



COUNTY OF ORANGE

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FOR IMMEDIATE RELEASE

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County Community Service Center Office Closing Temporarily *Residents urged to use alternative access points for services*

Santa Ana, Calif. (April 4, 2022) — The County Community Service Center Office, 15496 Magnolia St. in Westminster, will be closed due to construction from noon Thursday, April 7 to noon Monday, April 11.

Residents are encouraged to use one of the following alternative access points to obtain services.

County of Orange Social Services Agency (SSA) clients can visit <http://www.mybenefitscalwin.org> to apply for or check on existing Medi-Cal, CalFresh, CalWORKs or General Relief public assistance benefits or alternatively through one of the following options:

- CalFresh only through www.GetCalFresh.org
- Medi-Cal only through www.coveredca.com
- SSA's Call Center at **(800) 281-9799**
 - Call Center hours are 6:30 a.m. to 8 p.m. Monday through Friday and 7 a.m. to 4:30 p.m. Saturdays
- In-person at one of SSA's offices: <https://www.ssa.ocgov.com/about-us/office-locations/office-location-list>

To contact Orange County's Office on Aging, call toll-free (800) 510-2020 Monday through Friday from 8 a.m. to 5 p.m. or email areaagencyonaging@occr.ocgov.com for assistance.

Orange County Housing Authority (OCHA) clients may visit <https://ochousing.org/> for general information regarding OCHA programs. Clients may also contact one of the below virtual locations for assistance related to:

- General Information at OCHAContact@occr.ocgov.com
- OCHA Vacancy Listings (for voucher holders only) at OCHA.Referral@occr.ocgov.com
- OCHA's Waiting List is currently closed. For clients active on OCHA's 2012 Waiting List information may be found at <https://www.waitlistcheck.com/>.



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Clients may also contact OCHA by telephone at:

- (714) 480-2700
- (800) 735-2929 California Relay Service
 - Reception telephone hours are available 8 a.m. to 5 p.m. Monday through Friday

In-person office hours are 8 a.m. to 5 p.m. Monday through Thursday by appointment. You may visit <https://ochousing.org/contact-us> for further information.

OC Health Care Agency clients needing assistance can call the OCLINKs line at (855) 625-4657.

CalOptima clients can visit <https://caloptima.org/en/ContactUs.aspx>.

Caregiver Resource Center OC clients can visit <https://www.caregiveroc.org/contact-us>.

For more information about County services, please visit ocgov.com.

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