



COUNTY CONNECTION

A digital magazine for and about County of Orange employees

FEBRUARY 2019



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Volunteers for the 2019 Point In Time count gather resources at the Santa Ana Deployment Center in the early morning.

FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

Now that we are one month into 2019, I'm sure many of you are beginning to make progress on your new year's goals and resolutions. Whether you set new year's resolutions or are working on other goals you've set for yourself, I hope the stories in this month's County Connection will bring you motivation to continue striving toward your objectives.

In this month's **employee profile**, Josie Ramirez – a Staff Development Specialist with Child Support Services – shares how she reached her goal of completing Human Resource Services' Million Steps Challenge last year. Josie not only met the goal of 1 million steps ... she blew that number away by walking a total of 5 million steps from March through December 2018. Walking 5 million steps is hard to conceptualize, but it roughly equates to 2,500 miles or the number of steps it would take to walk from Orange County to Pittsburgh, Pennsylvania. Congratulations to Josie on achieving this impressive feat!

In this edition, you can also learn about the **Point In Time event**, a count the County conducts every other year to assess the number of people experiencing homelessness in our community. More than 1,000 volunteers, including many County employees, signed up to volunteer January 23-24 to canvass areas across Orange County and survey homeless individuals. Volunteers started shifts as early as 3 a.m. during the Point In Time count, and I am so appreciative of their efforts to help us better understand homelessness and how it can best be addressed. Results of the count need to be submitted to the U.S. Department of Housing and Urban Development by April, and we'll have the results finalized by then to share with the community.

I'm also excited to share recent updates to the **County of Orange Board of Supervisors**. Last month, the Board selected Fifth District Supervisor Lisa Bartlett as the Chairwoman and Second District Supervisor Michelle Steel as Vice Chair. The Board also welcomed newly sworn-in Fourth District Supervisor Doug Chaffee, who joins the Board after most recently serving as the Mayor of Fullerton.

As I think about employees like Josie Ramirez and all the County employees who worked day and night during the Point In Time count, I'm impressed by the dedication and can-do spirit that members of the County family demonstrate on a day-to-day basis. Thank you for all you do.

A stylized, handwritten signature of Frank Kim in white ink, set against a dark blue background that features a faint image of a street scene with a building and trees.

P.S. Mark your calendars for the first "Fitness with Frank" event for 2019, which is scheduled for March 16. Look for more details in the March edition of County Connection!

DEPARTMENT OF CHILD SUPPORT SERVICES



**JOSIE
RAMIREZ**

**PLEASE SEND PROFILE SUBJECTS
FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jennifer.nentwig@ocgov.com.

JOB TITLE:

Staff Development Specialist

**YEARS WITH
THE COUNTY:**
28

DEPARTMENT:

Child Support Services

BEST PART OF YOUR JOB: The
freedom to be creative

Community is a given for Josie Ramirez, from her work with Child Support Services (CSS) to taking 5 million steps in last year's Human Resource Services (HRS) challenge.

As a Staff Development Specialist, Josie is responsible for the creation and execution of training for other CSS employees. She teaches technical skills such as how to locate parents within the department's software, and soft skills such as emotional intelligence to enable employees to handle situations without letting their emotions take over.

The department's vision is to be a trusted partner of parents in securing financial stability for Orange County's children.

Whenever a parent applies for assistance from the County of Orange, a case worker will automatically look into whether pursuing child support is an option. Parents can also reach out to CSS directly. The nature of the work means CSS has a close relationship with the Social Services Agency, which includes Josie training case workers to facilitate more understanding between the two departments.

Josie, who joined the County as a Family Support Officer when child support was still part of the District Attorney's Office, finds a sense of community with CSS staff all focused on the same tangible goal: helping Orange County families. "I am one of them; they are of me. We are equal; we are the same," she says of families who seek assistance.

Josie also stays connected to the local community by walking everywhere, a habit she learned from her mom.

When she was younger, Josie hung out at the Brea Mall — walking around mostly — while her mom cleaned nearby homes to support her children as a single parent. When Josie was old enough, she traveled around by bus, which allowed her to walk around and explore new places. In college, she rode her bike from Anaheim to California State University, Fullerton, about 10 miles each way.

When HRS announced the Million Steps Challenge in March last year, Josie signed up right away. Ultimately she would take 5 million steps — roughly 2,500 miles — from then until the challenge ended December 31.

This wasn't her first HRS walking challenge. She joined one in 2015 and found another sense of community, making friends with people who used the same pedometer. "I don't do social media, so this is how I connected with people," Josie says.

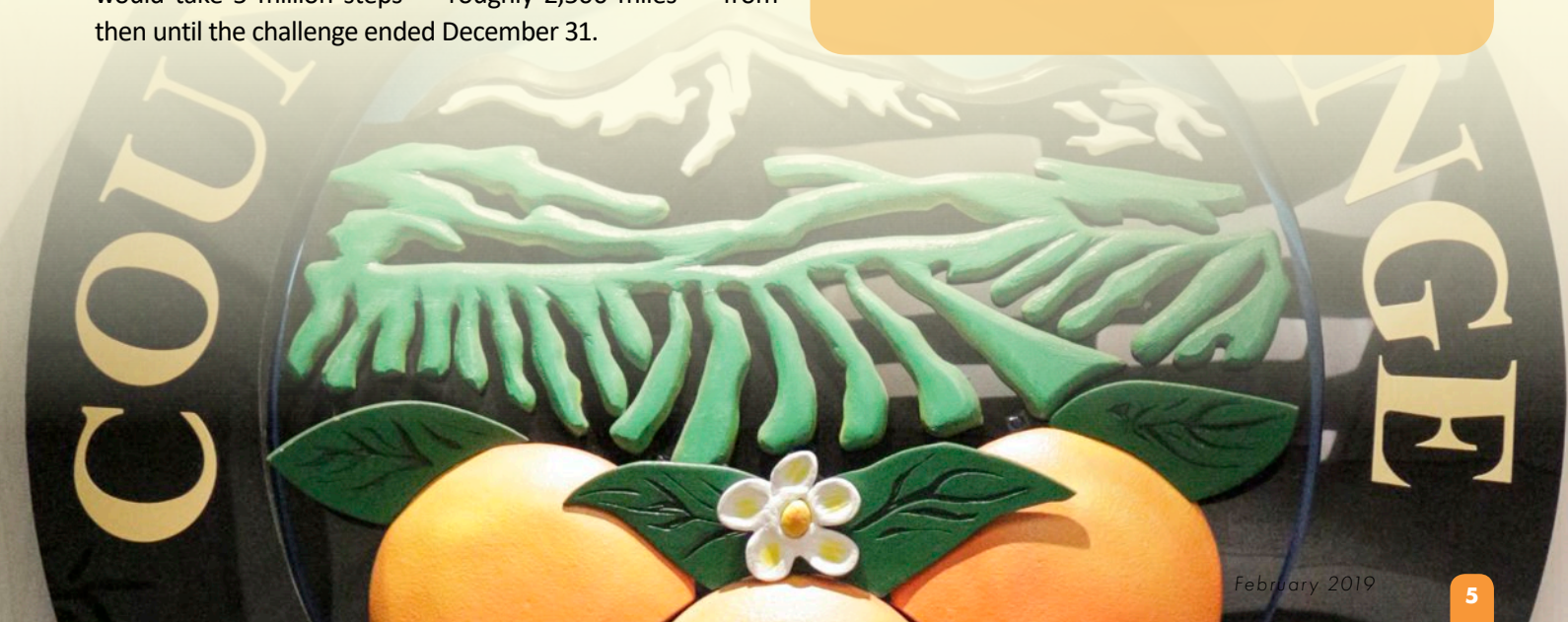
When she started the Million Steps Challenge, Josie didn't do any math to figure out a goal. Instead she thought 5 million was a good number. Each day she walks anywhere from 15,000 to 25,000 steps. She walks during her breaks, at lunch and at night. "If I need something from the store, I walk," she says. "If I want to go shop, I walk." Josie lives by the phrase, "I'm going places one step at a time."

In 2014 she made a big choice: She didn't want to drive any more. When her mom was still alive, "driving was an adventure, without Mom, I realized there was just no adventure." Now her adventures come from helping a senior citizen across the street, smiling at children or giving directions.

Her mom always said, "Take time to smell the flowers." Giving attention to the little things is what matters, Josie says, because you can discover so much about your neighborhood like finding out who lives alone and who needs help. You then become part of the community by giving them that help.

Josie taught the next generation — she has two sons — to walk everywhere and ride the bus, even when they protest it's too far. She laughs as she says she told them of her childhood, "Nothing is too far! I not only had my feet but also had the bus." And if she missed the bus, she walked to the next stop, and if she missed that bus, she just kept on walking. "Mom taught me that nothing is impossible," she says. "Another bus will come."

Human Resource Services is starting another Million Steps Challenge this month. Turn to **Page 10** for more information





EVERYONE COUNTS

2019 Point In Time



Last month, the County of Orange conducted the 2019 Point In Time count in order to have an accurate assessment of individuals experiencing homelessness around Orange County. More than 1,000 volunteers, clad in teal shirts, made their way around the County's 34 cities and unincorporated areas with clipboards and hygiene kits in hand. Volunteers canvassed their respective areas and surveyed individuals on their demographics and current situations. This survey will provide more comprehensive, up-to-date information on how the County can further assist in addressing homelessness.

Results of the count need to be submitted to the U.S. Department of Housing and Urban Development by April, and results will be available by then to share with the community.

1. Volunteers return after an early morning shift of counting individuals experiencing homelessness.

2. KFI - AM 640's Corbin Carson interviews Director of Care Coordination Susan Price.

3: Volunteers examine a map of their survey area.

4: Three volunteers interview an individual in Santa Ana near the historic Ebell Club.

2



3



4



SUPERVISOR LISA BARTLETT ELECTED 2019 BOARD CHAIRWOMAN

On January 8, 2019, Supervisor Lisa Bartlett, Fifth District, was chosen unanimously by her colleagues to serve as Chairwoman of the Orange County Board of Supervisors for 2019. Supervisor Steel, Second District, was chosen as the Board's Vice Chair.

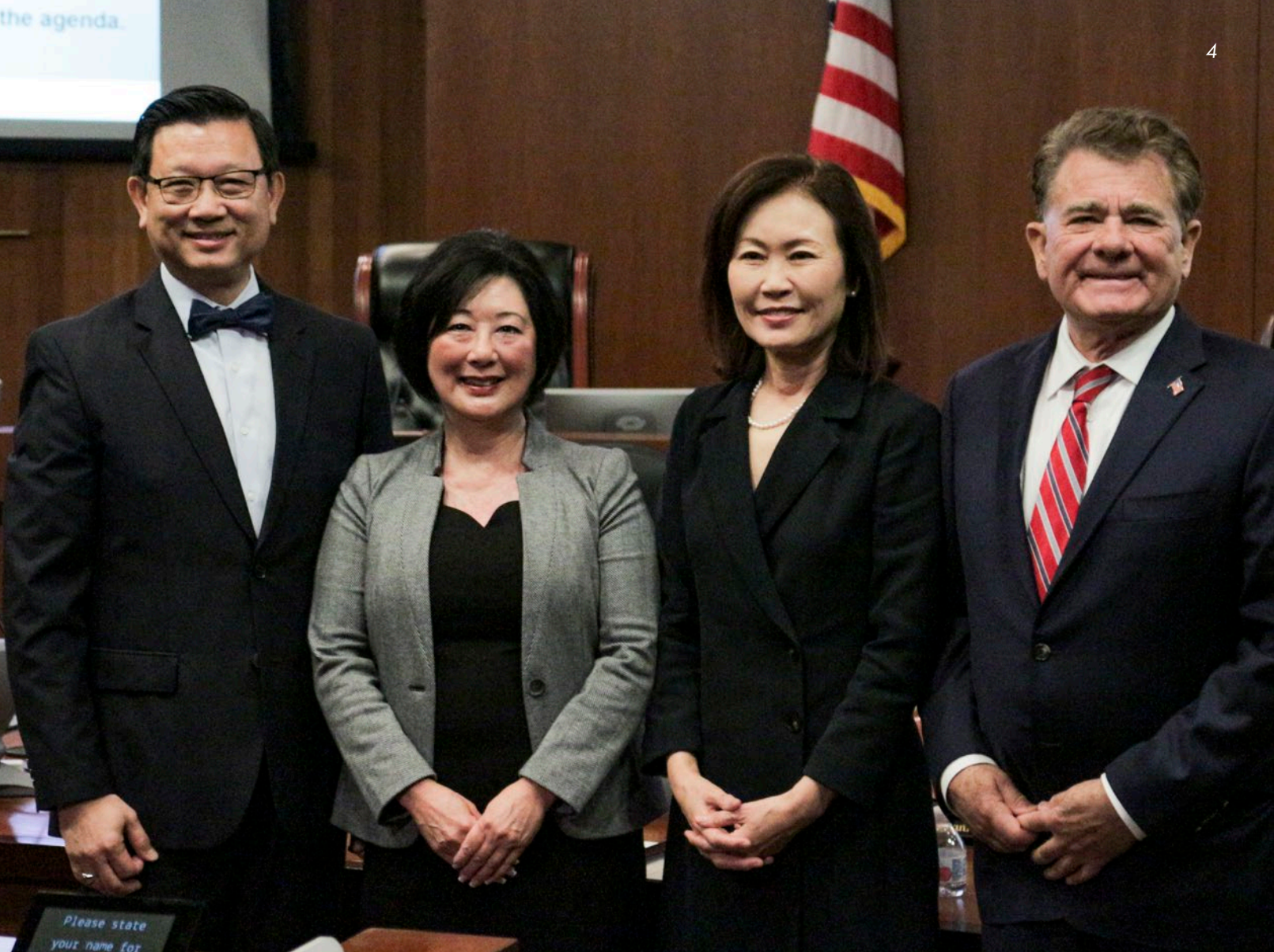
Supervisor Bartlett was elected in November 2014 and took office in December 2014. She began her involvement in local governance in 2006 when she was elected to the Dana Point City Council. She later served as the Dana Point Mayor Pro Tem in 2007-08 and as Mayor in 2009 and 2014. She holds a bachelor's degree in finance and a master's degree in business administration.

Supervisor Bartlett thanked her colleagues for their confidence and continued support. "I'm looking forward to a productive year and serving as the Chairwoman

of the Board of Supervisors," she said, listing several initiatives for the coming months, including increasing government effectiveness and efficiency. "We have been able to accomplish so much these past few years and it is imperative we keep with that momentum moving forward to ensure that constituents of Orange County are well-represented."

Supervisor Bartlett represents the Fifth District, the County's second largest geographically and home to more than 650,000 residents. It includes Aliso Viejo, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente and San Juan Capistrano, and the unincorporated areas of Coto de Caza and Ladera Ranch.

Supervisor Steel was also chosen unanimously by



1. Chairwoman Lisa Bartlett is sworn into office as the Fifth District Supervisor by Judge John S. Adams.

3. Doug Chaffee, a former Fullerton City Councilman, Mayor and Mayor Pro Tem, is sworn in as the Fourth District Supervisor by his wife, Paulette.

2. Vice Chair Michelle Steel receives congratulations from Newport Beach Mayor Diane Dixon, who swore her in as the Second District Supervisor.

4. Supervisor Andrew Do, First District, Chairwoman Lisa Bartlett, Fifth District Supervisor, Vice Chair Michelle Steel, Second District Supervisor, and Supervisor Doug Chaffee, Fourth District, pose after the January swearing-in ceremony.

her fellow colleagues to be Vice Chair. She represents the Second District, which includes a portion of Buena Park, Costa Mesa, Cypress, a portion of Fountain Valley, Huntington Beach, La Palma, Los Alamitos, Newport Beach, Seal Beach, Stanton, and the unincorporated communities of Rossmoor, Sunset Beach, Surfside and Santa Ana Heights.

"I look forward to working with Chairwoman Bartlett and our colleagues to ensure a higher quality of life on behalf of all our Orange County residents," she said.

Chairwoman Lisa Bartlett praised outgoing Board Chairman Supervisor Andrew Do for his leadership in 2018 tackling several issues relating to public safety, mental health, homelessness, and infrastructure. "Your leadership made a positive impact for all the

citizens within Orange County. We thank you for your leadership and your dedication," she said.

Supervisor Doug Chaffee, Fourth District, was also newly sworn in to the Board of Supervisors. He represents the residents of the Fourth District, which includes Brea, Fullerton, La Habra, Placentia, portions of Anaheim, portions of Buena Park and unincorporated areas. Prior to serving on the Board of Supervisors, Supervisor Chaffee was elected to the Fullerton City Council in 2012 and was re-elected in 2014. He served as Mayor of Fullerton in 2017-18 and 2013-14 and as Mayor Pro Tem in 2016-2017 and 2012-2013.

HUMAN RESOURCE SERVICES

NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

GET STEPPING WITH THE MILLION STEPS CHALLENGE

Have you ever wondered how many steps you take in a month? How about a year? Think about all those laps around the house, office and supermarket, not to mention walks around the neighborhood, miles on the treadmill and frantic sprints away from charging bulls?

While that last one may not be the top contributor for most of us, the point is that all that movement really adds up! So do you think you have what it takes to hit 1 million steps in a year? Join the growing number of your coworkers who are reaching 1 million and beyond.

Last year from March 5 through December 31, 1,446 County of Orange employees actively participated in the challenge, walking a combined 2,076,587,929 steps, which is equal to 983,233 collective miles. In addition, 687 employees reached or surpassed 1 million steps, 394 employees surpassed 2 million steps, 166 employees surpassed 3 million steps and 55 surpassed 4 million steps.

OPPORTUNITY DRAWING WINNERS

The opportunity drawing winners for January are:

- Cristina Amaro - OC Superior Court
- Denamarie Baker - Health Care Agency
- Alex Des Pres - Social Services Agency
- Josefina Flores - Child Support Services
- Wanda McWhirter - OC Superior Court
- Marika Patterson - OC Sheriff's Department
- Francis Price - OC Public Works
- Robin Savage - Child Support Services
- Catherine Vallejo - Social Services Agency
- Claudia Vincent - Auditor Controller

Each winner received a wellness-related prize courtesy of the County health plans.

It starts with tracking the steps that you are already taking, but can turn into much more. Decreased blood pressure, lowered risk for Type 2 diabetes, weight loss, increased energy and maybe even doctors' orders to decrease or stop taking medications. What health benefit will you gain when you join?

The Million Steps Challenge is a fun and easy program in which you will track your progress, earn badges, connect with friends and participate in weekly mini-challenges to achieve your step goal.

You can log time for another activity that meets your physical ability and your physician's approval.

Every month during 2019 we will randomly select five names from those participating in the Million Steps Challenge for an Opportunity Drawing:

- Four winners who track activity
- Six winners (two from each category) who earn an 85,000, 170,000 or 1 million steps badge

Winners will be notified via email and a list of the monthly winners will be published in County Connection.

Sign up for the Million Steps Challenge today. Log in to the portal and find the [Million Steps Challenge](#) tile to get started. If you have any questions about the Million Steps Challenge or need assistance logging into your StayWell account, please call the OC Healthy Steps, StayWell HelpLine at 800-492-9812.

MILLION STEPS CHALLENGE GOAL GETTERS

The following employees have recently reached 1, 2, 3, 4, 5 and 7 Million Steps and have agreed to have their names published in the County Connection:

OUR LATEST 1 MILLION GOAL GETTERS

- Jennifer Luong – OC Public Works
- Paul Silvas – OC Community Resources

OUR LATEST 2 MILLION GOAL GETTER

- Ana Knight – Social Services Agency

OUR LATEST 3 MILLION GOAL GETTERS

- Cindy Stone – Social Services Agency
- Joseph Harrison – Health Care Agency
- Romelia Harrison – Social Services Agency
- Avic Nazario - OC Sheriff's Department

OUR LATEST 4 MILLION GOAL GETTER

- Ronald Toole – Social Services Agency

OUR LATEST 5 MILLION GOAL GETTER

- Christina Sakamoto – OC Probation

OUR LATEST 7 MILLION GOAL GETTER

- Sharon Boles – Health Care Agency

Congratulations to our 1, 2, 3, 4, 5 and 7 Million Step achievers!

WELLNESS WALK WEDNESDAY

Wellness Walk Wednesday is held the first Wednesday of each month and is led by Orange County Employee Wellness Coach Holly Lattimer. The November Wellness Walk held at Social Services Laguna Hills Regional Center was our most successful walk to date with over 20 employees participating. If you believe your location would have a healthy turnout and would like to schedule a future walk contact HR_EmployeeBenefits@ocgov.com.



From left to right top row: Carol Taylor, Brooke Ullrich, Catherine Sim, Bobby Guillen, Pam Pantiru, Marcie Vreeken, Jonathan Esqueda and Holly Lattimer. **From left to right middle row:** Monique Sandoval, Jacquelyn Santaella and Sadaf Farid. **From left to right bottom row:** Chantel Chavez, Tiffany Huynh, Jeannie Teng, Fataneh Vosoughkia, Gina Khau, Mary Barrett, Alma Cervantes, Carmen Valencia, Yesenia Renteria, Patricia Cortez and Amy Childers.

COMING BACK FROM A LEAVE OF ABSENCE?

The reporting requirements have changed if you are returning back to work from a leave of absence. If you have been off work due to an illness or injury that is NON-WORK RELATED and have now been cleared by your treating physician to return to work, **you may submit your clearance note directly to your Human Resource Services (HRS), Return to Work Team.** They will assist you in ensuring that all requirements have been met in order for you to go back to your job. For absences due to a WORK-RELATED illness/injury, continue to follow your established process. As always, please contact your HRS team for any questions.

2019



NEW YEAR, NEW GOALS!

These resources and more, available for free with your library card at www.ocpl.org/elibrary



lynda.com
Online Software Training

Lynda.com is a leading online learning platform that helps anyone learn business, software, technology and creative skills to achieve personal and professional goals.

Universal
Class

Choose from over 500
online courses.

Universal Class provides online continuing education courses. Learn accounting, crafts, history, language arts, mathematics, pet and animal care, self-help, and more!



Orange County, CA
Public Libraries
Open Doors. Free Access. Community.

UPCOMING AUTHOR EVENTS

AN EVENING WITH GLORIA STEINEM



FEBRUARY 19 AT 6:30 PM

BOWERS MUSEUM

OC Public Libraries, in partnership with the Bowers Museum, will be presenting an evening with Gloria Steinem, writer, lecturer, political activist, and feminist organizer. Visit www.ocpl.org for details on how to get your complimentary tickets for this exciting event.

LITERARY ORANGE 2019



APRIL 6 AT 8AM

NEWPORT BEACH MARRIOTT

Literary Orange is Orange County's premier literary event, bringing authors, readers and libraries together for a celebration of literature.

Tickets go on sale in January 7. www.literaryorange.org



Orange County, CA
Public Libraries
Open Doors. Free Access. Community.

PROCUREMENT POINTERS

PROCUREMENT PROTESTS AND APPEALS

County Deputy Purchasing Agents (DPAs) procure goods and services on behalf of the County on an ongoing basis. One of the many methods to procure is to notify potential vendors through a solicitation to ensure competition and a fair and efficient process within the County's legal requirements. Solicitations contain many details including protest information. The protest language advises respondents of protest policies and procedures. Section 1.3 of the Contract Policy Manual (CPM) describes a protest as "any actual prospective bidder, proposer or contractor who alleges an error or impropriety in the solicitation or award of a contract may submit a grievance or protest to the appropriate department Deputy Purchasing Agent."

Notified bidders may protest either the solicitation itself or the solicitation award. In order to do this, however, bidders must follow a strict protest process. If not adhered to, their protest is deemed not valid and will not be considered.

Protests are not taken lightly. Once received by the soliciting department, the protest must be addressed through a process defined in the CPM. The department DPA who receives the protest must ensure it is timely, vet it thoroughly, and determine its validity. The assessment and determination are centered on County policies/processes along with the

information provided in the protest. The department's decision to uphold or deny the protest is a result of their assessment. Notification of their decision is sent to the protestor within 10 business days of receipt of protest.

If the protestor wishes to appeal the department's decision, they may submit an appeal to the Office of the County Procurement Officer within three business days of receipt of the decision. The County Procurement Officer (or his designee) will review all materials in connection with the appeal and make a determination within 15 business days. The written decision on whether to forward the protest/appeal to the Procurement Appeals Board shall be final.

Fortunately, the occurrence of a protest is quite small when considering the number of solicitations done each year. Fiscal year 2017-2018 produced 10 protests out of about 734 solicitations. Only four went to appeal. This can be attributed to well-written solicitations, which encourage the highest degree of competition. A well-written solicitation is the best way to avoid a protest.

For more information concerning County procurement, please visit <http://intra2k3.ocgov.com/procurement/>



AROUND THE COUNTY

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Orange County Reaches Milestone of 100+ Champion Moms!

The Nutrition Education and Obesity Prevention branch of the California Department of Public Health recognized the OC Health Care Agency's (HCA) Champion for Change program for a milestone achievement: recruiting, cultivating and training 100 Champions for Change. Orange County now has the highest number in California.

Over 70 of OC's Champion Moms, peer educators and community partners met in November for the annual fall Parent Workshop, themed "Champion Moms: 100 and Growing." At the event, 11 moms were selected to be recognized for their commitment and efforts to give their families and communities healthier, happier lives — including Laura Calderon, maintenance worker at HCA's Building 50. "We can all make a difference, one person at a time," Laura said. "This means making changes with myself first and then my son."

Attendees had the opportunity to learn about using pantry foods and reducing food waste; keeping their body and mind healthy through physical activity; and creating a healthier city. Three Champion Moms, who are resident leaders in Buena Park, shared how they were able to get involved to make their city a healthier place to live. Resource tables were available for attendees to obtain information about programs that could help their family and community.

Since 2008, HCA and its partners have been working together to recognize outstanding parents for being role models and leaders in their neighborhoods. Thanks to the Parents for Healthy Neighborhoods workgroup, 107 Champion Moms from 17 cities throughout Orange County have been engaged in the battle to prevent obesity. For more information about the program, please email Marisela Barcenas at mbarcenas@ochca.com.



Some of the moms write down the foods they enjoyed to become and stay Champion Moms.



Mercy Escamilla, left, Blanca Jaúregui, Andrea Ríos, Angélica Sánchez, Ana Cayetano, Mary Pérez, Ruth Raygoza and Berenice Rodríguez are recognized for their commitment to creating happier and healthier lives. Also honored, but not pictured are Laura Calderon, Angelita Talstein and Alisen Dupre.

Food Pantry Opens at John Wayne Airport for Furloughed Federal Employees

John Wayne Airport transformed a conference room on January 21 into a mini food pantry operated by the **Second Harvest Food Bank** Orange County to provide donated produce, canned goods, toiletries, diapers, bread, milk and eggs to the approximately 400 Transportation Security Administration (TSA) agents and federal employees based at the airport; and remained available for the duration of the partial government shutdown.

“John Wayne Airport is grateful to the federal employees who are committed to keeping air travel safe and continuing to deliver a superior guest experience,” said Airport Director Barry Rondinella.

If you’re interested in donating to Orange County families in need, food and personal hygiene contributions can be dropped off at the Second Harvest Food Bank, 8014 Marine Way, Irvine. Drop-off bins are available near the front entrance. For more details or to donate online, visit www.feedoc.org.



Transportation Security Administration agents select items at a Second Harvest Food Bank-run mini food pantry set up at John Wayne Airport.

John Wayne Airport Tees It Up at Hoag Classic



John Wayne Airport is a Community Partner for the upcoming 2019 Hoag Classic golf tournament.

John Wayne Airport (JWA) is proud to be a Community Partner for the 2019 Hoag Classic and “Official Airport” for tournament players, guests and attendees of one of the most prestigious events on the PGA TOUR Champions. The tournament tees off for exciting golf action at the Newport Beach Country Club from March 6-10.

The Hoag Classic provides an infusion of travel and tourism dollars into the local economy and is a tremendous fundraiser, generating more than \$20 million for charity over the past 20 years. The airport’s participation helps support Hoag Hospital and several other local organizations that work to improve our community.

JWA will bring the **JWALive** music program from the terminal to the Hoag Classic for the first time during a Live Music Happy Hour event after play on March 8 and host a booth during the three-day tournament on March 8-10. Stop by to spin the prize wheel and learn about the airport’s **Helping Hands** special needs assistance program, as well as new activities happening in the terminal.

This year’s tournament will host an impressive field of champions including Fred Couples, John Daly, Bernard Langer, Mark O’Meara, Tom Kite, Craig Stadler, Corey Pavin, Steve Stricker and Vijay Singh, the 2018 Tournament Champion. For more information or to buy tickets, visit www.hoagclassic.com.

OC COMMUNITY SERVICES

Spread the Word About Senior Needs Survey

The Office on Aging (OoA) requests your assistance in completing this 10-minute **needs assessment survey** to identify new and current needs within Orange County's older adult population.

The focus of this assessment is to evaluate issues and perceived needs of older adults. You do not need to be a senior to participate; knowing or caring for a senior is sufficient.

With your help, the Office on Aging will continue to employ collaborative partnerships and innovative programming to maximize limited resources and improve the older adult service delivery system in Orange County.

To learn more about the needs assessment and see past results please visit: http://www.officeonaging.ocgov.com/resources/senior_living_needs_survey

Thank you for helping us ensure our seniors live a thriving life in Orange County.



Rooted and growing in Aging Services

Five Orange County Asian and Pacific Islander Community Alliance Participants Graduate from UEI College

The Orange County Asian and Pacific Islander Community Alliance (OCAPICA) is partially funded by Orange County Community Services (OCCS) to provide workforce and educational services to Orange County young adults ages 17-24. This particular program is funded by the Federal Workforce Innovation and Opportunity Act (WIOA). On December 18, OCAPICA had five of their young adults graduate from UEI College. These young adults received tuition assistance from WIOA to attend UEI College, and graduated in medical assistance, and heating, ventilation and air conditioning (HVAC) programs. One of the OCAPICA young adult, Dylan J. (DJ), was named valedictorian and gave a speech about his experiences with OCAPICA and UEI. He thanked both for their support throughout his schooling. DJ spoke about how he received help from his OCAPICA case manager regarding job readiness, financial literacy and entrepreneurship. The financial literacy and entrepreneurship services provided him with the foundation that he will need in pursuing his long-term goal of opening his own HVAC business one day.

Upon finishing his classes at UEI College, DJ was offered a position as an instructor for the HVAC program at UEI College. He started his new



Class Valedictorian Dylan J. delivers his speech at UEI graduation ceremonies December 18.

position one week after completing classes. For more information regarding the WIOA Program, please visit www.ocboard.org.

OC PUBLIC LIBRARIES

2018 OC Public Libraries At A Glance

"BOOKS ARE
JUST THE
BEGINNING"



5,542,299 TOTAL VISITORS



886,181
REFERENCE
QUESTIONS
ANSWERED



86,
625

LIBRARY
CARDS
ISSUED
(12% INCREASE)



30,055,208 MINUTES OF
FREE COMPUTER ACCESS

106,732,057 MINUTES OF FREE WI-FI



TOTAL CIRCULATION: 8,169,839 (6.5% INCREASE)

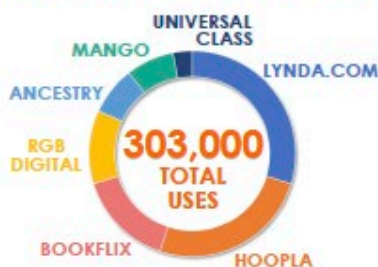


7,336,320
BOOKS,
MAGAZINE
& MEDIA
CIRCULATIONS



833,519
EBOOKS
& EAUDIO
CIRCULATIONS

E-RESOURCE USE



48,000
FOREIGN LANGUAGE
TITLES CIRCULATED
251,301 TIMES



361,978 PEOPLE ATTENDED 12,756 PROGRAMS



55,722 CHILDREN & ADULTS ATTENDED 1,387 BABY/TODDLER STORYTIMES



46,486 CHILDREN & ADULTS ATTENDED 1,424 PRESCHOOL STORYTIMES



19,537 CHILDREN & ADULTS ATTENDED 874 SCHOOL AGE/FAMILY STORYTIME



82,003 HOURS OF VOLUNTEER SERVICE

EITC a Tool to Lift Families Out of Poverty

The Earned Income Tax Credit (EITC) is a refundable tax credit for people who work full-time, part-time or are self-employed. Tax filers can claim EITC refunds via state and federal programs, even if they do not owe any income tax, as long as they have earned income and meet other basic requirements. According to CalEITC4me, the program has been proven to be one of the most effective tools to lift families out of poverty. Research shows children whose families receive a boost in income from EITC perform better in school and have better health, and families use the EITC to buy basic need items.

In 2017, the California EITC (CalEITC) put \$346 million directly into the hands of 1.4 million working adults, while the Federal EITC delivers over \$7 billion to low-income Californians every year. For the 2018 tax season, the maximum income limit for eligible families to qualify for the CalEITC has increased to \$24,950 (\$54,884 for the Federal EITC)

and the minimum age for tax filers to qualify for the CalEITC has been lowered to 18, regardless of the number of qualifying children in the household (there is no longer a maximum age limit).

Since 2015, the Social Service Agency's (SSA) EITC Committee has worked hard to create new and innovative ways to help eligible residents gain access to EITCs. Two years ago, in partnership with the Orange County United Way, SSA's Santa Ana Regional Center began serving as a host site for the United Way's Volunteer Income Tax Assistance (VITA) program, offering free tax preparation for eligible residents every Saturday throughout tax season. Last year, VITA services expanded to Fridays.

SSA looks forward to continuing VITA services again this year at the Santa Ana Regional Center. Clients can call (888) 434-8248 to make an appointment. Learn more about CalEITC and the VITA program by visiting CalEITC4Me.org or ocfreetaxprep.com.



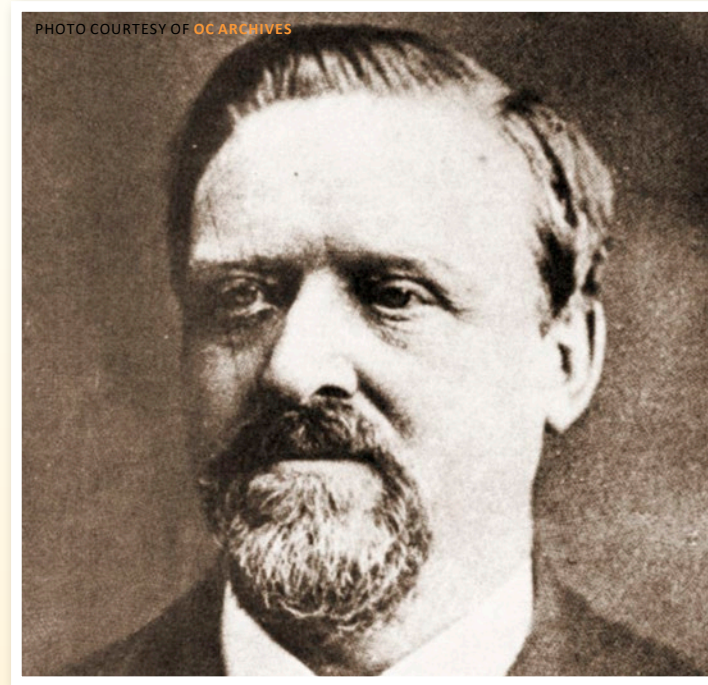
Social Services Agency and United Way's Volunteer Income Tax Assistance Program will help eligible residents gain access to Earned Income Tax Credits.

OC HISTORY

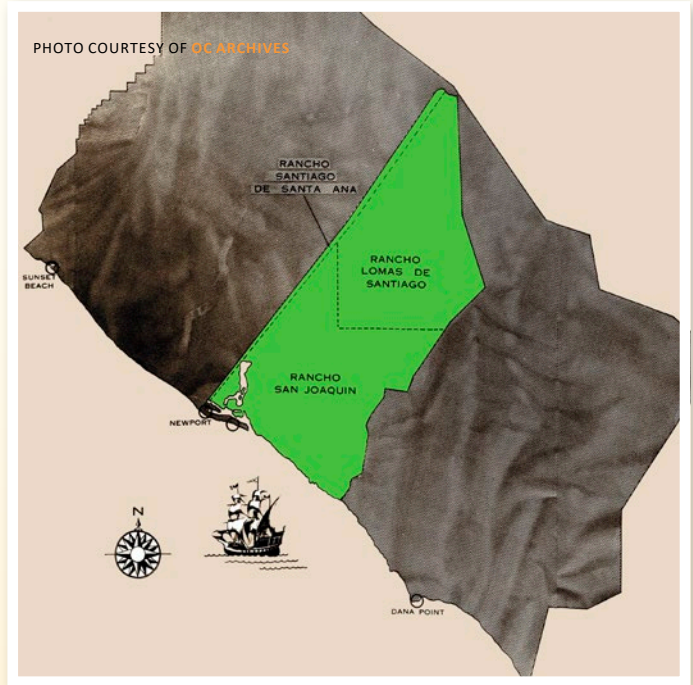
THE ORIGINS OF THE IRVINE RANCH

by Chris Jepsen

James Irvine (1827–1886) (Courtesy Orange County Archives)



On this map of Orange County, the Irvine Ranch is green. (Courtesy First American Title Corp.)



The Irvine Mansion, was built in 1876. It was badly damaged in a 1965 fire and was torn down several years later. (Courtesy First American Title Corp.)

The old Irvine Ranch spanned 108,184 acres — about a fifth of Orange County. This included parts or all of what are now the communities of Tustin, Newport Beach, Laguna Beach, Anaheim Hills, East Orange and Irvine.

James Irvine, a determined 19-year-old from a Scottish family, left his native Ireland for New York in 1845 at the beginning of the potato famine. In 1849, he sailed for San Francisco and the Gold Rush. Among his fellow passengers were Benjamin Flint, who would become a longtime friend, and future railroad magnate Collis P. Huntington, who Irvine quickly learned to despise. Both men would play roles in Irvine's future.

Rather than mining, Irvine became a wholesale produce and grocery merchant in booming San Francisco. He took his new wealth and invested first in Bay Area real estate, and then in the wool business in an enterprise called Flint Bixby & Co. The company's partners — Irvine, Llewellyn Bixby, Thomas Flint and Irvine's old friend Ben Flint — were looking for land on which to raise more sheep.

In 1864, Flint Bixby & Co. bought the Rancho San Joaquin which had originally been the rancho of Jose Sepulveda. Two years later, they bought the Rancho Lomas de Santiago, northeast of the San Joaquin, from pioneer trapper and rancher William Wolfskill (who acquired it from Teodocio Yorba). In 1868 they completed their spread by acquiring an adjacent strip of the Yorba family's Rancho Santiago de Santa Ana. The company applied the old Rancho San Joaquin name cumulatively to all their adjoining land holdings. Only later would it be known as the Irvine Ranch.

To these vast grazing lands, the four men brought more than 40,000 sheep. Bixby and the Flints settled in Southern California and tended their land. James Irvine and his new wife, Nettie, stayed in San Francisco, where their only son, James Harvey Irvine (later known as "J.I."), was born in 1867.

Soon, Flint Bixby & Co. petitioned the court with a claim that the boundaries of the Lomas de Santiago had been misinterpreted. The company succeeded and suddenly the ranch included an additional 89 square miles.

When Nettie Irvine died of tuberculosis in 1874, James Irvine was shattered. Ultimately, he focused more of his attention on business and began to build an empire he would eventually leave to his son. In 1876, he bought out his partners and took sole ownership of the ranch.

Shortly thereafter, Collis P. Huntington — Irvine's old shipboard nemesis — wanted to put his Southern Pacific Railroad tracks across the ranch. Irvine happily turned him down. Huntington then sued Irvine but lost. It would not be the last time the Irvines and Huntington butted heads.

The early 1880s included some financial setbacks for Irvine, and he subdivided a number of 40-acre farms near Tustin to try to recoup some of his losses. It was not a resounding success.

The coming of the railroads brought an enormous real estate boom to Southern California. It was during this time, in 1885, that the teen-aged J.I. saw his father's ranch for the first time. He saw it from atop his penny-farthing bicycle as he rode from San Francisco to San Diego. The vast ranch clearly left an impression on the lad.

The senior James Irvine died of nephritis on March 15, 1886, putting the future of the ranch in flux. His brother George and a group of trustees was put in charge of the ranch and they tried to auction it off. But the auction was declared invalid due to an error or legal technicality and the ranch stayed in the family by default.

After James Irvine's death, Huntington tried again in 1887 to put his railroad across the ranch. Crews laid track at least as close as Tustin. There's an unverified tale that the Southern Pacific crew was stopped at the Irvine property line by tenant farmers armed with shotguns. As a final snub, the Irvine family then sold a right-of-way to the rival Santa Fe Railway. Even with the passing of its patriarch, Irvine's Ranch submitted to no one.

These early years provided the foundation for a future when the Irvine Ranch would set agricultural records and gradually develop into something new and special that even James Irvine couldn't have imagined.

[Next time: James Irvine II takes the reigns]

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

Hactivism: Cyber Crime or a Just Cause?

What is Hactivism? Do you ever wonder what it means when people use this term?

“Hactivism” describes hacking as a means of drawing attention to social or political causes. Unlike cybercriminals who hack into networks to steal data for cash, hactivists use their advanced skills to hack “for the good of society.” Hactivist is a self-proclaimed title, and their movement revolves around gaining unauthorized computer data with the goal of supporting democracy, protesting acts of war, protecting free speech online, promoting human rights, and disrupting corporate or government powers. The same tools and techniques are used as a computer systems hacker, but instead of receiving financial gain from the data acquired, these hackers aim to disrupt the service in which they hack into. For example, a hactivists may leave a large distinct message on the homepage of a popular government website to promote their stance.

Despite their good intentions, the methods hactivists use are still illegal and considered a form of cybercrime. Hactivist techniques include distributed denial of service (DDoS) attacks, which flood a website or email address with so much traffic that it temporarily shuts down, data theft, website defacement, computer viruses and worms that spread protest messages, taking over social media accounts, and stealing and disclosing sensitive data. Hactivists have no boundaries and will target any organization they see fit, including countries, states and local

governments.

Although forms of Hactivism have been around since 1996, the movement has been growing increasingly popular in the last five years. In 2016, hackers launched a cyberattack against the State of Michigan’s website to draw attention to the Flint water crisis. In May of the same year, they targeted North Carolina government websites to protest a state law requiring transgender people use bathrooms that match the sex noted on their birth certificate. Modern hactivism has been defined mainly by the group known as Anonymous. What makes Anonymous unique is that it has no formal membership, controlling body or internal structure. It is composed of anonymous individuals and groups of hackers who band together in order to “fight injustice.” Anyone may participate in its operations at will, and the attack vectors it chooses are determined by popular consensus amongst its members and fans.

Cybersecurity experts warn that state and local governments need to be proactive and prepare for unexpected online attacks. The County takes these threats seriously and is constantly monitoring to improve our cybersecurity posture. With County support, new cybersecurity projects and tools are being implemented to create this foundation.

If you have any questions or need assistance, please email the Enterprise Privacy & Cybersecurity team at securityadmin@ocit.ocgov.com.

SAFETY SPOTLIGHT

AEDs Designed for All Users



According to the American Red Cross, “Sudden cardiac arrest is one of the leading causes of death in the U.S. Over 350,000 people will suffer from sudden cardiac arrest this year. It can happen to anyone, anytime, anywhere and at any age. An Automated External Defibrillator (AED) is the only effective treatment for restoring a regular heart rhythm during sudden cardiac arrest and is an easy to operate tool for someone with no medical background.”

Under state law, any person who, in good faith and not for compensation, renders emergency care or treatment by the use of an AED at the scene of an emergency is not liable for any civil damages resulting from any acts or omissions in rendering the emergency care (CA Civil Code §1714.21).

For additional information about AEDs in or around your workplace, contact your County safety representative.

Myth: Shouldn't an AED be used only by trained first responders rather than personnel with access to an AED?

FACT: AEDs were developed for use by the public, or any untrained bystander with access to an AED, when time is of the essence. Machine technology will “talk” a user through every action needed, even in the hands of a first-time user. These machines use automated sensors to evaluate the victim and will talk a responder through the process of either administering a shock or performing CPR. According to the American Red Cross, for each minute defibrillation is delayed, the chance of survival is reduced about 10 percent. Using an AED may help save a life.

Myth: I am worried that an AED could shock someone accidentally.

FACT: An AED will only deliver a shock upon detection of certain abnormal heart rhythms; under certain circumstances, the AED will direct responders to administer CPR only. Unlike some television and film depictions, a victim's arms and legs do not flail and the back does not arch during an AED shock. An AED is not a safety threat; it can't be used to deliberately shock another person if used other than as intended.

Myth: If someone uses an AED, they can be personally held liable in a lawsuit.

FACT: As a result of Senate Bill 658, California laws have recently been updated to protect any person who, in good faith and not for compensation, renders emergency care or treatment by the use of an AED, so the person won't be liable for any civil damages as a result. Furthermore, this revised section of law does not prohibit a school employee or other person from rendering aid with an AED.

Anyone interested in learning more about CPR certification and/or AED training, can contact **Risk Management**. The next trainings are 8 a.m. to 3 p.m. February 13 and 26, and March 6 and 26.

Adopt a Shelter Rabbit Month!

Hop on down to OC Animal Care during February
and find some bunny to love!

OC Animal Care ♦ 1630 Victory Road ♦ Tustin ♦ 92782



\$14
Adoption
Fee!



www.ocpetinfo.com ♦ (714)935-6848



/OCAAnimalCare

CHERYL WATERS

Customer Relations Staff Specialist - John Wayne Airport

A winter shot of the Newport Beach Pier at late sunset

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

SERVICE AWARDS - Feb 2019

Recognizing our long-serving employees and their
years of dedication to the County of Orange

35 YEARS

PROBATION

MATTHEWS, SHARON L

30 YEARS

HEALTH CARE AGENCY

GIPSON, DIANE L
PHAN, KIM N
VELLEN, PAMELA D

SHERIFF-CORONER

DOWNARD, WILLIAM A

SOCIAL SERVICES AGENCY

BUI, CHI T
CARDENAS, DOREEN
CHAVEZ, VICTOR M
COLLINS-ROGERS, SUSAN C
DE BOER, MARGARITA

25 YEARS

CHILD SUPPORT SERVICES

GARCIA, ANA S
HOWARD, SHELLY A
VALENCIA, DORA M

DISTRICT ATTORNEY

TAPIA, NORMA L

HEALTH CARE AGENCY

BROWN GUILLEN,
REYNA IRAIDA
CABRERA, FRANK A
GOMEZ, ALMA S
MENDEZ, FABIAN T
SAGARNAGA, SANDRA A

JOHN WAYNE AIRPORT

YEE, ROGER C

OC COMMUNITY RE-SOURCES

OSBORN, TAMMY L

PROBATION

CHAVEZ, KRISTINE L
MIA, LAURAL R
MORAZA, LISA M

SHERIFF-CORONER

ALVAREZ, JOSE J
CURTIS, CHRISTOPHER T
LOPEZ, LUZ M
MILLER, RONALD J
MONZON, MATTHEW J
PELAYO, JOSE L
SUTTON, VIRGINIA M

SOCIAL SERVICES AGENCY

JERRY, KEVIN P
MOLINA, JEFFREY
OCHOA, HUMBERTO S
RAMIREZ, MARISOL
SOLIS, JUDITH
VUONG, DON C

20 YEARS

ASSESSOR

NGUYEN, MAI T

BOARD OF SUPERVISORS

VELARDE-GARCIA, OFELIA E

COUNTY EXECUTIVE OFFICE

BOHAN-JOHNSTON, LISA K
LEYS, ROBERT M
WRIGHT, PAUL A

DISTRICT ATTORNEY

FRANCO, LINDA M

HEALTH CARE AGENCY

ALQUISIRA, ELIZABETH R
GAMA, CATALINA C
JONES, KRISTIN M
PLASENCIA, GUSTAVO
RICHARDSON, JANICE M
TERRONES-GRANADO,
DIXIE

JOHN WAYNE AIRPORT

LE, LILIAN T

OC COMMUNITY RESOURCES

WOLFE, CYNTHIA K

OC PUBLIC WORKS

FOSTER, IAN R

OC WASTE & RECYCLING

GONZALEZ, RUBEN G

PROBATION

GRIJALVA, MISTY D
VERINO, SONIA

SHERIFF-CORONER

BALL, ALAN T
BARD, MICHAEL A
CANCINO, ARSENIO P
CASTELLON, JOSE R
DE LA O, DENNIS A
DUFFY, SHAWN O
FERGUSON, JAYME L
HOAG, PAUL M
HOLLOWAY, DAVID J
JOYCE, CHRISTOPHER H
MORPHEW, RANDY P
OLUKOJU, ADEWALE O
ROBINETT, CHAD S
ROSS, JAMES
SAMRA, KIM S
SPALDING, SANDRA E
STUMPH, DARCI D
WOODRUFF, JEMAL D

SOCIAL SERVICES AGENCY

DOUGLASS, CHERYL D
FERNANDEZ, OBDULIA H
MARRON-TAYLOR,
D'ALICIA
SANTOS-ALVAREZ,
MARTHA

To view the February list in its entirety, which also includes recipients of
5-, 10-, 15-year Service Awards, please click [here](#).

If you would like to have your name
not printed in the Service Awards
section, email CEOcom@ocgov.com.
If you believe there has been an error
or omission in reporting your years
of service, please email Jeanette.Munsey@ocgov.com.

CAREER PAGES

**AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE**

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

County Information Desk Representative - 2/15/19	Building Inspector IV - ASAP
County Information Desk Supervisor - 2/15/19	Collection Officer II - ASAP
Production & Design Manager - 2/13/19	Collection Officer I / Trainee - ASAP
Supervising Estate Administration Specialist - 2/25/19	Sr. Institutional Cook - ASAP
Sr. Staff Development Specialist - ASAP	AOABH Peer Support Specialist (Mental Health Worker II) - ASAP
Real Property Agent III - 2/17/19	Senior Comprehensive Care Nurse (Juvenile Health Services) - ASAP
Eligibility Technician - ASAP	Physical Security Systems, Information Technologist I - ASAP
Mental Health Specialist - ASAP	Sr. Environmental Resources Specialist - ASAP
IT Applications Developer II (Web Developer) - ASAP	
Information Processing Technician (Law Enforcement) - ASAP	

PROMOTIONAL

Sheriff's Records Supervisor – ASAP	Sheriff's Special Officer I – ASAP
Staff Development Specialist – ASAP	

Be sure to check the website often for any career opportunities that may be listed!

EVENTS CALENDAR - FEB 2019

Check out these County events scheduled for February and for details on these and other events, visit the [OC Events](#) Calendar online!

					1	2
3	4	5	6	7	8	9
Lonely Hearts Club Dog Adoption Event <i>OC Animal Care</i> Make a Valentine for a Shelter Pet! <i>OC Animal Care</i>					Orange County Conditions of Children's Forum <i>Health Care Agency</i>	
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

TRINIDAD TORRES

Building Inspector - John Wayne Airport

An early morning photo of the radar tower at John Wayne Airport following a heavy rainstorm.

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

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On **Facebook** at www.Facebook.com/OCGov



On **Instagram** at www.Instagram.com/OCGov

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