

PRESS RELEASE

FOR IMMEDIATE RELEASE

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County of Orange Social Services Agency Cypress Regional Center Temporarily Closing

Clients encouraged to use alternative access points for services

Orange County, Calif. (December 12, 2022) – The County of Orange Social Services Agency (SSA) announced today that its Cypress Regional Center at 6100 Chip Ave. will temporarily close beginning December 16, 2022. This location will be closed for approximately a year to allow for necessary construction repairs.

In addition to contacting their assigned case worker, SSA clients can obtain services, as follows:

- Online at <http://www.mybenefitscalwin.org> to apply for or check on existing Medi-Cal, CalFresh, CalWORKs or General Relief public assistance benefits or alternatively through one of the following options:
 - CalFresh only through www.GetCalFresh.org.
 - Medi-Cal only through www.coveredca.com.
- By phone through SSA's Call Center at **(800) 281-9799**
 - Call Center hours are 6:30 a.m. to 8 p.m. Monday through Friday and 7 a.m. to 4:30 p.m. Saturday.
- In person, at other SSA offices: <https://www.ssa.ocgov.com/about-us/office-locations/office-location-list>
- To apply for In-Home Supportive Services (IHSS) or for questions related to ongoing IHSS cases, please call (714) 825-3000 or fax (714) 825-3001.
- To apply for Cash Assistance Program for Immigrants (CAPI), please call (800) 281-9799.

- If you suspect a child is at risk of abuse or neglect, call our Child Abuse Hotline at (800) 207-4464 or (714) 940-1000.
- Please call the Adult Protective Services Hotline at (800) 451-5155 if you suspect a senior or dependent adult is at risk of abuse or neglect.

For additional information on SSA programs, visit: www.ssa.ocgov.com.

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