



COUNTY CONNECTION

A digital magazine for and about County of Orange employees

MARCH 2018



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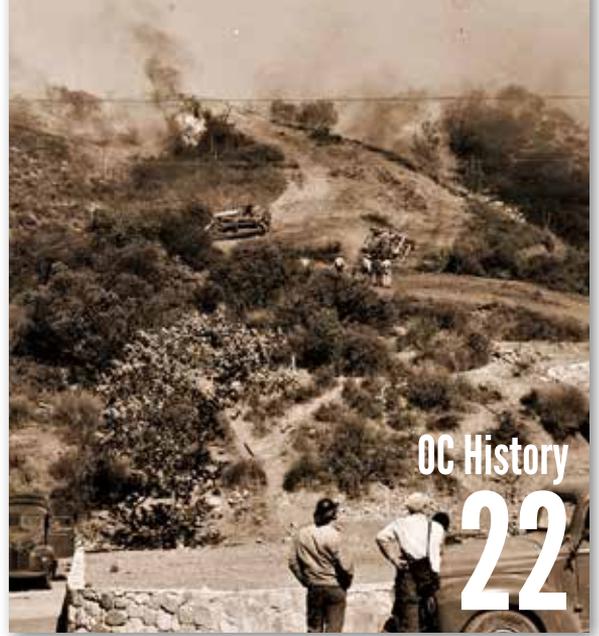
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FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

As we publish this March edition of County Connection, it marks the end of one of the most challenging and rewarding months in my experience working for the County, and I have never been more proud to be part of this hard-working, committed County family.

As I shared last month, the County began a project in January to conduct environmental remediation along the Santa Ana River Trail from Ball Road/Taft Avenue to Memory Lane, and individuals encamped in the area were asked to voluntarily relocate. After facing a lawsuit and coming to an agreement in court with lawyers representing seven homeless individuals, the County began implementing a plan to connect individuals from the riverbed with resources including a 30-day motel stay and food vouchers.

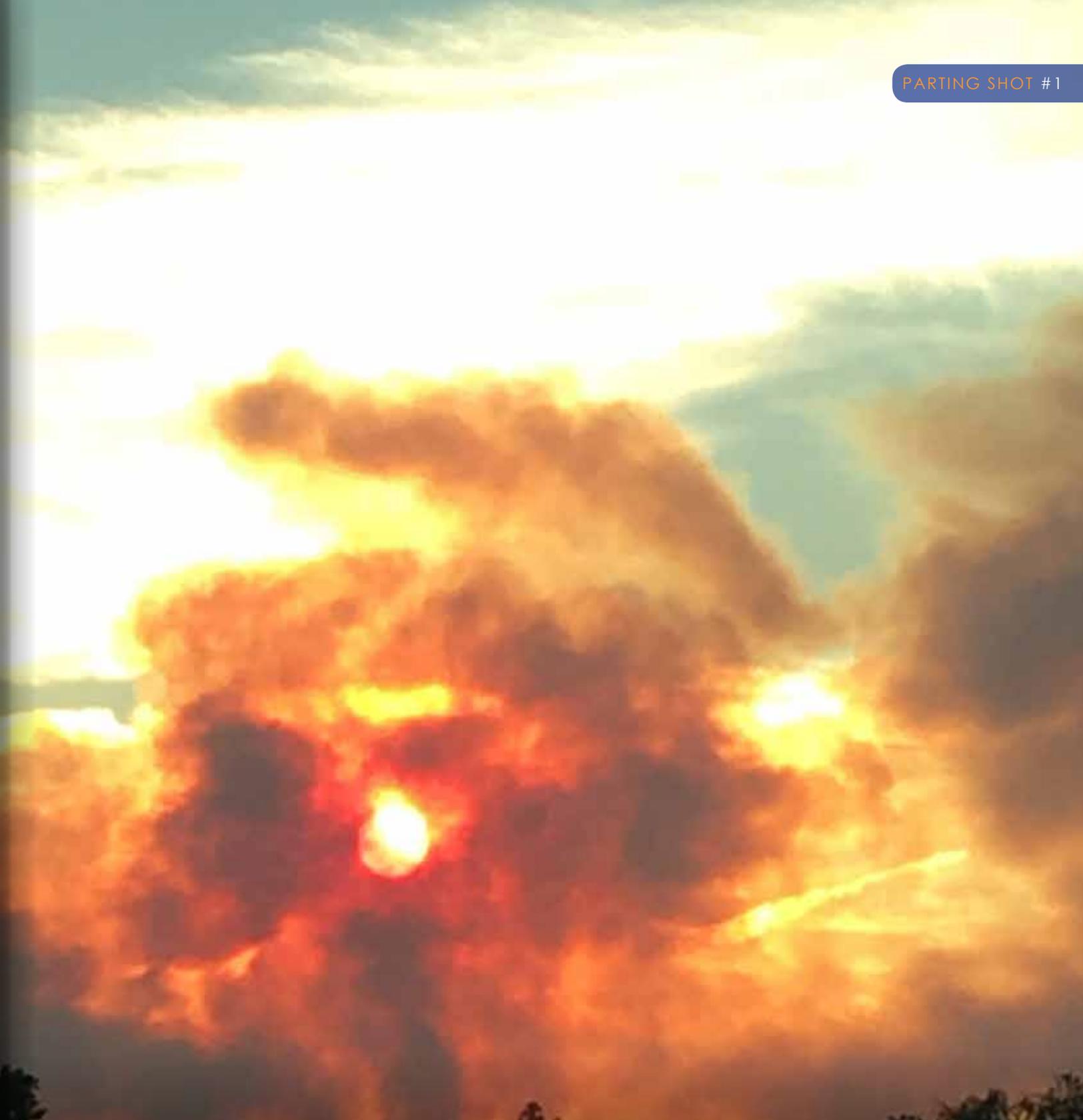
From February 14, the day that the agreement was reached, through February 25, the County connected 697 individuals with motel housing and connected another 35 with other shelter. That is a total of 732 people connected with motel housing or shelter in less than two weeks! During those two weeks, I saw County staff from numerous departments (such as Health Care Agency, Sheriff's Department, Probation, OC Public Works, OC Community Resources, Social Services Agency and County Counsel) working very long days performing physically and emotionally difficult work. It was remarkable to see the commitment of those involved and how everyone's contributions led to such significant results in a short amount of time. To everyone who played a role in that effort: I say "thank you," and "job well done."

The County employees who participated in efforts along the Santa Ana Riverbed are just a small sampling of the many dedicated professionals working for the County, and in this month's Employee Profile you will read about Markay Eason, an educational assistant at the Probation Department's Youth Guidance Center, who has worked for the County for 35 years. (Read the article [here](#).)

I thank each of you for the tremendous commitment and passion you pour into your work each day. It is an honor to serve alongside you as part of the County family.

A handwritten signature in white ink, appearing to read "Frank Kim". The signature is fluid and cursive, with a long horizontal stroke at the end.

P.S. Hope to see you at Fitness with Frank on March 10! (See details [here](#).)



CHRIS GETTLESON

Office Technician - OC Sheriff's Department

"I'm sitting in traffic south on the 57 when the second Canyon fire broke out and took this as I was coming to work stuck in traffic."

EMPLOYEE PROFILE

MARKAY EASON

JOB TITLE:

Educational Assistant

**YEARS WITH
THE COUNTY:**

35

DEPARTMENT:

OC Probation

BEST PART OF YOUR JOB:

When her students have an
“aha” moment

Follow Markay Eason around the **Orange County Youth Guidance Center** (YGC) in Santa Ana and she can tell you the history of just about every square inch.

As an educational assistant, she has spent the last 17 years showing students how to create and maintain landscaping across the campus. From propagating plant cuttings to building an amphitheater, the 300-400 students who have passed through Markay's horticulture program have picked up life skills they might not have learned otherwise.

"If they retain one lesson, learn one thing that they can apply to their lives, then I've succeeded," she says.

YGC is a Probation facility for youth serving custody commitments, offering Substance Abuse rehabilitation. Staff assist youth with their drug and gang issues by focusing on sober lifestyles and delayed gratification. Youth are introduced to substance-free activities and programming, which assist in changing their high risk thoughts and behavior. Additionally, staff focus on delayed gratification, teaching them the importance of being patient and not giving up on goals.

Markay came to the YGC in 1991 to fill in for someone going on maternity leave. When the leave was over, she asked to stay. As an Information Processing Technician in the front office, she handled the intake and release process when youths from Juvenile Hall were brought over. "It got to the point where I could do it all with my eyes shut," she says.

In the late 1990s, she dreamed about finding a job where she could wear what she calls her "play clothes" and dig in the dirt. An article in the Orange County Register on Orange Coast College's certificated horticulture program set her down the path to fulfilling that dream. She took night classes for three years to earn her certificate. During this time, a coworker asked her for help with a garden project. She decided to go one step further and suggested a horticulture program. The director at the time told her to write a proposal, so she did — 35 pages' worth.

She encourages her students to work toward their futures, making it clear to them that they are here to create something.

Take for instance the amphitheater. The seating terraces are built on dirt left over from when the HVAC system was installed. Students screened the dirt bucket



by bucket. It proved to be quite the history lesson as they found glass bottles, pottery, spark plugs and pistons from the days when the property was a County landfill. Before that it was a pig farm, as evidenced by the pigs' teeth they found.

Students finished the terraces with 150-pound beams of composite wood. She designed the seats and the stage's backdrop, which features Saddleback Mountain at sunrise, Dana Point Harbor and an eagle to represent the mascot of the YGC school, Rio Contiguo High School.

On the other side of the campus, students can meet with therapists in the Serenity Garden, which she created as a calm environment to clear their minds. She built the Adirondack chairs and fencing, which is designed so that she can repair and replace each section as necessary. The tiles going through the garden hint at a stream running through the area, while following the Japanese philosophy that it's bad luck if any four corners touch.

Students have freedom of movement within the main gardening area. "The only way to teach trust is by demonstrating trust," she says. It takes a lot of patience to break through the students' own trust barriers, but once she does, she finds they listen to her advice on how to make better choices in the friends they have and activities they engage in once they leave the YGC.

She calls the campus and the students who have passed through her program her legacy.

"A true garden is never finished," Markay says. "This whole campus is one big garden."

**PLEASE SEND PROFILE SUBJECTS
FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jennifer.nentwig@ocgov.com.

OCIT SWITCHES ON INNOVATION ENGINE

Unlike their private sector counterparts, government IT employees often aren't tasked with or rewarded for innovative ideas. **OC Information Technology** (OCIT) wanted its staff to take a different approach to addressing problems and their solutions, one that would foster innovation. To facilitate this result, OCIT developed the Innovation Engine, an initiative designed to empower staff to think creatively and without limitations and to work collaboratively to solve problems.

The Innovation Engine has given staff the opportunity to learn how to "think outside the box" as well as a model for approaching future problems and their solutions. This is in keeping with OCIT's goal of being flexible, agile and customer-focused.

OCIT kicked off the Innovation Engine at one of its quarterly all staff meetings. Attendees were challenged to pick an everyday problem from a predetermined list and to brainstorm and present a solution – all within 30 minutes. The solution could be completely impractical. The goal was to spark creative thinking. Staff presented whimsical solutions to problems including food that's too hot to eat, dogs refusing to go outside when it rains, and strings on teabags that fall into the tea. The exercise was popular with staff, and for many it represented the first time they had ever tried to solve a problem without having a predetermined direction or solution in mind.

At a subsequent all-staff meeting, attendees brainstormed a list of problems they had encountered in the workplace or that they saw constituents facing. These problems were posted around the meeting room and staff were instructed to stand next to the problem that most interested them.

OCIT then asked staff to take the same approach they'd taken with the first exercise: brainstorm solutions with their teammates, strategize how to implement a selected solution, and present that proposed solution – except this time, participants had 90 days instead of 30 minutes. Teams were instructed to spend no more than an hour a week during working hours to develop their solutions.

In October 2017, OCIT invited Lt. Mike McHenry, Court Operations, OC Sheriff's Department; Ian Rudge, Deputy Director, Child Support Services; and Dylan Wright, Director, OC Community Resources, to participate on a feedback

panel for Innovation Engine team presentations. Panel members offered suggestions for solution improvement and development to the presenting teams.

Teams then refined their proposed solutions with the goal of presenting them to attendees at the Second Annual OCIT Open House on January 31, 2018. Twelve teams presented solutions at the Open House to problems that included knowing who to call for various County services; processing and submitting mileage claim forms; email quantity; job code proliferation; resolution of competing goals between County and vendor-supplied IT services; unreported potholes on County roads; outdated computer equipment on staff desktops; and issues surrounding homelessness in Orange County.

Teams also sought agency/department "investors" from among the more than 70 Open House attendees. Investors are County managers who see one of the proposed solutions as a fit for the needs of their constituents or workplace. The OCIT Business Relationship Management team will be working with these managers to identify and procure funds for solution development and deployment.

"I heard nothing but admiration from Open House attendees," said Joel Golub, Chief Information Officer. "They complimented the OCIT team on their enthusiasm and dedication to a collaborative culture."

The Innovation Engine has helped IT staff transform the solution development process into one less reliant on traditional roles and feedback mechanisms. It has facilitated a peer-to-peer approach to problem solving and is helping County IT to focus on its core mission: providing innovative and reliable technology solutions to customers.

CAPTIONS:

1) Jack Luster, left, and Stephanie Boffa, right, demonstrate their team's application, *DonateOC*, geared towards connecting resources in the community with homeless individuals.

2) Sheila Carter, Director of Business Relationship Management (left) welcomes Chief Steve Sentman of Probation (right) to the Open House.

3) Richard Welling, left, Mark Reardon, Kurt Kennedy and Roger Kaszynski, all members of the Guardians of the Infrastructure team, discuss strategy.

4) OCIT encourages creativity in many forms.



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SOCIAL WORKERS RECOGNIZED FOR DEDICATION, PASSION

- ▶ (LEFT) Ruth Ledesma protects the elderly and dependent adult populations from abuse, including neglect, self-neglect and financial scams, as a member of Adult Protective Services.
- ▶ (RIGHT) Julie Holmes spends her days helping inmates get back on the right course with services provided through Adult Correctional Health Services.

Every March since 1963, social workers across the United States have been recognized for the selfless service they provide to the most vulnerable populations. Social workers are advocates, advisors, counselors and facilitators in schools, clinics, businesses and government offices, providing support to people of all backgrounds and communities in crisis.

County of Orange Social Workers Ruth Ledesma and Julie Holmes serve seemingly very different clients — Ruth in Adult Protective Services (APS) and Julie in Adult Correctional Health Services (ACHS) — but both are passionate and dedicated to connecting their clients to available resources.

APS empowers and educates the elderly and dependent adult populations to improve their general well-being and help prevent them from further abuse so they may lead a more comfortable, safe and stable life.

Ruth knows all too well how vulnerable the elderly can

be as she works to protect them from abuse, which can include neglect, self-neglect and financial scams targeting seniors. In fact, Ruth has helped countless Orange County seniors keep their money secure as many of her clients simply can't keep track of their finances. Seniors can be susceptible to sending money to scammers and services they don't need and not even know it. Being able to assist seniors out of abusive situations is just one of the things Ruth finds rewarding in working for APS, which is part of the County's [Social Services Agency](#).

She encourages everyone that if you see something, say something. When it comes to elder abuse, neglect or anything out of the ordinary with finances, don't be afraid to report it. The Orange County Adult Protective Services hotline number is 1-800-451-5155.

"Many people think that if they call APS that their mom, dad, friend, neighbor, etc. will know that it was them and will lead to a falling out," Ruth says. However, it's against



the law to release any information about the reporting party.

Ruth credits spending much of her childhood with her grandparents for inspiring her to be an advocate and protector of the elderly.

As part of the [Health Care Agency](#), ACHS provides medical, dental, nursing, infections control, health education and pharmaceutical services at a community standard of care to all adult inmates in the County's five correctional facilities and contracts with hospitals for inpatient and specialty care.

Julie works with one of the most vulnerable populations. "People don't realize the severity of issues that inmates face," she says, explaining that as a clinical social worker, each day is different, especially in corrections.

Every person in jail has their own issues and problems; learning to triage them and get them back on the right course is what makes Julie's days challenging and

rewarding. "When you feel like you have done everything you could and you know that they will succeed when they leave, that's what makes me happiest."

Julie was always interested in social work and has been involved in corrections since grad school. "People in jail are often overlooked and labeled as bad people," she says. "Everyone is just one bad decision away from ending up here." She goes on to explain that she feels that the inmates, especially those with mental illnesses, are the most deserving of resources.

Social workers across the country have earned their day in the sun for the past 55 years and continue to show us why. By knowing that we have people like Julie and Ruth working day and night to help the people in our community who need it the most, we can all sleep a little easier.

HUMAN RESOURCE SERVICES

NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

MILLION STEPS CHALLENGE

It is no secret: being active is good for your health. When you move more, you stay energized, maintain strength, reduce the risk of heart disease and relieve stress. Being active does not have to mean going to the gym every day. In fact, research finds that walking 10,000 steps a day meets the recommended goal for daily activity. Discover how many steps you take and find ways to take charge of your numbers.

WHAT IS IT?

The Million Steps Challenge is a fun and easy program, in which you will track your progress, earn badges along the way, connect with friends and participate in weekly mini-challenges to achieve your step goal.

You can log time for another activity that meets your physical ability and your physician's approval. Go to ohealthysteps.staywell.com for more details on how other common activities may be able to convert to steps.

Every month during 2018 Human Resource Services will randomly select five names from those participating in the Million Steps Challenge for an Opportunity Drawing:

- 2 winners that track activity
- 3 winners (one from each category) earn an 85K, 170K or Million Steps badge
- Winners will be notified via email and a list of the monthly winners will be published in County Connection.

WHEN IS IT?

The challenge begins on March 5, 2018, and is open to all regular County of Orange employees enrolled in a County Health Plan. Visit ohealthysteps.staywell.com to register. The program will end on December 31, 2018. If you have questions about the Million Steps Challenge or need assistance logging into your StayWell account, please call the OC Healthy Steps/StayWell® HelpLine at 1-800-492-9812.

PROCUREMENT POINTERS

NEED A CHAIR? TAKE A CHAIR. HAVE A CHAIR? LEAVE A CHAIR.

The County Surplus Program is one of many run by the County Procurement Office (CPO). The authority to run this program comes from Government Code 25504, which states that the County Procurement Officer is responsible for the disposal of all items that are no longer required by the County.

Surplus property is defined as all tangible supplies, materials or equipment to which the County acquired title by means of purchase, donation, grant or any other lawful means of acquisition that is determined to no longer be useful or required by the particular department.



The main goal of the Surplus Program is to reallocate usable surplus items within the County. Many times a department will have items that are in excellent condition yet are no longer needed. By making these items available through the Surplus Program, the equipment may find a new home at another department. Getting additional use out of existing equipment versus buying new brings additional cost savings to the County.

The County Surplus Program is managed by Neil Jessen, Surplus Program Manager. Each County department has at least one Surplus Officer who is responsible for reporting and handling their department's surplus. These Surplus Officers work in conjunction with the Surplus Program Manager to identify and post their surplus items onto the County Surplus website where they are made available to other County departments, free of charge.

The County Surplus website is accessed via the internet and requires a unique user ID and password for access. A "Quick Reference Guide" that includes the user ID and password as well as a **brief tutorial** on how to view the available County surplus can be found at the CPO Website (<http://intra2k3.ocgov.com/procurement/>) under the Surplus section. As new items are added daily, it is a good idea to check the website regularly.

CPO also offers, by request, a brief presentation and demonstration of the Surplus Program. If you would like to attend the presentation, or if you have any questions, please contact Neil Jessen at 714-567-7341 or neil.jessen@ocgov.com.

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Hundreds Gather to Share Input about Orange County's Opioid Crisis

The Delhi Center in Santa Ana drew a packed crowd as many gathered to attend a public forum to share their input on how to address the opioid crisis in Orange County and identify prevention and treatment needs to reduce overdose and addiction.

The **OC Health Care Agency** hosted the January 24 event in partnership with the Alcohol and Drug Advisory Board to bring together people with lived experience, family members, and treatment and community providers to discuss and learn about a disease that crosses all socioeconomic status.

“This was an opportunity for those impacted by the opioid epidemic or who are eager to learn the latest information to come together,” said Mary Hale, Behavioral Health Services (BHS) Deputy Agency Director.

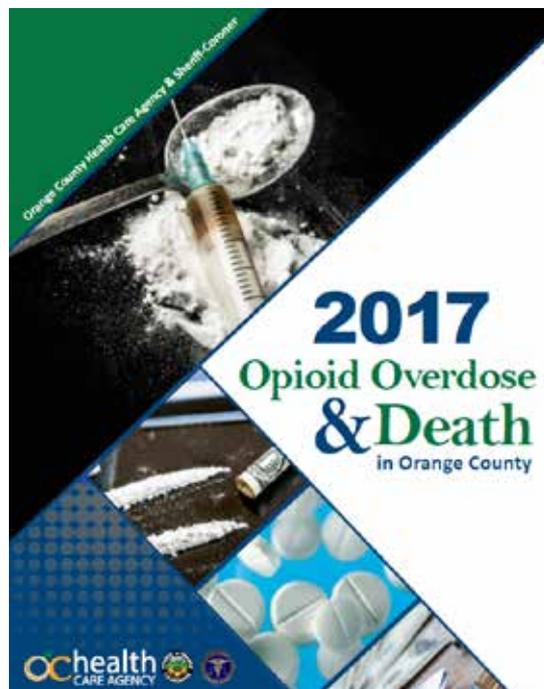
The forum included a presentation from Sandra Fair, BHS Administrative Manager III, who presented results received from surveys that targeted current and previous opioid users, treatment providers, community stakeholders as well as family and friends of those who misuse/misused opioids, and Curt Condon, Planning and Research Manager, who discussed data and findings from the **2017 Opioid Overdose & Death in Orange County** report.

Lines to check in snaked down the Delhi Center's corridor, while copies of the 2017 Opioid Report and speaker materials quickly depleted. More than 300 people viewed the forum's live broadcast on HCA's **Facebook** (@ohealthinfo) page.

When attendees were encouraged to share their thoughts and input about the opioid epidemic, the mom of a recovering heroin addict suggested more parent education about prevention, while a young adult asked about what's being done to target transitional age youth (16-24). A representative from the Orange County Department of Education (OCDE) also shared information about OCDE's parent workshops and how they partner with Public Health Services Alcohol & Drug Education & Prevention (ADEPT) program to provide drug education and prevention curricula to students.

Results from the opioid survey and input received from forum attendees will be analyzed and compared to the services available to identify gaps and propose strategies to prevent addiction and opioid overdose.

For more information about opioid prevention and treatment resources, visit www.ohealthinfo.com/opioids or send an email opioidinfo@ochca.com to share your input. If you have a loved one who's in need of behavioral health services, call OC Links at 855-625-4657 or live chat at www.ohealthinfo.com/oclinks.



▲ Health Care Agency's 2017 Opioid Report



▲ A packed crowd fills the Delhi Center in Santa Ana.

JWA Forum About Capacity Allocation

Did you know that every year from July to October the Access and Noise Office at **John Wayne Airport** (JWA) completes the annual capacity allocation process? From 3-4 p.m. March 9, JWA invites anyone interested in learning about this process to attend a forum in the City Council Chambers at the Newport Beach Civic Center, 100 Civic Center Drive. Attendees will learn about the passenger allocation process for air carriers that is followed to ensure the County remains within the constraints of the Settlement Agreement restrictions.



John Wayne Airport Presents JWALive!



▲ *Singer-songwriter and guitarist Lauren Black is one of the musicians in JWALive.*

On February 13, JWA started to pilot test a live music program, aka JWALive, in the Terminal. Designated musicians play acoustic guitar and piano on a rotating schedule during the pilot, which ends March 23. The goal is for JWALive to enhance guests' traveling experience in a relaxing and positive manner. JWA will evaluate the value of JWALive to our guests, tenants and staff members.

The musicians include **Tyler Simmons** and **Lauren Black** thus far. On March 2, JWA welcomes Evan Roth, who will be playing the piano.

We encourage everyone to follow JWA on Instagram and Twitter (@johnwayneair) or on Facebook (@johnwayneairport) to watch clips of the performances.

Grant Awarded to OC Animal Care is Helping Neonatal Kittens



OC Animal Care is excited to announce that they were awarded \$15,000 through the 2018 Rachel Ray Save Them All Grant by Best Friends Animal Society on February 13, 2018.

Best Friends Animal Society is a 501©(3) nonprofit corporation based in Utah whose mission is No More Homeless Pets®.

The purpose of this grant is to fund the supplies necessary to continue to create kitten care kits that will be available to the public to help care for orphaned and underage kittens.

OC Animal Care began creating kitten care kits in 2017 through generous donations from the community, and they are eager to continue the growth of this program. The care kits will consist of milk replacer, bottles, heating pads, toys and educational materials necessary for the little ones' survival.

OC Animal Care staff will help distribute the care kits and assist the public who will then care for the underage and orphaned kittens. As a result, shelter intake numbers are reduced and underage kittens are given an opportunity to thrive.

Education and increasing live release rates are central goals for OC Animal Care, and this funding will allow the shelter to continue to provide important resources for the public and this underserved pet population.

OC Animal Care Community Outreach Supervisor Jessica Novillo is managing this lifesaving program and excited to get things started.

"We're overjoyed to have this opportunity to partner with surrounding communities to help serve one of our most vulnerable and needy shelter population," says Novillo.

"Our goal is to save lives and increase education for orphaned bottle-fed kittens."

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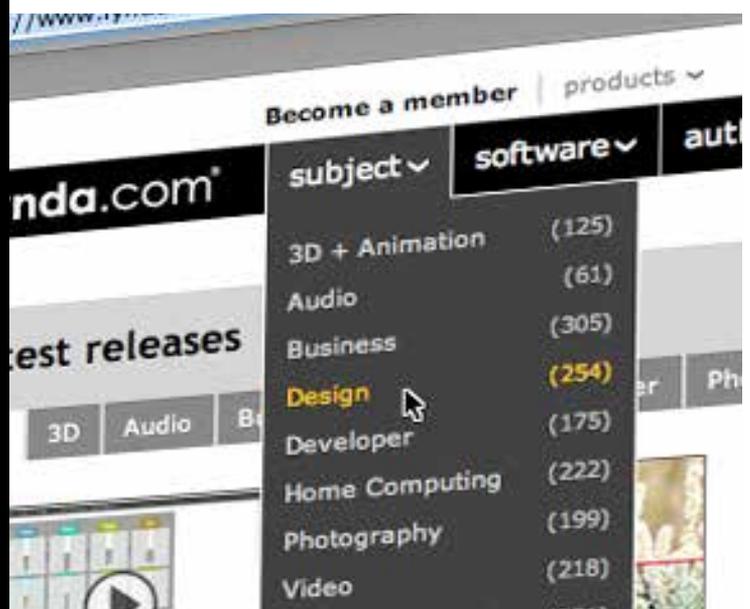
lynda.com
Online Software Training

Your **OC Public Libraries** card now gives you access to **Lynda.com**, an on-demand learning solution designed to help you gain new skills and advance your career!

With Lynda.com, you get:

- Unlimited access: Choose from more than 5,000 video tutorials covering business, creative and technology topics.
- Personalized recommendations: Explore the most in-demand skills based on your experience.
- Expert instructors: Learn from industry leaders, all in one place.
- Convenient learning: Access courses on your schedule, from any desktop or mobile device.
- Helpful resources: Reinforce new knowledge with quizzes, exercise files and coding practice.

Visit www.ocpl.org/lynda for more information.



Access training at www.ocpl.org/lynda

OCSD Crime Analysis Detail Works to Predict, and Stop, Crime

It started with two robberies.

Once **Orange County Sheriff's Department's** Crime Analysis Detail determined a relationship between those two, it was time to expand the search.

Had other agencies experienced robberies? The answer was yes.

"We were able to start working that together as a collective group," said Sgt. Chad Baker, who oversees the team of five full-time crime analysts. "We were able to work that with all the resources that we had in the Sheriff's Department."

Ultimately a string of nine robberies at retail locations, mostly in South Orange County, were linked together.

OCSD arrested Matthew Scott Rendon, 36, of Mission Viejo. He was charged January 4 with nine felony counts of second-degree robbery and one count of attempted second-degree robbery.

It's one of many success stories in an unending stream of cases that members of the Detail pore through in search of crime trends. With an estimated 11,000 crime events handled annually by the department, the work never ceases.

Every week, crime analysts read through homicide, assault, robbery and burglary reports to spot new trends.

For example: Is the crime taking place in commercial areas or residential? Is it happening when residents are home or not?

"Then we start to develop relationships that connect those events," Baker said.

Once a trend is detected, the data is used to determine a location where future criminal activity may occur.

"We'll look at that and then we'll make some recommendations," he said, adding that it is then up to each city's Chief of Police Services in the OCSD coverage area to determine the next step.

That may include increased patrol in an area or another type of preventive measure – including using an investigation or surveillance unit, or even helicopters/air support or traffic enforcement.

"We have been successful with that in the past in several of the communities," Baker said.



PHOTOGRAPH COURTESY OF OC SHERIFF'S DEPARTMENT

▲ Sgt. Chad Baker of OCSD's Crime Analysis Detail with the team, from left: Mackenzie Carl, Genoveva Gomez, Chad Baker, Elizabeth Quintana, and Annie Son.

Each of OCSD's contract cities and unincorporated areas receive crime analysis reports each week.

In addition to the predictive policing, crime analysts also provide tactical support to individual investigations, helping investigators identify and locate potential suspects through data analysis.

"It's a continuous cycle that resets every week," he said.

Baker said the work requires crime analysts to have a specific set of skills.

"The individual has to be a critical thinker," he said, adding that a crime analyst should be able to remove any biases from the process.

The job also requires a level of technical proficiency and adaptability to using different and new resources when required.

"We have to be really efficient, professional and synchronized," he said.

OC WASTE & RECYCLING

OCWR to Host Earth Day Environmental Fair and Landfill Open House



Each year **OC Waste & Recycling (OCWR)** and community partners join forces to celebrate Earth Day as a way to promote and increase recycling behavior. Activities have included recycling collection events, a family day at Discovery Cube and Eco Challenge Days with the Angels. However, for years the Department has wanted to host an open house style event on-site at one of the County's active landfills to engage the community in its own backyard.

This year OCWR, together with Fifth District Supervisor

Lisa Bartlett and a number of partner organizations, including the Anaheim Ducks, will celebrate Earth Day at the **Prima Deshecha Landfill in San Juan Capistrano**. The inaugural Earth Day Environmental Fair and Open House is set for 10 a.m. to 2 p.m. Saturday, April 21.

Activities include live falconry demonstrations, landfill and native habitat tours, equipment and drone use displays, and a fossils exhibit, plus more than a dozen vendor booths, including autograph signing by a veteran Duck's player, as well as opportunity drawings.

County employees are encouraged to attend. "If you've never had the opportunity to tour one of the landfills, this would be the perfect time!" says Mary Beth Anderson, OCWR Educational Outreach Manager.

For details and updates about the event, visit www.oclandfills.com or follow at @OCWaste on **Twitter** and @LikeOCEcoChallenge on **Facebook**.

REGISTRAR OF VOTERS

Registrar of Voters Accepting Applications for the Orange County Election Academy

In 2010 the **Registrar of Voters** launched the Orange County Election Academy, an academic program designed to teach participants about elections in Orange County. This award winning, one-of-a-kind elections education program is open to the public at no cost. The comprehensive curriculum is particularly beneficial to those individuals interested in voting, running for office, and the elections process in general.

The Registrar of Voters is accepting applications for the 2018 session, which is scheduled to begin Wednesday, March 28, 2018. The program will be conducted at the Registrar of Voters, 1300 S. Grand Ave., Santa Ana. The curriculum will encompass all election management functions including candidate filing, campaign finance, ballot creation, election security, communications and more.

The Election Academy is designed to leave a lasting impact on those who participate in the unique hands-on



program. "This is an excellent opportunity for members of the community to learn about elections," said Neal Kelley, Orange County Registrar of Voters. "Our past Academy sessions have been well received and we are excited to present the program to a new class."

To learn more about the Orange County Election Academy, including dates and times, and to complete an application for the program, please visit ocvote.com/academy. Applications are due by March 14, 2018.

Click [here](#) to view the Election Academy brochure.

Click [here](#) to view the Election Academy dates and times.

FITNESS WITH FRANK



Join CEO Frank Kim at 8 a.m. Saturday, March 10 for *Fitness with Frank*. Hikers will enjoy a special opportunity to visit the Mesa Loop Trail, part of OC Parks' Irvine Ranch Open Space, and tackle a moderate 2.5-mile loop that will provide an excellent return on effort in terms of scenic vistas. Please note that dogs are not permitted in this nature preserve.

Those up for the challenge will meet at the Saddleback Gateway site, which is also the location of OC Public Library's newest facility, **Library of the Canyons**. The anticipated 1.5-hour hike will depart from the library and will gain 325 feet in elevation as we ascend to the top of the mesa. As hikers traverse across the top of the mesa, views abound as this hike is centrally located in OC's canyon country, providing unique perspectives of Silverado Canyon, Santiago Canyon, and the unique red rocks of Black Star and Fremont canyons in the distance. Participants will bask in the shadow of Santiago Peak and hope to see some of the area's red tail hawks and turkey vultures before beginning the descent back toward the library.

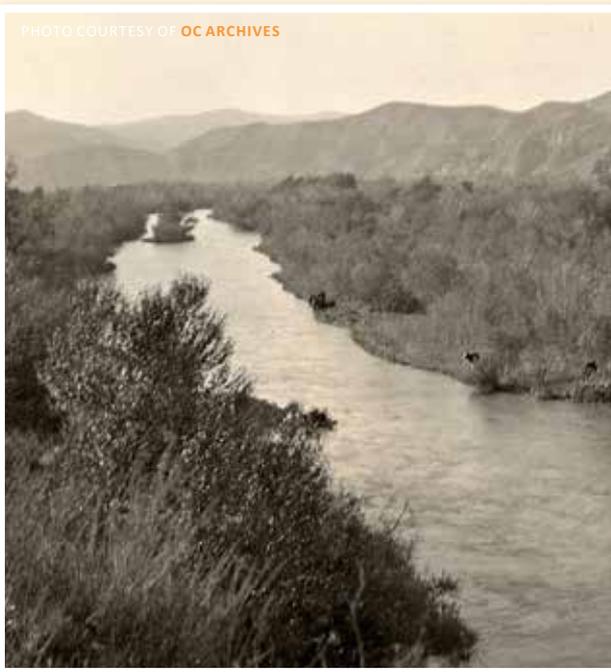
To attend, please email rsvp@ocparks.com with "Mesa Loop Trail" in the subject line. The hike will start promptly at 8 a.m., so please arrive no later than 7:45 a.m. The exact meeting location will be sent prior to the hike as part of your registration confirmation.

OC HISTORY

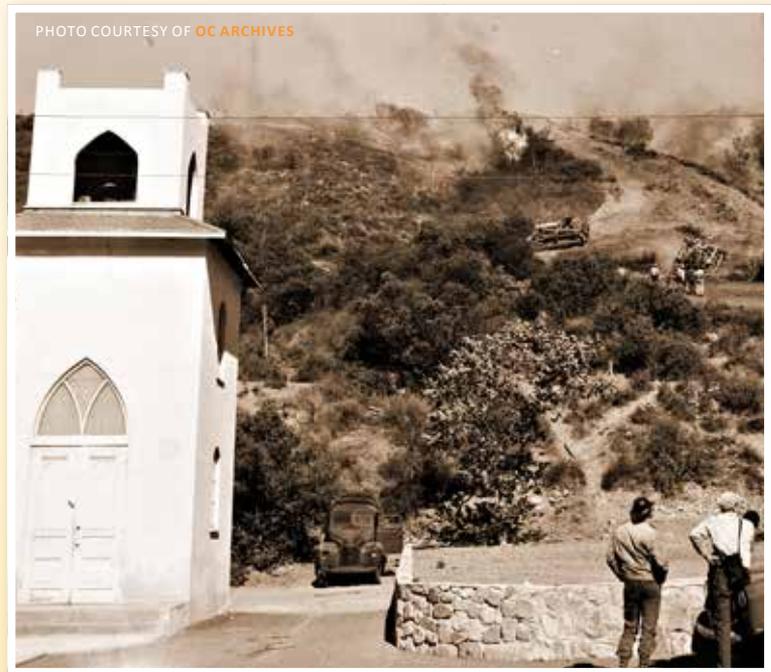
THE SANTA ANA WINDS BLOW

BY CHRIS JEPSEN

▼ *The Santa Ana winds have driven most of Orange County's worst brushfires, including the terrible Laguna Beach Fire of October 1993.*



▲ *The winds are named for Santa Ana Canyon (shown here around the 1910s), which runs from the east edge of Placentia to the west edge of Corona. The canyon, in turn, is named for the Santa Ana River running through it.*



▲ *Firefighters clear brush as the wind-driven Green River Fire (1948) bears down on a Silverado Canyon church.*

When Orange Countians brag to relatives “back East” about our perfect weather, we usually fail to mention our meteorological dirty little secret: the Santa Ana winds. This odd phenomenon is among Southern California’s most characteristic and most unpleasant features. The winds have such an impact that they permeate our history, folklore and popular culture — from punk band Bad Religion’s song “Los Angeles Is Burning” all the way back to Richard Henry Dana’s description of an 1835 visit marred by “hellish winds that scourge this land from the north-east.”

The Santa Anas begin when high and low pressure systems are arranged in such a way that thin, high-altitude air is pushed rapidly down the southwestern slopes of the San Bernardino and San Gabriel mountains. As the air descends it becomes more compressed, which both heats and dries the air. In short, it’s miserable.

These hot, sporadic gales from the northeast drive our worst wildfires, uproot trees, ravage crops, damage roofs, chap lips until they’re bloody, turn skin and eyes dry and itchy, send the allergic into paroxysms, and send asthmatics to the hospital. In the days before eucalyptus wind breaks, it was common for the Santa Anas to flatten whole structures, as they did with El Modena’s first Quaker church in 1887 and with one of Tustin’s still-under-construction blimp hangars in 1942.

The winds are named for Santa Ana Canyon where they blow with tremendous force and from whence they seem to emanate. The earliest published reference to “Santa Ana winds” was in the April 12, 1873, edition of the Anaheim Gazette. In fact, it was likely the early pioneers of Anaheim who gave the wind its name.

Meanwhile, the people of the City of Santa Ana have never been pleased to have their name attached to such an unpleasant phenomenon. Alternate names have been applied over time, including devil winds, zantannas, northers, red winds or east winds. But no name ever replaced “Santa Ana.”

In 1887, the Santa Ana Herald’s editor began promoting the name “Riverside winds” as an alternative. Historian Jim Sleeper pointed out that it really would have been a better name, since Santa Ana is “only a recipient and not the source of these flatulent blasts of Mother Nature.”

The Santa Ana Chamber of Commerce and local real estate salesmen began complaining about the moniker “Santa Ana winds” as early as 1902. But it wasn’t until 1922 that Santa Ana resident Cotton Mather (a descendant of *the* Cotton Mather),

proposed changing the unpleasant winds name to Santana, to lessen its perceived connection to the city. He told the Santa Ana Register, erroneously, that *santana* is an Indian word meaning windstorm, and he encouraged local newspapers to start using the new name. Although most people continued to call the winds by their correct name, one occasionally still hears an unwitting reference to Mather’s “Santana” P.R. ploy.

For thousands or maybe millions of years, the Santa Anas have blown violently a few times a year — primarily between October and March. But if it seems like the winds have become more frequent (albeit a bit less violent) in recent years, you may be onto something. Some scientists believe that climate change is not only expanding the Santa Ana wind “season,” but is also producing drier winds. Santa Ana conditions seem to be rapidly becoming the new normal. (If this keeps up, we may all have to move “back East” where the weather’s “better.”)

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

CYBERSECURITY CORNER

Privacy and Security of Data

What is a cybersecurity incident?

A cybersecurity incident is any event that occurs through or against information systems or networks and threatens the safety, confidentiality, integrity or availability of information and their ability to deliver it. Additionally, any violation of computer policies, usage policies or standard computer security practices is considered an incident.

What is an Incident Reporting Aid (IRP)

The incident reporting aid (IRP) is used as a reference guide on how to report a cybersecurity incident.

Why is it important?

It is imperative that cybersecurity incidents are reported in an efficient and timely manner. The severity, scope and amount of damage of an incident has the potential to increase over time if left unresolved.

Incidents may include but are not limited to:

- Loss / compromise of data
- Damage to systems
- System downtime
- Financial loss
- Damage to the integrity or delivery of information

SAFETY SPOTLIGHT

This year's flu season is one of the worst on recent record, and federal officials warn it's not getting better anytime soon.

Fifty-three children in the U.S. have died of the flu this season, according to the Centers for Disease Control and Prevention (CDC). Of the children who died, about half had no underlying medical conditions. The disease has also sent more people to the hospital than any other time in recent history.

How do you know if you have the flu?

- Fever
- Cough
- Sore throat
- Runny or stuffy nose
- Body aches
- Headache
- Chills
- Fatigue
- Sometimes diarrhea and vomiting

*It's important to note that not everyone with flu will have a fever.

Prevention

The CDC recommends a yearly **flu vaccine** as the first and most important step in protecting against flu viruses. The nasal spray flu vaccine should not be used during 2017-2018. Everyday preventive actions to stop the spread of germs include:

- Try to avoid close contact with sick people.
- While sick, limit contact with others as much as possible to keep from infecting them.
- If you are sick with flu-like illness, you should stay home for at least 24 hours after your fever without the use of a fever-reducing medicine.
- Cover your nose and mouth with a tissue when you cough or sneeze.
- Wash your hands often with soap and water. If soap and water are not available, use an alcohol-based hand rub.
- Avoid touching your eyes, nose and mouth. Germs spread this way.
- Clean and disinfect surfaces and objects that may be contaminated with germs like the flu.

Workplace Safety - SPRING FORWARD



March 11



November 4

Spring brings flowers and Daylight Saving Time. On March 11, 2018, we move our clocks up by one hour. Also, the time change is a signal to review the following Spring Safety Quiz.

Smoke Alarms - True or False:

- A. Test smoke alarms every month.
- B. A “chirping” sound means the smoke alarm needs to be replaced immediately.
- C. Smoke Alarms should be placed in common areas, on each floor of a home, and every bedroom.
- D. The best way to let everyone know there is a fire in a home is to wirelessly interconnect the alarms.
- E. All True
- F. A & C – False

Carbon Monoxide Detector – True or False:

- A. Carbon Monoxide is an odorless gas that can kill if visible.
- B. The source for carbon monoxide is anything that burns fuel.
- C. Carbon Monoxide Alarms need their batteries changed monthly.
- D. Carbon Monoxide Alarms should be placed in a central location.
- E. All False
- F. B, C, & D - True

Answers: Smoke Alarms True and False – E; Carbon Monoxide Detector True and False - F

For Information Regarding Safety Resources and Training
Call 714-285-5500 Or Email Safety@ocgov.com

MARCH 2018

Check out these County events scheduled for February and for event details, visit the [OC Events Calendar](#) online!

				<p>TeenTech Week <i>OC Public Libraries</i></p> <p>NEA Big Read <i>OC Public Libraries</i></p>		 <p>Festival of Whales <i>OC Parks</i></p>
				1	2	3
<p>Festival of Whales <i>OC Parks</i></p> <p>Animal Care Day with Anaheim Ducks <i>OC Animal Care</i></p>			<p>Child Abuse Prevention Conference <i>Social Services Agency</i></p> <p>Big Read with Celeste Ng <i>OC Public Libraries</i></p>	<p>Good Morning Corona Del Mar <i>Health Care Agency</i></p> <p>CA Noise Managers Forum <i>John Wayne Airport</i></p>	<p>Assessment Appeals Hearing <i>Clerk of the Board</i></p>	<p>Festival of Whales <i>OC Parks</i></p>
4	5	6	7	8	9	10
<p>Festival of Whales <i>OC Parks</i></p>						<p>Mile Square Fishing Derby <i>OC Parks</i></p> <p>Community Care Fair <i>Child Support Services</i></p>
11	12	13	14	15	16	17
<p>REACH Foundation <i>Child Support Services</i></p>	<p>Mental Health Steering Committee <i>Health Care Agency</i></p>					
18	19	20	21	22	23	24
			<p>Child Abuse Prevention Month Kickoff <i>Social Services Agency</i></p>			
25	26	27	28	29	30	31

VAN AU

IT Application Developer II - Clerk of the Board

A beautiful sunrise against silhouetted palm trees taken at the beginning of February.

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

MARCH 2018 - SERVICE AWARDS

Recognizing our long-serving employees and their years of dedication to the County of Orange

To view the March list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#)

35 YEARS

OC COMMUNITY RESOURCES

Judi M Crumly

PROBATION

Vivian Daniel

30 YEARS

CHILD SUPPORT SERVICES

Cynthia Magallanes

COUNTY EXECUTIVE OFFICE

Alexander J Orrock
Dianne M Martinez

HEALTH CARE AGENCY

Elvira A Lopez
Margaret J Stebbins
Mitchell B Cherness

OC COMMUNITY RESOURCES

Sandra P Mc Coy

OC PUBLIC WORKS

Chau M Le
Laree D Alonso

OC WASTE & RECYCLING

Adrian M Cano

SHERIFF-CORONER

Eric R Hatch
Irma G Ambriz
Lisa A Winter

SOCIAL SERVICES AGENCY

Dianne C Breault
Donna J Piantoni

25 YEARS

AUDITOR-CONTROLLER

Amelia R Quebengco

COUNTY EXECUTIVE OFFICE

Marc C Wiggins

HEALTH CARE AGENCY

Aida Sanchez-Nunez
Douglas K Schan

Gloria Trejo
Heriberto I Garcia
Kelly J Paulson
Thang T Huynh

OC COMMUNITY RESOURCES

Elsa C Rivera

OC PUBLIC WORKS

Jonathan A Nickles
Michael A Deutsch

SHERIFF-CORONER

Arturo Del Rio
Georganna S Hoffman
James R Nally
Joseph L Le
Stephen G Benatz

SOCIAL SERVICES AGENCY

Alicia Ramirez
Charyl A Mendiola
Juan Ayala
Leslie K Parske
Sandy Ly
To Loan T Diaz

20 YEARS

AIRPORT OPERATION

Arbella Arsenous

AUDITOR-CONTROLLER

Guadalupe Cortez

CHILD SUPPORT SERVICES

Ana Luisa L Mendez
Ana M Gonzalez
Julia A Montgomery

CLERK OF THE BOARD

Dora Guillen

COUNTY EXECUTIVE OFFICE

Abigel M Hernandez

DISTRICT ATTORNEY

Divina M Quiambao
Sandy Wood

HEALTH CARE AGENCY

Carl E Funke
Cheryl A Pitts

Frances M Garfias
Hsien Rung T Tseng
Jose H Gonzalez Jr
Katherine Knox
Margaret M Carrigan
Maria Teresa Cordova
Nga T Emmerson
Pamela L Douglas
Samuel J Stephens

OC COMMUNITY RESOURCES

Cheryl R Duszynski
Wesley J Stansbery

OC PUBLIC WORKS

Frank A Saldana
Heriberto J Gutierrez
Jennifer L Carroll
Mario F Barragan
Marvin L Moscoso
Sharon A Gilliam

OC WASTE & RECYCLING

Socorro E Park

PROBATION

Gabriela J Hernandez

SHERIFF-CORONER

Eric P Myhowich
Grace V Zambrana-Sutton
Juan J Sanchez
Olivia Prudencio
Ralph W Youngblood
Richard Avila
Troy J Mattsson
Yogesh C Bhakta

SOCIAL SERVICES AGENCY

Estela L Mullen
Hanh T Hoang
James R Hazard
Jenny Cao
Jessica Nguyen
Juan R Rivera
Judeliza A Francisco
Manal Gobran
Maria Laurie R Engen
Maritza Simiano
Michelle L Pokorski
Primo Danielsen
Sylvia J Aguilar
Tien M Hua

If you would like to have your name not printed in the Service Awards section, email CEOcom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email Navminder.Kaur@ocgov.com.

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Facilities Contract Manager – ASAP

Surveyor II – ASAP

Affordable Housing Development Administrator (AM I) – ASAP

Affordable Housing Development Manager (AM II) – ASAP

Sr. Epidemiologist – ASAP

Eligibility Technician (Bilingual Farsi/English) – ASAP

Parks Attendant (OC ZOO) – ASAP

Parks Animal Keeper – ASAP

Office Assistant (Bilingual Extra Help ROV) – 03/29/18

Supervising Building Inspector – ASAP

PROMOTIONAL

Law Office Supervisor (DA) – ASAP

Be sure to check the website often for any career opportunities that may be listed!

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

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On **Facebook** at www.Facebook.com/OCGov

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