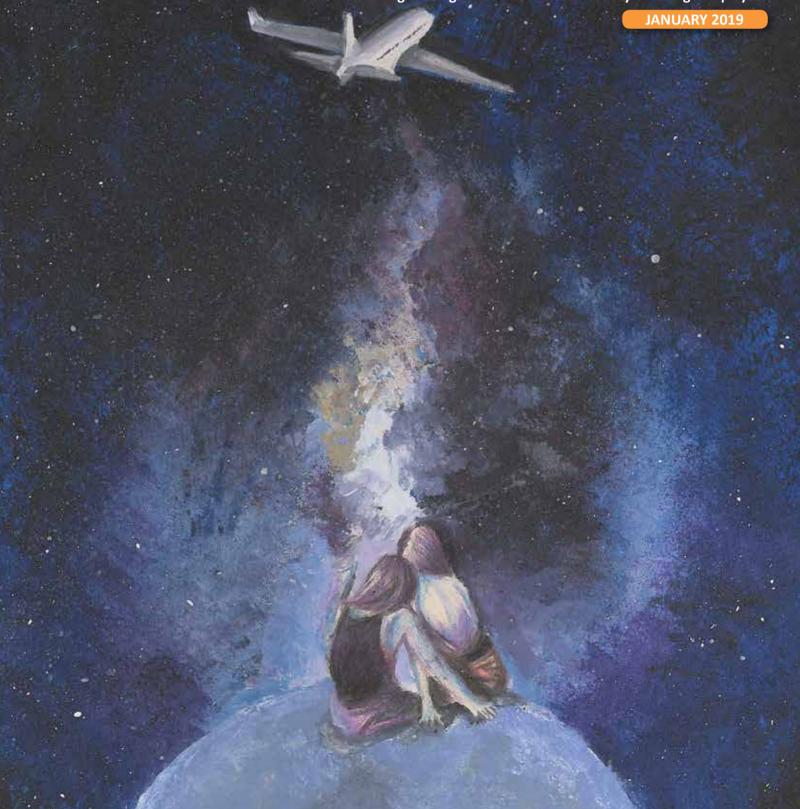


COUNTY COUNTY COUNTY COUNTY

A digital magazine for and about County of Orange employees



CONTENTS

- 3 Frankly Speaking
- 4 Employee Profile
 Lisa Niino Health Care Agency
- 6 Feature
 OC RideShare
- 10 Question and Answer

 Debra Baetz Social Services Agency
- 12 HRS News You Can Use
 Human Resources
- 15 Procurement Pointers

 OC Procurement
- 16 Around the County

 News and happenings from all over the
 County of Orange
- 24 OC History
 Ole Hanson's San Clemente
- **26** Workplace Safety
 Hazard Information
- 26 Safety Spotlight
 Stay Warm while Preventing Fire
- 28 Service Awards
 January 2019
- 29 Career Pages
 - OC Events Calender
 Will return next month

COVER PHOTO: Katherine Gasper from Santa Margarita Catholic High School is one of the grand prize winners in John Wayne Airport's 29th Annual Student Art Contest. See page 19 for details.

Table of Contents Photo by Jamie Habben, OC Public Works



FRANKLY SPEAKING

a message from CEO Frank Kim

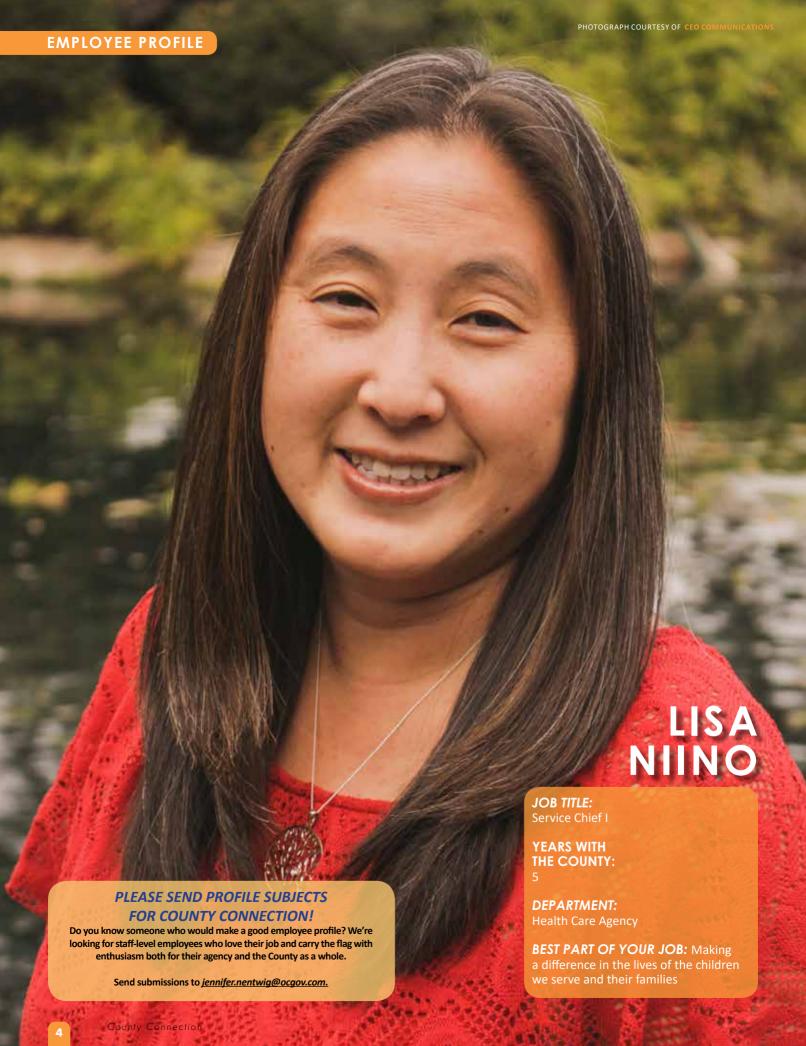
FRANK KIM

Welcome to 2019! Each new year represents an opportunity to reflect on where we've been and set new goals for the future, and the County of Orange definitely has an exciting future ahead in 2019. As many of us set our own personal New Year's resolutions for 2019, it's also a time for us to focus together on our goals as a County.

Here are just a few examples of what we are aiming to tackle in 2019:

- The siting and development of a contracted Crisis Stabilization Unit in Orange County to provide emergency psychiatric evaluation and crisis stabilization to adults ages 18 and older on a 24-hour, 7-day per-week basis.
- The opening of the new Costa Mesa Donald Dungan Library. The 22,860-square-foot, 2-story building will be significantly larger than the current 8,740-square-foot facility and offer new amenities such as two community rooms, separate Children's and Teen areas, private study rooms, a video wall, and laptop checkout machine.
- The completion of the new County Administration South building (Building 16). The new building will provide approximately 250,000 gross square feet of new office space, a customer information center, an event and conference center, and two levels of below-grade secured employee parking.
- The continued strengthening of the System of Care, including improved regional street outreach, expanded shelter capacity, bed reservation from outreach to shelter, and public-private partnerships to create 2,700 permanent supportive housing units under the Housing Finance Trust.

As we set our sights on achieving goals like these in 2019, I'm proud that we have such an incredible County team working together on these efforts. The hard work each of you do on a daily basis is critical to the overall success of the County, and I'm grateful to be working alongside you as we embark on a new year together.



As a leader, Lisa Niino, a Service Chief I in the OC Health Care Agency, says the most important thing is to be available and approachable for staff.

She knows how valuable a good boss can be as she first joined the County in March of 2014 as a staff member facilitating prevention curriculum with community and school partners throughout Orange County. Today, she oversees 14 staff members on the Alcohol and Other Drug (AOD) Prevention Team and School-Based Mental Health Services (SBMHS) program who teach middle and high school students how to develop healthy habits and make positive decisions now that will help them succeed academically and socially as they transition into adulthood.

"I truly believe having a solid understanding of what it means to 'do the work' previously has allowed me to create a system in which my staff are fully supported when they are on their assigned campuses," Lisa says.

Part of that system is a suggestion box that sits in a waiting area. "The whole point is I want to hear about it, whether it is positive feedback, constructive criticism, a curriculum or program question, or a suggestion about how to increase employee morale here in the office," she says.

Over the summer, staff had an opportunity to cross train in order to learn the other team's curriculum. As the suggestion box held more suggestions in one month, compared to the four previous months combined, Lisa shared how proud she was of the team for trusting her and one another enough to provide honest feedback. Lisa continues to share themes from the suggestion box in team meetings, as well as how changes will be implemented.

Lisa had always been interested in psychology — "It is what informs people's decisions," she says — and helping others move toward resiliency and wellness. She earned her bachelor's degree in psychology from UCLA in 2002 and her master's degree in clinical psychology with an emphasis in marriage and family therapy from Pepperdine University in 2005. She spent 15 months working with adults who struggled with significant mental illness, before feeling more drawn to continuing in the mental health field, but from a prevention and early intervention aspect in order to have a

greater impact. In 2008, Lisa began working with a children and adolescent population at Western Youth Services in a primarily outpatient Medi-Cal clinic setting with some counseling provided through home visits and on school campuses, before later helping oversee Western Youth Services' school-based counseling program in 2010. In 2014, the decision to come to the County was very easy as the agency's vision to work toward a healthier tomorrow was already naturally aligned with Lisa's personal philosophy of prevention and intervention.

Lisa emphasizes how the AOD Prevention Team and SBMHS program shape future generations by putting students in contact with caring adults who can really advocate for them. "Every child and young person needs someone to be there for them," she says. "So many young people are hurting and they just need one caring person on campus to connect with."

Over the nine- to 12-week courses, staff develop a rapport with students, who see them more as "fun guest speakers" versus teachers. Most of the time, students are simply looking for someone to "just listen to them," and often share how that day's lesson personally impacted them. For example, a student might say, "Today was really helpful because I am dealing with a lot of stress at home."

The biggest lesson Lisa has learned is to do "whatever it takes" to remove barriers families and young people face in accessing services, from transportation to child care, which makes providing services on campuses and in the community that much more vital.

"We are successful because of the individual contributions of each and every team member as a whole," Lisa says.

On a shelf in her office, she keeps mementos from Staff Development Days, including a photo shadowbox from 2018 at O'Neill Regional Park and a scrapbook from 2017 in Dana Point. These staff development days are an opportunity for the whole team to pause for a moment to reflect on the positive impacts of their programs, while participating in a development workshop in a more relaxed off-site setting. Plus, "we just enjoy one another's company, and have an opportunity to connect on a whole different level," Lisa says.





OC RideShare

A New Year, a New Commute

Kick off 2019 by making a resolution to rideshare — you'll not only help reduce traffic and air pollution, but you'll save money, too!

For your best options including carpool, vanpool, bus, train and more, go to ridematch.info or contact the Rideshare Office.

You'll Also Ring in More Tax Savings

Did you know the OC Rideshare program allows for employees to buy fares for vanpool, bus and Metrolink using pre-tax dollars? The advantage of this is that it lowers your overall taxable income, potentially decreasing the amount of income taxes you pay.

Good news: In 2019, the monthly cap on pre-tax dollars you're allowed to use goes up from \$260 to \$265 each month.

For more information or to get started on savings, fill out and turn in a Payroll Deduction Authorization Form.

The 405 Drops to 55

As part of the 405 Improvement Project, the speed limit on the 405 Freeway between I-605 and the SR-73

is now 55 mph. This is being enforced to ensure that motorists and crews are safe throughout the duration of construction.

For more information on this and other 405 project news, including a heads up on upcoming road closures, visit octa.net/405map.

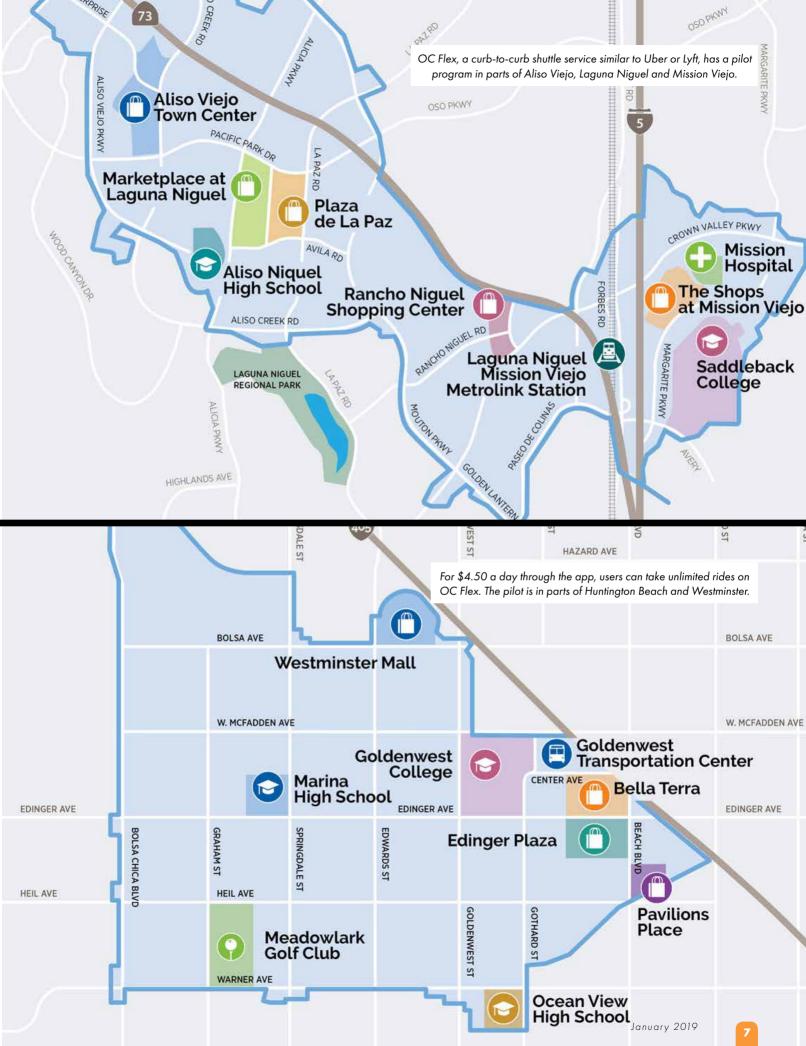
Is It a Carpool? Is It a Bus? It's OC Flex!

OC Flex is a new curb-to-curb shuttle that serves portions of Orange County. With OC Flex, you simply book a ride, get picked up and share your ride, then get dropped off. It gives you the convenience of a car share service like Uber or Lyft, with pricing more in line with riding the bus.

You can take unlimited rides on OC Flex for just \$4.50 a day using the OC Flex mobile app, or pay \$5 cash onboard.

Orange County Transportation Authority (OCTA) is introducing OC Flex as a pilot project in two areas. The initial launch areas are parts of Huntington Beach and Westminster, and parts of Aliso Viejo, Laguna Niguel and Mission Viejo.

Find out more and download the app at octa.net/ocflex.





Let's Make Sure Everyone Counts in Orange County!

Main Count Day: Wednesday, January 23, 2019

VOLUNTEER

The Orange County 2019 Point In Time count is part of a national effort to count and survey people experiencing homelessness at a given point in time.

Volunteers are most needed on Wednesday, January 23, 2019 Additional volunteer opportunities are available on Thursday, January 24, 2019

> Early Morning Shift 5 am - 9 am Late Evening Shift 7:30 pm - 11:30 pm

SIGN UP AT WWW.EVERYONECOUNTSOC.ORG

DONATE

City Net is accepting donations for the 2019 Point In Time count.

Email info@EveryoneCountsOC.org for more information.





Online and in-person trainings will be available. Visit our website for details.







These resources and more, available for free with your library card at www.ocpl.org/elibrary



Lynda.com is a leading online learning platform that helps anyone learn business, software, technology and creative skills to achieve personal and professional goals.



Choose from over 500 online courses. Universal Class provides online continuing education courses. Learn accounting, crafts, history, language arts, mathematics, pet and animal care, self-help, and more!



UPCOMING AUTHOR EVENTS

AN EVENING WITH GLORIA STEINEM



FEBRUARY 19 AT 6:30 PM BOWERS MUSEUM

OC Public Libraries, in partnership with the Bowers Museum, will be presenting an evening with Gloria Steinem, writer, lecturer, political activist, and feminist organizer. Visit www.ocpl.org for details on how to get your complimentary tickets for this exciting event.

LITERARY ORANGE 2019



APRIL 6 AT 8AM NEWPORT BEACH MARRIOTT

Literary Orange is OrangeCounty's premier literary event, bringing authors, readers and libraries together for a celebration of literature.

Tickets go on sale in January 7. www.literaryorange.org





Debra BaetzSocial Services Agency

This month, Debra Baetz discusses her 30-year career with the County of Orange, her plans for the Social Services Agency (SSA) as the new director, and her experience in the Executive MBA fellowship program with UC Irvine.

What is your role with the Social Services Agency?

As Director for the County of Orange Social Services Agency (SSA), my responsibilities involve working closely with our SSA leadership team and staff, alongside our county partners and community stakeholders to oversee the delivery of comprehensive, quality services to the over one in four Orange County residents we serve every month. SSA staff administer a variety of services and programs that encourage self-sufficiency, strengthen individuals and families, and help protect vulnerable adults and children. That's not only my charge, but the mission of everyone who works at SSA.

Tell us about your educational background.

I earned my Associate of Arts degree from Coastline Community College, my Bachelor of Arts degree in public administration from California State University, Fullerton and I am pursuing a Master of Business Administration (MBA) degree at the UCI Paul Merage School of Business. The program is part of an Executive MBA fellowship that I was fortunate enough to be granted through the County's partnership with UCI.

I wholeheartedly encourage everyone interested in furthering their education to check into the amazing opportunities offered through our HRS Learning and Organizational Development team.

How does your background and experience with the agency help you in your role as SSA Director?

I have been extremely fortunate that my almost 30 years of service with the County of Orange has spanned wide-ranging assignments across various divisions within the department. I started my County career in Assistance Programs (AP) as a Medi-Cal Eligibility Technician (ET). I was able to move and grow within AP, encompassing both direct services and behind the scenes supporting roles, to eventually serve as Deputy Division Director, Regional Operations.

I also worked rotations in Administrative Services as Deputy Division Director, Professional Standards and Development, and as Deputy Division Director, Thinking about pursuing higher education, certificate programs, or career specific certifications as part of your professional development goals?

The County of Orange partners with over 10 public and private universities to provide discounts to County employees to support and encourage professional development. County employees may access more information on the Human Resources

Services SharePoint page.

Operations Management and Support Services.

In 2017, I was promoted to the position of Division Director, Family Self-Sufficiency and Adult Services. That led to my current role as SSA Director in June of 2018.

My SSA career has provided me with well-rounded knowledge of how the agency works and helped expand my thinking. Moving from direct service to administrative assignments, I learned to understand the interdependency that existed between the two functions. This knowledge has served me well in my new role.

What drew you to this line of work?

When I first hired on with the County, I initially thought of it as a job to pay the bills. But that changed when I saw the direct and positive impact my work, and the work of my colleagues, made on our clients. Developing relationships with my clients and seeing how the services we provide helped them connected me with the work. I tell people that I took a job and found a career.

I truly love the work we do and am grateful for the great staff we have at SSA.

What are your short-term and long-term goals for SSA? How are you going to get there?

It has been critical to spend close time with staff to understand current priorities and goals, how success is



Debra Baetz and Jyothi Atluri, who both work in the Social Services Agency, stand with UC Irvine MBA classmate Will in Tel Aviv, Israel.

measured and what progress has been made on state and federal mandates. This helped identify where we may have gaps and challenges, and collectively see how we might address them.

At SSA, we are also embarking on a 12-month campaign called The Heart of SSA: Core Values in Action. This platform will highlight each of our 11 agency core values, the beliefs the agency works by to help those we serve. The campaign reinforces these values and showcases the great work our agency performs in reflection of the values. I am very excited to see the outcome.

Looking forward, we are exploring possibilities — imagining where we want to be as a department over the next five years. We want to look at how we can leverage technology and enhance our service delivery models to meet the changing needs of our clients, improve our understanding of how our clients wish to communicate and receive information, evaluate our various access points and increase overall efficiencies. This will require some modernization in our thinking. The possibilities are exciting.

We understand that as part of your County of Orange Executive MBA fellowship program, you recently traveled to Israel. What can you tell us about your trip?

Israel was educational, transformative and inspirational.

As part of our program, we met with several hi-tech

industry leaders, private funding groups and staff from the Ben Gurion University. I was surprised by how much of what I learned is transferable to the public sector.

There is great work being done in the field of predictive analytics, using data as a tool to assist with critical decision making. It was interesting for me to hear some common themes being discussed at the state level during a recent meeting I attended. Another area that was especially interesting to me was learning how economic policies can be a tool to influence social change. We met with organizations that are focused on bringing underrepresented segments of the population into the mainstream hi-tech industry. And at the university we learned how educational institutions are creating new programs geared toward workforce development.

What are your hobbies?

I am an avid reader — usually of murder mysteries — and outside of work I can usually be found with a book in my hands. I love old movies, especially 1940s film noir. I enjoy going to classic car shows. I am a huge spectator of NHRA drag racing and football. Being born in Massachusetts, I'm a diehard Patriots fan! I also love playing with my Beagle, Ms Fiona. There is nothing like coming home to a loud "bay" of a beagle who is excited to see you after a long day.

HUMAN RESOURCE SERVICES NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

GET HELP PREVENTING OR MANAGING DIABETES

Are you on the road to developing Type II Diabetes? Check each box that applies to you. The more you check off on the list below, the higher your risk for diabetes.

- Age 45 or older
- Overweight (BMI of 25 to 29.9) or obese (BMI of 30 or higher)
 - Parent, brother or sister with diabetes
 - Alaska Native, American Indian, African-American, Hispanic/Latino, Asian-American or Pacific Islander heritage
- Female with history of gestational diabetes or had a baby heavier than 9 pounds at birth
- Blood pressure of 140/90 mm Hg or higher (or were told you have high blood pressure)
 - HDL cholesterol lower than 35 mg/dl or triglycerides higher than 250 mg/dl
 - Exercise fewer than three times a week
 - Polycystic ovary syndrome
 - History of heart or blood vessel disease
 Pre-diabetic

TURNING THINGS AROUND IS EASIER THAN YOU THINK!

Did you know that all the County Health Plans offer a Diabetes Prevention Program or a Disease Management Program that can help? With 24/7 online support, articles and podcasts, self-guided or a coach supported experience, and tools such as specialist coordination, appointment reminders, condition specific workbooks and a treatment decision support tool, you can find a program that is best for you. All program options are offered at no additional costs to the employees.

WELLWISE CHOICE AND SHAREWELL CHOICE:

Diabetes Prevention Program is offered to Blue Shield members through Solera Health. The program meets weekly for 16 weeks, then monthly for the balance of a year. You can choose different options for support: in person, online and via smartphone apps. The program gives you access to personal health coaches, easy to understand healthy living tips, and tools like a free Fitbit physical activity tracker or a wireless scale. Some of the programs you can choose to

help manage your diabetes are: Weight Watchers, Betr Health, Retrofit, Skinny Gene Project and more.

The Diabetes Prevention Program is available all year as a covered benefit to eligible Blue Shield members. To see if you qualify and to get started go to https://www.solera4me.com/shield.

Diabetes Management is offered through Shield Support, a patient outreach program that offers personalized support for members with chronic conditions such as diabetes. Depending on each member's situation, outreach is triggered by claims, provider referrals, member self-referrals when applicable and predictive risk scores. A team of nurses, social workers and other specialty clinicians then provide services for short-term care coordination, ongoing case management and overall health improvement. Shield Support provides a wealth of member education and self-care resources (online, phone, print and in-person) to support member preferences. To learn more call 877-455-6777 or log into www.blueshieldca.com/oc.

CIGNA:

Your Health First: This program offers holistic support for chronic conditions by giving you access to a dedicated health coach. Having a coach enables you to make educated decisions about your health and treatment, develop a plan to help improve your condition, understand your medications and doctor's orders, identify factors that affect your condition, and help you prepare for a hospital stay if needed. To learn more call 855-246-1873 or log into myCigna.com.

Weight Management Program: This is offered through their Lifestyle Management Programs. This can be done over the phone with one-on-one coaching, convenient evening and weekend hours and a program workbook and toolkit. Or, you can do a self-paced program using interactive tools, educational materials and online resources.

To learn more call 855-246-1873 or log into: myCigna.com

KAISER:

Care for Diabetes: Offered through their Healthy Lifestyle Programs. This is a customized online resource to help you identify and change unhealthy habits that may be holding you back. You'll get a personalized plan to improve your health based on your lifestyle and preferences. To keep you on track, you'll get regular emails supporting and encouraging you.





Log on and find out more: healthy.kaiserpermanente. org/southern-california/health-wellness/healthy-lifestyle-programs/diabetes.

Get started by taking the Health assessment: kp.org/tha. Living Well With Diabetes: This is an in-person workshop. Even when you know eating well, being active, checking your blood sugar and taking medications can help you feel your best and prevent diabetes complications, it's not always easy to do. If you need some support to form these healthy habits and improve your lab test numbers, this workshop is for you.

To find a workshop near you go to: kp.org/centerforhealthyliving.

Healthy Balance Program: This weight management program is convenient and developed by experts. Healthy Balance is a one-year lifestyle program. For the first six months, you'll work on reaching your goals during 16 weekly group workshops. After that, you'll have a monthly phone call with a personal lifestyle coach to help you stay on track. Programs are offered weekly; start when you are ready. Lose 1 to 2 pounds per week.

To learn more go to: healthybalance-kaiserpermanente. org/?kp_shortcut_referrer=kp.org%2Fhealthybalance

COMING BACK FROM A LEAVE OF ABSENCE?

The reporting requirements have changed if you are returning back to work from a leave of absence. If you have been off work due to an illness or injury that is <u>NON-WORK RELATED</u> and have now been cleared by your treating physician to return to work, <u>you may submit your clearance note directly to your Human</u>

Resource Services (HRS), Return to Work Team. They will assist you in ensuring that all requirements have been met in order for you to go back to your job. For absences due to a <u>WORK-RELATED</u> illness/injury, continue to follow your established process. As always, please contact your HRS team for any questions.

HUMAN RESOURCE SERVICES NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

MILLION STEPS CHALLENGE

We have just wrapped up our last month of Million Steps Challenge and we are just amazed at the number of steps our employees took. From March 5 through December 3, 1,444 employees walked a combined total of 1,925,163,474 steps which is equal to 911,536 collective miles. This is incredible! In addition, 667 employees have reached or surpassed 1 million steps, 340 employees have surpassed 2 million steps, 121 employees have surpassed 3 million steps, and 40 have surpassed 4 million steps! Congratulations to all of our 1-, 2-, 3- and 4-million step employees.

OPPORTUNITY DRAWING WINNERS

The opportunity drawing winners for November and December are:

- Taylor Adray Social Services Agency
- Edna Arredondo OC Probation Department
- Sharrise Boop Social Services Agency
- Rebecca Brunter OC Sheriff's Department
- Veronica Flores De Leon Social Services Agency
- Tamara Halle Health Care Agency
- Kristie Harreld District Attorney's Office
- Youn Lee Probation Department
- Joanne Li CEO/Human Resource Services
- Christina Lozada OC Sheriff's Department
- Huy Luong OCERS
- Jack Luster OC IT
- Lygia Macovei OC Sheriff's Department
- Lisa Mau Health Care Agency
- Brett Hilary Peralta Health Care Agency
- Yvonne Polanco OC Probation Department
- Danilo Serranilla OC Community Resources
- Ashlee Short Health Care Agency
- Christine Smith OC Sheriff's Department
- Brenda Truong Health Care Agency

Each of our winners received a wellness-related prize courtesy of our County health plans.

The Million Steps Challenge will be relaunching in 2019. Keep an eye out for emails that will be sent via global email and to your email address that you have on file with StayWell. If you have any questions about the Million Steps Challenge or need assistance logging into your StayWell® account, please call the OC Healthy Steps, StayWell® HelpLine at 800-492-9812.

The following employees have recently reached 1, 2, 3, 4 and 5 Million Steps and have agreed to have their names published in County Connection:

OUR LATEST 1 MILLION GOAL GETTERS

Van Au – Clerk of the Board

Verenice Davilla - Social Services Agency

Kristine de Leon - OC Housing Authority

Carolyn Miller - Social Services Agency

Art Mora - John Wayne Airport

Chris Prevatt - Health Care Agency

M. Veronica Ramírez-Bartoli – Health Care Agency

Judy Salas - OC Sheriff's Department

Molly Stallcup - OC Parks

Ruth Wardell - OC Waste & Recycling

OUR LATEST 2 MILLION GOAL GETTERS

James Carter - Social Services Agency
Prudence Darley - Health Care Agency
Bobby Guillen - Social Services Agency
Rebecca Leeds - County Counsel
Julie MacDonald - Health Care Agency
Martha Schlegal - Health Care Agency
Carol Taylor - Social Services Agency

OUR LATEST 3 MILLION GOAL GETTERS

Nancy Hensien - Health Care Agency Janice Murguia - Social Services Agency Jennie Phuong - Auditor Controller

OUR LATEST 4 MILLION GOAL GETTERS

Bill MacDonald - John Wayne Airport
Doris Billings - Health Care Agency
Jason Damico - Health Care Agency
Christopher Goffredo - Health Care Agency

OUR LATEST 5 MILLION GOAL GETTERS

Josie Ramirez - Child Support Services

Congratulations to our 1-, 2-, 3-, 4- and 5-Million Step achievers! If you have met the Million Steps Challenge and want to have your name published in County Connection, email HR_EmployeeBenefits@ocgov.com letting us know that we can publish your name.

PROCUREMENT POINTERS

UNIFORM GUIDANCE

What is the Uniform Guidance? It is simply a set of authoritative rules and regulations about federal grants from the Office of Management and Budget (OMB). This guidance is designed to keep everyone in the federal grants community on the same page that streamlines and consolidates government requirements for receiving and using federal awards.

The procurement standards in the Uniform Guidance apply to procurement of goods and services for all federal grant funds awarded through both formula and discretionary grants. This includes funds awarded by the department as grants or funds awarded to a pass-through entity, such as a state educational agency, for sub grants. Grantees and sub grantees that are not states (such as the County of Orange) must follow the procurement standards set out in the Uniform Guidance in 2 CFR § 200.67 and 200.88.

In accordance with the recent statutory changes, OMB issued a memorandum on the procurement micro-purchase and simplified acquisition threshold. This memo increased the micro-purchase threshold to \$10,000 and the simplified acquisition threshold to \$250,000. The micro-purchase thresholds refers to purchase of supplies or services from \$0-\$10,000, and the simplified acquisition threshold refers to using small purchase procedure from \$10,001-\$250,000.

The County implemented the uniform guidance on July 1, and the new threshold was effective October 25. The Solicitation At A Glance on thresholds is being used as a procurement guideline Countywide. You can find this on the County Procurement Intranet site at: http://intra2k3.ocgov.com/procurement/federal_uniform_guidance.asp





AROUND THE COUNTY

TABLE OF CONTENTS

17 Health Care Agency

- Whole Person Care Poster Awarded Ribbons at Statewide Convening

18 John Wayne Airport

- John Wayne Airport Launches New "Helping Hands" Program
- 29th Annual Student Art Contest Winners Announced
- John Wayne Airport Celebrates Surf Entrepreneur Hobart "Hobie" Alter

20 OC Animal Care

- Online Adoption Campaign Helps 241 Cats find Homes
- Partnerships with Rescue Organization Help Shelter Pets

22 OC Waste & Recycling

- Your Guide to Recycling, Repurposing and Reusing After the Holidays

23 Social Services Agency

- Orangewood Children and Family Center Hosts Annual Children's Winter Tea

Yue Zhan from College Park Elementary School is one of the grand prize winners in in John Wayne Airport's 29th Annual Student Art Contest. See page 19 for details.

HEALTH CARE AGENCY

Whole Person Care Poster Awarded Ribbons at Statewide Convening

Representatives from the lead entities across the State of California's Whole Person Care (WPC) pilot programs met recently at a biannual Learning Convening in Riverside to share ideas and participate in a poster contest, the theme of which was "WPC: Innovations through Plan-Do-Study-Acts (PDSA)." A PDSA is the reporting template used by the state for pilot programs to determine and manage need adjustments incrementally.

The contest called for the creation of a narrative poster that underscored a pilot's challenge, and to convey how participant entities persevered to manage for success.

"The County of Orange WPC pilot earned first place for Most Informative and second place for Most Creative poster, and we were the only lead entity to receive two awards," said Melissa Tober-Beers, Manager of Strategic Projects, which include the WPC pilot. "Our team's poster, which was conceptualized by our amazing interns Jasmine Garcia and Meera Swaminath, symbolizes our ever-evolving county. Many places in OC feature Ferris wheels, like Balboa

Island, the Irvine Spectrum and the OC Fairgrounds. We felt this theme would best represent the cyclical nature of the WPC pilot while also highlighting the continual growth and innovation of our community. Our poster highlighted the technical and policy challenges faced during the design and implementation process for WPC Connect."

A tool unique to the County of Orange WPC, WPC Connect is a web-based coordinated care plan that will enable a beneficiary's Care Team to view and/or edit the care plan. This method has led to the potential to identify gaps in care and improve care management across organizations.

"What this means to WPC and for homeless beneficiaries inspired us to creatively share what our WPC Collaborative group had set out to do and what they have accomplished through coordination in design and rollout," Melissa said.

To learn more about WPC, please visit www.ochealthinfo.com/WPC.



Melissa Tober-Beers, left, Liz Amantine-Taylor, Jasmine Garcia and Ryan Ramos of the Whole Person Care team, stand with their award-winning poster design.

JOHN WAYNE AIRPORT

John Wayne Airport Launches New "Helping Hands" Program



From left: Barry Rondinella, John Wayne Airport Director; OC Autism Mascot "Austin"; Julie Chao Diep, OC Autism Founder and Executive Director; Max Behura; and Nathaniel Behura, Autism Advocate, celebrate the launch of "Helping Hands," a program designed to support travelers with hidden disabilities, and their families and caregivers, in Terminal B on November 15.

John Wayne Airport (JWA) understands that traveling through an airport can be a difficult experience for individuals with hidden disabilities. A new "Helping Hands" program designed to lend a hand to travelers, families and caregivers provides assistance and support to ease their experience while traveling through the airport. "Helping Hands" is a free service available daily from 6 a.m. to 11 p.m.

"Our team at JWA understands that all guests are unique and may require different levels of support specific to their needs," said Barry Rondinella, Airport Director. "Our friendly staff are specially trained to assist travelers and their families with sensitivity and understanding to provide a superior guest services while helping them navigate the Airport."

Guests utilizing "Helping Hands" can receive

assistance with the following:

- Facilitating calls to the Transportation Security Administration (TSA) and arranging for TSA Cares support, as well as assistance with airlines.
- Guidance during the arrival, check-in, security and boarding processes.
- Arranging tours to help prepare guests before travel.
- An optional bracelet to inform Airport employees that a little more time may be needed to prepare for check-in and security screening, and extra care may be required while traveling through the Airport.

To learn more about "Helping Hands" or to schedule a tour, please visit www.ocair.com/communityrelations/helpinghands/default or call 949-252-5200.

29th Annual Student Art Contest Winners Announced

John Wayne Airport has announced the winners of its 29th Annual Student Art Contest, themed "My Dream To Fly." Among 750 entries received from public and private schools across Orange County, students Yue Zhang from College Park Elementary School and Katherine Gasper from Santa Margarita Catholic High School were recognized as grand prize winners in this year's contest. Their artwork, along with that of other winners, is on display in the Thomas F. Riley Terminal (Arrival Level behind baggage carousels 1 and 4) through January 7.

JWA implemented its annual Student Art Contest in 1990 as part of the opening of the Thomas F. Riley Terminal. In 1996, the airport began coordinating its art contest with the International Aviation Art Contest sponsored by the National Aeronautic Association, National Association of State Aviation Officials, National Aeronautics and Space Administration, and the Federal Aviation Administration in cooperation with the Fédération Aéronautique Internationale.

To view all of the award winners' artwork and learn more about JWA's annual Student Art Contest, visit www.ocair.com/terminal/artexhibits/studentart/.

Congratulations to all of the talented student artists who participated in this year's contest!



Katherine Gasper from Santa Margarita Catholic High School is one of the grand prize winners in John Wayne Airport's 29th Annual Student Art Contest.



Yue Zhan from College Park Elementary School is one of the grand prize winners in in John Wayne Airport's 29th Annual Student Art Contest.

John Wayne Airport Celebrates Surf Entrepreneur Hobart "Hobie" Alter

A new exhibition featuring Hobart "Hobie" Alter, a Southern California native known for inventing the Hobie Cat catamaran and changing the way people use the water for surfing and sailing, is on display at John Wayne Airport (JWA). Ticketed passengers can view the exhibit through spring 2019.

Passengers strolling through the Vi Smith Concourse Gallery on the Departure (upper) Level, [across from Gates 2 through 5 in Terminal A, Gate 18 through Terminal C and in the free-standing display across from Gate 14] will have the opportunity to view fun and interesting panel displays depicting Hobie's achievements.

The exhibition includes photographs and memorabilia celebrating the lifetime achievements of a watersports pioneer. Summarized descriptions include:

- Laguna Beach early 50s. Hobie and his wife Sharon with friends in a photoshoot for Kodak. This photo would later hang in New York City's Grand Central Station.
- A young Hobie carries suitable balsa "sticks" to be glued and joined to produce a balsa surfboard blank.



Ticketed passengers can explore the life of Hobart "Hobie" Alter through spring 2019.

- The genesis of a surfboard from foam blank to ready for the surf (stages of surfboard production).
- Hobie stands in front of a sign for the Hobie Surf Shop in Honolulu, Hawaii.
- Hundreds of surfers and paddlers gathered around a Hobie Cat catamaran off the shore of Doheny State Beach to celebrate the life of surf and sailing entrepreneur and pioneer Hobie Alter.

To learn more about JWA's Art Programs, visit www.ocair.com/terminal/artexhibits.

OC ANIMAL CARE

Online Adoption Campaign Helps 241 Cats Find Homes

OC Animal Care's online C.A.T. adoption campaign held November 28-December 15 helped hundreds of cats find loving homes.

OC Animal Care was at cat-pacity with cats and kittens at the beginning of November. Staff members had to think fast to help this population in need and the idea of the C.A.T. was born. C.A.T. is an acronym for the "Cutest of All Time" species that had overrun the shelter.

OC Animal Care staff members joined in the fun and stepped into the spotlight to create fun videos and promotional content for the event – and their hard work paid off! Over the course of the adoption campaign, 241 cats found their loving homes. Shelter staff and volunteers are ecstatic they had the opportunity to help so many of Orange County's feline friends.

OC Animal Care would like to thank all of the amazing staff who went above and beyond, and the community who adopted and helped spread the word about the "Cutest of All Time" species.

Watch the videos here: https://youtu.be/H9-pc_cRr3M, https://youtu.be/GyV0AtJSRzU and https://youtu.be/btKvcT5BgYk.



Partnerships with Rescue Organization Help Shelter Pets

During the months of November and December, recent collaborations with rescue organizations helped shelter pets find loving foster and permanent homes. Lionel's Legacy, a rescue program dedicated to providing senior animals with foster homes in the San Diego area, rescued 16 senior dogs from OC Animal Care.

OC Animal Care also collaborated with South Bay Rabbit Rescue, Waggin' Trails Rescue Foundation and Embrace a Discarded Animal Society. South Bay Rabbit Rescue, a foundation located in the Bay Area, took in 21 rabbits and one medical guinea pig. Waggin' Trails Rescue Foundation transported 19 dogs from the shelter to Embrace a Discarded Animal Society, a rescue located in the Vancouver area.

OC Animal Care is so grateful to the rescue partners who help so many the animals at the shelter. If you would like to foster a shelter pet for OC Animal Care, please visit www.ocpetinfo.com/involve/foster or email foster@occr.ocgov.com.



Dolly, rescued by Embrace a Discarded Animal Society, is in her foster home and receiving treatment for her dental issues. This 9-year-old Chihuahua is lucky her foster mom is a vet tech!



OC Animal Care Director Mike Kaviani (center), Lionel's Legacy Founder Laura Oliver, rescue and shelter staff and volunteers take a group photo before the 16 sweet seniors head out.

OC WASTE & RECYCLING

Your Guide to Recycling, Repurposing and Reusing After the Holidays

The holidays are over, and we all survived! Now it is time to get the house back in order, find homes for new toys and clothes, and pack-up seasonal decorations for another year. Let us help take some of the guesswork out of this process by providing you with a quick refresher.

Greeting Cards and Gift Wrap: Holiday cards and paper with glitter, foil and/or plastic cannot be recycled. Save and reuse these items for other crafts or find other ways to repurpose.

Shipping Boxes: Most curbside pick-up programs recycle cardboard boxes. You can leave on the labels and tape but make sure to flatten them and keep the cardboard dry. You can also reuse them for arts and craft projects.

String Lights: Hopefully by now you have switched to LED lights to decorate your home as they will last

as long as 20 years. If you still need to get rid of old lights, you can bring them to one of our Household Hazardous Waste Collection Centers to be safely disposed.

Live Christmas Trees: A Christmas tree's life doesn't end once the decorations and lights are removed. Help turn your tree into mulch by recycling it! Find a local recycling program or see if your hauler picks up Christmas trees. Remember, flocked trees can't be recycled.

New and Old Electronics: Every year electronics are one of the most popular gifts of the season. This means there are many used batteries and older electronic models that need to be disposed. Make sure to never put used electronics or batteries in the trash; instead take them to one of our Household Hazardous Waste Collection Centers.



SOCIAL SERVICES AGENCY

Orangewood Children and Family Center Hosts Annual Children's Winter Tea

On December 6, the Orangewood Children and Family Center (OCFC) celebrated its 33rd Annual Children's Winter Tea. In spite of the unusual downpour that day, the inclement weather could not prevent the OCFC children and staff from coming together to host yet another wonderful seasonal event.

The children dressed in their holiday best, greeting visitors and accompanying them on tours of the cottages. Children and staff decorated their cottages in creative, festive themes and provided refreshments and tasty treats.

Braving the storm, over 300 guests attended the Children's Winter Tea this year. OCFC manager Kim Ragen extended words of appreciation to the Facility Mechanics Julio Santamaria, Brian Gallegos and Kenny Fratt, among others, who provided their

support to ensure a successful event: "From putting up the holiday lights to clearing the drains during that incredible rainfall on Thursday morning, I really appreciate your dedication to keeping the facility beautiful, functional and safe throughout the year. We're fortunate to have each of you on our team."

OCFC is a valuable and critical component of the continuum of care for foster youth by serving as a 10-day temporary shelter and multiservice center with 21 distinct programs. SSA continues to work closely with the California Department of Social Services to ensure quality care as a critical placement resource for Orange County youth. Congratulations to OCFC staff and supporters on 33 years of providing outstanding service!



More than 300 guests at the Children's Winter Tea toured the children's cottages, which were decorated in festive themes.



Julio Santamaria, left, Brian Gallegos and Kenny Fratt were vital to the 33rd Annual Children's Winter Tea's success.

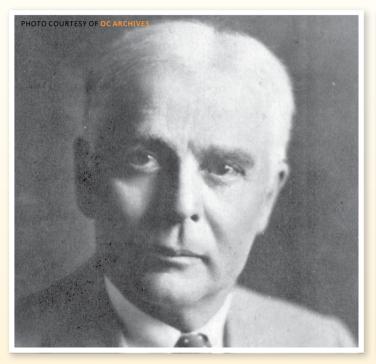


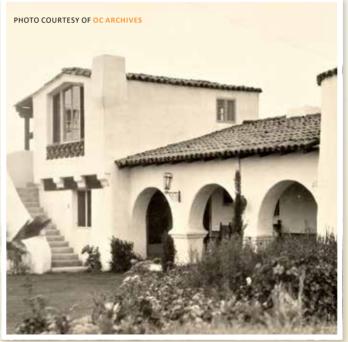
For the Children's Winter Tea, Orangewood Children and Family Center children and staff decorated the cottages in festive themes, such as this one, which was "Coco"-themed.

OLE HANSON'S SAN CLEMENTE by Chris Jepsen

Ole Hanson was born in Wisconsin in 1874, the son of Norwegian immigrants. As mayor of Seattle, he became nationally known for his hardline stance against the Seattle General Strike of 1919. He died in Los Angeles in 1940.

Judge Fred A. Warner's home on Cazador Lane was designed in accordance with San Clemente's Spanish motif. The judge's brother, youth football legend Glenn "Pop" Warner, lived upstairs.







San Clemente's first pier was built in 1928. It was destroyed in a 1939 storm and rebuilt. Another storm necessitated partial reconstruction in 1983. More renovations were done in 2009-2010. This photo shows the pier circa the 1950s.

he creation of San Clemente reflected a fastpaced real estate market, a wave of interest in Spanish Colonial Revival architecture and a willingness to invest in big ideas — all of which typified Southern California in the Roaring '20s. But most of all it reflected the vision of the town's founder: Former Washington State Legislator and Seattle Mayor Ole Hanson.

In 1923, with the promise of a forthcoming coast highway providing easy access, a large real estate syndicate — including Hanson, his friend Thomas F. Murphine, and financier Hamilton H. Cotton — bought 2,000 acres of coastal land at the southern tip of Orange County. Beginning in 1925, Hanson would plan, develop and promote a new community on that land.

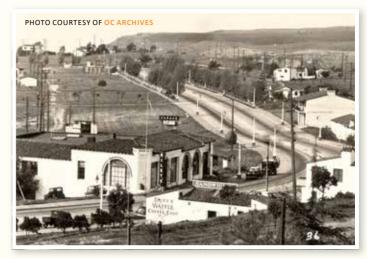
"I am going to build a beautiful city on the ocean where the whole city will be one great park," he wrote in a letter to a friend. "The architecture will be all of one type, and the homes will be located on sites where nearly everyone will have his wonderful view preserved forever. ... I can see hundreds of white-walled homes bonneted with red tile, with trees, shrubs, hedges of hibiscus, palms and geraniums lining the drives, and a profusion of flowers framing the patios and gardens. I can see gay sidewalks of red Spanish tile and streets curving picturesquely over the land. I want plazas, playgrounds, schools, clubs, swimming pools, a golf course, a fishing pier, and a beach ... I have a clean canvas and I am determined to paint a clean picture."

Although many of Hanson's edicts about architecture, paint colors, plantings, and curving roads would go by the wayside during the Depression, the earliest years of San Clemente presaged the many planned communities that would later typify South Orange County.

The rising "Spanish Village" of white stucco buildings, each in the Spanish or Moorish style, was scrupulously watched over by Hanson's hand-picked team. And when the owners of code-violating buildings couldn't afford to make their properties conform, Hanson himself would sometimes pay to have the buildings repainted (white), re-roofed (with hand-made red tile), or even remodeled.

Street and lot boundaries were marked, fences were put up to keep out grazing cattle, and 80-foot-wide streets were graded, revealing the level of Hanson's optimism.

Hanson himself gave sales pitches to crowds of prospective buyers in tents set up for that purpose. Rather than loads of real estate puffery, he simply shared the facts, including his vision for the town. People seemed to appreciate not getting the hard-sell nor being treated to something like an old time fireand-brimstone revival meeting. If arm-twisting went



The building with arches, on the left, along Highway 101 (now El Camino Real), was San Clemente's first City Hall, seen here in the 1930s.

on, it was by the salesmen, led by Ole Hanson Jr., who took the prospective buyers on tours of the area in snazzy new Lincolns or Cadillacs. Sales were brisk.

Unlike most communities, the water district, infrastructure, sidewalks, community clubhouse, pool, and even the community hospital came with no bond debt attached. Hanson had paid for these and other community amenities as part of the planned community.

By 1927, the community was really taking shape. Numerous clubs and organizations formed and the town added a bank, a post office, a telephone exchange and a fishing pier. The town's first newspaper, El Heraldo de San Clemente, had launched the previous year but still read like a real estate brochure.

San Clemente incorporated as a city in 1928. That same year, Hanson and his associates built the town's beach club, golf course, yacht club and baseball diamond.

The city was well-established, with all of its first three stages sold out and new buildings going up right and left when the Great Depression hit. So although it (and Hanson) took a beating like the rest of the country, the young town survived and eventually rebounded. Over the years, San Clemente grew to become home to President Nixon's "Western Whitehouse"; a state beach; companies like Pick Up Stix, Surfing Magazine and Rainbow Sandals; and more than 66,000 residents. Some of the buildings and amenities built by Ole Hanson remain today, including his own bluff-top home, which is now the Casa Romantica Cultural Center and Gardens.

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

WORKPLACE SAFETY ►

Did you know you can find hazard information for any chemical products used or stored in your work area?

The County of Orange uses an online database service to provide hazard information and help manage chemical product information documents called safety data sheets (SDSs), formerly called material safety data sheets (MSDSs). The County maintains an SDS for each hazardous chemical product as part of its Hazard Communication Program.

All County employees can access this information on IntraOC: Safety Data Sheets (or through the CEO/Risk Management Safety and Loss Prevention webpage at https://ocgov.sharepoint.com/sites/FIN/risk/programs/Safety-Loss-Prevention/SitePages/Home.aspx).

Within the database, you can search by the name of the product, or select your department and location from the Locations dropdown menu and then click on Search.

SDSs provide useful information regarding



chemical product contents, hazards and protective measures to follow when using the products.

If you have trouble finding the SDS you are looking for, or if you find a product used in your area that is missing, please ask your supervisor or contact the Safety and Training Officer assigned to your department.

SAFETY SPOTLIGHT

Stay Warm while Preventing Fire

It's that time of year when people start pulling out their electric blankets, turning on their home or portable heaters or lighting the fireplace. When trying to keep warm, it's important to remember not to give fire safety the cold shoulder.

Every 15 seconds, a fire department responds to a fire somewhere in the United States. A residential fire occurs every 66 seconds. There is one civilian fire injury every 18 minutes. In just 2 minutes, a fire can become life-threatening. In 5 minutes, a residence can be engulfed in flames. How you prevent and prepare for a fire could make all the difference in saving yours and your family's lives. Here are some tips to help prevent a fire:

ELECTRIC BLANKET:

- Never place items such as books, pillows or stuffed animals on top of the blanket. These items can trap the heat, leading to elevated temperatures and serve as a source of ignition/
- When not in use, turn the blanket off.

PORTABLE HEATER:

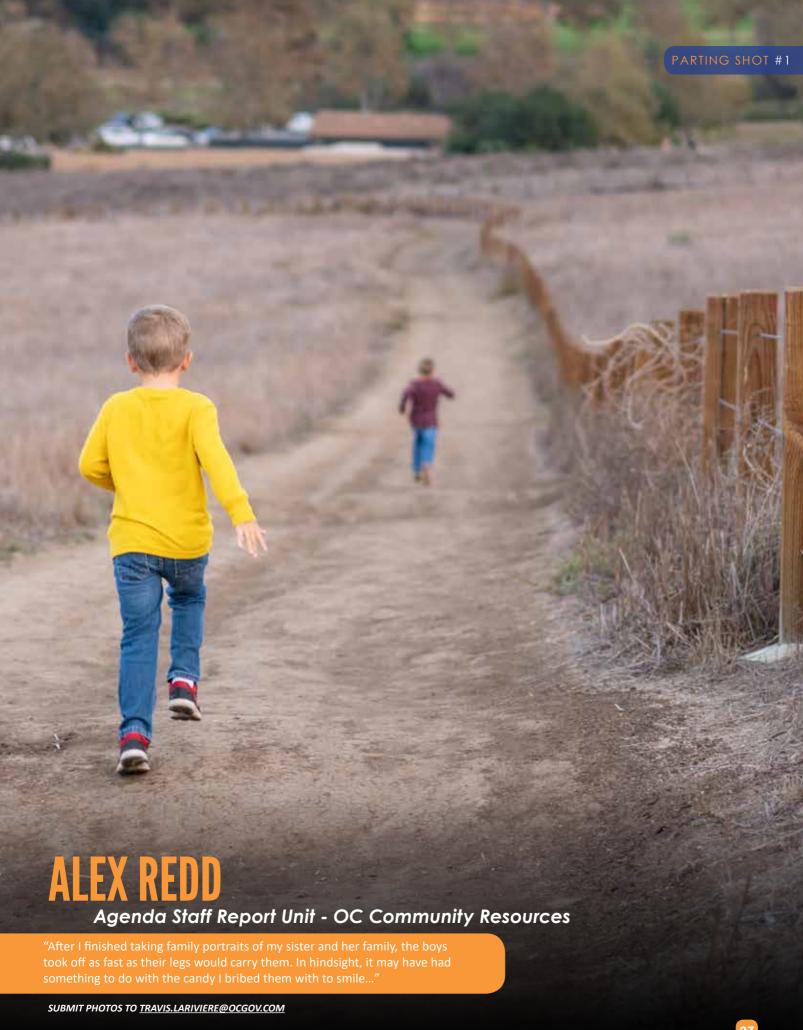
- Never operate a heater you suspect is damaged. Before use, inspect the heater, cord and plug for damage.
- Never leave the heater operating while unattended, or while you are sleeping.
- Keep combustible material such as beds, sofas, curtains, papers and clothes at least 3 feet from the front, sides and rear of the heater.

FIREPLACE:

- Clean the firebox (the area where the logs burn) at least once a week during the months you use it, when ash builds up. Leave about an inch of ash because it acts as insulation, allowing the coals to heat faster and retain the heat easier. Keep the firebox completely clean during the months when the fireplace is not in use.
- Install both smoke and carbon monoxide detectors. Test them monthly and change the batteries at least once a year.
- Make sure the area around the fireplace is clear of anything that is potentially flammable (i.e., furniture, drapes, newspapers, books, etc.)

^{**}Reminder – If you need an escort to your car, you can contact the HOA Sheriff Kiosk at 834-2250.

We recommend to walk in groups if possible and use the crosswalks.



SERVICE AWARDS - Jan 2019

Recognizing our long-serving employees and their years of dedication to the County of Orange

50 YEARS

HEALTH CARE AGENCY

EGAN, CHARLOTTE R

40 YEARS

SOCIAL SERVICES AGENCY

EAZOR, CYNTHIA K

35 YEARS

ASSESSOR

DONOVAN, BRIAN

30 YEARS

OC PUBLIC WORKS

ANGEL, MARTIN R

SHERIFF-CORONER

EDINGER, WILLIAM B PETKA, DONALD J

<u>25 YEARS</u>

HEALTH CARE AGENCY

FRANCO, MIGUEL NAKU, MUBULA YOUNGS, BERNICE H

PROBATION

DILTS, DENISE D FERRAIZ, ANA C FOUSTE, ANNETTE H HERNANDEZ, JOHN H JOHNSON, BRIAN L MEDINA, DANNY M

SHERIFF-CORONER

BOWMAN, JAMES M MAAS, JEFF A MITTERMEIER, KEITH W

SOCIAL SERVICES AGENCY

CANESSA, ELIZABETH
CASTILLO, BARBARA
COLLIER, CINDY
ESPINOZA, CHRISTOPHER
GENOVESE, NANCY E
HOWARD, MELINDA J
MANZO, MARIA
MUTCH, MAUREEN
NICHOLSON, JOYCE
SIERRA, ADOLFO
THATCHER, GABRIELA

20 YEARS

ASSESSOR

ANGELES, NILDA M BEALER, CLAYTON B CAMPANARO, MARK A CHANG, MEI-KUEI HA, DZUNG LAJKOWICZ, JEFF LIBBON, JENNIFER A MARQUEZ, JOE R SALAZAR, GEORGE SANCHEZ, ANGELA SNAPPERMAN, DAVID

AUDITOR-CONTROLLER

CARRILLO, ANTHONY THOMAS, HOWARD M

CHILD SUPPORT SERVICES

AVINA, NORA E FLORES, JOSEFINA

COUNTY EXECUTIVE OFFICE

GOLLADAY, MIU D GRIFFIN, JEFF M KUKREJA, ANIL S VO, THAM T

HEALTH CARE AGENCY

AGUIAR, HELENA CRANE, JOHN A DALE, RICHARD W DENNEN, EVA JAMES, DANIEL W MARQUEZ, LORRAINE MOYLAN, ROSALIE TRIMMER, JAMES C

OC COMMUNITY RESOURCES

CASTRO, JESUS DAVIS, NANCY J DIAZ, CRISTINA S GIRON, CARMEN VICTORIA

OC PUBLIC WORKS

BURNS, WILLIAM FIGUEROA, ANTIOINO N PHAN, TUYET-VAN TIPPETT, BRAD A

OC WASTE & RECYCLING

LEMUS, MARCO P

PROBATION

ARELLANEZ, LAURA CORONA, ADRIAN M GALVEZ, FRANCISCO IBARRA, LAWRENCE JARMAN, KRISTIN L PAYAN, CURTIS W SUZUKI-JOHNSON, PRISCILLA TRAN, LETHANH VO, KIMLOAN T

PUBLIC DEFENDER

CASTRO, DIEGO A
MANN, KATHERINE S

ALONSO, VERONICA

SHERIFF-CORONER

ANDERA, KEVIN M BROADWATER, JOSHUA A BURK WILLIAM F CASTRO, MARK T CLARK, DAVID W DOUTHITT, DANIEL S GUSTILO, RICHARD A HUBER, LINDA KUMAR, SANDEEP LYLE. BRUCE E MAGDALENO, ARTHUR L MAKKAWI, JENNIFER L NAVARRO, ADOLFO OSTERFELD, JUSTIN M PATELLA, ANTHONY J PATRON, RICHARD J POWELL, JONATHAN G REISINGER, JULIANNE E RODRIGUEZ, LINDA P SNOW, BRIAN G SPIRESCU, ADRIANA M TRAN. HOAN B TROUT, ROBERT W VERDUZCO, LORENA VILLALVAZO, ROBERT WATSON, SCOTT C WEST, WILLIAM J

SOCIAL SERVICES AGENCY

AYERS, SANDRA BARRIENTOS-GALVEZ, CYNTHIA BARRIOS, DAVID C BECKNER-PAVONE, TAMMY L HILL, STEPHANIE A JACKSON, TEOLINDA B KANE, TOM R KINNAMAN, PATRICIA LUBCHENKO, NOREAN LUTHER, JODELL MARTINEZ, MARISA MEDINA, RITA A MORENO, FRANCESCA NGO, THUY T NGUYEN, THUYTIEN T NGUYEN, TRAN D NNOROM, NGOZI

ANDERSON, WONGNETTA L

OWEN, COLLEEN L
PETERSON-DURAN,
STEPHANIE
PHAN, THU L
REVELES, DANIEL G
SOLIS, FRED V
SOSA, SORAYA D
THEIRING, MELISSA J
TIMMINS, KRISTEN M
TURRIETTA, BEN E
UEDA, MICHAEL S
WRIGHT, JOHN C

TREASURER/TAX COLLECTOR

CASTRO, DIEGO A MANN, KATHERINE S

If you would like to have your name not printed in the Service Awards section, email <u>CEOcom@ocgov.com</u>. If you believe there has been an error or omission in reporting your years of service, please email <u>Kathleen</u>.

Ramirez@ocgov.com.

To view the January list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click here.

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.









Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Building Inspector IV (CASp Certified / Commercial) -ASAP

Civil Engineer (Flood Programs) - 01/14/19

HCA Service Chief II (Community Counseling & Supportive Services) – ASAP

Surveyor II (Office) - ASAP

Behavioral Health Clinician I & II (Correctional Health Services) – ASAP

Regulatory & Medical Services, Chief of Operations (Administrative Manager III) – ASAP

Locksmith - ASAP

Training Manager (OCERS) - ASAP

Public Health Nurse I/II - ASAP

HCA Program Supervisor II (Mental Health Services Act

Coordination) - ASAP

Research Manager - ASAP

Surveyor III (Professional Land Surveyor License) - ASAP

Fraud Hotline Manager - ASAP

Laundry Worker – ASAP

Assistant Director of Public Works - ASAP

PROMOTIONAL

Staff Development Specialist (IT Training) - ASAP

Be sure to check the website often for any career opportunities that may be listed!

ISSION STATEME

MAKING ORANGE COUNTY A safe, healthy, and fulfilling place to

LIVE, WORK, AND PLAY,

by providing outstanding, cost-effective

REGIONAL PUBLIC SERVI



ANK YOU FOR READING

COUNTY CONNECTION

CONNECT WITH US ON SOCIAL MEDIA

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- On **Facebook** at <u>www.Facebook.com/OCGov</u>
- On Instagram at www.Instagram.com/OCGov

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