



COUNTY CONNECTION

A digital magazine for and about County of Orange employees

APRIL 2019



CONTENTS

- 3** **Frankly Speaking**
- 4** **Employee Profile**
Charlotte Egan - Health Care Agency
- 6** **Third District Supervisor Don Wagner**
New Supervisor Swearing In
- 8** **75 Years' Worth of Progress**
Public Defender
- 10** **Preparations Ahead of the Storm**
OC Parks
- 12** **HomeAid Diaper Drive Kicks off on Mother's Day**
OC Lends A Hand
- 14** **HRS News You Can Use**
Planning For Your Incapacity
- 16** **Fitness With Frank**
Yorba Regional Park
- 17** **Procurement Pointers**
The County Procurement Office Compliance Review Program
- 18** **Around the County**
News and happenings from the County of Orange departments and agencies
- 26** **OC History**
Orange County's Last Train Robbery
- 28** **Cybersecurity Corner**
Increasing Awareness In Cybersecurity
- 29** **Workplace Safety**
April is Distracted Driving Awareness Month
- 32** **Service Awards**
April 2019
- 33** **Career Pages**
- 34** **OC Events Calender**

Volunteers moving boxes of diapers during the HomeAid Diaper Drive

FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

Spring means change. Change in the weather. Change in our daily routines. Change for the County.

Recently, the Orange County Board of Supervisors welcomed newly elected Supervisor Donald P. Wagner. Formerly the mayor of Irvine, Supervisor Wagner now represents the Third District. Photos of his swearing in are on [Pages 6 and 7](#). His first meeting on the dais will be April 9.

Also happening this month is the release of the Point in Time Count data. Director of Care Coordination Susan Price and her team have been working hard to process the data and prepare a report to submit to the Housing and Urban Development by the end of this month. Keep an eye on these pages to find out what we learned as a County in the 2019 comprehensive count.

We wouldn't be able to understand change without looking back at where we have been. The subject of this month's Employee Profile has been part of the County family for 50 years. Charlotte Egan's career isn't notable just for the length, but also for her passion in serving the community by testing specimens for influenza, mumps, measles, rabies and HIV. Find out more about what she has done here since 1969 on [Page 4](#).

Finally, I encourage you all to help make a positive change in the lives of homeless families by donating essential items in the upcoming HomeAid drive. County staff have donated millions of items over the years that alleviate the financial pressure families feel as they work toward self-sufficiency. For more information, turn to [Page 12](#).

A stylized, handwritten signature in white ink, appearing to read 'Frank Kim'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

A portrait of Charlotte Egan, a woman with short, wavy, light-colored hair, smiling. She is wearing a bright pink top under a black leather jacket. The background is a brick wall.

CHARLOTTE EGAN

JOB TITLE:

Public Health Microbiologist II

**YEARS WITH
THE COUNTY:**

50

DEPARTMENT:

OC Health Care Agency

BEST PART OF YOUR JOB: Serving the community in an interesting and challenging position

**PLEASE SEND PROFILE SUBJECTS
FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jamie.cargo@ocgov.com.

Citrus groves still covered Orange County when Charlotte Egan began her work as a trainee for OC Health Care Agency (HCA) in 1969. She didn't know then that this job would turn into a 50-year career with the County.

As a Public Health Microbiologist II, Charlotte is responsible for testing specimens for HIV, influenza, mumps, measles and rabies in the laboratory, training fellow microbiologists, diagnosing patients, and studying the origin of a disease or condition, known as etiology.

Charlotte attended California State University, Long Beach for a year before moving to Texas with her husband when he entered the U.S. Air Force. She ultimately received her bachelor's degree in bacteriology from Texas Tech University. Before working for the County, she was a research scientist at Children's Hospital in Columbus, Ohio. While there, she participated in serotyping the first major group of rhinoviruses, the cause of the common cold.

Charlotte found an ad for the HCA job in a newspaper in the late 1960s. She served as a trainee for four months before being promoted to Public Health Microbiologist I in May 1969. While rotating throughout different sections in the laboratory, she has performed microbiological and related laboratory analysis in the areas of bacteriology, virology, mycobacteriology, mycology, serology, parasitology and water microbiology.

Asked why she stayed for five decades, she simply says she was happy. She enjoyed the hands-on work and being part of advancements in laboratory testing, and never felt a need to look for another job. But don't call her complacent. She attended a multitude of scientific meetings, seminars, and training sessions to keep up with the latest technology

and contributed to studies as diseases changed and new ones arose.

During influenza season, HCA partners with local hospitals, primary care providers and universities to conduct influenza surveillance. HCA works with the Centers for Disease Control and Prevention (CDC) to test the effectiveness of an influenza vaccine. HCA provides data from its lab testing, which the CDC uses in its research. The vaccines are tested further in hospitals for subtypes as there are changes during the season. From there, the changes are needed to know what to include in vaccines for the next year. Charlotte played a critical role in testing patient specimens during the 2009 influenza outbreak.

The County was at the forefront of the HIV epidemic and Charlotte performed some of the earliest testing available. "HCA is one of the most progressive agencies I've experienced," she says. "As a professional, it was an exciting and rewarding time."

When Charlotte is not working, she volunteers at the Braille Institute in Hollywood, transcribing for people who are experiencing vision loss and blindness. Aside from her passion in public health, she also shares her passion for marine life. After she retires, she plans to take on another volunteer opportunity at the Aquarium of the Pacific as an education volunteer.

Charlotte will miss the people, the work and training other microbiologists, but she's also looking forward to spending more time with her family, especially her two grandchildren.

"Find work that you're passionate about and do it well," Charlotte says. "Serve your community with patience and have respect for patients."



THIRD DISTRICT SUPERVISOR DON WAGNER



Former Irvine Mayor and newly elected Third District Supervisor Donald P. Wagner was sworn in on Wednesday, March 27 in front of a crowd of constituents and elected officials at the Irvine Great Park Champion soccer stadium. Wagner was sworn in by his wife, Superior Court Judge Megan Wagner.

After the ceremony, Wagner gave a brief speech and gathered for photos with the rest of the Supervisors.







Left to Right: Supervisor Andrew Do, First District; Jody Carlisle, granddaughter of Nicholas Meyer, the first Orange County Public Defender; Chairwoman Lisa A. Barlett, Fifth District Supervisor; Sharon Petrosino, Public Defender; Ron Meyer, grandson of Nicholas Meyer; Supervisor Doug Chaffee, Fourth District; and Vice Chair Michelle Steel, Second District Supervisor. The Board of Supervisors presented a resolution to Sharon Petrosino, Interim Public Defender, in recognition of her department's 75 years of hard work and dedication to County residents.

75 YEARS' WORTH OF PROGRESS

The Public Defender's Office celebrated its 75th anniversary earlier this year with a resolution from the Orange County Board of Supervisors. The office has grown from being a one-man job to having more than 400 staff members working to provide legal representation to those unable to afford a lawyer.

Supervisor Andrew Do, First District, presented the resolution to Public Defender Sharon Petrosino at a February Board meeting. It's especially fitting considering Supervisor Do and Petrosino worked together as new lawyers in the Public Defender's office.

Today, the Public Defender's Office provides legal representation in criminal, juvenile, mental health and dependency cases. The concept started with Clara Foltz, the first female lawyer on the Pacific Coast. She

developed the idea of a public defender in the 1890s. While California in 1921 approved a legislation system for a public defender, the right to a public defender did not legally exist at the federal level until the landmark case of *Gideon v. Wainwright* of 1963. The Supreme Court ruled the Constitution required states to provide defense attorneys to criminal defendants who could not afford lawyers themselves.

Almost 20 years prior to that historical case, Santa Ana attorney Nicholas Deed Meyer advocated for those who couldn't afford to defend themselves, proposing to the Board of Supervisors the creation of a public defender's office to serve Orange County's residents fairly.

Meyer achieved his goal, establishing the Public



Frank Williams, Jr. became Public Defender in 1960 and in 1965, the Public Defender began handling misdemeanor cases for the first time.

Defender's Office on February 16, 1944. It is the fourth oldest public defender's office in the California and 12th oldest in the United States. For the first two years, he managed the office by himself, being the public defender in addition to secretary, paralegal, investigator and more.

During the first three months, Meyer handled 18 cases alone at a rate of \$1.50 an hour — the equivalent of \$21.86 an hour today — setting forth a compensation rate and expectations of a public defender's duties. According to the Public Defender's Office, for Meyer, a fluent Spanish speaker, "it was never about the money." Most of his clients were people of color, impoverished and uneducated.

By 1946, the number of cases more than tripled and Meyer requested one part-time assistant. The Board appointed Samuel Dreizen the first "deputy" public defender to "increase the efficiency of the office and still save the County additional money," according to an annual report.

In 1971, Joanne Harrold was the first woman to be a part of the Public Defender's Office, joining a staff of 31 male lawyers. Graduating at the top of her class, she tried getting a job in the District Attorney's Office, but because she was a woman, the DA would not interview

her. A judge suggested Harrold to the Public Defender, describing her qualifications without mentioning she was a woman. When she interviewed, the attorneys were surprised, but ultimately hired her permanently. By 1989, five female attorneys were employed. Today, women make up almost half of the Public Defender's Office staff. The office's progressive views on hiring a diverse workforce accurately represent diverse clients and continues Meyer's mission to serve Orange County's residents fairly, Petrosino says.

While staff has changed, including having 200 lawyers to represent clients, so has the technology. Petrosino recalls that 30 years ago, there weren't cellphones and computers in the office yet and the only photocopier available was shared with another department. In order to file information on cases, secretaries would use a typewriter to put the information on a 3x5 card. Now, staff can type up and adjust memos and case information in seconds.

A prestigious place to work, the Public Defender's Office is recognized for the number of cases won, the high-quality legal representation provided to the community, and the employees who love the job they do.

PREPARATIONS AHEAD OF THE STORM

After years of drought, Southern California faced a deluge of rain this winter. In Orange County, this meant protecting residents not just from flooding, but also debris flows in fire-scarred areas.

Prevention starts long before the forecast predicts rain.

OC Public Works (OCPW) maintains roughly 380 miles of flood control channels year round, clearing storm drains and preparing equipment so staff are primed to handle a storm. In addition to the traditional crews and heavy equipment, OCPW also uses water-fill barriers known as “tiger dams” and “muscle walls” that can be quickly set up and moved where needed to address roadway flooding or channel overtopping.

Staff also monitor conditions through cameras situated at hotspots to deploy crews quickly. Drones help OCPW staff assess conditions along creeks and flood channels, particularly in tough terrain.

Storms earlier this year affected Trabuco Canyon Road and Trabuco Creek Road. During heavy rain, Trabuco Creek Road would become impassible due to rapid flowing water and debris at its junction with Trabuco Canyon Road, necessitating road closures. Among the many ways OCPW helped protect residents, the department provided Canyon residents with unfilled sandbags in mid-February and issued flash flood warnings for the Canyons.

OC Parks also prepares for incoming storms, which may cause flooding and erosion in some parks. With the potential for debris flows down Trabuco Creek from the Holy Fire this year, O’Neill Regional Park took additional measures. Portions of the park, including the campground, were in the designated evacuation zones adjacent to Trabuco Creek. In advance of the

rain events, staff evacuated guests in the campgrounds and moved park vehicles and staff to higher ground as much of the park closed.

All parks close unpaved trails during rain. The trails stay closed for up to three days to dry out, reducing damage from feet, bike tires or hooves going through or around wet and muddy spots. This also prevents visitors, staff and first responders from getting stuck on muddy trails. Storms in February led to longer closures — some up to three weeks — while heavy rain caused major erosion on some trails.

The Emergency Operations Center (EOC) also starts planning and preparing ahead of storms. For instance, during big rain events, the EOC monitors conditions alongside OCPW. If the water overtops the flood channels, they will evacuate people rapidly.

“Building a response for personnel to take those actions at the spur of the moment is key,” says Donna Boston, Director of the Emergency Management Division.

The EOC monitors the series of dams that protect Orange County, from Prado Dam to Seven Oaks Dam upstream. During the atmospheric river in mid-February, the EOC worked with the National Weather Service to get highly detailed on the forecast, including rain intensity and rate, which matters for what the system is equipped to handle.

After the rains end, OCPW will clear the roadways of mud and debris using heavy machinery while OC Parks works to clean up and repair any trails damaged by flooding or erosion. The EOC will deploy teams to survey the damage, including after the water recedes to get a better picture of the aftermath. There is always weeks of work after the storm has ended.

Residents can put together “go kits” to be prepared to evacuate at a moment’s notice. Kits should contain a flashlight, batteries, water, food and medications for every family member and pet. It’s critical to have an emergency plan for where to meet and how to communicate. Sign up for www.AlertOC.com, Orange County’s mass notification system for emergencies.

PHOTO COURTESY OF OC PARKS



PHOTO COURTESY OF OC PARKS



PHOTO COURTESY OF OC PARKS





HOMEAID DIAPER DRIVE KICKS OFF ON MOTHER'S DAY

Imagine you wake up to the sound of your baby crying. You go to check on them and discover they need a diaper change, but you realize you don't have the items you need. You think back to that moment at the cash register earlier in the week — deciding between diapers and wipes, or food for the family to have for that week. It's a tough choice, but ultimately you buy the food instead of the baby supplies because that week that's all you can stretch your money to cover.

This is the struggle for thousands of families experiencing homelessness in Orange County that have babies and toddlers. Affording what many would consider to be the basics for young kids — diapers, wipes, and food — is often out of their budget because those parents are already doing everything they can trying to survive and that's difficult enough. To combat this challenge and to make things easier for these families, HomeAid Orange County, in partnership with

First Five Orange County and Children and Families Commission, conducts its annual Essentials campaign each year between Mother's Day and Father's Day.

"Diapers are very expensive and our residents have little if any resources," says Casa Teresa CEO Lisa Wood. "The diapers from HomeAid assure that a basic need for our babies is being met."

HomeAid Orange County is a 501(c)3 nonprofit with the mission to end homelessness through housing and community outreach. Its programs assist families and individuals in Orange County who find themselves homeless for a wide variety of reasons.

In an effort to achieve that goal and as part of an extension of HomeAid Orange County's housing development program geared toward working in partnership with local volunteers, the Essentials campaign is a county-wide effort to collect diapers, wipes, food and care items for babies and toddlers



Companies use diaper boxes to build full-size houses for attendees to explore in the Builders for Babies event after HomeAid's Essential Items drive. Last year the drive collected more than 1 million items.

residing with their families in shelters throughout Orange County.

Starting on Mother's Day, May 12, local businesses, community organizations and residents of Orange County will run drives to collect diapers and other essential items to distribute into the community. The average cost of diapers for one child exceeds \$1,000 annually and donations to the Essentials campaign help to save HomeAid's partner organizations thousands of dollars each year.

"Interval House would never be able to afford to provide all of our clients with the baby items that are needed while they are in our shelter if it weren't for efforts like HomeAid's annual Essentials drive," says Interval House Operations Director Christine Delabre.

Once the Essentials campaign wraps up on Father's Day, June 19, the hundreds of thousands of diapers will be distributed to HomeAid's service provider

partners who work directly with families.

"Satisfying this essential need removes one area of worry and allows families to address their other challenges more effectively," says Illumination Foundation's Nicole Connolly.

In the past 10 years the County of Orange has helped HomeAid collect more than 8.5 million items for families experiencing homelessness. The 2019 Essentials drive goal is to collect 1.5 million or more items, including baby blankets, bottles, wipes and the most important of all diapers. Bring donations to participating County offices. Contact Carlos Rios at carlos.rios@ocgov.com for a list of locations.

If you would like to get involved in HomeAid's Essentials drive contact Gina Seriel, HomeAid's Community Engagement Director, at gseriel@homeaidoc.org or call the HomeAid Orange County office at (949)-553-9510.

HUMAN RESOURCE SERVICES NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

Planning For Your Incapacity: Living Wills and Durable Powers

An important part of estate planning is determining what you want to happen in the event you become terminally ill or incapacitated to the extent that you are unable to care for yourself. To make your wishes known, you should have ready a living will and durable power of attorney for health care, and a power of attorney for your financial matters.

What is a living will?

A living will is not really a will and does not dispose of your property, but instead is an instrument that states your wishes for your care in the event that you become terminally ill or permanently unconscious. Through a living will you can state whether you want any type of treatment to prolong your life, reduce pain or provide nourishment.

What is a durable power of attorney for health care?

A durable power of attorney for health care names a person (called an “agent”) who will be responsible for making decisions on your behalf if you become incapacitated and unable to care for yourself. The power becomes effective when you are determined to be incapacitated.

I don’t understand how the two differ — aren’t they really the same?

No. A living will does not name an agent and applies only if you become terminally ill. A durable power of attorney for health care is much broader and gives the agent full decision-making authority with respect to a wide variety of situations involving your medical, surgical, hospital and related care.

What about my financial affairs — who manages those if I become ill or incapacitated?

You should execute a power of attorney for financial matters, which will designate a certain person of your choice to handle your financial affairs in the event you become ill or incapacitated. The person you name will then be able to perform many duties such as paying your bills, managing your bank accounts and investing your assets.

How are these instruments created?

Generally, they must be in writing, signed by you and witnessed by two people. Although you can fill out a generic form for a power of attorney or living will, you should still have it reviewed by an attorney to make sure it meets your state’s requirements.

TIP: It is a good idea to give a copy of the document to your doctor, a family member or the person you name as agent.

Estate planning

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Did you know you can get a free simple will kit? You can also get a 30-minute consultation with a lawyer at no charge. You can even meet over the phone.

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www.resourcesforliving.com
Username: Orange County ca / Password: eap

Can I ever revoke the living will or power of attorney?

Yes. Either document can be revoked in much the same way that you would revoke an ordinary will (i.e., destruction, written revocation). Many states even permit oral revocations.

Who can be my agent under a durable power of attorney for health care?

You can name almost anyone to be your agent, though some states prohibit you from naming family members or your doctor.

What types of decisions regarding my care will the agent be able to make?

You have the power to limit or specifically name the powers given to your agent in the instrument that creates the durable power, but the agent’s decision-making authority is generally quite broad. It includes any decision that is related to your care, such as whether to decline or consent to medical care, access your medical records, select your doctors, or admit you to a hospital.



Orange County Community Services and
CHAIRWOMAN LISA BARTLETT,
OC BOARD OF SUPERVISORS



Invite you to the
2019 SOUTH ORANGE COUNTY

JOB FAIR

Thursday, May 23, 2019

9:00 a.m. - 12:00 p.m.



Priority registration table for Veterans!



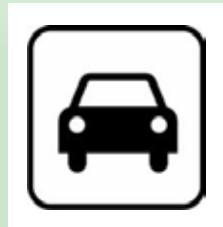
Laguna Hills Mall

24155 Laguna Hills Mall

Laguna Hills, CA 92653



Free
Admission



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Free Resume
Critique



Bring Copies of
Your Resume



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**This Flyer Intended for Electronic Distribution Only*

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special assistance to participate in this event, call 949-341-8011. TDD/TTY users, please call the California Relay Service at (800) 735-2922 or 711. Please call 48 hours in advance to allow the Orange County Business Service Center to make reasonable arrangements to ensure accessibility to this event.

April 2019

FITNESS WITH FRANK



More than 100 people hiked with CEO Frank Kim at the March Fitness with Frank in Yorba Regional Park.

PROCUREMENT POINTERS

THE COUNTY PROCUREMENT OFFICE COMPLIANCE REVIEW PROGRAM

Annually, the County Procurement Office (CPO) conducts a compliance review of each County department.

The Compliance Review Program is sanctioned by the Board of Supervisors, delegating the County Procurement Officer to review the procurement records and processes of County departments (Contract Policy Manual Sec. 1.1-109 m). The review process is designed to address compliance with procurement policies and best practices, as well as providing an educational experience reviewing policies for all involved. Each Deputy Purchasing Agent (DPA) is required to participate in a review as part of their recertification.

The review process starts with CPO's Compliance Manager creating and distributing a yearly schedule with each department, review dates and participants. A memo notifying Department Heads, Procurement Managers and participants goes out a month ahead to prepare for the review. Reviews are scheduled two to three times per month to fit all departments into the year. A training overview is provided

to the participants, including the review process, the review documents, and how and what to review in the selected procurement folders.

To conduct the reviews, the Compliance Manager, along with a team of four DPAs, go onsite to each department. A review is conducted of selected purchasing folders and Cal-Card transactions. Discussions on procurement policy and best practices are held between the review team and the department. A draft report of all discoveries and corrections is created and discussed with the department's procurement team. All uncorrected discoveries must be responded to in the report within 10 business days and returned to CPO. A final summary report is generated and given to the department. At year end, a report reviewing the most common discoveries is presented to the Procurement Council.

For more information, please refer to the CPO Intranet Site: <http://intra2k3.ocgov.com/procurement/>

COMPLIANCE



AROUND THE COUNTY

TABLE OF CONTENTS

- 17 County Executive Office**
 - Two Girl Scouts Make Generous Donation to SSA
 - OCIT Cleans Beaches at Spring Conference
- 18 Health Care Agency**
 - Environmental Health's HazMat Team now in a 'Busy Cycle'
- 19 John Wayne Airport**
 - Collaborative 'Duet' Paintings on Display at John Wayne Airport
 - JWA Scores Hole-in-One at Hoag Classic Golf Tournament
 - Spring Break Travel Tips from John Wayne Airport
- 21 OC Animal Care**
 - Anaheim Ducks Foundation Honors Staff Member
- 21 OC Public Libraries**
 - Costa Mesa Donald Dungan Library Opens this Month
- 22 OC Waste & Recycling**
 - Small Changes Lead to Big Benefits for Earth
- 23 Social Services Agency**
 - SSA, HCA Social Workers Honored

"Let the Good Times Roll"

Two Girl Scouts Make Generous Donation to SSA

Two girl scouts donated an assortment of more than 20 boxes of Girl Scout cookies to the children and staff at the Orangewood Children and Family Center (OCFC) in February.

Orangewood Children and Family Center is a 24-hour emergency shelter care facility, operated and owned by the Social Services Agency for children who have been abused, abandoned and/or neglected.

Felicity, 9, and Heidi, 6, came up with the idea after their uncle purchased the boxes for the two to donate to any cause or location of their choice.

“It was a great teaching moment for the girls. The SSA staff were welcoming and thankful,” says Lilly Simmering, Deputy Chief Operating Officer and Felicity and Heidi’s mom.

Felicity and Heidi had a great time at the center and felt proud to leave cheer with delicious treats.

To learn more about volunteering at or making a donation to OCFC, please email [Volunteer Contact](#), or call 714-935-6011.



Felicity and Heidi, whose mom is Deputy Chief Operating Officer Lilly Simmering, donate Girl Scout cookies to Orangewood Children and Family Center.

OC Information Technology Cleans Beaches at Spring Conference

The California County Information Services Directors Association (CCISDA) recently hosted its annual spring conference for 2019 in the City of Monterey, where members met with other public sector leaders to leverage business solutions for common issues affecting local government. Topics included cybersecurity and protecting data, using technology to address homelessness, and driving innovation to better deliver services to constituents.

The County of Orange was selected as the planning county for this year’s event. Chief Information Officer Joel Golub wanted to focus on leaving the County of Monterey just a little bit better than when the group of more than 300 attendees arrived.

Along with staff from OC Information Technology, Joel organized events that would give back to the community. This included a sunrise beach clean-up effort, in partnership with Save Our Shores. The group removed more than 63 pounds of trash from the Del Monte Beach shores. They also facilitated a unique team building activity, where attendees built 14 tricycles in less than 30 minutes using only their non-dominant hand. These were donated to the local United Way, accepted by their President along with Monterey’s City Manager.



OC Information Technology collected more than 63 pounds of trash from the Del Monte Beach shores as part of a recent conference in Monterey.



OCIT built 14 tricycles — with their non-dominant hand — as part of a team building activity.

Environmental Health's HazMat Team now in a 'Busy Cycle'

"Since the first of the year, we've been getting calls almost every day, or so it seems."

That's life these days for the OC Health Care Agency Environmental Health Hazardous Materials Team says Supervising Hazardous Materials Specialist Jennifer Negro, who oversees the **Health HazMat Team**.

"It goes in cycles, but we've been getting a lot of calls for drug labs, which we call 'clandestine labs,'" she says.

Team specialists have also responded to a "suspicious package" call at the Santa Ana Courthouse and to a plane crash in Yorba Linda. "We have broad capabilities and expertise to handle a variety of hazmat incidents," Jennifer says.

The Health HazMat Team deploys specialists with biological, radiological and chemical expertise who immediately assess each situation. Jennifer says, "Our specialists follow County-wide response protocols, but each call is different so our specialists must be flexible and ready to adapt to last minute changes. A typical day for our specialists may range from responding to

a clandestine drug lab to investigating illegal dumping of chemicals."

The team is a part of the Joint Hazards Assessment Team (JHAT) where the specialist participate in routine training drills and exercises with SWAT, Bomb Squad, Civil Support Teams, the FBI and the fire departments. These drills and exercises are important to help familiarize all agencies with each other's capabilities, which makes responding to real emergencies seamless.

1. Courthouse: The OC Health Care Agency Environmental Health Hazardous Materials Team responded to a "suspicious package" call at the Santa Ana Courthouse in January.

2. HB: The OC Health Care Agency Environmental Health Hazardous Materials Team responded to a counterfeit prescription pills operation in Huntington Beach in February.

3. Yorba Linda: The OC Health Care Agency Environmental Health Hazardous Materials Team responded to a plane crash in Yorba Linda in February.

4. Fullerton: The OC Health Care Agency Environmental Health Hazardous Materials Team responded to a mobile drug lab on the 91 Freeway in Fullerton in January.



Collaborative 'Duet' Paintings on Display at John Wayne Airport

Guests traveling through John Wayne Airport (JWA) can enjoy an exhibit of the artwork of Laguna Beach artists Stephanie Cunningham and Betty Haight featured in the JWA Community Focus Space until April 18.

Cunningham and Haight create two individually unique paintings then blend them together to produce one seamless piece of collaborative "Duet" artwork featuring soulful, moody landscapes and figurative imagery that pulls viewers into the storyline of their art.

Their artwork is featured annually in the Laguna Beach Festival of Arts and can be seen in movies such as "The Proposal," "The Last Song," "The Guilt Trip" and displayed on the sets of several television shows including "The Young and the Restless."

Cunningham and Haight's artwork may be viewed on the Departure (upper) Level near security screening areas in Terminals A, B and C, and on the Arrival (lower) Level adjacent to Baggage Carousels 1 and 4. To learn more, about JWA's Art Programs, visit www.ocair.com/terminal/artexhibits.



Artists Stephanie Cunningham and Betty Haight create unique paintings then blend them, such as "Let the Good Times Roll" and "Going my Way."

JWA Scores Hole-in-One at Hoag Classic Golf Tournament



John Wayne Airport hosted a booth decorated in vintage aviation props during the Hoag Classic Golf Tournament.

What do John Wayne Airport (JWA) and Hoag Memorial Hospital Presbyterian have in common? A successful inaugural partnership during the **2019 Hoag Classic Golf Tournament** at the Newport Beach Country Club that helped raise funds for charity and bring travel and tourism dollars into the local economy.

As the Official Airport and Community Partner, JWA teed off during the three-day tournament from March 8-10, hosting a booth decorated with vintage aviation props and airport-themed giveaways. More than 80,000 golf enthusiasts, visitors and community members alike enjoyed the tournament and stopped by to take a spin on JWA's fun prize wheel to learn about the 24 nonstop destinations served by our airline partners from Orange County.

The airport also brought a **JWALive** musician out of the Thomas F. Riley Terminal to the tournament's Victory Lounge for a well-attended "Live Music Happy Hour" event after play on March 8.

JWA's participation in the Hoag Classic helps support many of Hoag's institutes and several other organizations in our community. To learn more about the partnership, visit <https://hoagclassic.com/events/corporate-day/>.

Spring Break Travel Tips from John Wayne Airport

With Spring Break in full swing, the Transportation Security Administration (TSA) expects to screen about 107 million passengers this year, an increase of more than 3% compared to the same period last year. If you're flying out of John Wayne Airport (JWA), check out these tips to help make traveling a breeze.

- **Arrive early:** Passengers are encouraged to arrive 90 minutes to two hours before scheduled departure times for domestic flights and three hours for international flights to find parking, check luggage and go through security screening checkpoints.

- **TSA Pre✓®:** Passengers who sign-up for **TSA Pre✓®** can enter a dedicated screening lane and expedite the screening process in Terminals A, B and C.

- **TSA liquids rule:** Liquids, gels, aerosols, creams and pastes must be 3.4 ounces or less and all containers must fit inside a single quart-size plastic bag and be placed in a bin for carry-on baggage screening. Learn more [here](#).

- **Ride Apps Uber, Lyft and Wingz:** Arriving guests using ride apps should be aware of pick-up locations on the Departure (upper) Level in parking structures A2, B2 directly across from the Riley Terminal, and in parking Structure C on Level 3. Ride app drop-off locations will continue to be on the Departure (upper) Level at curbside. More info [here](#).

- **Parking:** Curbside Valet Parking is available for \$30 per day and is on the Departure (upper) Level between Terminals A and B or in front of Terminal C. Parking is also available in Structures A1, A2, B2 and C at the rate of \$2 per hour or \$20 per day. The Main Street Parking Lot at 15132 Main St. in Irvine is available for \$14 per day with free shuttle service to/from the Riley Terminal every 15 minutes. Learn more [here](#).

- **Helping Hands:** JWA understands traveling through an airport can be a difficult experience for individuals with hidden disabilities like Autism. To ease some of the stress associated with airport travel, our **Helping Hands** team is here to assist you. Contact 949-252-5200 to speak to someone directly about special assistance needs or email info@ocair.com.

- **International Travelers:** Review the **U.S. Customs and Border Protection** website to ensure you have appropriate travel documentation for visiting the United States. Note: Passengers who are members of the **Global Entry Trusted Traveler Program** can expedite their Customs clearance into the U.S. at JWA. Passengers traveling to and from Vancouver, Canada, will clear Customs in Canada.

- **Packing Tips:** View these [12 helpful steps](#) to help you pack like pro.

For more information about John Wayne Airport, visit www.ocair.com.



OC ANIMAL CARE

Anaheim Ducks Foundation Honors Staff Member

OC Animal Care staff member Heatherly Lopez received a Community Hero Award from the Anaheim Ducks Foundation on March 10 during the annual shelter night event at the Honda Center.

SoCal Helpful Honda joined in the fun by awarding Heatherly with a \$500 donation of toys, food, blankets, bedding and more for the shelter animals she cares for at work. OC Board of Supervisors Chairwoman Lisa Bartlett, Fifth District, also came to the Honda Center to support the shelter staff, volunteers and animals. The excitement continued when Heatherly was honored on the ice during the pre-game ceremony.

Heatherly has worked at the shelter for over eight years as a kennel attendant. She always steps up to help any animal, staff or volunteers in need. When growing the shelter's enrichment and community volunteering programs for the public, Heatherly donated all of the pup-sicle trays so each and every dog would be given treats throughout the day. She is also a member of the Animal Adoption Information Task Force, which thinks of innovative new ways to share information about adoptable pets. Heatherly also plays a key role in the shelter's foster program, and is a guardian



Heatherly Lopez, a kennel attendant at OC Animal Care, was honored with a Community Hero Award during the Anaheim Ducks pre-game ceremony.

overnight foster for our underage bottle kittens who need to be fed every 2-5 hours. Her most recent foster was a medical cat named Artie. She has taken him into her home and been providing him the much needed medical care for his dental condition.

OC Animal Care is excited to continue their partnership with the Anaheim Ducks and is looking forward to more events in the future.

OC PUBLIC LIBRARIES

Costa Mesa Donald Dungan Library Opens this Month



OC Public Libraries is proud to announce the opening of the new Costa Mesa Donald Dungan Library on April 26.

The new library, a collaboration with the City of Costa Mesa, is designed by renowned architects Johnson Favaro, responsible for the Manhattan Beach Library, the West Hollywood Library, the Beverly Hills Children's Library, and the upcoming Riverside Main Library.

The new Costa Mesa Donald Dungan Library will be in Lions Park, across from the library's previous facility, which is being renovated into a community center with a new park connecting the two buildings. The new two-story library will be 23,355 square feet, almost three times the square-footage of the original branch, and is part of the city's \$36.5 million renovation of Lions Park.



For the last four decades, April 22 has been championed as Earth Day, offering a reminder to protect the environment. Creating a sustainable and eco-friendly household doesn't have to include monumental changes to your daily routine. Small shifts in your disposal habits and minor additions to your home can have a beneficial impact on the planet's resources. Here are some items in your home that can be recycled or upcycled.

Paper

Newspapers, office paper and even your junk mail are examples of common household items that can be recycled or upcycled. If you prefer to upcycle paper, try reusing it as scratch paper or donating old newspapers to an animal shelter for bedding. Laminated paper such as giftwrapping should not be placed in your recycling bin. Instead invest in reusable gift bags.

Clothes

Limiting the amount of new clothing we buy can make a difference to the environment by conserving resources needed to make new shirts, pants and other wardrobe pieces. Do not throw away unwanted clothes. Donate them to a friend, family member or local thrift shop.

Bottles and Cans

Always recycle bottles and cans in your home after emptying and cleaning them. You can contact your [hauler](#) to find out which type of bottles and cans they accept in their curbside recycling program. Or you can find a [recycling center](#) near your home.

Home Garden

Starting a home garden can lower your carbon footprint by decreasing the amount of energy and emissions used to grow food usually bought at the supermarket. Home gardens can also benefit from [composting](#) by utilizing organic waste and food scraps to enrich the soil. If you choose to forego the home garden route but want to compost, donate compost materials to a community garden.

Looking for Family-Friendly Earth Day Fun?

Come celebrate with us! OC Waste & Recycling and Discovery Cube OC are celebrating Earth Day the entire month of April. Take the EcoChallenge to learn about recycling, visit our composting and water learning stations or become a steward of the Earth through the Citizenship Science Program. For a free child admission coupon, visit [here](#).



SSA, HCA Social Workers Honored

On March 12, the County of Orange Social Services Agency (SSA) joined OC Health Care Agency (HCA) representatives in receiving a resolution from the Orange County Board of Supervisors proclaiming the month of March as Social Work Month. Representatives from both departments joined SSA Director Debra Baetz and HCA Director Richard Sanchez in receiving the Board's recognition on behalf of the County's social workers.

Social Work Month was first nationally recognized in 1984, when President Ronald Reagan signed into law a joint resolution to proclaim March as National Social Work Month.

"Social workers do so much to help improve the lives of children and families in our community and it is great we are recognized for the impact we make," says Geeta Karir, a social worker from SSA. "The contribution of social workers cannot be quantified by court reports and statistics alone, but rather by the care, compassion and support provided in order to help families see a better future."

We appreciate County social work staff for all you do in protecting and improving the lives of the children, adults and families of Orange County. Your work truly matters.



Social Services Agency and OC Health Care Agency staff receive recognition from the Orange County Board of Supervisors for Social Work Month.

OC HISTORY

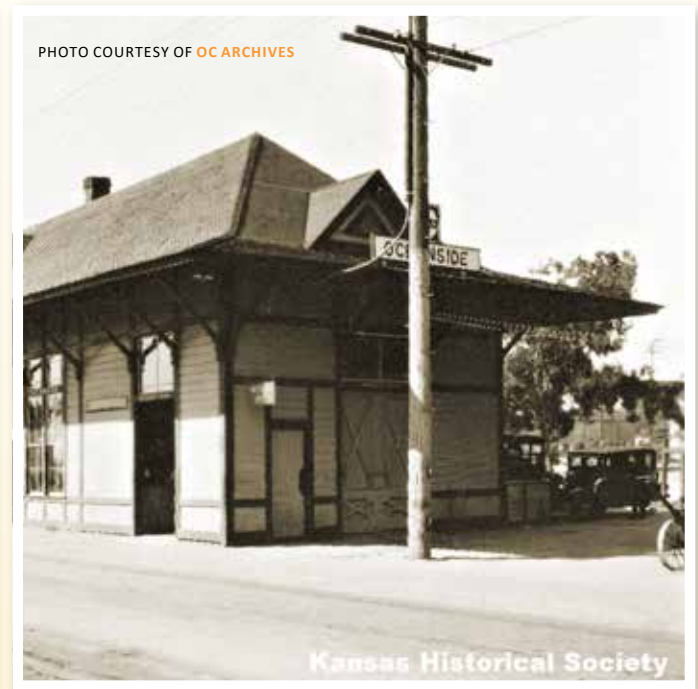
ORANGE COUNTY'S LAST TRAIN ROBBERY

by Chris Jepsen

A wanted poster for Orange County's last train robber. (Courtesy UCI)



The Santa Fe (ATSF) depot in Oceanside, 1931.



The Santa Fe depot in Santa Ana, 1925. (Courtesy Rob Richardson)

Although cattle and cowboys still roamed the hills of Orange County in the 1920s, the days of the Wild West were largely over. Covered wagons, Native American villages and shootouts in the streets were by then the stuff of Tom Mix movies. And certainly it was assumed that the era of train robbery was over.

But on Aug. 24, 1925, sometime between a 7:40 p.m. departure from Oceanside and an 8:42 p.m. arrival in Santa Ana, the baggage and mail car of the Atchison, Topeka and Santa Fe Railway's No. 75 train became the scene of a robbery and murder.

The bandit first climbed on top of the already rolling car and pried open a ventilator. Express agent Elmer Ellsworth Campbell, 62, was inside. As Campbell looked up to see what the noise was, he was shot through the head from above. As the train rattled swiftly down the tracks, the criminal attached a rope ladder to the ventilator with army picket pins and climbed down next to the car's door. While Campbell lay unconscious, the robber used a hatchet to break a window in the door and force entry.

Although ruthless, the criminal had clearly never robbed a train before. Had he known his "business," he would have known which kinds of mail bags held items of potential value and which did not. Instead, he went through a lot of bags of worthless mail and never disturbed any bags of registered mail. He also came unprepared to blow open the car's safe.

Authorities later said the criminal probably expected to find a large shipment of gold from the San Diego back country headed for the San Francisco mint. Instead, he seems to have come away with \$27 — \$390 in today's dollars — from an express company strong box. After taking the cash, he escaped through the far door of the car, either immediately upon arrival in Santa Ana or while still en route.

As the train pulled into Santa Ana, the baggage master, Tim Hill, pointed out the rope ladder and broken window to telegrapher Frank Claypool. The two entered the car and discovered Campbell, unconscious but still alive. Soon the depot was awash in policemen and railroad detectives. Campbell was sent to Santa Ana Valley Hospital where he died several days later without ever having regained consciousness.

Some stories indicate that more than \$2,000 was taken from the mail sacks, but contemporary accounts indicate that the postmaster had no idea what was in the mail on the No. 75. He wasn't even able to say with certainty that any mail had been taken.

Some speculated that two robbers had worked in tandem on the train and that at least one or two others had assisted in the planning and getaway stages of the crime.

The Santa Fe Railroad and the American Railway Express Co. each offered thousand dollar rewards for the arrest and conviction of the assailants. Reward posters and embellished stories spread across the Southwest, with some newspapers even claiming that a \$10,000 reward had been offered for the criminals, dead or alive.

The public was understandably eager to provide tips. It began with reports from Riverside, Lake Elsinore, Santa Ana and San Onofre of a large dark-colored car racing through their respective towns late on the night of the robbery. Another tip led to the arrest of two known Los Angeles criminals and Santa Ana hairdresser Pearl Anderson, who were all later released.

Later, a supply sergeant at the Monterey Presidio — freshly arrested for trying to rob a theater safe — claimed his commanding officer, First Lt. Clarence Kennedy Aikin, was really the brains behind the Santa Fe robbery. The authorities in Monterey County were greatly excited about this breakthrough. The San Diego grand jury was looking forward to investigating as well. The press waited anxiously for a sensational trial. But the story fell apart almost immediately under the first attempts at investigation. Aikin was released from suspicion but resigned his commission.

Orange County's last train robber was never found.

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

— CYBERSECURITY CORNER —

Increasing Awareness In Cybersecurity

Cybercrime has become a national security threat; phishing campaigns are on the rise and are one of the most serious threats to organizations as they become more sophisticated than ever.

Phishing is a scheme where an attacker masquerades as a legitimate entity and sends out emails to trick victims into downloading malicious software, providing information or supplying credentials. It is one of the easiest cyberattack techniques that cybercriminals can use to gain access to networks; phishing allows them to steal, destroy, corrupt, or deny access to the information stored on our systems.

Targeted attacks towards organizations can cause a data breach resulting in damage of reputation, financial loss and disruption of services. The average cost of a phishing attack to a mid-size company is \$1.6 million.

Recently, Jackson County in Georgia was the target of a sophisticated ransomware attack utilizing phishing techniques. Services were disrupted for a week and Jackson County ended up paying a ransom of \$400,000 to cybercriminals to regain control of their systems and files.

Cybercriminals will test the strength of an organization's defense by looking for weak points to exploit or attack employees. You are the first line of defense in protecting the County's network from cyberattacks.

HOW TO PROTECT YOURSELF:

- Check the legitimacy of any company or organization that is contacting you by doing a quick online search.
- Do not click on a link in an email or open an attachment unless you know the email is from a trusted source.
- Set strong passwords; do not write them down.
- Be skeptical of an email, web page or phone call that appear to be suspicious.
- Avoid filling out forms contained in sweepstake entries or contained in e-mail messages that ask for personal information.
- Complete the "Annual Cybersecurity Awareness Training."

To report suspected phishing please email OCITPhishing@ocit.ocgov.com. To report spam, email OCITSpam@ocit.ocgov.com.

If you have any questions, please email securityadmin@ocit.ocgov.com.

WORKPLACE SAFETY

April is Distracted Driving Awareness Month

According to the National Safety Council (NSC), motor vehicle fatalities are up 6 percent from 2015, with more than 40,000 people killed in 2018. The NSC says that's the most dramatic two-year increase in 53 years. From cell phones to dashboard infotainment systems to evolving voice command features, all pose a threat to our safety. Just one second of your attention is all it takes to change a life forever.

Distracted driving is any activity that diverts attention from driving, including talking or texting on your phone, eating and drinking, talking to people in your vehicle, fiddling with the stereo, entertainment or navigation system — anything that takes your attention away from the task of safe driving. Texting is the most alarming distraction. Sending or reading a text takes your eyes off the road for 5 seconds. At 55 mph, that's like driving the length of an entire football field with your eyes closed.

KEY PREVENTION TIPS

- TURN OFF YOUR PHONE

NSC reports that cell phone use while driving leads to 1.6 million crashes each year.

- DESIGNATE A SOBER DRIVER

In 2015, 10,265 people died in alcohol-impaired driving crashes, accounting for nearly one-third (29%) of all traffic-related deaths in the U.S.

- REDUCE YOUR SPEED

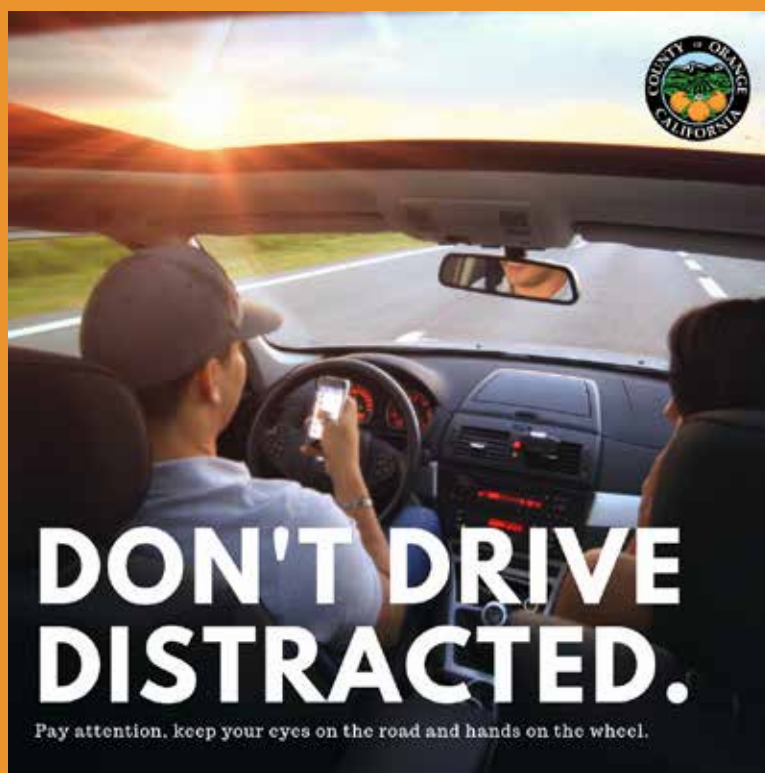
Speeding reduces a driver's ability to steer safely around curves or objects in the roadway, extends the distance necessary to stop a vehicle, and increases the distance a vehicle travels while the driver reacts to a dangerous situation.

- CRYING CHILDREN CAN WAIT UNTIL YOU PULL OVER SAFELY

Parents' instincts are to turn around and deal with the child, but you can't take your eyes off the road for a moment because losing concentration, even for a couple of seconds, can be fatal.

- WEAR A SEAT BELT

Most drivers and passengers killed in crashes are unrestrained. Fifty-three percent of drivers and passengers killed in car crashes in 2009 were not wearing restraints.



REMINDER: CEO/Risk Management County Safety Office provides a Defense Driving course for all county employees. You can sign up in [Training Partner](#).



Public Works

OPEN HOUSE

SATURDAY
MAY 18, 2019
10 AM - 2 PM

Come discover the many responsibilities that public works professionals take on to build, maintain and support the infrastructure that helps Orange County thrive!



FREE
FAMILY FUN



PUBLIC WORKS
BOOTHS & EXHIBITS



HEAVY EQUIPMENT
DISPLAY



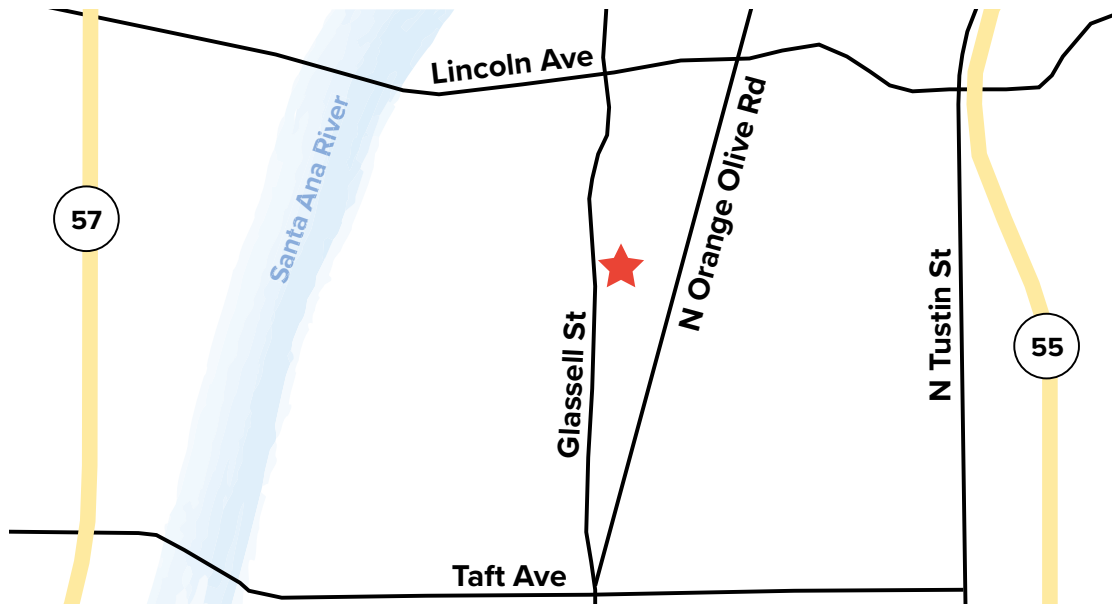
GIVEAWAYS



RAFFLE PRIZES



DRONE DEMO



★ 2301 N Glassell Street, Orange, CA 92865



IN SUPPORT OF NATIONAL PUBLIC WORKS WEEK: MAY 19-25, 2019

OCPublicWorks.com | (714) 667-8800



BILL REITER

Division Manager - OC Parks

“Took a weekend getaway trip to Ocotillo Wells and woke up early on a Sunday morning to catch a desert sunrise in this photo.”

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

SERVICE AWARDS - Apr 2019

Recognizing our long-serving employees and their
years of dedication to the County of Orange

35 YEARS

HEALTH CARE AGENCY

HALDERMAN, ALISON E

30 YEARS

AUDITOR-CONTROLLER

HOZAN, LIDIA A

CHILD SUPPORT SERVICES

CHAVEZ, NELIDA

DISTRICT ATTORNEY

NAYYAR, PROMILA

HEALTH CARE AGENCY

COTA, VICTOR

JOHN WAYNE AIRPORT

YANCEY, BOB G

OC COMMUNITY RESOURCES

HEATON, SANDRA A

OC PUBLIC WORKS

SHARIFIAN, AKBAR

OC WASTE & RECYCLING

SALEH, SULTAN M

SHERIFF-CORONER

ELLITHORPE, DOUGLAS K
MIRE, DONN G
VOGHT, DONALD D

SOCIAL SERVICES AGENCY

DAVIS, VICKI L
LOTTMAN, MARK D
MILLER, WALLACE J
PHUNG, KATHY
VO, LOAN T
ZAMARRIPA, EMILIO

25 YEARS

CHILD SUPPORT SERVICES

NGO, DIEU-MI
PHUNG, KIM KHANH T
ULLOA-FEREGRINO, AMABEL
VALDOVINOS, LAURA
VU, QUY M

COUNTY COUNSEL

PRICE, JANELLE B

HEALTH CARE AGENCY

DUONG, LUCIA I
IWAI, MICHAEL G
TOMAS, MARIA E

OC PUBLIC WORKS

GARCIA, JOSE L

PROBATION

GONZALES, ARTURO

PUBLIC DEFENDER

VARGAS, LETICIA

SHERIFF-CORONER

ACOSTA, GINA G
ARELLANO, JESUS L
FIELDS, LISA M
GALVEZ, JESSE L
SALAZAR, JOSEANTONIO N
TONG, HIEN P
WEISS, LYNETTE A

SOCIAL SERVICES AGENCY

AHUERO, ESTELA M
ALVAREZ, ALFONSO
WARRIOR, VANETTA L

TERASURER-TAX COLLECTOR

BUTANI, RATNA D
HOANG, YVONNE H

20 YEARS

ASSESSOR

LIU, LAURA
SEXTON, LIEM
VU, CATHERINE

AUDITOR-CONTROLLER

BUI, STACI M
LE, PHUONG
SIMON, JOYCE M

CHILD SUPPORT SERVICES

GRAJEDA, CATHY

COUNTY COUNSEL

SHEPHARD, DANIEL H

COUNTY EXECUTIVE OFFICE

ROMINES, CHRISTOPHER R

HEALTH CARE AGENCY

BRODY, COLLEEN E
CANUL, RAFAEL D
LOPEZ, MAGDALENA
LOPEZ, OLGA S
RICH-FRASER, SUSIE L

OC PUBLIC WORKS

RAMIREZ, JOHN D

PROBATION

CHAVEZ, JOSE
HUNTER, ROBERT S
HYDE, INEZ T
INTA, EPIEGENE F
RAMIREZ, FRANK R
SPECOVIOUS, ANN M
WINN, EUNICE M
ZAPATA, WILMAR

SHERIFF-CORONER

COSTEA, DANIELA E
DEMAIO, SHERRI L
KELTNER, BRIAN E
MEDINA, ROBERT

SCHOLL, WAYNE J
TINDUGAN, JEAN D
VAN DUSEN, JASON C
VUONG, LINH T

SOCIAL SERVICES AGENCY

BURTON, ROYLYN
CAO, JESSICA
CRISANTOS, ADRIANA
DIAZ, MARIA
FULKERSON, JULIE A
GUTIERREZ, MIGUEL
LOPEZ, TERA B
LUNA, KARLA M
MARQUEZ, ANA M
MONTANEZ, LOUIE L
PARRA, YVETTE
PHAN, TUY C
PIEHL, CHRISTY L
PULS, RICHARD W
VARGAS, MAGDA
VIEYRA, ARTHUR
VINIEGRA, ROSA

To view the April list in its entirety, which also includes recipients of
5-, 10-, 15-year Service Awards, please click [here](#).

If you would like to have your name
not printed in the Service Awards
section, email CEOcom@ocgov.com.
If you believe there has been an error
or omission in reporting your years
of service, please email Jeanette.Munsey@ocgov.com.

CAREER PAGES

**AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE**

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Investment Analyst - ASAP

Finance Manager – 04/08/19

Housing Supervisor – 04/16/19

Building Inspector IV - ASAP

Regional Landfill Manager – ASAP

Production Scheduler (Extra Help) - ASAP

Airport Electrician - ASAP

Instructional Design Learning & Development
Manager - ASAP

Capital Improvements Project & Planning Manager –
ASAP

Human Resources Manager – ASAP

Enterprise Information Security Risk Manager – ASAP

Sheriff's Facilities Mechanic – ASAP

Sr. Research Analyst – ASAP

Sheriff's Correctional Services Assistant Trainee – ASAP

Archaeology Paleontology Manager – ASAP

Sr. Staff Development Specialist - ASAP

PROMOTIONAL

Sergeant, Senior Animal Control Officer – 04/09/19

CENSUS OPPORTUNITIES

Recruiting Manager - 4/8/19

EVENTS CALENDAR - APR 2019

Check out these County events scheduled for April and for details on these and other events, visit the [OC Events](#) Calendar online!

						Literary Orange <i>OC Public Libraries</i>
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	Mental Health Steering Committee <i>Health Care Agency</i>	16	17	18	Orange County Conditions of Children's Forum <i>Health Care Agency</i>	2019 Lower Santa Ana River Earth Day Clean-up Event <i>OC Public Works</i>
21	22	23	24	25	26	27
28	29	MHSA 2019 Budget Hearing <i>Health Care Agency</i>				
		30				



ROBERT FORD

Staff Specialist - OC Public Works

Bella's Kitchen Roof Top looking east towards the
Old County Courthouse, flags and jet

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

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On **Instagram** at www.Instagram.com/OCGov

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