towering derricks, three times as many people (mainly transient roughnecks), hastily constructed buildings, saloons, pool halls, noisy and odiferous industrial equipment, and a whole lot of money. In 1923 alone, Huntington Beach produced almost 34 million barrels of oil. Huntington Beach would go on to become many things, but it would never be a quiet little beach town again.

CYBERSECURITY CORNER Privacy and Security of Data

Every organization collects information from and about their clients as part of standard business practices. In this way, the County of Orange is no different than any other organization. The County maintains a large amount of records, which may be highly sensitive, in both physical and electronic formats. As such, it is the duty of every County employee to reasonably protect the confidentiality, integrity and availability of the information the County gathers as part of day-to-day interactions with the public.

By now, you may have heard of or know someone who has been affected by the Equifax breach. Equifax is one of three nationwide credit-reporting agencies that track and rate the personal financial history of consumers. In September 2017, Equifax was the target of a cyberattack resulting in the breach of over 143 million people's private information. This cyberattack could have been prevented by Equifax applying a simple patch to one of its web servers.

Conversely, individual privacy is often times placed more at risk by inappropriate employee behavior than by cybercriminals. Insider threat either through negligence or deliberate action is considered one of the top three causes for privacy breaches. In other words, employees with privileged access to sensitive information often engage in snooping activity, which in many cases results in the breach of individual privacy data. Some high profile examples are as follows:

- (1) George Clooney: In October 2007, 27 workers at Palisades Medical Center in North Bergen, N.J., abused their privilege and viewed George Clooney's medical records while he was being treated after a motorcycle accident.
- **(2) Nadya Suleman:** Nadya Suleman gave birth to octuplets at Kaiser Permanente's Bellflower, Calif., hospital. In March 2009, 21 employees and two physicians unrelated to her care accessed her health records inappropriately, resulting in the hospital facing a \$250,000 fine from the California Department of Public Health.

These examples are high profile and we know about them because the client's privacy was violated and their information disclosed. Protecting private data is important to the County. We want to preserve and protect our residents' privacy and dignity by preventing their information from being accessed and disclosed by a third party or County employees without a business need.

As a reminder, County employees should only access County data for a legitimate business purpose and to do their job on a "need-to-know basis." Unauthorized access to a client's medical record or employee record is a violation of their privacy. State and federal laws on privacy are very stringent to protect the individual. There may be liability for damages with these violations as well as loss of trust to our consumer.

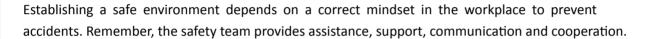
Individual curiosity may be considered innocent at first given one may be concerned with a co-worker not being at work or moving to another department, but this is not a legitimate business requirement to access their records and in doing so, one could actually harm a coworker's professional reputation or financial status. Our collective diligence to practice the behaviors we learn through Cybersecurity Awareness Training and various other compliance training modules specific to our individual departments goes a long way toward maintaining Orange County as a safe, healthy and fulfilling place to live, work and play.

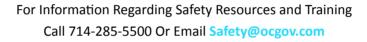
Workplace Safety - Safety Mindset

What is **SAFETY MINDSET?** Recent approaches to address safety in the workplace recognize that significant changes have occurred since the 1960s, '70s, '80s, and '90s. Safety Mindset is defined as "a deep understanding of one's own beliefs and mindfulness how these beliefs can result in safe or unsafe actions." In other words, the employees' SAFE BEHAVIOR greatly impacts their performance and professionalism to work safely.

How would you solve or offer improvement ideas regarding these four common errors that lead to injury?

- Rushing constant pressure to complete tasks as quickly as possible in order to begin the next task or finish the day early
- Frustration due to poor procedures, bad communication, wrong or insufficient materials, and personal problems
- Fatigue being overworked, poor production and performance
- Complacency boredom, false sense of security





SAFETY SPOTLIGHT

It's that time of year when people start pulling out their electric blankets, light the fireplace or turn on their home or portable heaters. When trying to keep warm, it's important to remember not to give fire safety the cold shoulder.

Every 15 seconds, a fire department responds to a fire somewhere in the United States. A residential fire occurs every 66 seconds. There is one civilian fire injury every 18 minutes. In just 2 minutes, a fire can become life-threatening. In 5 minutes, a residence can be engulfed in flames. How you prevent and prepare for a fire could make all the difference in saving yours and your family's lives. Here are some tips to help prevent a fire:

PORTABLE HEATER:

- Never operate a heater you suspect is damaged. Before use, inspect the heater, cord and plug for damage.
- Never leave the heater operating while unattended or while you are sleeping.
- Keep combustible material such as beds, sofas, curtains, papers and clothes at least 3 feet from the front, sides and rear of the heater.

ELECTRIC BLANKET:

- Never place items such as books, pillows or stuffed animals on top of the blanket. These items can trap the heat, leading to elevated temperatures and serve as a source of ignition
- When not in use, turn the blanket off.

FIREPLACE:

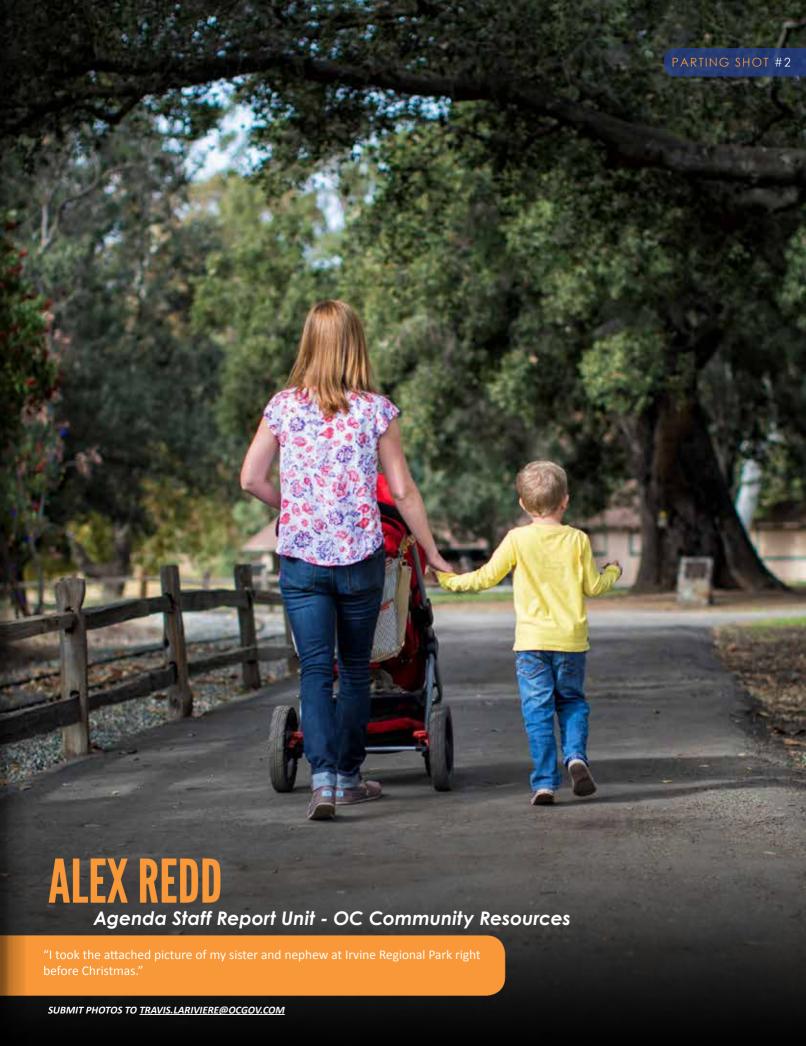
- Clean the firebox (the area where the logs burn) at least once a week during the months you use it, when ash builds up. Leave about an inch of ash because it acts as insulation, allowing the coals to heat faster and retain the heat easier. Keep the firebox completely clean during the months when the fireplace is not in use.
- Install both smoke and carbon monoxide detectors. Test them monthly and change the batteries at least once a year.
- Make sure the area around the fireplace is clear of anything that is potentially flammable (ie: furniture, drapes, newspapers, books, etc.)



FEBRUARY 2018

Check out these County events scheduled for February and for event details, visit the OC Events Calendar online!

				Adopt a Shelter Rabbit Month OC Animal Care Tet Celebration OC Public Libraries	2	Monarch Butterfly Day OC Parks Santa Ana Community Resource Fair Child Support Services
ц	5	6	7	Good Morning Corona Del Mar Health Care Agency CA Noise Managers Forum John Wayne Airport	9	10
11	Lincoln's Birthday Holiday Closure	13	14	15	Tet Festival OC Parks	Tet Festival OC Parks Spay Day USA OC Animal Care Film Screening at Bowers Museum OC Public Libraries
Tet Festival OC Parks Chinese American Genealogy Workshop OC Public Libraries	Presidents Day Holiday Closure	20	21	22	23	Carbon Canyon Fishing Derby OC Parks
25	26	27	28			



To view the February list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click **HERE**

35 YEARS

HEALTH CARE AGENCY

Joyce L Krall

30 YEARS

AUDITOR-CONTROLLER

Susan E Nunes

CHILD SUPPORT SERVICES

Helena Chang

DISTRICT ATTORNEY

Edwin M Burnett

REGISTRAR OF VOTERS

Michele M Villanueva

SHERIFF-CORONER

Thomas E Chevallier Kristine A Garcia Maria N Manriquez Robert W Naranjo Jean M Joyce-Slater Christina L Watson

SOCIAL SERVICES AGENCY

Lourdes S Chavez Beatriz De La Riva Maria P Larres Pamela Miller Rosa A Rico Nelda S Sanchez Jeannette Torres

25 YEARS

AUDITOR-CONTROLLER

John Le

CHILD SUPPORT SERVICES

Vilma G Scaff

CLERK-RECORDER

Rosa E Chavez

DISTRICT ATTORNEY

Brett D Williams Lisa Jordan-Jimenez Patricia L Shute

HEALTH CARE AGENCY

Lorraine C Marquez Vincent J Sholl

OC WASTE & RECYCLING

Tony J Mc Combs

PROBATION

Carlos R Meza Ericson G Raines Maribel Coronel Yuko S Tran

Douglas P Earl

SHERIFF-CORONER

Jeffrey E Smith
Bradley J Valentine
Charles E Johnson
Chet A Parker
Curtis R Dawson
Gerald A Marvray
Glen R Lockerby
James A Peak
Jared C Dahl
Jason M Middlekauff
Juliana Webb
Matthew D Prince
Pamela G Walker
Paula N Saunders
Ray A Boettcher

SOCIAL SERVICES AGENCY

Adriana Gardea Jyothi Atluri Marina Y Nunez Phuong M Duong

20 YEARS

ASSESSOR

Monica Rosas

AUDITOR-CONTROLLER

Lai W Harper Salvador Lopez

CHILD SUPPORT SERVICES

John T Holland Sunethra Gunawardene

CLERK-RECORDER

Zafar I Chaudhry

COUNTY EXECUTIVE OFFICE

Kim S Richard Mario A Almaraz Thuy Vu-Le

HEALTH CARE AGENCY

Charlotte G Jean Ha T Nguyen Huong T Ngo John S Crump Karyn Doan Lynn M Kleist

OC COMMUNITY RESOURCES

Andrew Munoz Chris J Hill Elena F Pascual Salvador Cervantes

OC PUBLIC WORKS

Carmen M Copil Oancea

OC WASTE & RECYCLING

Monte A Nieblas

PROBATION

Adrian A Padilla Blanca Lane Deborah J Soria Dieu V Nguyen Heather A Lawrence Joseph E Stokely Michael C Snow Michael J Lopez Sonia Aguilar-Rodriguez Victor L Ledesma

PUBLIC DEFENDER

Sandra Lozano

SHERIFF-CORONER

Caesar F Cisneros David J Deleon Raymond A Griego Susana D Briggs Brian H Martin Debra A Cagle Peter C Maracine Timothy D Brown

SOCIAL SERVICES AGENCY

Hai Q Tat
Kathy C Moch
Mariesel C De La Masa
Ricardo Galindo

If you would like to have your name not printed in the Service Awards section, email CEOcom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email Nayminder.Kaur@ocgov.com.

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.









Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS Pout miss these career opportunities

OPEN NOW

Engineering Technician III - ASAP

OC Deputy Agricultural Commissioner & Sealer of Weights and Measures (AM I) - 02/09/18

Senior .NET Developer (OCIT) - ASAP

Vegetation and Pest Control Specialist - ASAP

Victim Services Coordinator (Staff Specialist) - ASAP

Sr. IT Applications Developer (Salesforce Developer/Administrator) - 02/07/18

Talent Management System Program Manager (AM I) - ASAP

Real Estate Manager - 02/08/18

DA Senior Forensic Accountant - ASAP

Office Assistant (Extra Help) - 03/29/18

Law Enforcement Contracts Manager (Administrative Manager I) - ASAP

Surveyor III (Field) - ASAP

Supervising Construction Inspector - ASAP

Be sure to check the website often for any career opportunities that may be listed!

ISSION STATEME

MAKING ORANGE COUNTY A safe, healthy, and fulfilling place to

by providing outstanding, cost-effective



ANK YOU FOR READING

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